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### **MEMORANDUM**

Date: February 14, 2025

To: Consumer Services Committee

Nicholas Abrahms, Cathy Blin, Anna Hurst, Jennifer Koster, Laura Monge, Sharon

Weinberg

From: Sandra Rizo

Executive Administrative Assistant

Re: Information and materials for Consumer Services Committee meeting on

Wednesday, February 19, 2025, at 6:00 p.m. (via Zoom)

Enclosed is the packet for the next Consumer Services Committee meeting. Please review this information in preparation for the meeting.

Date/Time: Wednesday, February 19, 2025, at 6:00 p.m.

Please **click the link** below to join the Zoom meeting automatically.

### Join Zoom Meeting

https://us06web.zoom.us/j/83052858093?pwd=CMxW8JIRuMUAlQhrfAnFpEWJur2Khe.1

The information below is only needed if you are joining the meeting by phone or if you are using phone audio.

Meeting ID: 830 5285 8093

Passcode: 804526

### Dial by your location

- 408 638 0968 US

- 669 444 9171 US

If you have any questions, please email <u>boardsupport@nlacrc.org</u>

Thank you!

### Enclosures

c: Angela Pao-Johnson, Evelyn McOmie, Vini Montague, Betsy Monahan, Donna Rentsch, Silvia Renteria-Haro, Dana Lawrence, Dr. Carlo DeAntonio – Staff



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# North Los Angeles County Regional Center CONSUMER SERVICES COMMITTEE – Via Zoom

Wednesday, February 19, 2025 6:00 p.m.

### ~ AGENDA ~

- I. Call to Order (1 min.)
- II. Committee Member Attendance/Quorum (1 min)
- III. Agenda (1 min)
  - A. Approval of Agenda (page 2)
- IV. Public Input Agenda Items: (3 minutes per person, limit 3 comments)
- V. Consent Items (1 min.)
  - A. Approval of Minutes from the November 20, 2024, Meeting (page 4)

### VI. Committee Business

- A. Volunteer to serve as committee chair (3 min.)
- B. Board Audit Question: (1 min.)
  - Has the Board properly referred Service Standards issues to this committee?

### VII. Action Items

- A. Update re: meeting with Lori Walker and Angela Pao-Johnson to review SDP Policy vs. Operational Issues (Angela)
- B. Update on having FMS pay parents directly for pending social recreational/non-medical therapy reimbursements (*Angela*)
- C. Review suggested topics and determine feasibility for next meeting agenda (Angela)
- D. Updated flyer with extended deadlines for employment video casting call (Evelyn) –(page 8)

### VIII. Report Outs -

- A. Semi-annual Purchase of Service (POS) Expenditure Data Reports (Angela) (2 min.) (page 10)
- B. Self-Determination Program Report (Silvia) (2 min.) (page 30)
- C. SDLVAC Board Liaison Report (Silvia) (2 min.) (page 36)
- D. Semi-annual Consumer Competitive Employment Report (Vini) (2 min.) –
- E. Semi-annual Consumer Diagnostic Report (Evelyn) (2 min.) (page 38)
- F. Semi-annual NOAs by Ethnicity/Location/Services & Age Range Report (July-December 2024) (Angela) (2 min.) –
- G. Semi-annual NOAs by Ethnicity/Location/Services & Age Range Report (January-June 2024) (Angela) (2 min.) –
- H. Semi-annual 4731 Report (Dana) (2 min.) (page 41)
- I. Social Recreation, Camp & Non-Medical Therapies Services Report (Evelyn) (2 min.) (page 58)
- J. 2<sup>nd</sup> Quarter Intake Data by Location Report (October-December) (Angela) (2 min.) (page 67)
- K. 2<sup>nd</sup> Quarter Disparity Committee Report (October-December) (Evelyn) (2 min.) (page 68)
- L. 2<sup>nd</sup> Quarter NOAs/Appeals Report (October-December) (Angela) (2 min.) –

- M. 4<sup>th</sup> Quarter NOAs/Appeals Report (April-June) (Angela) (2 min.) N. 1<sup>st</sup> Quarter NOAs/Appeals Report (July-September) (Angela) (2 min.) –
- IX. Board Meeting Agenda Items (1 min.)
  - A. Committee Summary Report
- X. Announcements / Public Input (3 minutes per person) / Information Items
  - A. Next Meeting: April 16, 2025, at 6:00 p.m.
  - B. Committee Attendance (1 min.) (page 70)
- XI. Review of Committee Action Log Items (3 min.)
  - A. Consumer Services Committee Action Log 2024-25 (page 71)
- XII. Adjournment

# North Los Angeles County Regional Center Consumer Services Committee Meeting Minutes

November 20, 2024

### Present:

Nicholas Abrahms, George Alvarado, Cathy Blin, James Henry, Anna Hurst, Jennifer Koster, Laura Monge, Alma Rodriguez, Rocio Sigala, Sharon Weinberg— **Committee Members** 

Angela Pao-Johnson, Vini Montague, Silvia Renteria-Haro, Venus Rodriguez-Khorasani, Kimberly Visokey, – **Staff Members** 

Mark Wolfe – DDS Tech Advisor, Tresa Oliveri – DDS Tech Advisor, Marianita Mendez – DDS, Ana Quiles, Nicholas Mendoza, Lori Walker, Hortencia Garcia, Victoria Berry Reyna Rodriguez - **Guests** 

Absent:

Vivien Seda

### I. Call to Order & Introductions

Rocio Sigala called the meeting to order at 6:05 pm.

### II. Public Input

Lori Walker spoke regarding the self-determination program, with Lori expressing excitement about its inclusion in the committee's priorities but also highlighting ongoing barriers to its implementation.

### III. Consent Items

- A. Approval of Agenda
- B. Approval of Minutes from the September 18, 2024, Meeting

**M/S/C** (George Alvarado / Laura Monge) To approve the Consent Items as presented.

### IV. Committee Business - Evelyn McOmie

### A. Board Audit Question – Rocio Sigala

- Ensure the Service Standards are consistent with the center's mission, vision, and values statement.
  - Rocio Sigala noted that La Regional Center's service standards are aligned with the Center's mission vision and values. Additionally, the service standards are reviewed and Updated in accordance with the legislative changes and DDS guidance. Rocio also noted that there have been some recent revisions to the service standards, and those included Early Start IDA, part C. And additional revisions that were made for the Social Rec. And Non-Medical therapies as well.
- Review the center's mission, vision, and values statement to determine if the center is providing adequate guidance in establishing consumer services policy.

### B. Review of the Board Audit Questions – Rocio Sigala

The committee discussed the Board of Trustees audit questions. The committee

reviewed the service standards and their alignment with the Center's mission, vision, and values. There was a discussion about the frequency of reviewing the audit questions, with suggestions ranging from annually to on a yearly basis. The committee also discussed the need for more knowledge on certain areas, with suggestions for revising the audit questions and incorporating more information into their share folder. The committee agreed to send the revised audit questions to their legal team and then to DDS for review as part of their special contract language. The conversation ended with a discussion on how to onboard new board members effectively.

### V. Committee Action Items

A. Review revised copy of Committee Critical Calendar for FY 2024-25- Angela Pao-Johnson The committee discussed the revised copy of the Committee's Critical Calendar for fiscal years 2024 and 2025, with Angela Pao-Johnson providing an overview of the revisions.

### B. SDLAC Role within Committee Discussion-Rocio Sigala

Rocio Sigala led a discussion on the role of the SDP within the committee, with Rosie suggesting an invitation to the SDP chairs to discuss their concerns during the SDP Board liaison report. The committee agreed to ask Lori, the SDP committee chair, about what information she would like to share with the committee. Lori expressed her desire for the committee to help improve the self-determination program, particularly in addressing systemic issues and improving the financial management system. The committee agreed to consider Lori's concerns and possibly address them directly in future meetings.

### C. Employment Initiatives & Programs Update – Venus Rodriguez-Khorasani

Venus Rodriguez-Khorasani, the community services manager, shared updates on the employment initiatives, including the hiring of employment specialists, the extension of a grant, and a video project to promote employment opportunities. The team also discussed the need for better communication and sharing of stories related to employment.

In the meeting, Sharon expressed her agency's participation in the casting call and its potential benefits for the community. George and Nicholas Mendoza also shared their experiences and plans, including George's participation in softball and basketball. Venus highlighted the recent employment specialist's ACRE certification, which is a requirement for their community to be vendorized for the Coordinated Career Pathways program. Sharon raised concerns about vendors struggling with being the employee of record due to workman's compensation expenses and sick time, which Venus acknowledged and assured that they meet with vendors quarterly to address such issues.

### VI. Board Meeting Agenda Items

- A. Committee Summary Report (Rocio Sigala)
- B. Revised copy of Consumer Services Committee Critical Calendar FY 2024-25
- C. Service Standards Revisions E.S. Eligibility IDEA Part C Case Finding & Public Info Section

### VII. Committee Report Updates

- A. Self-Determination Program Report and
- B. <u>SDLVAC Board Liaison Report</u> Silvia Renteria-Haro Sylvia Renteria-Haro provided updates on the Self-Determination Program (SDP) and the SDP Local Advisory Committee Liaison Report. She reported that there were 455 consumers in the program and 30 transitions in November. She also mentioned that they are revamping their video for the orientation process. Ana raised a concern about parents being hesitant to join the program due to budget concerns, but Sylvia clarified that the program assesses individual needs and budgets annually. The meeting also discussed the California Master Plan for Developmental Services, which aims to gather information from SDP families to improve the program. The idea of a parent ambassador program was suggested by Anna, which Sylvia found interesting. Lastly, Sylvia mentioned the SDP support group held on the first Wednesday of each month.
- C. <u>Social Recreation, Camp & Non-Medical Therapies Services Report (July-September)</u> Angela Pao-Johnson
  - Angela Pao-Johnson presented the social recreation services report, which was initially intended for the first quarter of the fiscal year but was expanded to a three-year outlook due to vendors' ability to bill within that period. The report showed a decrease in payments to parents, which Angela attributed to the implementation of a new system, FMS, that pays vendors directly. The committee discussed the usefulness of the report, with some members suggesting that it should focus on the number of authorizations and services provided rather than the dollar amount. The committee also discussed the issue of delayed payments to parents and the need for a more streamlined process. Vini explained the payment process, highlighting that delays often occur due to communication issues between case management and parents. The committee agreed on the need for a more detailed narrative overview of the report to help board members understand the data. Lastly, the committee discussed the need for a mechanism for families to address concerns about outstanding payments.
- D. <u>1st Quarter Intake Data by Location Report (July-September)</u> Angela Pao-Johnson Angela Pao-Johnson presented the intake data, highlighting the steady increase in Lanterman intakes since April and the need for more psychological evaluations.
- E. 4th Quarter NOAs/Appeals Report **Deferred**
- F. <u>1st Quarter NOAs/Appeals Report (July-September Deferred</u>
- G. <u>Semi-Annual NOAs by Ethnicity/Location/Services & Age Range Report Deferred</u>
- H. <u>1st Quarter Disparity Committee Report (July-September)</u> Angela Pao-Johnson Angela Pao-Johnson led the committee's discussion on the Disparity Committee's focus areas, including legislative members, emergency preparedness, competitive employment opportunities, and healthcare access. The committee members were tasked to sign up for subcommittees to address these areas. The conversation ended with a call for future topic suggestions for the next consumer Services committee meeting, with a deadline set for

January 7th.

### I. <u>Semi-Annual Consumer Diagnostic Report</u> – **Deferred**

### VIII. Meeting Action Item Review

- Board Support to add Venus Rodriguez-Khorasani to VAC meeting invite
- Board Support to send Jennifer links for Admin Affairs and Executive Committee meetings
- Angela Pao-Johnson and Lori Walker to connect about reviewing SDP policy versus operational issues
- Angela Pao-Johnson to look into having FMS pay parents directly for pending social rec/non-medical therapy reimbursements
- Venus Rodriguez-Khorasani to provide updated flyer with extended deadline for employment video casting call
- Committee members to submit suggestions for future meeting topics to board support by January 7th
- Board support to compile and send topic suggestions to Rosie
- Board support to send email requesting volunteers to work on audit questions
- Board support to send updated audit questions to legal for review after work group completes revisions
- Rosie Sigala and Angela Pao-Johnson to review suggested topics and determine feasibility for next meeting agenda
- Venus Rodriguez-Khorasani to have Kai Brennan contact George Alvarado about participating in employment video

### IX. Future topic suggestions for CSC meetings:

### X. Announcements / Information Items / Public Input

- A. Committee Attendance
- B. Next Meeting: February 19, 2025, at 6:00 p.m.

### XI. Adjournment

The meeting was adjourned the meeting at 8:00 p.m.

Submitted by:

Kimberly Visokey

Executive Administrative Assistant

(\*) The majority of these minutes are taken from the Minutes Service submission and reviewed/edited as presented herein by NLACRC staff.



# Casting Call

Are you passionate about your current job? Internship? Business? We want to hear from YOU!

We invite you to share your story on camera to help guide others in exploring employment opportunities and discovering the support services offered by NLACRC

# **CLICK TO APPLY NOW!**







Deadline to apply: April 1st, 2025 Questions? Please contact KBrennan@nlacrc.org For those receiving services from NLACRC

# Casting Call

Have you used the NLACRC's Residential Services? We want to hear from YOU!

SHARE YOUR STORY on camera to help others understand the variety of services NLACRC offers and the freedom to choose the best living situation for each individual's needs.

**CLICK TO APPLY NOW!** 





Deadline to apply: April 1st, 2025 Questions? Please contact Dramos@nlacrc.org For those receiving services from NLACRC

## NLACRC Mid-Year Top 5 Greatest Expenditures By Service Code FY 2025-Living at Home

Service Code	Paid in FY25		# of consumers Pe		Capita	Total Budget %		Sorted by
62- Personal Assistant	\$	59,419,629	4,328	\$	13,729	14%		Paid
862- In Home Respite	\$	50,584,545	12,750	\$	3,967	12%		Amount.
805-Infant Development Prog	\$	30,351,536	8,464	\$	3,586	7%	<b>←</b>	Highest to
55-Community Integration	\$	26,339,437	2,153	\$	12,234	6%		lowest.
605-Adaptive Skills Training	\$	16,512,935	2,067	\$	7,989	4%		
Total	\$	183,208,082	29,762	\$	6,156	45%		

	Paid in FY25	# of consumers		
Total FY 2025 Expenditures	\$ 410,116,592	31,975		

Service Code	Paid	l in FY25	# of consumers Per Capita			Total Budget %	
62- Personal Assistant	\$	59,419,629	4,328	\$	13,729	14%	Sorted by
55-Community Integration	\$	26,339,437	2,153	\$	12,234	6%	Per Capita
605-Adaptive Skills Training	\$	16,512,935	2,067	\$	7,989	4%	amount.
862- In Home Respite	\$	50,584,545	12,750	\$	3,967	12%	Highest to
805-Infant Development Prog	\$	30,351,536	8,464	\$	3,586	7%	lowest
Total	\$	183,208,082	29,762	\$	6,156	45%	

	Paid in FY25	# of consumers	Per (	Capita	Total Budget %
Total FY2025 at Home Expenditures	\$ 252,133,178	28,720	\$	8,779	61%

FY25 POS Expeditures up to December 2024

### Service Code 062 - Personal Assistant - FY25

Age Groups	Paid	l in FY25	# of consumers	Pe	r Capita
24-39	\$	16,869,032	945	\$	17,851
18-23	\$	10,810,142	663	\$	16,305
8-12	\$	9,559,832	907	\$	10,540
13-17	\$	8,576,578	736	\$	11,653
3-7	\$ \$ \$	6,326,639	764	\$	8,281
40-59	\$	5,691,405	258	\$	22,060
60-plus	\$	1,541,893	48	\$	32,123
0-2	\$	44,109	7	\$	6,301
Total	\$	59,419,629	4,328	\$	13,729
			•	_	
Ethnicity		l in FY25	# of consumers		r Capita
Hispanic	\$	26,308,569	1,964	\$	13,395
White	\$	19,575,923	1,264		15,487
African American	\$	5,515,137	457	\$	12,068
Asian	\$	3,697,070	281	\$	13,157
Other	\$	4,322,930	362	\$	11,942
Total	\$	59,419,629	4,328	\$	13,729
Diagnosis	Paid	l in FY25	# of consumers	Pe	r Capita
AU	\$	33,439,244	2,679	\$	12,482
ID	\$	22,174,995	1,380	\$	16,069
OD	\$	1,885,059	148	\$	12,737
СР	\$ \$ \$	1,503,182	74	\$	20,313
EP	\$	309,697	22	\$	14,077
No Diagnosis		107,452	25	\$	4,298
Total	\$	59,419,629	4,328	\$	13,729
Location	Paid	l in FY25	# of consumers	Pei	r Capita
SFV	\$	38,745,085	2,672	\$	14,500
AV	\$	12,896,459	1,025	\$	12,582
SCV	\$	7,192,082	512	\$	14,047
Closed/Inactive	\$	324,817	76	\$	4,274
Provisional/ESC/IRT	\$	261,186	43	\$	6,074
Total	\$	59,419,629	4,328	\$	13,729

FY25 POS Expeditures up to December 2024

### Service Code 862 - In Home Respite - FY25

Age Groups	Paic	l in FY25	# of consumers	Per	Capita
8-12	\$	13,120,337	3,133	\$	4,188
3-7	\$	10,926,442	3,189	\$	3,426
13-17	\$	9,402,342	2,333	\$	4,030
24-39	\$	7,812,250	1,810	\$	4,316
18-23	\$	6,826,741	1,723	\$	3,962
40-59	\$	2,120,474	430	\$	4,931
60-plus	\$	223,000	56	\$	3,982
0-2	\$	152,960	76	\$	2,013
Total	\$	50,584,545	12,750	\$	3,967
Ethnicity		l in FY25	# of consumers		Capita
Hispanic	\$	27,009,002	6,589	\$	4,099
White	\$	11,381,292	2,899	\$	3,926
African American	\$	5,151,559	1,365	\$	3,774
Asian	\$	3,367,791	879	\$	3,831
Other	\$	3,674,903	1,018	\$	3,610
Total	\$	50,584,545	12,750	\$	3,967
Diagnosis	Paid	l in FY25	# of consumers	Per	Capita
AU	\$	34,028,765	8,780	\$	3,876
ID	\$	13,410,761	3,113	\$	4,308
OD	\$	1,803,609	455	\$	3,964
CP	\$	714,888	168	\$	4,255
EP	\$	346,899	70	\$	4,956
No Diagnosis	\$	279,623	164	\$	1,705
Total	\$	50,584,545	12,750	\$	3,967
Location	Paic	l in FY25	# of consumers	Per	Capita
SFV	\$	30,981,918	7,526	\$	4,117
AV	\$	13,152,199	3,204	\$	4,105
SCV	\$	5,473,275	1,502	\$	3,644
Closed/Inactive	\$	436,950	308	\$	1,419
Provisional/ESC/IRT	\$	540,203	210	\$	2,572
Total	\$	50,584,545	12,750	\$	3,967

FY25 POS Expeditures up to December 2024

### **Service Code 805 - Infant Development Program - FY25**

Age Groups	Paid	in FY25	# of consumers	Per	Capita
3-7	\$	10,341,824	2,793	\$	3,703
0-2	\$	20,009,712	5,671	\$	3,528
8-12	\$	-	-		#DIV/0!
Total	\$	30,351,536	8,464	\$	3,586
Ethnicity	Paid	in FY25	# of consumers	Per	Capita
Hispanic	\$	16,219,369	4,419	\$	3,670
White	\$	6,307,349	1,659	\$	3,802
Other	\$	4,990,010	1,573	\$	3,172
African American	\$	1,573,182	473	\$	3,326
Asian	\$ \$	1,261,626	340	\$	3,711
Total	\$	30,351,536	8,464	\$	3,586
Diagnosis	Paid	in FY25	# of consumers	Per	Capita
No Diagnosis	\$	25,204,364	7,555	\$	3,336
AU	\$	3,494,776	693	\$	5,043
ID	\$	1,449,343	185	\$	7,834
СР		146,782	14	\$	10,484
EP	\$	43,331	5	\$	8,666
OD	\$ \$ \$	12,940	12	\$	1,078
Total	\$	30,351,536	8,464	\$	3,586
Location	Daid	in FY25	# of consumers	Doi	· Capita
SFV	\$	16,718,946	4,044	\$	4,134
Closed/Inactive	\$	4,910,876	2,040	۶ \$	2,407
AV	۶ \$	3,988,086	1,132	۶ \$	2,407 3,523
SCV	۶ \$	3,966,066	773	۶ \$	3,323 4,094
Provisional/ESC/IRT	\$	1,568,710	475	۶ \$	3,303
Total	۶ \$	30,351,536	8,464	۶ \$	3,586
IUlai	Ą	30,331,330	0,404	Ą	3,300

FY25 POS Expeditures up to December 2024

### Service Code 055 - Community Integration - FY25

Age Groups	Pai	d in FY25	# of consumers	Pei	r Capita
24-39	\$	17,528,732	1,344	\$	13,042
18-23	\$	5,314,415	536	\$	9,915
40-59	\$	3,086,192	239	\$	12,913
60-plus	\$	402,048	32	\$	12,564
13-17	\$	8,049	2	\$	4,025
Total	\$	26,339,437	2,153	\$	12,234
Ethnicity	Pai	d in FY25	# of consumers	Pei	r Capita
Hispanic	\$	11,571,637	952	\$	12,155
White	\$	8,001,101	648	\$	12,347
African American	\$	2,722,715	247	\$	11,023
Asian	\$	2,217,838	173	\$	12,820
Other	\$	1,826,144	133	\$	13,730
Total	\$	26,339,437	2,153	\$	12,234
Diagnosis		d in FY25	# of consumers		Capita
AU	\$	12,228,304	1,002	\$	12,204
ID	\$	12,084,628	972	\$	12,433
OD	\$	1,195,402	128	\$	9,339
CP	\$	632,794	35	\$	18,080
EP .	\$	198,308	16	\$	12,394
Total	\$	26,339,437	2,153	\$	12,234
Location	Pai	d in FY25	# of consumers	Pei	r Capita
SFV	\$	16,186,124	1,270	\$	12,745
AV	\$	5,565,589	506	\$	10,999
SCV	\$	4,334,174	340	\$	12,748
Closed/Inactive	\$	36,453	20	\$	1,823
Provisional/ESC/IRT	\$	217,097	17	\$	12,770
Total	\$	26,339,437	2,153	\$	12,234

FY25 POS Expeditures up to December 2024

### Service Code 605-Adaptive Skills Training - FY25

Age Groups	Pai	d in FY25	# of consumers	Pe	r Capita
18-23	\$	5,623,692	636	\$	8,842
24-39	\$	4,336,395	325	\$	13,343
13-17	\$	3,089,261	522	\$	5,918
8-12	\$	2,071,511	367	\$	5,644
3-7	\$	793,246	178	\$	4,456
40-59	\$	598,456	38	\$	15,749
0-2	\$ \$	375	1	\$	375
60-plus	\$	-	-	ŧ	DIV/0!
Total	\$	16,512,935	2,067	\$	7,989
Ethnicity	Pai	d in FY25	# of consumers	Pe	r Capita
Hispanic	\$	7,050,336	978	\$	7,209
White	\$	5,775,254	605	\$	9,546
Asian	\$	1,425,989	165	\$	8,642
African American	\$	1,239,501	176	\$	7,043
Other	\$	1,021,854	143	\$	7,146
Total	\$	16,512,935	2,067	\$	7,989
Diagnosis	Pai	d in FY25	# of consumers	Pe	r Capita
AU	\$	10,415,414	1,350	\$	7,715
ID	\$	4,836,450	529	\$	9,143
OD	\$	759,998	124	\$	6,129
СР	\$	291,190	29	\$	10,041
EP	\$	149,537	16	\$	9,346
No Diagnosis	\$	60,346	19	\$	3,176
Total	\$	16,512,935	2,067	\$	7,989
Location	Pai	d in FY25	# of consumers	Pe	r Capita
SFV	\$	10,490,389	1,207	\$	14,067
SCV	\$	3,070,706	329	\$	12,783
AV	\$	2,601,987	458	\$	8,957
Provisional/ESC/IRT	\$	305,912	52	\$	7,397
Closed/Inactive	\$	43,941	21	\$	3,957
Total	\$	16,512,935	2,067	\$	7,989

FY25 POS Expeditures up to December 2024

Service	e Code 062 - Personal	Assistant - FY25	Servi	ce Code 862 - In Home	Respite - FY25	Service Code 8	805 - Infant Dev	velopment Program - FY25	Service Cod	le 055 - Communi	ty Integration - FY25	Service Co	de 605-Adaptive Sl	xills Training - FY25
Age Groups	Paid in FY25 #	of consumers Per Capita	Age Groups	Paid in FY25 # 0	of consumers Per Capita	Age Groups	Paid in FY25	# of consumers Per Capita	Age Groups	Paid in FY25	# of consumers Per Capita	Age Groups	Paid in FY25 #	of consumers Per Capita
24-39	\$ 16,869,032	945 \$ 17,851	8-12	\$ 13,120,337	3,133 \$ 4,188	0-2	\$ 10,341,824	2,793 \$ 3,703	24-39	\$ 17,528,732	1,344 \$ 13,042	18-23	\$ 5,623,692	636 \$ 8,842
18-23	\$ 10,810,142	663 \$ 16,305	3-7	\$ 10,926,442	3,189 \$ 3,426	3-7	\$ 20,009,712	5,671 \$ 3,528	18-23	\$ 5,314,415	536 \$ 9,915	24-39	\$ 4,336,395	325 \$ 13,343
8-12	\$ 9,559,832	907 \$ 10,540	13-17	\$ 9,402,342	2,333 \$ 4,030	8-12	\$ -	- #DIV/0!	40-59	\$ 3,086,192	239 \$ 12,913	13-17	\$ 3,089,261	522 \$ 5,918
13-17	\$ 8,576,578	736 \$ 11,653	24-39	\$ 7,812,250	1,810 \$ 4,316	Total	\$ 30,351,536	8,464 \$ 3,586	60-plus	\$ 402,048	32 \$ 12,564	8-12	\$ 2,071,511	367 \$ 5,644
3-7	\$ 6,326,639	764 \$ 8,281	18-23	\$ 6,826,741	1,723 \$ 3,962				13-17	\$ 8,049	2 \$ 4,025	3-7	\$ 793,246	178 \$ 4,456
40-59	\$ 5,691,405	258 \$ 22,060	40-59	\$ 2,120,474	430 \$ 4,931				Total	\$ 26,339,437	2,153 \$ 12,234	40-59	\$ 598,456	38 \$ 15,749
60-plus	\$ 1,541,893	48 \$ 32,123	60-plus	\$ 223,000	56 \$ 3,982							60-plus	\$ -	- #DIV/0!
0-2	\$ 44,109	7 \$ 6,301	0-2	\$ 152,960	76 \$ 2,013							0-2	\$ 375	1 \$ 375
Total	\$ 59,419,629	4,328 \$ 13,729	Total	\$ 50,584,545	12,750 \$ 3,967							Total	\$ 16,512,935	2,067 \$ 7,989
Ethnicity	Paid in FY25 #	of consumers Per Capita	Ethnicity	Paid in FY25 # 6	of consumers Per Capita	Ethnicity	Paid in FY25	# of consumers Per Capita	Ethnicity	Paid in FY25	# of consumers Per Capita	Ethnicity	Paid in FY25 #	of consumers Per Capita
Hispanic	\$ 26,308,569	1,964 \$ 13,395	Hispanic	\$ 27,009,002	6,589 \$ 4,099	Hispanic	\$ 16,219,369	4,419 \$ 3,670	Hispanic	\$ 11,571,637	952 \$ 12,155	Hispanic	\$ 7,050,336	978 \$ 7,209
White	\$ 19,575,923	1,264 \$ 15,487	White	\$ 11,381,292	2,899 \$ 3,926	White	\$ 6,307,349	1,659 \$ 3,802	White	\$ 8,001,101	648 \$ 12,347	White	\$ 5,775,254	605 \$ 9,546
African American	\$ 5,515,137	457 \$ 12,068	African American	\$ 5,151,559	1,365 \$ 3,774	Other	\$ 4,990,010	1,573 \$ 3,172	African American	\$ 2,722,715	247 \$ 11,023	Asian	\$ 1,425,989	165 \$ 8,642
Other	\$ 3,697,070	281 \$ 13,157	Asian	\$ 3,367,791	879 \$ 3,831	Asian	\$ 1,573,182	473 \$ 3,326	Asian	\$ 2,217,838	173 \$ 12,820	African American	\$ 1,239,501	176 \$ 7,043
Asian	\$ 4,322,930	362 \$ 11,942	Other	\$ 3,674,903	1,018 \$ 3,610	African American	\$ 1,261,626	340 \$ 3,711	Other	\$ 1,826,144	133 \$ 13,730	Other	\$ 1,021,854	143 \$ 7,146
Total	\$ 59,419,629	4,328 \$ 13,729	Total	\$ 50,584,545	12,750 \$ 3,967	Total	\$ 30,351,536	8,464 \$ 3,586	Total	\$ 26,339,437	2,153 \$ 12,234	Total	\$ 16,512,935	2,067 \$ 7,989
Diagnosis	Paid in FY25 #	of consumers Per Capita	Diagnosis	Paid in FY25 # 0	of consumers Per Capita	Diagnosis	Paid in FY25	# of consumers Per Capita	Diagnosis	Daid in EV25	# of consumers Per Capita	Diagnosis	Paid in FY25 #	of consumers Per Capita
ΔΙΙ	\$ 33,439,244	2,679 \$ 12,482	AU	\$ 34,028,765	8,780 \$ 3,876	No Diagnosis	\$ 25,204,364	7,555 \$ 3,336	AU	\$ 12,228,304	1,002 \$ 12,204	AU	10,415,414 \$	· · · · · · · · · · · · · · · · · · ·
ID	\$ 22,174,995	1,380 \$ 16,069	ID.	\$ 13,410,761	3,113 \$ 4,308	AU	\$ 3,494,776	693 \$ 5,043	ID	\$ 12,084,628	972 \$ 12,433	ID	4,836,450 \$	
OD	\$ 1,885,059	148 \$ 12,737	OD	\$ 1,803,609	455 \$ 3,964	ID	\$ 1,449,343	185 \$ 7,834	OD	\$ 1,195,402	128 \$ 9,339	OD	759,998 \$	
CP	\$ 1,503,182	74 \$ 20,313	CP	\$ 714.888	168 \$ 4,255	CP	\$ 146,782	14 \$ 10,484	CP	\$ 632,794	35 \$ 18,080	CP	291,190 \$	
FP	\$ 309,697	22 \$ 14,077	No Diagnosis	\$ 279,623	164 \$ 1,705	EP.	\$ 43,331	5 \$ 8,666	EP	\$ 198,308	16 \$ 12,394	EP	149,537 \$	
No Diagnosis	\$ 107,452	25 \$ 4,298	EP	\$ 346,899	70 \$ 4,956	OD	\$ 12,940	12 \$ 1,078	Total	\$ 26,339,437	2,153 \$ 12,234	No Diagnosis	60,346 \$	
Total	\$ 59,419,629	4,328 \$ 13,729	Total	\$ 50,584,545	12,750 \$ 3,967	Total	\$ 30,351,536	8,464 \$ 3,586				Total	\$ 16,512,935	2,067 \$ 7,989
Location	Paid in FY25 #	of consumers Per Capita	Location	Paid in FY25 # 6	of consumers Per Capita	Location	Paid in FY25	# of consumers Per Capita	Location	Paid in FY25	# of consumers Per Capita	Location	Paid in FY25 #	of consumers Per Capita
SFV	\$ 38,745,085	2,672 \$ 14,500	SFV	\$ 30,981,918	7,526 \$ 4,117	SFV	\$ 16,718,946	4,044 \$ 2,407	SFV	\$ 16,186,124	1,270 \$ 12,745	SFV	\$ 10,490,389	1,207 \$ 14,067
AV	\$ 12,896,459	1,025 \$ 12,582	AV	\$ 13,152,199	3,204 \$ 4,105	Closed/Inactive	\$ 4,910,876	2,040 \$ 3,523	AV	\$ 5,565,589	506 \$ 10,999	SCV	\$ 3,070,706	329 \$ 12,783
SCV	\$ 7,192,082	512 \$ 14,047	SCV	\$ 5,473,275	1,502 \$ 3,644	AV	\$ 3,988,086	1,132 \$ 4,094	SCV	\$ 4,334,174	340 \$ 12,748	AV	\$ 2,601,987	458 \$ 8,957
Closed/Inactive	\$ 324,817	76 \$ 4,274	Closed/Inactive	\$ 436,950	308 \$ 1,419	SCV	\$ 3,164,918	773 \$ 3,303	Closed/Inactive	\$ 36,453	20 \$ 1,823	Provisional/ESC/IRT	\$ 305,912	52 \$ 7,397
Provisional/ESC/IRT	\$ 261,186	43 \$ 6,074	Provisional/ESC/IRT		210 \$ 2,572	Provisional/ESC/IF		475 \$ 3,586	Provisional/ESC/IRT	\$ 217,097	17 \$ 12,770	Closed/Inactive	\$ 43,941	21 \$ 3,957
Total	\$ 59,419,629	4,328 \$ 13,729	Total	\$ 50,584,545	12,750 \$ 3,967	Total	\$ 30,351,536	8,464 \$ 3,586	Total	\$ 26,339,437	2,153 \$ 12,234	Total	\$ 16,512,935	2,067 \$ 7,989

FY25 POS Expeditures up to December 2024

AV - AU										
Sub Department	Hispanic		Wh	ite	Afric	an American	Asia	an	Oth	er
2-School Age	\$	10,411	\$	10,269	\$	7,820	\$	766	\$	8,702
3-Transition	\$	11,868	\$	9,116	\$	10,543	\$	16,192	\$	12,242
4-Adult	Ś	14.701	Ś	17.862	Ś	16.585	Ś	17.376	Ś	41.181

AV - ID										
Sub Department	Hispanic		Wh	ite	Afric	an American	Asia	an	Oth	er
2-School Age	\$	10,709	\$	14,636	\$	8,419	\$	-	\$	6,675
3-Transition	\$	11,193	\$	12,196	\$	14,043	\$	20,362	\$	7,275
4-Adult	\$	18.316	\$	18.017	Ś	17 354	5	11 278	\$	23 010

AV - CP										
Sub Department	Hispanic		Whit	e.	Africa	n American	Asian		Other	
2-School Age	\$	-	\$	-	\$	20,663	\$	-	\$	-
3-Transition	\$	20,954	\$	8,496	\$	17,309	\$	-	\$	-
4-Adult	\$	13,249	\$	46,655	\$	12,275	\$	-	\$	-

AV - EP										
Sub Department	Hispanic		White		African Am	erican	Asian		Oth	er
2-School Age	\$	3,518	\$	-	\$	-	\$	-	\$	18,965
3-Transition	\$	189	\$	-	\$	=	\$	-	\$	10,747
4-Adult	Ġ	6.465	¢		¢		ς .	_	¢	5.81/

AV - OD										
Sub Department	Hispanic		Wh	ite	Afric	an American	Asian		Oth	er
2-School Age	\$	8,715	\$	8,575	\$	9,544	\$	-	\$	12,257
3-Transition	\$	9,883	\$	2,186	\$	7,654	\$	-	\$	5,126
4-Adult	\$	-	\$	25,852	\$	15,489	\$	-	\$	-

SCV - AU										
Sub Department	Hispanic		Wh	ite	Africa	n American	Asia	an	Oth	er
2-School Age	\$	8,179	\$	10,474	\$	6,930	\$	9,279	\$	8,829
3-Transition	\$	24,501	\$	11,169	\$	10,884	\$	13,020	\$	14,677
4-Adult	\$	23,152	\$	24,286	\$	18,068	\$	5,744	\$	14,177

SCV - ID										
Sub Department	Hispanic		Wh	ite	Afric	an American	Asi	an	Oth	er
2-School Age	\$	7,522	\$	6,522	\$	17,709	\$	15,262	\$	25,576
3-Transition	\$	12,116	\$	14,081	\$	18,169	\$	2,554	\$	9,144
4-Adult	Ś	20.667	Ś	28,434	Ś	29.119	Ś	21.723	Ś	25.363

SCV - CP										
Sub Department	Hispanic		Whi	te	African	American	Asia	an	Other	
2-School Age	\$	-	\$	9,549	\$	-	\$	-	\$	-
3-Transition	\$	14,019	\$	-	\$	8,447	\$	-	\$	-
4-Adult	\$	8,935	\$	22,490	\$	-	\$	24,030	\$	-

SCV - EP										
Sub Department	Hispanic		Whit	e	African	American	Asian		Other	
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	-	\$	-	\$	-	\$	-	\$	-
4-Adult	\$	_	\$	-	Ś	_	\$	_	\$	

SCV - OD										
Sub Department	Hispanic		White	•	Africar	American	Asia	an	Oth	er
2-School Age	\$	18,671	\$	-	\$	20,729	\$	-	\$	22,167
3-Transition	\$	6,838	\$	6,917	\$	22,298	\$	-	\$	-
4-Adult	\$	16,769	\$	-	\$	-	\$	13,206	\$	-

SFV - AU										
Sub Department	Hispanio		Wh	ite	Africa	an American	Asi	an	Oth	er
2-School Age	\$	9,805	\$	11,030	\$	11,134	\$	10,302	\$	8,398
3-Transition	\$	14,876	\$	18,214	\$	12,694	\$	11,716	\$	15,040
Λ-Adult	¢	10 0/1	¢	17 202	Ġ	24 805	Ġ	20 533	¢	20.455

SFV - ID										
Sub Department	Hispanic		Wh	ite	Afric	can American	Asia	an	Oth	er
2-School Age	\$	9,593	\$	13,653	\$	8,153	\$	6,697	\$	10,735
3-Transition	\$	14,287	\$	14,624	\$	9,832	\$	13,775	\$	22,794
4-Adult	\$	17,283	\$	22,043	\$	19,110	\$	16,078	\$	21,596

SFV - CP										
Sub Department	Hispan	nic	Wh	ite	Africa	n American	Asia	n	Oth	er
2-School Age	\$	18,533	\$	9,853	\$	-	\$	-	\$	4,070
3-Transition	\$	8,395	\$	24,884	\$	=	\$	-	\$	57,932
4-Adult	Ś	38.863	\$	30 472	Ś	2 818	\$	32.668	\$	-

SFV - EP										
Sub Department	Hispanic		Whi	te	African	American	Asian		Oth	er
2-School Age	\$	11,422			\$	-	\$	-	\$	-
3-Transition	\$	8,632	\$	24,357	\$	-	\$	-	\$	29,915
4-Adult	\$	16,109	\$	36,297	\$	-	\$	-	\$	-

SFV- OD										
Sub Department	Hispanio		Wh	ite	African	American	Asian		Oth	er
2-School Age	\$	10,717	\$	18,135	\$	10,921	\$	-	\$	4,541
3-Transition	\$	24,907	\$	10,379	\$	3,094	\$	-	\$	-
4-Adult	\$	14 462	\$	27 717	Ś	9 412	\$	_	\$	23 825

AV - AU										
Sub Department	His	panic	Whi	te	Africa	n American	Asia	ın	Othe	er
2-School Age	\$	2,816	\$	3,722	\$	2,341	\$	4,447	\$	2,971
3-Transition	\$	4,861	\$	4,243	\$	5,219	\$	5,949	\$	5,900
4-Adult	Ś	16.688	Ś	6 536	\$	5.305	\$	9 641	ς	

AV - ID										
Sub Department	Hisp	anic	Whi	te	Africa	n American	Asia	n	Oth	er
2-School Age	\$	4,698	\$	5,345	\$	2,761	\$	-	\$	8,227
3-Transition	\$	4,771	\$	4,615	\$	4,265	\$	8,873	\$	17,434
4-Adult	\$	7,577	\$	6,147	\$	8,810	\$	-	\$	-

AV - CP										
Sub Department	His	panic	Whi	te	Africar	n American	Asian		Othe	er
2-School Age	\$	1,913	\$	4,703	\$	-	\$	-	\$	-
3-Transition	\$	11,818	\$	-	\$	-	\$	-	\$	1,539
4-Adult	\$	-	\$	-	\$	-	\$	-	\$	-

AV - EP										
Sub Department	His	panic	White		Africa	n American	Asiar	1	Other	
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	18,898	\$	-	\$	8,789	\$	-	\$	-
Λ-Adult	Ġ	8/16	Ġ	_	Ġ	_	Ġ		Ġ	_

AV - OD										
Sub Department	His	panic	Whi	te	Africa	an American	Asia	an	Othe	er
2-School Age	\$	5,127	\$	4,917	\$	8,215	\$	20,297	\$	3,500
3-Transition	\$	3,982	\$	9,539	\$	5,801	\$	12,366	\$	6,227
4-Adult	\$	21,549	\$	4,516	\$	-	\$	-	\$	-

SCV - AU										
Sub Department	His	panic	Wh	ite	Afri	can American	Asi	an	Oth	er
2-School Age	\$	5,529	\$	8,108	\$	5,263	\$	5,343	\$	3,504
3-Transition	\$	5,492	\$	8,553	\$	14,716	\$	6,422	\$	9,824
4-Adult	\$	13,076	\$	12,008	\$	14,493	\$	16,628	\$	8,055

SCV - ID										
Sub Department	Hisp	anic	Wh	ite	Afric	an American	Asi	an	Oth	er
2-School Age	\$	7,694	\$	3,784	\$	8,598	\$	2,738	\$	4,068
3-Transition	\$	5,010	\$	24,646	\$	5,171	\$	13,700		
4-Adult	Ś	7.559	Ś	21.974	Ś	24,505	Ś	-	Ś	18.227

SCV - CP										
Sub Department	Hisp	anic	White		Africar	n American	Asia	n	Other	
2-School Age	\$	6,891	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	-	\$	-	\$	-	\$	1,203	\$	-
4-Adult	Ś				\$	_	Ś		\$	-

SCV - EP										
Sub Department	Hisp	anic	Whi	te	Africa	n American	Asiar	1	Other	
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	-	\$	-	\$	4,563	\$	-	\$	-
4-Adult	Ś		Ś	3 417	\$		Ś		\$	-

SCV - OD										
Sub Department	Hisp	oanic	Whit	:e	Africa	n American	Asian	1	Other	
2-School Age	\$	4,790	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	334	\$	-	\$	-	\$	-	\$	-
4-Adult	Ś	8.118	Ś	3.783	Ś	-	Ś	-	Ś	126

SFV - AU										
Sub Department	His	panic	Wh	ite	Afri	can American	Asi	an	Oth	er
2-School Age	\$	5,336	\$	5,966	\$	4,218	\$	4,715	\$	4,540
3-Transition	\$	8,381	\$	8,634	\$	11,383	\$	8,703	\$	10,347
4-Adult	\$	10,295	\$	13,878	\$	34,392	\$	16,605	\$	24,782

SFV - ID										
Sub Department	His	panic	Wh	ite	Afr	ican American	Asi	an	Oth	er
2-School Age	\$	8,065	\$	8,075	\$	3,373	\$	15,002	\$	7,264
3-Transition	\$	6,363	\$	8,818	\$	8,760	\$	11,827	\$	4,076
4-Adult	\$	17,162	\$	14,341	\$	8,834	\$	6,245	\$	-

SFV - CP										
Sub Department	Hisp	anic	Wh	ite	Afri	can American	Asiar	1	Othe	er
2-School Age	\$	97	\$	5,045	\$	-	\$	-	\$	1,099
3-Transition	\$	5,847	\$	15,555	\$	-	\$	-	\$	-
4-Adult	\$	8,186	\$	50,580	\$	4,055	\$	-	\$	-

SFV - EP										
Sub Department	Hisp	anic	Wh	ite	Afri	can American	Asi	an	Othe	r
2-School Age	\$	-	\$	-	\$	-	\$	550	\$	-
3-Transition	\$	4,272	\$	-	\$	5,238	\$	-	\$	-
4-Adult	\$	896	\$	50,489	\$	-	\$	29,933	\$	-

SFV- OD										
Sub Department	Hisp	oanic	Wh	ite	Afric	an American	Asia	n	Othe	r
2-School Age	\$	4,055	\$	6,004	\$	2,791	\$	-	\$	7,992
3-Transition	\$	8,691	\$	10,638	\$	530	\$	4,186	\$	-
4-Adult	\$	4,526	\$	4,089	\$	3,721	\$	-	\$	-

AV - AU										
Sub Department	Hisp	anic	Whi	te	Africa	n American	Asia	n	Othe	er
2-School Age	\$	3,920	\$	3,396	\$	3,938	\$	3,234	\$	3,392
3-Transition	\$	4,690	\$	3,205	\$	3,806	\$	4,513	\$	3,961
4-Adult	\$	4,622	\$	3,455	\$	4,145	\$	3,685	\$	3,911

AV - ID										
Sub Department	Hisp	anic	Whi	te	Africa	n American	Asia	n	Oth	er
2-School Age	\$	3,844	\$	4,292	\$	4,381	\$	-	\$	3,233
3-Transition	\$	4,632	\$	4,092	\$	4,084	\$	7,441	\$	5,210
4-Adult	\$	4,849	\$	3,513	\$	3,686	\$	5,607	\$	4,591

AV - CP										
Sub Department	Hisp	anic	Whi	te	Africa	n American	Asian		Othe	er
2-School Age	\$	3,007	\$	3,774	\$	4,149	\$	-	\$	-
3-Transition	\$	4,751	\$	4,660	\$	2,869	\$	-	\$	-
4-Adult	\$	5,030	\$	4,836	\$	-	\$	-	\$	8,532

AV - EP										
Sub Department	Hisp	oanic	Whi	te	Afri	can American	Asia	n	Oth	er
2-School Age	\$	5,239	\$	-	\$	-	\$	-	\$	5,281
3-Transition	\$	4,374	\$	5,917	\$	4,105	\$	-	\$	7,545
4-Adult	\$	5,799	\$	5,341	\$	-	\$	-	\$	4,451

AV - OD										
Sub Department	Hisp	anic	Wh	ite	Afri	can American	Asia	n	Othe	r
2-School Age	\$	3,831	\$	4,422	\$	3,403	\$	-	\$	3,916
3-Transition	\$	4,988	\$	468	\$	4,504	\$	4,261	\$	5,924
4-Adult	\$	6,037	\$	3,949	\$	3,562	\$	-	\$	3,664

SCV - AU										
Sub Department	His	oanic	Whi	te	Afric	an American	Asia	ın	Othe	er
2-School Age	\$	3,848	\$	3,223	\$	2,659	\$	3,053	\$	3,464
3-Transition	\$	3,445	\$	2,941	\$	4,624	\$	2,654	\$	4,076
4-Adult	\$	5,665	\$	3,099	\$	6,143	\$	3,560	\$	5,392

SCV - ID										
Sub Department	Hisp	oanic	Whi	te	Africa	an American	Asia	ın	Othe	er
2-School Age	\$	5,289	\$	3,485	\$	5,027	\$	3,100	\$	2,876
3-Transition	\$	3,188	\$	3,746	\$	2,705	\$	4,557	\$	2,823
4-Adult	Ś	5.249	Ś	4.329	Ś	3.560	Ś	3.560	Ś	5.550

SCV - CP										
Sub Department	Hisp	anic	Whi	te	Afric	an American	Asia	n	Oth	er
2-School Age	\$	3,198	\$	2,978	\$	-	\$	-	\$	8,810
3-Transition	\$	6,530	\$	1,682	\$	4,410	\$	-	\$	-
4-Adult	\$	1,564	\$	4,122	\$	-	\$	8,804	\$	8,289

SCV - EP										
Sub Department	Hisp	anic	Whi	te	Afric	an American	Asiar	า	Othe	er
2-School Age	\$	-	\$	1,299	\$	6,530	\$	-	\$	4,826
3-Transition	\$	-	\$	-	\$	-	\$	-	\$	-
4-Adult	\$	-	\$	-	\$	-	\$	-	\$	-

SCV - OD										
Sub Department	Hisp	oanic	Whi	te	Africa	n American	Asia	ın	Othe	er
2-School Age	\$	4,130	\$	6,115	\$	4,704	\$	3,591	\$	8,902
3-Transition	\$	4,580	\$	3,420	\$	8,902	\$	4,562	\$	-
4-Adult	Ś	7.626	Ś	4.938	Ś	4.753	Ś	2.900	Ś	-

SFV - AU										
Sub Department	Hisp	oanic	Whi	te	Afric	an American	Asia	ın	Othe	er
2-School Age	\$	4,022	\$	4,226	\$	3,792	\$	3,910	\$	3,652
3-Transition	\$	3,960	\$	3,784	\$	4,524	\$	3,928	\$	3,439
4-Adult	\$	4,337	\$	4,121	\$	4,048	\$	4,820	\$	4,360

SFV - ID										
Sub Department	Hisp	oanic	Whi	te	Afri	can American	Asia	n	Oth	er
2-School Age	\$	4,321	\$	4,654	\$	3,646	\$	3,722	\$	3,870
3-Transition	\$	4,196	\$	4,675	\$	3,512	\$	3,462	\$	5,153
4-Adult	\$	4,606	\$	4,957	\$	3,665	\$	4,994	\$	4,882

SFV - CP										
Sub Department	Hisp	anic	Whi	te	Afri	can American	Asia	n	Oth	er
2-School Age	\$	6,461	\$	4,227	\$	2,861	\$	-	\$	3,534
3-Transition	\$	4,558	\$	4,921	\$	-	\$	-	\$	-
4-Adult	\$	4,374	\$	5,054	\$	1,486	\$	4,640	\$	-

SFV - EP										
Sub Department	Hisp	oanic	Whit	e	Afric	an American	Asia	n	Othe	r
2-School Age	\$	8,009	\$	2,332	\$	-	\$	2,887	\$	-
3-Transition	\$	5,668	\$	4,719	\$	8,687	\$	-	\$	-
4-Adult	\$	4,747	\$	8,590	\$	-	\$	-	\$	2,262

SFV- OD										
Sub Department	Hisp	anic	Whi	te	Africa	n American	Asia	n	Oth	er
2-School Age	\$	4,479	\$	3,419	\$	5,498	\$	-	\$	2,888
3-Transition	\$	3,420	\$	2,972	\$	4,378	\$	2,472	\$	-
4-Adult	\$	3,198	\$	7,292	\$	4,496	\$	-	\$	2,166

AV - AU										
Sub Department	His	panic	Wh	ite	Afric	an American	Asi	an	Oth	er
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	7,178	\$	12,904	\$	7,810	\$	13,355	\$	8,834
4-Adult	Ś	11.462	Ś	11.260	Ś	12.776	Ś	9.203	Ś	14.515

AV - ID										
Sub Department	His	panic	Wh	ite	Afric	an American	Asi	an	Oth	er
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	6,342	\$	11,961	\$	6,861	\$	-	\$	2,847
4-Adult	ć	11 961	ć	12 /0/	ć	10.605	ċ	11 027	ć	12 556

AV - CP										
Sub Department	Hisp	anic	Whi	te	Africa	n American	Asian		Other	
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	-	\$	-	\$	-	\$	-	\$	-
4-Adult	\$	-	\$	6,213	\$	11,303	\$	-	\$	-

AV - EP										
Sub Department	His	panic	White	2	African	American	Asian		Oth	er
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	9,999	\$	-	\$	-	\$	-	\$	-
4-Adult	Ś	12 756	\$	6.057	\$	_	Ś	-	Ś	17 357

AV - OD										
Sub Department	Hisp	anic	Whit	te	Africa	an American	Asia	n	Othe	er
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	9,864	\$	5,583			\$	-	\$	-
4-Adult	\$	8,082	\$	8,467	\$	10,011	\$	2,903	\$	7,548

SCV - AU										
Sub Department	His	panic	Wh	ite	Afr	ican American	Asi	an	Oth	er
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	5,058	\$	6,644	\$	9,728	\$	12,542	\$	7,478
4-Adult	\$	11,935	\$	13,070	\$	13,424	\$	16,233	\$	15,036

SCV - ID										
Sub Department	His	panic	Wh	ite	Afri	can American	Asi	an	Oth	er
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	8,048	\$	8,886	\$	-	\$	5,942	\$	-
4-Adult	Ś	12.407	Ś	14.798	Ś	12.520	Ś	12.266	Ś	18.299

SCV - CP										
Sub Department	His	panic	Wh	ite	Africa	n American	Asiar	1	Other	
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	-	\$	16,306	\$	-	\$	-	\$	-
4-Adult	Ś	32 442	Ś	21.016	Ś	_	Ś		Ś	_

SCV - EP										
Sub Department	Hisp	anic	Wh	ite	Africar	American	Asian		Other	
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	-	\$	-	\$	-	\$	-	\$	-
4-Adult	\$	-	\$	11,314	\$	-	\$	-	\$	-

SCV - OD										
Sub Department	His	panic	Wh	ite	Africa	an American	Asiar	า	Othe	er
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	5,010	\$	-	\$	-	\$	-	\$	-
4-Adult	Ś	13.801	Ś	11.132	Ś	-	Ś	-	Ś	9.166

SFV - AU										
Sub Department	His	panic	Wh	ite	Afri	can American	Asi	an	Oth	er
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	12,265	\$	9,194	\$	8,465	\$	10,756	\$	11,851
4-Adult	\$	12,658	\$	12,640	\$	14,750	\$	13,479	\$	15,141

SFV - ID										
Sub Department	His	panic	Wh	ite	Afr	ican American	Asi	an	Oth	er
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	8,766	\$	7,409	\$	12,669	\$	24,412	\$	7,096
4-Adult	\$	13,183	\$	14,138	\$	12,908	\$	11,309	\$	16,144

SFV - CP										
Sub Department	His	panic	Wh	ite	Afr	ican American	Asi	an	Other	
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	-	\$	-	\$	-	\$	-	\$	-
4-Adult	\$	20,508	\$	16,176	\$	11,560	\$	23,179	\$	-

SFV - EP										
Sub Department	His	panic	Wh	ite	Africa	n American	Asian		Other	
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	-	\$	-	\$	-	\$	-	\$	-
4-Adult	\$	13,572	\$	14,387	\$	-	\$	-	\$	-

SFV- OD										
Sub Department	His	panic	Wh	ite	Afri	ican American	Asia	an	Oth	er
2-School Age	\$	-	\$	-	\$	-	\$	-	\$	-
3-Transition	\$	8,311	\$	15,960	\$	6,255	\$	-	\$	3,175
4-Adult	\$	10,524	\$	9,416	\$	13,283	\$	8,713	\$	14,420

### NLACRC Top 5 Greatest Expenditures By Service Code FY 2024-Living at Home NLACRC Top 5 Greatest Expenditures By Service Code FY 2025-Living at Home Service Code Paid in FY24 Service Code Paid in FY25 # of consumers Per Capita Total Budget % # of consumers Per Capita Total Budget % 62- Personal Assistant \$ 58,171,773 3,978 \$ 14,623 62- Personal Assistant 59,419,629 4,328 \$ 13,729 14% Sorted by 16% Sorted by Paid 862- In Home Respite 44,804,635 11,413 \$ 3,926 12% 862- In Home Respite 50,584,545 12,750 \$ 3,967 12% Amount. Amount. 805-Infant Development Prog 27,396,197 7,894 3,471 805-Infant Development Prog 30,351,536 8,464 \$ 3,586 7% Ś 8% Highest to Ś Highest to 55-Community Integration 21.362.061 1.656 \$ 12.900 lowest. 55-Community Integration 26.339.437 2.153 \$ 12.234 Ś 6% \$ 6% lowest. 605-Adaptive Skills Training \$ 17,380,689 605-Adaptive Skills Training 16,512,935 2,067 \$ 7,989 4% 2,196 \$ 7,915 5% \$ Total 169,115,355 27,137 \$ 6,232 46% Total 183,208,082 29,762 \$ 6,156 45% Paid in FY24 # of consumers Paid in FY25 # of consumers Total FY 2024 Expenditures \$ 364,453,745 **Total FY 2025 Expenditures** \$ 410,116,592 29,220 31,975 # of consumers Per Capita Total Budget % Paid in FY25 # of consumers Per Capita Total Budget % Service Code Paid in FY24 Service Code 62- Personal Assistant 58,171,773 3,978 \$ 14,623 16% 62- Personal Assistant 59,419,629 4,328 \$ 13,729 14% Sorted by Sorted by Per Per Capita 55-Community Integration 21,362,061 1,656 \$ 12,900 6% 55-Community Integration \$ 26,339,437 2,153 \$ 12,234 6% Capita amount. amount. 605-Adaptive Skills Training 17,380,689 2,196 \$ 7,915 605-Adaptive Skills Training 16,512,935 2 067 \$ 7 989 4% \$ 5% Ś Highest to Highest to 862- In Home Respite 44,804,635 11,413 \$ 3,926 12% 862- In Home Respite 50,584,545 12,750 \$ 3,967 12% Ś Ś lowest lowest 805-Infant Development Prog \$ 27,396,197 7,894 \$ 3,471 8% 805-Infant Development Prog 30,351,536 8,464 \$ 3,586 7% Total \$ 169,115,355 27,137 \$ 6,232 46% Total 183,208,082 29,762 \$ 6,156 45% Paid in FY24 # of consumers Per Capita Total Budget % Paid in FY25 # of consumers Per Capita Total Budget % **Total FY2024 at Home Expenditures** \$ 220,300,055 26,058 \$ 8,454 **Total FY2025 at Home Expenditures** \$ 252,133,178 28,720 \$ 8,779 61%

FY24 POS Expeditures up to December 2023 Data Collected February 2024

Service (	Code	062 - Person	al Assistant - FY2	24	
Age Groups	Paid	in FY24	# of consumers	Per	Capita
24-39	\$	16,332,470	841	\$	19,420
8-12	\$	9,447,120	860	\$	10,985
13-17	\$	9,079,842	708	\$	12,825
18-23	\$	10,234,174	598	\$	17,114
3-7	\$	6,450,512	689	\$	9,362
40-59	\$	5,180,293	225	\$	23,024
60-plus	\$	1,418,692	54	\$	26,272
0-pius 0-2	\$	28,670	3	\$	9,557
Total	۶ \$	58,171,773	3,978	ب \$	14,623
Total	Ţ	36,171,773	3,376	Ţ	14,023
Ethnicity	Paid	in FY24	# of consumers	Per	Capita
Hispanic	\$	25,943,546	1,768	\$	14,674
White	\$	19,048,629	1,218	\$	15,639
African American	\$	5,683,134	415	\$	13,694
Asian	\$	3,595,987	261	\$	13,778
Other	\$	3,900,477	316	\$	12,343
Total	\$	58,171,773	3,978	\$	14,623
Diagnosis	Paid	in FY24	# of consumers	Per	Capita
AU	\$	32,467,889	2,439	\$	13,312
ID	\$	21,953,909	1,294	\$	16,966
OD	\$	1,813,652	124	\$	14,626
СР	\$	1,513,547	78	\$	19,404
EP	\$	331,950	21	\$	15,807
No Diagnosis	\$	90,825	22	\$	4,128
Total	\$	58,171,773	3,978	\$	14,623
Location		in FY24	# of consumers		Capita
SFV	\$	37,592,011	2,483	\$	15,140
AV	\$	13,822,138	923	\$	14,975
SCV	\$	6,215,100	480	\$	12,948
	\$	342,050	55	\$	6,219
Closed/Inactive					
Closed/Inactive Provisional/ESC/IRT	\$	200,474	37	\$	5,418

FY24 POS Expeditures up to December 2023

Data Collected February 2024

FY25 POS Expeditures up to December 2024

Service	Code	e 862 - In Hor	me Respite - FY2	4	
Age Groups	Dain	l in FY24	# of consumers	Dor	Canita
8-12	\$	10,874,985	2,742	\$	3,966
13-17	\$	8,781,193	2,175	\$	4,037
24-39	\$	7,163,051	1,664	\$	4,305
3-7	\$	9,481,511	2,804	\$	3,381
18-23	۶ \$	6,390,908	1,545	۶ \$	4,137
			•		
40-59	\$	1,806,662	388	\$	4,656
60-plus	\$	228,172	54	\$	4,225
0-2	\$	78,153	41	\$	1,906
Total	\$	44,804,635	11,413	\$	3,926
Ethnicity	Paid	l in FY24	# of consumers	Per	Capita
Hispanic	\$	24,392,519	5,852	\$	4,168
White	\$	10,008,312	2,688	\$	3,723
African American	\$	4,394,472	1,169	\$	3,759
Asian	\$	2,845,101	785	\$	3,624
Other	\$	3,164,231	919	\$	3,443
Total	\$	44,804,635	11,413	\$	3,926
	*	11,001,000	11,110	Ÿ	3,320
Diagnosis	Paid	l in FY24	# of consumers	Per	Capita
AU	\$	29,052,437	7,627	\$	3,809
ID	\$	12,822,996	2,991	\$	4,287
OD	\$	1,614,062	399	\$	4,045
CP	\$	712,355	171	\$	4,166
EP	\$	298,436	64	\$	4,663
No Diagnosis	\$	304,349	161	\$	1,890
Total	\$	44,804,635	11,413	•	3,926
Total	Ą	44,804,033	11,413	Ą	3,320
Location		l in FY24	# of consumers		Capita
SFV	\$	28,066,585	6,774	\$	4,143
AV	\$	11,604,718	2,825	\$	4,108
SCV	\$	4,349,261	1,363	\$	3,191
	\$	270,710	219	\$	1,236
Closed/Inactive					•
Closed/Inactive Provisional/ESC/IRT	\$	513,361	232	\$	2,213

FY24 POS Expeditures up to December 2023

Data Collected February 2024

FY25 POS Expeditures up to December 2024

### **Service Code 805 - Infant Development Program - FY25**

Age Groups	Paid	d in FY24	# of consumers	Per	Capita	Age Groups	Paid	in FY25	# of consumers	Per	Capita
3-7	\$	8,622,721	2,472	\$	3,488	3-7	\$	10,341,824	2,793	\$	3,703
0-2	\$	18,773,141	5,343	\$	3,514	0-2	\$	20,009,712	5,671	\$	3,528
8-12	\$	335	1	\$	335	8-12	\$	-	-	÷	#DIV/0!
Total	\$	27,396,197	7,816	\$	3,505	Total	\$	30,351,536	8,464	\$	3,586
Ethnicity	Paid	d in FY24	# of consumers	Per (	Capita	Ethnicity	Paid	in FY25	# of consumers	Per	Capita
Hispanic	\$	14,107,544	3,958	\$	3,564	Hispanic	\$	16,219,369	4,419	\$	3,670
White	\$	5,396,908	1,489	\$	3,625	White	\$	6,307,349	1,659	\$	3,802
Other	\$	5,116,236	1,636	\$	3,127	Other	\$	4,990,010	1,573	\$	3,172
Asian	\$	1,460,319	327	\$	4,466	African American	\$	1,573,182	473	\$	3,326
African American	\$	1,315,190	406	\$	3,239	Asian	\$	1,261,626	340	\$	3,711
Total	\$	27,396,197	7,816	\$	3,505	Total	\$	30,351,536	8,464	\$	3,586
Diagnosis	Paid	d in FY24	# of consumers	Per (	Capita	Diagnosis	Paid	in FY25	# of consumers	Per	Capita
No Diagnosis	\$	22,396,618	6,935	\$	3,230	No Diagnosis	\$	25,204,364	7,555	\$	3,336
<del>-</del>		22,396,618 3,428,094	6,935 668	\$ \$	3,230 5,132	No Diagnosis AU	\$ \$	25,204,364 3,494,776	7,555 693	\$ \$	3,336 5,043
No Diagnosis	\$					<del>-</del>			•		
No Diagnosis AU	\$ \$	3,428,094	668	\$	5,132	AU	\$	3,494,776	693	\$	5,043
No Diagnosis AU ID	\$ \$ \$	3,428,094 1,394,623	668 181	\$ \$	5,132 7,705	AU ID	\$ \$	3,494,776 1,449,343	693 185	\$	5,043 7,834
No Diagnosis AU ID CP	\$ \$ \$ \$	3,428,094 1,394,623 83,473	668 181 9	\$ \$ \$	5,132 7,705 9,275	AU ID CP	\$ \$ \$	3,494,776 1,449,343 146,782	693 185 14	\$ \$ \$	5,043 7,834 10,484
No Diagnosis AU ID CP OD	\$ \$ \$ \$	3,428,094 1,394,623 83,473 37,104	668 181 9 13	\$ \$ \$ \$	5,132 7,705 9,275 2,854	AU ID CP EP	\$ \$ \$ \$	3,494,776 1,449,343 146,782 43,331	693 185 14 5	\$ \$ \$ \$	5,043 7,834 10,484 8,666
No Diagnosis AU ID CP OD EP	\$ \$ \$ \$ \$	3,428,094 1,394,623 83,473 37,104 56,284	668 181 9 13 10	\$ \$ \$ \$	5,132 7,705 9,275 2,854 5,628	AU ID CP EP OD	\$ \$ \$ \$	3,494,776 1,449,343 146,782 43,331 12,940	693 185 14 5	\$ \$ \$ \$	5,043 7,834 10,484 8,666 1,078
No Diagnosis AU ID CP OD EP	\$ \$ \$ \$ <b>\$</b>	3,428,094 1,394,623 83,473 37,104 56,284	668 181 9 13 10	\$ \$ \$ \$ \$ <b>\$</b>	5,132 7,705 9,275 2,854 5,628	AU ID CP EP OD	\$ \$ \$ \$ <b>\$</b>	3,494,776 1,449,343 146,782 43,331 12,940	693 185 14 5	\$ \$ \$ \$ <b>\$</b>	5,043 7,834 10,484 8,666 1,078
No Diagnosis AU ID CP OD EP Total	\$ \$ \$ \$ <b>\$</b>	3,428,094 1,394,623 83,473 37,104 56,284 <b>27,396,197</b>	668 181 9 13 10 <b>7,816</b>	\$ \$ \$ \$ \$ <b>\$</b>	5,132 7,705 9,275 2,854 5,628 <b>3,505</b>	AU ID CP EP OD Total	\$ \$ \$ \$ <b>\$</b>	3,494,776 1,449,343 146,782 43,331 12,940 <b>30,351,536</b>	693 185 14 5 12 <b>8,464</b>	\$ \$ \$ \$ <b>\$</b>	5,043 7,834 10,484 8,666 1,078 <b>3,586</b>
No Diagnosis AU ID CP OD EP Total	\$ \$ \$ \$ <b>\$</b>	3,428,094 1,394,623 83,473 37,104 56,284 <b>27,396,197</b>	668 181 9 13 10 <b>7,816</b>	\$ \$ \$ \$ \$ \$ \$	5,132 7,705 9,275 2,854 5,628 <b>3,505</b>	AU ID CP EP OD Total	\$ \$ \$ \$ <b>\$</b>	3,494,776 1,449,343 146,782 43,331 12,940 <b>30,351,536</b> in FY25	693 185 14 5 12 <b>8,464</b>	\$ \$ \$ \$ \$ \$ Per	5,043 7,834 10,484 8,666 1,078 <b>3,586</b>
No Diagnosis AU ID CP OD EP Total  Location SFV	\$ \$ \$ \$ <b>\$</b> <b>\$</b>	3,428,094 1,394,623 83,473 37,104 56,284 <b>27,396,197</b> d in FY24 16,013,113	668 181 9 13 10 <b>7,816</b> # of consumers 3,867	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	5,132 7,705 9,275 2,854 5,628 <b>3,505</b> Capita 4,141	AU ID CP EP OD Total  Location SFV	\$ \$ \$ \$ <b>\$</b> <b>Paid</b> \$	3,494,776 1,449,343 146,782 43,331 12,940 <b>30,351,536</b> in FY25 16,718,946	693 185 14 5 12 <b>8,464</b> # of consumers 4,044 2,040	\$ \$ \$ \$ \$ <b>\$</b> \$ <b>Per</b> \$ \$	5,043 7,834 10,484 8,666 1,078 <b>3,586</b> Capita 4,134
No Diagnosis AU ID CP OD EP Total  Location SFV AV	\$ \$ \$ \$ \$ \$ <b>\$</b> \$ <b>\$</b> \$ <b>\$</b> \$ \$ \$ \$ \$ \$	3,428,094 1,394,623 83,473 37,104 56,284 <b>27,396,197</b> d in FY24 16,013,113 3,897,201	668 181 9 13 10 <b>7,816</b> # of consumers 3,867 1,108	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	5,132 7,705 9,275 2,854 5,628 <b>3,505</b> Capita 4,141 3,517	AU ID CP EP OD Total  Location SFV Closed/Inactive	\$ \$ \$ \$ <b>\$</b> Paid \$	3,494,776 1,449,343 146,782 43,331 12,940 <b>30,351,536</b> in FY25 16,718,946 4,910,876	693 185 14 5 12 <b>8,464</b> # of consumers 4,044 2,040	\$ \$ \$ \$ <b>\$</b> \$ <b>\$ Per</b> \$ \$	5,043 7,834 10,484 8,666 1,078 <b>3,586</b> Capita 4,134 2,407
No Diagnosis AU ID CP OD EP Total  Location SFV AV Closed/Inactive	\$ \$ \$ \$ \$ <b>\$ \$ Paic</b> \$ \$ \$	3,428,094 1,394,623 83,473 37,104 56,284 <b>27,396,197</b> d in FY24 16,013,113 3,897,201 3,795,424	668 181 9 13 10 <b>7,816</b> # of consumers 3,867 1,108 1,745	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	5,132 7,705 9,275 2,854 5,628 <b>3,505</b> Capita 4,141 3,517 2,175	AU ID CP EP OD Total  Location SFV Closed/Inactive AV	\$ \$ \$ \$ \$ <b>\$ \$ \$ \$ \$ \$ \$ \$</b>	3,494,776 1,449,343 146,782 43,331 12,940 <b>30,351,536</b> in FY25 16,718,946 4,910,876 3,988,086	693 185 14 5 12 <b>8,464</b> # of consumers 4,044 2,040 1,132	\$ \$ \$ \$ \$ <b>\$</b> \$ <b>\$</b> \$ \$ \$ \$	5,043 7,834 10,484 8,666 1,078 <b>3,586</b> <b>Capita</b> 4,134 2,407 3,523

Service	Code 055 -	Community	Integration	- FY24
Jei vice	Code 033 -	Community	mitegration	- FIZ4

### **Service Code 055 - Community Integration - FY25**

Age Groups	Paid in FY24	# of consumers	Per Capita	Age Groups	Paid in FY25	# of consumers	Per Capita
24-39	\$ 13,772,03	1,210	\$ 11,382	24-39	\$ 17,528,732	1,344	\$ 13,042
18-23	\$ 4,949,52	0 501	\$ 9,879	18-23	\$ 5,314,415	536	\$ 9,915
40-59	\$ 2,309,12	4 201	\$ 11,488	40-59	\$ 3,086,192	239	\$ 12,913
60-plus	\$ 318,58	7 29	\$ 10,986	60-plus	\$ 402,048	32	\$ 12,564
13-17	\$ 12,80	0 5	\$ 2,560	13-17	\$ 8,049	2	\$ 4,025
Total	\$ 21,362,06	1,946	\$ 10,977	Total	\$ 26,339,437	2,153	\$ 12,234
Ethnicity	Paid in FY24	# of consumers	Per Capita	Ethnicity	Paid in FY25	# of consumers	Per Capita
Hispanic	\$ 9,063,90		\$ 10,881	Hispanic	\$ 11,571,637	952	\$ 12,155
White	\$ 6,959,94		\$ 11,410	White	\$ 8,001,101	648	\$ 12,347
Asian	\$ 1,876,81		\$ 11,585	African American	\$ 2,722,715	247	\$ 11,023
African American	\$ 2,073,18		\$ 9,510	Asian	\$ 2,217,838		\$ 12,820
Other	\$ 1,388,22		\$ 11,286	Other	\$ 1,826,144		\$ 13,730
Total	\$ 21,362,06		\$ 10,977	Total	\$ 26,339,437	2,153	\$ 12,234
Diagnosis	Paid in FY24	# of consumers	Per Capita	Diagnosis	Paid in FY25	# of consumers	Per Capita
ID	\$ 9,786,09		\$ 10,983	AU	\$ 12,228,304	1,002	\$ 12,204
AU	\$ 9,856,72		\$ 11,025	ID	\$ 12,084,628	972	\$ 12,433
OD	\$ 927,71		\$ 9,564	OD	\$ 1,195,402	128	\$ 9,339
CP	\$ 568,21		\$ 13,529	СР	\$ 632,794		\$ 18,080
EP	\$ 223,30		\$ 10,150	EP	\$ 198,308	16	\$ 12,394
Total	\$ 21,362,06		\$ 10,977	Total	\$ 26,339,437	2,153	\$ 12,234
Location	Paid in FY24	# of consumers	Per Capita	Location	Paid in FY25	# of consumers	Per Capita
SFV	\$ 13,486,02	5 1,172	\$ 11,507	SFV	\$ 16,186,124	1,270	\$ 12,745
AV	\$ 4,046,64	5 430	\$ 9,411	AV	\$ 5,565,589	506	\$ 10,999
SCV	\$ 3,661,85	6 311	\$ 11,774	SCV	\$ 4,334,174	340	\$ 12,748
Closed/Inactive	\$ 41,86	7 19	\$ 2,204	Closed/Inactive	\$ 36,453	20	\$ 1,823
Provisional/ESC/IRT	\$ 125,66	9 14	\$ 8,976	Provisional/ESC/IRT	\$ 217,097	17	\$ 12,770

Total	\$ 21,362,062	1,946 \$ 10,977	Total	\$ 26,339,437	2,153 \$ 12,234
•	ditures up to December 2023  February 2024		•	editures up to December 2024 d February 2025	

Service Co	de 60!	5-Adaptive S	Skills Training - F	Y24		Service Co	ode 60	5-Adaptive S	kills Training - F	/25	
Age Groups	Pai	d in FY24	# of consumers	Pe	r Capita	Age Groups	Paid	d in FY25	# of consumers	Pο	r Capita
18-23	\$	5,766,208	661	\$	8,723	18-23	\$	5,623,692	636	\$	8,842
24-39	\$	4,620,128	349	\$	13,238	24-39	\$	4,336,395	325	\$	13,343
13-17	\$	3,578,629	610	\$	5,867	13-17	\$	3,089,261	522	\$	5,918
8-12	\$	2,002,419	346	\$	, 5,787	8-12	, \$	2,071,511	367	\$	5,644
3-7	, \$	789,902	184	\$	4,293	3-7	, \$	793,246	178	\$	4,456
40-59	, \$	614,105	41	\$	14,978	40-59	\$	598,456	38	\$	15,749
60-plus	\$	9,298	4	\$	2,324	0-2	\$	375	1	\$	375
0-2	\$	-	1	\$	-	60-plus	\$	_	-		#DIV/0!
Total	\$	17,380,689	2,196	\$	7,915	Total	\$	16,512,935	2,067	\$	7,989
Ethnicity	Pai	d in FY24	# of consumers	Pe	r Capita	Ethnicity	Paid	d in FY25	# of consumers	Pe	r Capita
Hispanic	\$	7,949,385	1,046	\$	<b>7</b> ,600	Hispanic	\$	7,050,336	978	\$	7,209
White	\$	5,820,618	647	\$	8,996	White	\$	5,775,254	605	\$	9,546
Asian	\$	1,334,621	170	\$	7,851	Asian	\$	1,425,989	165	\$	8,642
African American	\$	1,217,551	176	\$	6,918	African American	\$	1,239,501	176	\$	7,043
Other	\$	1,058,514	157	\$	6,742	Other	\$	1,021,854	143	\$	7,146
Total	\$	17,380,689	2,196	\$	7,915	Total	\$	16,512,935	2,067	\$	7,989
Diagnosis	Pai	d in FY24	# of consumers	Pe	r Capita	Diagnosis	Paid	d in FY25	# of consumers	Pe	r Capita
AU	\$	10,882,642	1,388	\$	7,841	AU	\$	10,415,414	1,350	\$	7,715
ID	\$	5,215,734	602	\$	8,664	ID	\$	4,836,450	529	\$	9,143
OD	\$	719,634	129	\$	5,579	OD	\$	759,998	124	\$	6,129
СР	\$	334,738	34	\$	9,845	СР	\$	291,190	29	\$	10,041
EP	\$	181,867	20	\$	9,093	EP	\$	149,537	16	\$	9,346
No Diagnosis	\$	46,074	23	\$	2,003	No Diagnosis	\$	60,346	19	\$	3,176
Total	\$	17,380,689	2,196	\$	7,915	Total	\$	16,512,935	2,067	\$	7,989
Location	Pai	d in FY24	# of consumers	Pe	r Capita	Location	Paid	d in FY25	# of consumers	Pe	r Capita

1,319 \$ 8,950

SFV

1,207 \$ 14,067

\$ 10,490,389

\$ 11,804,611

SFV

Total	\$ 17,380,689	2,196	\$ 7,915	Total	\$ 16,512,935	2,067	\$ 7,989
Closed/Inactive	\$ 37,435	16	\$ 2,340	Closed/Inactive	\$ 43,941	21	\$ 3,957
Provisional/ESC/IRT	\$ 174,917	45	\$ 3,887	Provisional/ESC/IRT	\$ 305,912	52	\$ 7,397
AV	\$ 2,843,517	482	\$ 5,899	AV	\$ 2,601,987	458	\$ 8,957
SCV	\$ 2,520,209	334	\$ 7,546	SCV	\$ 3,070,706	329	\$ 12,783

FY24 POS Expeditures up to December 2023

Data Collected February 2024

FY25 POS Expeditures up to December 2024



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### **Self Determination Program Report - Implementation Updates**

February 1, 2025

North Los Angeles County Regional Center Statistics

Participants have completed Orientation from 2019-Present: **1,081** (increased by 40)

Total number of budgets that are certified: **583** (increased by 17)

Total number of spending plans that are approved: 507

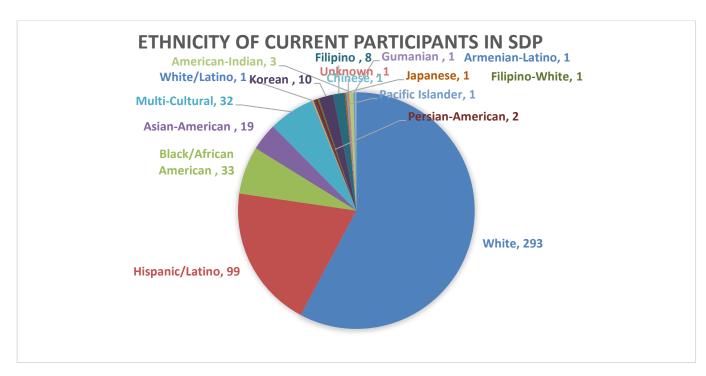
Total number of spending plans in progress: 79

Total number of PCP's completed: **519** (increased by 12)

Total number of participants that did not continue after receiving budget: 3

Total number of participants that have opted out of SDP: **8** Total number of Inter-Regional Center Transfers (out): **7** 

Participants that have fully transitioned into SDP with approved spending plans and active SDP IPPs: **507** (12 transition)



### Transitions based on ethnicity:

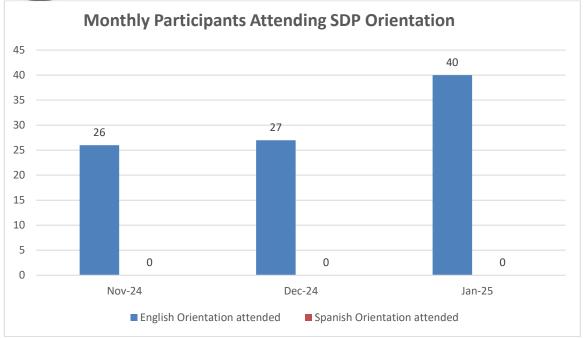
White: 8

Latino/Hispanic: 1 African American: 2 American Indian: 1

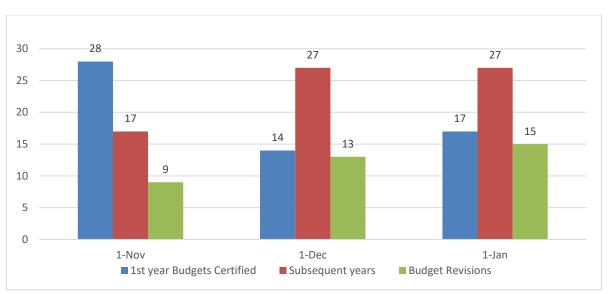


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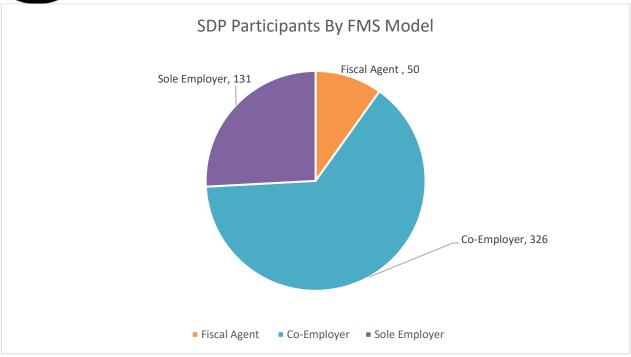
### **Monthly Budgets Certified**





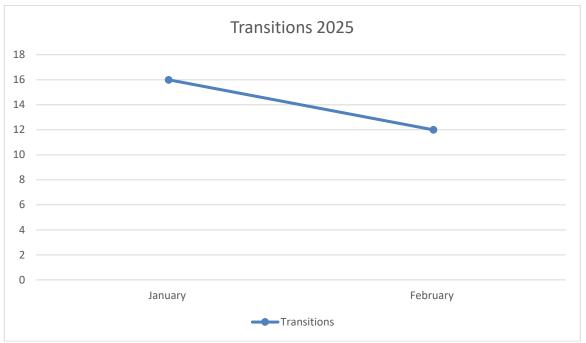
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Transitions this month:

Bill Payer: 1 Co-Employer: 10 Sole Employer: 1



Total transitions this year: 28

Supporting people with developmental disabilities in the San Fernando, Santa Clarita, and Antelope Valleys since 1974



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### *NLACRC Implementation Updates/ information:*

- SDP Orientation is available:
  - 1. Through State Council https://scdd.ca.gov/sdp-orientation/
  - 2. Virtual through NLACRC on the 1st Monday of the month in English and 3<sup>rd</sup> Monday of the month in Spanish (unless there is a holiday, day may change). RSVP: **selfdetermination@nlacrc.org** 
    - Next Virtual Orientation meetings:
      - Monday March 3, 2025 (English) from 9AM-12:00PM
      - Monday March 17, 2025 (Spanish) from 9AM-12:00PM
  - Self Determination Support Group March 5, 2025 at 4:30pm via Zoom. Meeting Registration Zoom
  - SDP Local Volunteer Advisory Committee- Thursday March 20 from 6:30PM-8:30PM
    - The meeting will be held virtually. The Zoom link can be found on NLACRC's calendar <u>Self Determination Local Advisory Committee Meeting | Calendar of Events | NLACRC</u> Everyone is welcomed to attend meetings!
- Support for participants and families: NLACRC has coaches available to support with SDP transition process or if you are in the program and need assistance. Ask your CSC for a referral.
  - AACcolades
  - Claudia Cares Consulting
  - o HelpGrow Freedom
  - Integrated Community Collaborative (ICC)
- NLACRC & SDP Local Volunteer Advisory Committee Best Practices Subcommittee
  - The Best Practices Subcommittee is reviewing workflows and processes related to NLACRC's implementation of Self Determination. The committee meets monthly.

### Resources:

- Disability Voices United SDP Connect Meetings (Every other Wednesday at 4:30-6pm) Upcoming Events | Disability Voices United
- Self Determination Program Service Definitions: <a href="https://www.dds.ca.gov/wp-content/uploads/2019/05/SDP">https://www.dds.ca.gov/wp-content/uploads/2019/05/SDP</a> Service Definitions.pdf

FMS Agencies	Model	Language Spoken:	Accepting participants?	Employee Burden Cost	Budget Limits	Contact Info
Ace	Bill Payer, Co-Employer, Sole Employer	English & Farsi	Yes, Free consultation available to prospective clients.	24.86% Co- employer 15.68% Sole Employer	Max budget: \$120,000	Phone: 833-4-ACE FMS (833-422-3367), Option 1 Info@acefms.com Web: Http://AceFMS.com
Action	Bill Payer, Co-Employer, Sole Employer	English & Spanish	call and leave message or fill out a <u>contact us</u>	25%-Co- employer 17% Sole Employer	No budget limits	Main office: (310) 867-8882 Website: actionfms.com Email: contact@actionfms.com
Acumen	Bill Payer, Sole Employer	English & Spanish But have translators for other languages.	required and it may take up to 2	21.25%	\$200,000	Yvette Torres (424) 210-8810  yvettet@acumen2.net
Aveanna	Bill Payer and Co- Employer (with nursing through home health agency only)	English, Spanish, Vietnamese, Cantonese, Mandarin and Trieu Chau	Consult required. Date to be given my FMS agency.	17.37%	Anything above \$150,000 requires additional review. They have a "hard limit" of \$200,00.000 annually.	(866) 979-1182 fmsinfo@aveanna.com
Cambrian	Bill Payer, Co- Employer	English, Spanish, Vietnamese, Tagalog, Farsi	Yes	22.20%	Budgets over \$120,000 require review.	David Ellis (562) 498-1800 Ext. 2231 davide@cfms1.com
Casa Fiscal/Essential Pay	Bill Payer, Co- employer	English, Spanish, Mandarin	No	19.15%	None	(510) 336-2900 (833) 268-8530 contact@essentialpay.c

FACT	Bill Payer, Co-Employer, Sole Employer	English	Waiting list	20%	Unknown	(310) 475-9629 FMS@factfamily.org
FMS Pay LLC	Bill Payer	English Spanish Translation available for other languages		N/A	No budget limit	Phone: (858) 281-5910 Website: www.myfmspay.com connect@fmspay.com
GT Independence	Bill Payer, Sole Employer, Co- Employer	supported to assist Individuals in the	onboarding process.	Co-employer 24% Sole Employer- 18% All FMS models- Non-payroll burden 1%	None	Elva Chavez (877) 659-4500 tjones@gtindependence.com
Mains'l	Bill Payer, Sole Employer, and Co- employer	English & Spanish	Require certified budget & spending plan draft to start onboarding process.	17.23% for Sole Employer 17.13% for Co- employer	None	Jason Bergquist (866) 767-4296  jmbergquist@mainsl.co m
Ritz	Bill Payer, Co-Employer	English, Spanish & Mandarín	New clients- visit website to fill out an inquiry form. Waitlist-June 2024	18.90%	\$120,000	Website: Ritzfms.com  Kitleng Pui kpui@ritzvocational.co m (626)-600-4703
SequoiaSD, Inc.	Bill Payer, Co-Employer, Sole Employer	English, Spanish, Translation available for other languages	Yes, but have certified budget.	20.64%	\$250,000	Website: sequoiasd.com sequoiaenrollment@seq uoiasd.com

# LOS ANGELES COUNTY REGIONAL CENTER Board Member Reporting Out Form

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Name: Robin Monroe
Meeting: SDLVAC

Date of Meeting: January 16, 2025

| 1. | Number of     | 21                                                                                                                                                                                            |
|----|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| -  | Attendees     |                                                                                                                                                                                               |
|    |               |                                                                                                                                                                                               |
| 2. | Public Input: | *Lori shared:                                                                                                                                                                                 |
|    |               | 3 board members resigned at the beginning of the Board Meeting.                                                                                                                               |
|    |               | NLA SDP Email: selfdetermination@nlacrc.org                                                                                                                                                   |
|    |               | NLACRC website: www.nlacrc.org                                                                                                                                                                |
|    |               | NLACRC SDLAC Email: nlacrcsdlac@gmail.com                                                                                                                                                     |
|    |               | SDP Coaching                                                                                                                                                                                  |
|    |               | Claudia Cares-https://www.claudiacares.com/                                                                                                                                                   |
|    |               | The Legacy Center-https://www.thelcnet.com/                                                                                                                                                   |
|    |               | CDD DVII Connect C 10D ( ) is a line of the Victoria                                                                                                                                          |
|    |               | SDP DVU Connect Self-Determination   Disability Voices United   NLACRC Support Group- 1st Wednesday of the month.                                                                             |
|    |               | IF Round Table- 2nd Thurs of the month                                                                                                                                                        |
|    |               | NLACRC SDLAC Self-Governance Document- https://www.nlacrc.org/wp-                                                                                                                             |
|    |               | content/uploads/2024/11/NLACRC-SDLAC-Self- Governance-8-17-23-SIGNED.pdf                                                                                                                      |
|    |               |                                                                                                                                                                                               |
|    |               | Cal HHS Master Plan Master Plan for Developmental Services - California Health and Human Services                                                                                             |
|    |               | Notice of Data Incident <a href="https://www.nlacrc.org/notice-of-data-incident-aviso-de-incidente-de-datos/">https://www.nlacrc.org/notice-of-data-incident-aviso-de-incidente-de-datos/</a> |
|    |               | Statewide SSDAC meeting February 19 <sup>th</sup> Statewide Self-Determination Advisory Committee   SCDD                                                                                      |
|    |               | *Lia Cervantes Lerma SDCC                                                                                                                                                                     |
|    |               | If you have any questions about SDP or any other Regional Center matter,                                                                                                                      |
|    |               | contact them at (818)543-4631                                                                                                                                                                 |
|    |               | SCDD Statewide Trainings Mondays at 10:00am                                                                                                                                                   |
|    |               | available in English and Spanish separately                                                                                                                                                   |
|    |               | ** 1                                                                                                                                                                                          |
|    |               | *Jordan                                                                                                                                                                                       |
|    |               | Shared benefit concert for the fires. January 30, 2025                                                                                                                                        |
|    |               | Rockin Resource Fair -We Rock the Spectrum Balboa Park January 19,                                                                                                                            |
|    |               | 2025                                                                                                                                                                                          |
| 3. | Points of     | Note taking for the SDLAC meetings are done by Zoom-AI. We will now                                                                                                                           |
|    | Discussion:   | have summaries versus minutes.                                                                                                                                                                |
|    |               |                                                                                                                                                                                               |
|    |               |                                                                                                                                                                                               |
|    |               |                                                                                                                                                                                               |
|    |               |                                                                                                                                                                                               |
|    |               |                                                                                                                                                                                               |
|    |               |                                                                                                                                                                                               |
|    |               |                                                                                                                                                                                               |

| 4. | Reported out to           | RFP funds                                                                                                                                   |
|----|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
|    | <b>Committee/Meeting:</b> | -2024 funds going to the end March 2025, working on getting any.                                                                            |
|    |                           | leftover funds encumbered.                                                                                                                  |
|    |                           | -2025 funds start 2.1.2025 about \$130,000.                                                                                                 |
|    |                           | One outstanding RFP for IF coaching                                                                                                         |
|    |                           | -2026 had error and update to come.                                                                                                         |
|    |                           |                                                                                                                                             |
|    |                           | All 21 Regional Centers received a \$362,000 incentive for completing SANDIS Data entry project, NLACRC still working on what funds will be |
|    |                           | used for.                                                                                                                                   |
|    |                           | Met with ED, Angela Pau-Johnson Discussed SDP Centralization, Website                                                                       |
|    |                           | feedback and accountability, Angela also joined Best Practice meeting.                                                                      |
|    |                           | Participant Directed Services (PDS) is available via Aveanna through, Out                                                                   |
|    |                           | of Area courtesy vendorization.                                                                                                             |
|    |                           | SCDD Update, still looking for committee member.                                                                                            |
|    |                           | NLACRC still has opening for committee member.                                                                                              |
|    |                           |                                                                                                                                             |
| 5. | Area of Concerns:         | FMS issues-lack of communication and customer service.                                                                                      |
|    |                           | Case Management taking too long creating budgets.                                                                                           |
|    |                           | Workload issues still affecting timelines.                                                                                                  |
|    |                           | GTI still taking 1% regardless of Directive.                                                                                                |
| 6. | Action Items:             | Committee Centered Plan 2024-2025                                                                                                           |
|    |                           | Goals:                                                                                                                                      |
|    |                           | 1. SDP Process review and update                                                                                                            |
|    |                           | 2. Increase Self-Advocates involvement.                                                                                                     |
|    |                           | 3. Training                                                                                                                                 |
|    |                           | 4. Increased Communication                                                                                                                  |
|    |                           | 5. Increase Advisory role to the Board.                                                                                                     |
|    |                           | 6. FMS experience list for Ombudsperson                                                                                                     |
| 7. | Questions for the         | None                                                                                                                                        |
|    | Board:                    |                                                                                                                                             |
| 0  | Miggallancers             | 206 novy CDD novicinants in 2024                                                                                                            |
| 8. | Miscellaneous             | 206 new SDP participants in 2024                                                                                                            |
|    |                           | SDLAC meeting for June 18th due to the Juneteenth holiday.                                                                                  |
|    |                           | DVU SDP books can be offered to members of the SDP support group                                                                            |
|    |                           |                                                                                                                                             |

# North Los Angeles County Regional Center SEMI-ANNUAL DIAGNOSTIC REPORT

July 1, 2024 - December 31, 2024

| Fiscal Year                           | I/D Only | Autism | C/P | Epilepsy | Other D/D | E/S Status 1,2 | Total  |
|---------------------------------------|----------|--------|-----|----------|-----------|----------------|--------|
| 1st Qtr FY 2024-25 (July-September)   | 8183     | 17076  | 507 | 233      | 1458      | 3786           | 31,243 |
| 2nd Qtr FY 2024-25 (October-December) | 8128     | 16891  | 500 | 236      | 1487      | 3676           | 30,918 |

| 2nd Quarter FY 2045-25 | I/D Only | Autism | C/P | Epilepsy | Other D/D | E/S Status 1,2 | Total  |
|------------------------|----------|--------|-----|----------|-----------|----------------|--------|
| San Fernando Office    | 4520     | 9965   | 318 | 133      | 643       | 2178           | 17,757 |
| Antelope Valley Office | 2846     | 4374   | 116 | 79       | 723       | 865            | 9,003  |
| Santa Clarita Office   | 762      | 2552   | 66  | 24       | 121       | 633            | 4,158  |
| Total                  | 8128     | 16891  | 500 | 236      | 1487      | 3676           | 30,918 |

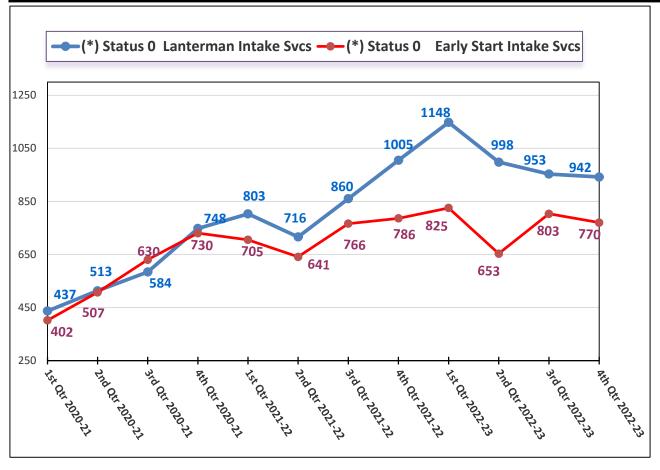
Thte total number includes only Status 1 & 2 for Early Start and Lanterman consumers. It does not include Intake numbers and others (DC, pending transfers. Enhanced Case Management, etc.)

## **North Los Angeles County Regional Center**

# 1st QUARTER INTAKE SERVICES FOR FY 2023-24

July 1, 2023 through September 30, 2023

| Fiscal Year     | (*) Status 0<br>Lanterman Intake<br>Svcs | (*) Status 0<br>Early Start<br>Intake Svcs | (*) Total |
|-----------------|------------------------------------------|--------------------------------------------|-----------|
| 1st Qtr 2020-21 | 437                                      | 402                                        | 839       |
| 2nd Qtr 2020-21 | 513                                      | 507                                        | 1,020     |
| 3rd Qtr 2020-21 | 584                                      | 630                                        | 1,214     |
| 4th Qtr 2020-21 | 748                                      | 730                                        | 1,478     |
| 1st Qtr 2021-22 | 803                                      | 705                                        | 1,508     |
| 2nd Qtr 2021-22 | 716                                      | 641                                        | 1,357     |
| 3rd Qtr 2021-22 | 860                                      | 766                                        | 1,626     |
| 4th Qtr 2021-22 | 1005                                     | 786                                        | 1,791     |
| 1st Qtr 2022-23 | 1148                                     | 825                                        | 1,973     |
| 2nd Qtr 2022-23 | 998                                      | 653                                        | 1,651     |
| 3rd Qtr 2022-23 | 953                                      | 803                                        | 1,756     |
| 4th Qtr 2022-23 | 942                                      | 770                                        | 1,712     |



(\*) These monthly numbers include accumulative intake cases from previous months

**Source: NLACRC Monthly Statistics Report** 

#### Welfare and Institutions Code Section 4731 Consumers' Rights Complaints Survey

#### Fiscal Year 2024-2025

The purpose of this survey is to obtain information on Welfare and Institutions (W&I) Code section 4731 consumers' rights complaints. This information is used to meet the requirements of W&I Code section 4519.2(c), which requires the Department of Developmental Services (Department) to update the Legislature annually with the number of complaints filed at each regional center, to include the following information:

- The subject matter of complaints filed (see subject matter codes and descriptions).

  How complaints were resolved (see resolution codes and descriptions).

  The timeframe within which resolutions to those complaints were provided by the regional center.

  Demographic information, as identified by the Department, about consumers on whose behalf the complaint was filed.

  Note: Demographic information is not required to complete the survey.

Record information for all W&I Code section 4731 complaints filed with the regional center during the reporting quarter. Please refer to the Instructions tab prior to completing the survey.

| Regional Center | NLACRC               |               |                                                                                                                 |                         |                                    |                                                  | Date                                            | 10/15/2024                                                                                                                                |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|-----------------|----------------------|---------------|-----------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------------|-------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-----------------|------------------------------------------------------------------------------------------------------|--------------------|---------------------------------------------------------------------------------------------------------------------|---|-----------------------------------------------------------------|---|------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------------------------------|---|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Contact Person  | Dana Lawrence        |               |                                                                                                                 | Email Address           | dlawrence@nlacro                   | c.org                                            | Phone Number                                    | 818-756-6394                                                                                                                              |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
| Consumer UCI    | Consumer<br>Initials | Date of Birth | Age at the Time Complaint Received by Regional Center (Age will auto-populate when columns C and G are entered) | Not Required  Ethnicity | Primary<br>Language of<br>Consumer | Date Complaint<br>Received by<br>Regional Center | Date Proposed<br>Resolution Sent<br>to Consumer | Subject Matter of Complaint (List each issue identified in the complaint) To add more rows, click the (+) icon located in the left margin | Subject<br>Code | How Complaint was Resolved<br>(List how each issue in "Subject Matter of<br>Complaint" was resolved) | Resolution<br>Code | Root Cause of Complaint (Provide a brief description of each subject matter)                                        |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               | ac directory                                                                                                    |                         |                                    |                                                  |                                                 | IPP Development/Implementation                                                                                                            | 1               | No violation identified                                                                              | 7                  | Parent of unconserved adult alleged NLACRC did not locate placement within a reasonable amount of time.             |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | Service Related                                                                                                                           | 8               | Complaint was out-of-scope of W&I §4731                                                              | 9                  | Parent of unconserved adult alleged NLACRC did not provide requested services.                                      |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | Service Coordination                                                                                                                      | 5               | Training was provided to regional center and/or<br>vendor staff                                      | 4                  | Parent of unconserved adult alleged NLACRC did not notify of permanent change in CSC.                               |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | Vendor Requirements                                                                                                                       | 9               | No violation identified                                                                              | 7                  | Parent of unconserved adult alleged Smith Adult Home failed to manage consumer's wellbeing.                         |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 5. Vendor Requirements                                                                                                                    | 9               | No violation identified                                                                              | 7                  | Parent of unconserved adult alleged Smith Adult Home Administrator<br>psychologically and verbally abused consumer. |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 |                                                                                                                                           |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   | Vendor Requirements                                                                                                                                  | 9 | Complaint was out-of-scope of W&I §4731 | 9 | Parent of unconserved adult alleged Smith Adult Home Administrators<br>displayed bad temper and used intimidation tactics against consumer's<br>parent. |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 |                                                                                                                                           |                 |                                                                                                      |                    | 7. IPP Development/Implementation                                                                                   | 1 | Training was provided to regional center and/or<br>vendor staff | 4 | Although not alleged, during course of investigation it was determined that<br>NLACRC failed to hold a quarterly IPP meeting as required by statute. |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    | 5/31/2024                                        | 7/2/2024                                        | 8.                                                                                                                                        |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 9.                                                                                                                                        |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 10.                                                                                                                                       |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 11.                                                                                                                                       |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 12.                                                                                                                                       |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 13.                                                                                                                                       |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 14.                                                                                                                                       |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 15.                                                                                                                                       |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | IPP Development/Implementation                                                                                                            | 1               | Training was provided to regional center and/or<br>vendor staff                                      | 4                  | Parent alleged NLACRC failed to process a service request in a timely manner.                                       |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | Notice of Proposed Action                                                                                                                 | 2               | Training was provided to regional center and/or<br>vendor staff                                      | 4                  | Although not alleged, during course of investigation it was determined that<br>NLACRC failed to issue a timely NOA. |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 3.                                                                                                                                        |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 4.                                                                                                                                        |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 5.                                                                                                                                        |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 6.                                                                                                                                        |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 7.                                                                                                                                        |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    | 6/4/2024                                         | 7/1/2024                                        | 8.                                                                                                                                        |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 9.                                                                                                                                        |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 10.                                                                                                                                       |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 11.                                                                                                                                       |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |
|                 |                      |               |                                                                                                                 |                         |                                    |                                                  |                                                 | 12.                                                                                                                                       |                 |                                                                                                      |                    |                                                                                                                     |   |                                                                 |   |                                                                                                                                                      |   |                                         |   |                                                                                                                                                         |

|  |  |           |                                         | 40                             |   |                                                                 |   | 1                                                                                                                                        |
|--|--|-----------|-----------------------------------------|--------------------------------|---|-----------------------------------------------------------------|---|------------------------------------------------------------------------------------------------------------------------------------------|
|  |  |           |                                         | 13.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 14.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 15.                            |   |                                                                 |   | Parent alleged NLACRC failed to transition consumer into SDP in a timely manner.                                                         |
|  |  |           |                                         | Service Coordination           | 5 | No violation identified                                         | 7 | 1                                                                                                                                        |
|  |  |           |                                         | Service Coordination           | 5 | Training was provided to regional center and/or<br>vendor staff | 4 | Parent alleged NLACRC failed to provide meaningful support with request for social recreational services.                                |
|  |  |           |                                         | IPP Development/Implementation | 1 | Training was provided to regional center and/or<br>vendor staff | 4 | Although not alleged, during course of investigation it was determined that<br>NLACRC failed to reconvene as required by statute.        |
|  |  |           |                                         | Notice of Proposed Action      | 2 | Training was provided to regional center and/or<br>vendor staff | 4 | Although not alleged, during course of investigation it was determined that<br>NLACRC failed to provide a NOA within statutory timeline. |
|  |  |           |                                         | 5.                             |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 6.                             |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 7.                             |   |                                                                 |   |                                                                                                                                          |
|  |  | 6/7/2024  | 7/8/2024                                | 8.                             |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 9.                             |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 10.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         |                                |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 11.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 12.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 13.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 14.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 15.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | Service Related                | 8 | Complaint was out-of-scope of W&I §4731                         | 9 | Advocate alleged NLACRC failed to authorize requested service/support.                                                                   |
|  |  |           |                                         | Notice of Proposed Action      | 2 | Training was provided to regional center and/or vendor staff    | 4 | Although not alleged, during course of investigation it was determined<br>NLACRC failed to issue a NOA in a timely manner.               |
|  |  |           |                                         | IPP Development/Implementation | 1 | Training was provided to regional center and/or<br>vendor staff | 4 | Although not alleged, during course of investigation it was determined that<br>NLACRC failed to reconvene as required by statute.        |
|  |  |           |                                         | 4.                             |   | voluoi stali                                                    |   |                                                                                                                                          |
|  |  |           |                                         | 5.                             |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 6.                             |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         |                                |   |                                                                 |   |                                                                                                                                          |
|  |  |           | =,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | 7.                             |   |                                                                 |   |                                                                                                                                          |
|  |  | 6/10/2024 | 7/10/2024                               | 8.                             |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 9.                             |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 10.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 11.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 12.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 13.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 14.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 15.                            |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | Service Related                | 8 | Complaint was out-of-scope of W&I §4731                         | 9 | Parent alleged NLACRC denied regional center eligibility in error.                                                                       |
|  |  |           |                                         | 2.                             |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 3.                             |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         |                                |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 4.                             |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 5.                             |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 6.                             |   |                                                                 |   |                                                                                                                                          |
|  |  |           |                                         | 7.                             |   |                                                                 |   |                                                                                                                                          |

| <u> </u> |  |  |           | 1         |                                |   |                                                                          |   |                                                                                                                                  |
|----------|--|--|-----------|-----------|--------------------------------|---|--------------------------------------------------------------------------|---|----------------------------------------------------------------------------------------------------------------------------------|
|          |  |  | 6/26/2024 | 7/24/2024 | 8.                             |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 9.                             |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 10.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 11.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 12.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 13.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 14.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 15.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           |                                |   |                                                                          |   | Consumer alleged Pyles & Associates did not provide proper support/1:1                                                           |
|          |  |  |           |           | Vendor Requirements            | 9 | No violation identified                                                  | 7 | services.  Consumer alleged REM - Baird Home failed to provide the same support                                                  |
|          |  |  |           |           | Vendor Requirements            | 9 | No violation identified                                                  | 7 | as other consumers received.  Consumer alleged REM - Baird Home Director violated consumer's rights                              |
|          |  |  |           |           | Vendor Requirements            | 9 | No violation identified                                                  | 7 | by ignoing needs by refusing to allow another vendor to provide services in home.                                                |
|          |  |  |           |           | 4.                             |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 5.                             |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 6.                             |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 7.                             |   |                                                                          |   |                                                                                                                                  |
|          |  |  | 7/2/2024  | 7/31/2024 | 8.                             |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 9.                             |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 10.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           |                                |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 11.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 12.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 13.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 14.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 15.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | Service Coordination           | 5 | No violation identified                                                  | 7 | Parent alleged NLACRC failed to transition consumer into SDP in a timely manner.                                                 |
|          |  |  |           |           | IPP Development/Implementation | 1 | Training was provided to regional center and/or vendor staff             | 4 | Parent alleged NLACRC has failed to respond to requests for service within a reasonable amount of time.                          |
|          |  |  |           |           | Service Coordination           | 5 | No violation identified                                                  | 7 | Parent alleged NLACRC failed to respond t request for a meeting to discuss SDP.                                                  |
|          |  |  |           |           | Service Coordination           | 5 | No violation identified                                                  | 7 | Parent alleged NLACRC has not provided case management support in<br>over 6 months.                                              |
|          |  |  |           |           | Service Coordination           | 5 | No violation identified                                                  | 7 | Parent alleged request for new CSC was ignored.                                                                                  |
|          |  |  |           |           | Notice of Proposed Action      | 2 | Training was provided to regional center and/or                          | 4 | Although not alleged, during course of investigation it was determined that NLACRC failed to issue a timely NOA.                 |
|          |  |  |           |           | ·                              | 2 | vendor staff                                                             | - | NLACRC latted to issue a timely NOA.                                                                                             |
|          |  |  |           |           | 7.                             |   |                                                                          |   |                                                                                                                                  |
|          |  |  | 7/10/2024 | 8/9/2024  | 8.                             |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 9.                             |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 10.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 11.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 12.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 13.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 14.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | 15.                            |   |                                                                          |   |                                                                                                                                  |
|          |  |  |           |           | Service Coordination           | 5 | No violation identified                                                  | 7 | Parent alleged NLACRC failed to complete reimbursment in a timely                                                                |
|          |  |  |           |           |                                |   | No violation identified  Training was provided to regional center and/or |   | manner.  Although not alleged, during course of investigation it was determined NLACRC failed to issue a NOA in a timely manner. |
|          |  |  |           |           | IPP Development/Implementation | 1 | vendor staff                                                             | 4 | NLACRC failed to issue a NOA in a timely manner.                                                                                 |

|  | 7/18/2024 | 8/19/2024 | 3. IPP Development/Implementation 4. 5. 6. 7. 8. 9. 10. 11. 12. 13.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 1       | Training was provided to regional center and/or vendor staff                                                                                                |                       | Although not alleged during course of investigation it was determined NLACRC failed to reconvene as required by statute.                                                                                                                                                                                                                                                       |
|--|-----------|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | 7/19/2024 | 8/12/2024 | 1. Service Coordination 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 14. 15.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 5       | Complaint was out-of-scope of W&i §4731                                                                                                                     | 9                     | Advocate alleged NLACRC failed to comply with mediation agreement.  Advocate withdrew complaint                                                                                                                                                                                                                                                                                |
|  | 7/26/2024 | 8/23/2024 | Vendor Requirements     Includes the second secon | 9 9 9 9 | No violation identified  No violation identified  Complaint was out-of-scope of W&I §4731  Complaint was out-of-scope of W&I §4731  No violation identified | 7<br>7<br>9<br>9<br>7 | Parent alleged PathPoint did not reimburse consumer for work related expenses.  Parent alleged PathPoint did not inform consumer program was time timiled.  Parent alleged consumer had to repay an overpayment to non-vendored agency.  Parent alleged PathPoint did not assist in resolving overpayment issue.  Parent alleged PathPoint was unable to locate job placement. |

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|--|--|----------|----------|--------------------------------|---|-----------------------------------------------------------------|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  |          |          | 13.                            |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 14.                            |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 15.                            |   |                                                                 |   | Parent alleged NLACRC did not fund driver's training.                                                                                                                      |
|  |  |          |          | Service Related                | 8 | Complaint was out-of-scope of W&I §4731                         | 9 | Parent alleged NLACHC did not fund driver's training.                                                                                                                      |
|  |  |          |          | 2.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 3.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 4.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 5.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 6.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          | 9/4/2024 | 7.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  | 8/2/2024 |          | 8.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 9.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 10.                            |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 11.                            |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 12.                            |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 13.                            |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          |                                |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 14.                            |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 15.                            |   | Training upon provided to regional contex and/or                |   | Parent/Conservator alleged NLACRC terminated services without notice. It                                                                                                   |
|  |  |          |          | Service Coordination           | 5 | Training was provided to regional center and/or<br>vendor staff | 4 | Parent/Conservator alleged NLACRC terminated services without notice. It was determined case mangement did not roll over services appropriately causing lapse in services. |
|  |  |          |          | 2.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 3.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 4.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 5.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 6.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 7.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  | 8/7/2024 | 9/5/2024 | 8.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 9.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 10.                            |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 11.                            |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 12.                            |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 13.                            |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 14.                            |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 15.                            |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | Provision of Records           | 4 | No violation identified                                         | 7 | Advocate alleged copy of IPP wasn't provided as requested.                                                                                                                 |
|  |  |          |          |                                | 1 | Training was provided to regional center and/or                 |   | Although not alleged, during course of investigation it was determined that<br>NLACRC failed to conduct a timely IPP.                                                      |
|  |  |          |          | IPP Development/Implementation | T | vendor staff                                                    | 4 | NEACTO HIRED to conduct a timely IPP.                                                                                                                                      |
|  |  |          |          | 3.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 4.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 5.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 6.                             |   |                                                                 |   |                                                                                                                                                                            |
|  |  |          |          | 7.                             |   |                                                                 |   |                                                                                                                                                                            |

|  | ı |  |           | I         |                           |   |                                         |   |                                                                                             |
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|  |   |  | 8/9/2024  | 9/9/2024  | 8.                        |   |                                         |   |                                                                                             |
|  |   |  |           |           | 9.                        |   |                                         |   |                                                                                             |
|  |   |  |           |           | 10.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 11.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 12.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 13.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 14.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 15.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | Notice of Proposed Action | 2 | No violation identified                 | 7 | Parent alleged NLACRC terminated service/support without notice. Parent withdrew complaint. |
|  |   |  |           |           | 2.                        |   |                                         |   |                                                                                             |
|  |   |  |           |           | 3.                        |   |                                         |   |                                                                                             |
|  |   |  |           |           | 4.                        |   |                                         |   |                                                                                             |
|  |   |  |           |           | 5.                        |   |                                         |   |                                                                                             |
|  |   |  |           |           | 6.                        |   |                                         |   |                                                                                             |
|  |   |  |           |           | 7.                        |   |                                         |   |                                                                                             |
|  |   |  | 8/14/2024 | 8/28/2024 | 8.                        |   |                                         |   |                                                                                             |
|  |   |  | 0/1//2021 | 0/20/2021 | 9.                        |   |                                         |   |                                                                                             |
|  |   |  |           |           |                           |   |                                         |   |                                                                                             |
|  |   |  |           |           | 10.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 11.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 12.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 13.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 14.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 15.                       |   |                                         |   | Parent/Conservator alleged Mayall Home did not properly complete SIR.                       |
|  |   |  |           |           | Vendor Requirements       | 9 | No violation identified                 | 7 |                                                                                             |
|  |   |  |           |           | Vendor Requirements       | 9 | No violation identified                 | 7 | Parent/Conservator alleged Mayall Home splashed water on consumer as punishment.            |
|  |   |  |           |           | Vendor Requirements       | 9 | No violation identified                 | 7 | Parent/Conservator alleged Mayall Home failed to intevene when consumer<br>engaged in SIB.  |
|  |   |  |           |           | 4.                        |   |                                         |   |                                                                                             |
|  |   |  |           |           | 5.                        |   |                                         |   |                                                                                             |
|  |   |  |           |           | 6.                        |   |                                         |   |                                                                                             |
|  |   |  |           |           | 7.                        |   |                                         |   |                                                                                             |
|  |   |  | 8/16/2024 | 9/4/2024  | 8.                        |   |                                         |   |                                                                                             |
|  |   |  |           |           | 9.                        |   |                                         |   |                                                                                             |
|  |   |  |           |           | 10.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 11.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 12.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 13.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 14.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | 15.                       |   |                                         |   |                                                                                             |
|  |   |  |           |           | Service Related           | 8 | Complaint was out-of-scope of W&I §4731 | 9 | Parent alleged consumer's services were to be terminated.                                   |
|  |   |  |           |           |                           |   |                                         | 7 | Parent alleged CSC failed to address social recreational needs.                             |
|  |   |  |           |           | Service Coordination      | 5 | No violation identified                 | / |                                                                                             |

|  |  |           | I         |                                |   |                                                                 |   | Parent alleged CSC failed to addequately and appropriately assess consumer.                                                                                             |
|--|--|-----------|-----------|--------------------------------|---|-----------------------------------------------------------------|---|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  |           |           | Service Coordination           | 5 | No violation identified                                         | 7 | consumer.                                                                                                                                                               |
|  |  |           |           | 4.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 5.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 6.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 7.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  | 8/20/2024 | 9/18/2024 | 8.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  | 0/20/2024 | 3/10/2024 |                                |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 9.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 10.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 11.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 12.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 13.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 14.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 15.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           |                                |   |                                                                 |   | Parent alleged CSC did not listen to her during IPP meeting.                                                                                                            |
|  |  |           |           | IPP Development/Implementation | 1 | No violation identified                                         | 7 | Parent requested new CSC.                                                                                                                                               |
|  |  |           |           | Service Coordination           | 5 | Change in service coordinator occurred                          | 2 |                                                                                                                                                                         |
|  |  |           |           | IPP Development/Implementation | 1 | Training was provided to regional center and/or<br>vendor staff | 4 | Although parent nor consumer were asked if they agreed to CSC conducting a consumer health review, parent was asked for detailed health information during IPP meeting. |
|  |  |           |           | 4.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 5.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 6.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 7.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  | 0/00/0004 | 9/19/2024 |                                |   |                                                                 |   |                                                                                                                                                                         |
|  |  | 8/22/2024 |           | 8.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 9.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 10.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 11.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 12.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 13.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 14.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           |                                |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 15.                            |   |                                                                 |   | Legal Guardian alleged NLACRC did not accurately memorialize                                                                                                            |
|  |  |           |           | IPP Development/Implementation | 1 | No violation identified                                         | 7 | Legal Guardian alleged NLACRC did not accurately memorialize consumer's family circumstance in IPP.                                                                     |
|  |  |           |           | Service Coordination           | 5 | Complaint was out-of-scope of W&I §4731                         | 9 | Legal Guardian alleged CSC communicated personal opinions of legal guardian to DCFS.                                                                                    |
|  |  |           |           | 3. WIC 4502                    | 6 | No violation identified                                         | 7 | Legal Guardian alleged NLACRC failed to report information regarding suspected sex trafficking.                                                                         |
|  |  |           |           | 4.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 5.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 6.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           |                                |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 7.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  | 9/3/2024  | 9/26/2024 | 8.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 9.                             |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 10.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 11.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           | 12.                            |   |                                                                 |   |                                                                                                                                                                         |
|  |  |           |           |                                |   |                                                                 |   |                                                                                                                                                                         |

|   |  |  |           |           |                                | 1 |                                         |   |                                                                                              |
|---|--|--|-----------|-----------|--------------------------------|---|-----------------------------------------|---|----------------------------------------------------------------------------------------------|
|   |  |  |           |           | 13.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           | 14.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           | 15.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           | Service Related                | 8 | No violation identified                 | 7 | Parent alleged NLACRC terminated services. Parent withdrew complaint.                        |
|   |  |  |           |           | 2.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 3.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 4.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 5.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 6.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 7.                             |   |                                         |   |                                                                                              |
|   |  |  | 9/11/2024 | 9/26/2024 | 8.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 9.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 10.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           | 11.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           | 12.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           | 13.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           |                                |   |                                         |   |                                                                                              |
|   |  |  |           |           | 14.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           | 15.                            |   |                                         |   | Parent alleged NLACRC did not conduct IPP as required.                                       |
|   |  |  |           |           | IPP Development/Implementation | 1 | No violation identified                 | 7 | Parent alleged NLACRC have been abusive to consumer's mother.                                |
|   |  |  |           |           | Service Coordination           | 5 | Complaint was out-of-scope of W&I §4731 | 9 | Parent alleged NLACRC is a danger to physically disabled population.                         |
|   |  |  |           |           | Service Coordination           | 5 | No violation identified                 | 7 |                                                                                              |
|   |  |  |           |           | 4. WIC 4502                    | 6 | No violation identified                 | 7 | Parent alleged that NLACRC has been abusive toward consumer's father who is also a consumer. |
|   |  |  |           |           | 5.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 6.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 7.                             |   |                                         |   |                                                                                              |
|   |  |  | 7/30/2024 | 8/28/2024 | 8.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 9.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 10.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           | 11.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           | 12.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           | 13.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           | 14.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           | 15.                            |   |                                         |   |                                                                                              |
|   |  |  |           |           | 1.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 2.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 3.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           |                                |   |                                         |   |                                                                                              |
|   |  |  |           |           | 4.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 5.                             |   |                                         |   |                                                                                              |
|   |  |  |           |           | 6.                             |   |                                         |   |                                                                                              |
| 1 |  |  |           |           | 7.                             |   |                                         |   |                                                                                              |

#### Welfare and Institutions Code Section 4731 Consumers' Rights Complaints Survey Fiscal Year 2024-2025

The purpose of this survey is to obtain information on Welfare and Institutions (W&I) Code section 4731 consumers' rights complaints. This information is used to meet the requirements of W&I Code section 4519.2(c), which requires the Department of Developmental Services (Department) to update the Legislature annually with the number of complaints filed at each regional center, to include the following information:

- The subject matter of complaints filed (see subject matter codes and descriptions). How complaints were resolved (see resolution codes and descriptions). The timeframe within which resolutions to those complaints were provided by the regional center.q Demographic information, as identified by the Department, about consumers on whose behalf the complaint was filed. Note: Demographic information is not required to complete the survey.

Record information for all W&I Code section 4731 complaints filed with the regional center during the reporting quarter. Please refer to the Instructions tab prior to completing the survey.

| Regional Center | NLACRC               |               |                                                                                                                 |                         |                                    |                                                  | Date                                            | 1/13/2025                                                                                                                                 |                 |                                                                                                      |                    |                                                                                             |
|-----------------|----------------------|---------------|-----------------------------------------------------------------------------------------------------------------|-------------------------|------------------------------------|--------------------------------------------------|-------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-----------------|------------------------------------------------------------------------------------------------------|--------------------|---------------------------------------------------------------------------------------------|
| Contact Person  | Dana Lawrence        |               |                                                                                                                 | Email Address           | dlawrence@nlacro                   | c.org                                            | Phone Number                                    | 818-756-6394                                                                                                                              |                 |                                                                                                      |                    |                                                                                             |
| Consumer UCI    | Consumer<br>Initials | Date of Birth | Age at the Time Complaint Received by Regional Center (Age will auto-populate when columns C and G are entered) | Not Required  Ethnicity | Primary<br>Language of<br>Consumer | Date Complaint<br>Received by<br>Regional Center | Date Proposed<br>Resolution Sent<br>to Consumer | Subject Matter of Complaint (List each issue identified in the complaint) To add more rows, click the (+) icon located in the left margin | Subject<br>Code | How Complaint was Resolved<br>(List how each issue in "Subject Matter of<br>Complaint" was resolved) | Resolution<br>Code | Root Cause of Complaint<br>(Provide a brief description of each subject matter)             |
|                 |                      |               |                                                                                                                 |                         |                                    | 9/13/2024                                        | 10/1/2024                                       | 1.  PP Development/Implementation 2.                                                                                                      | 1               | Training was provided to regional center and/or vendor staff                                         | 4                  | Advocate alleged NLACRC developed IPP Addensium without consumer's input.                   |
|                 |                      |               |                                                                                                                 |                         |                                    | 9/10/2024                                        | 10/9/2024                                       | 1. Vendor Requirements 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13.                                                                            | 9               | No violation identified                                                                              | 7                  | Consumer allaged SDP PMS vendor made errors and didn't process invoices in a timely manner. |

|   |  |  |           |            | 14.                               |   |                                                              |   |                                                                                                                                      |
|---|--|--|-----------|------------|-----------------------------------|---|--------------------------------------------------------------|---|--------------------------------------------------------------------------------------------------------------------------------------|
|   |  |  |           |            | 15.                               |   |                                                              |   |                                                                                                                                      |
| _ |  |  |           |            | IPP Development/Implementation    | 1 | Training was provided to regional center                     | 4 | Parent alleged NLACRC did not conduct IPP in a timely manner.                                                                        |
|   |  |  |           |            | Notice of Proposed Action         | 2 | and/or vendor staff Training was provided to regional center | 4 | Although not alleged, during course of investigation it was determined a NOA was not sent in a timely manner.                        |
|   |  |  |           |            | 3.                                |   | and/or vendor staff                                          | 4 | NOA was not sent in a unrely manner.                                                                                                 |
|   |  |  |           |            | 4.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            |                                   |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 5.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 6.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 7.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  | 10/2/2024 | 10/30/2024 | 8.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 9.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 10.                               |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 11.                               |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 12.                               |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 13.                               |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 14.                               |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 15.                               |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | Vendor Requirements               | 9 | No violation identified                                      | 7 | Advocate alleged vendor transported consumer in van with hazardous conditions.                                                       |
|   |  |  |           |            | Vendor Requirements               | 9 | No violation identified                                      | 7 | Advocate alleged vendor had inadequate communication policies.                                                                       |
|   |  |  |           |            | Vendor Requirements               | 9 | No violation identified                                      | 7 | Advocate alleged vendor did not track work hours adequately.                                                                         |
|   |  |  |           |            | 4.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 5.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 6.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 7.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  | 10/2/2024 | 10/21/2024 |                                   |   |                                                              |   |                                                                                                                                      |
|   |  |  | 10/2/2024 | 10/21/2024 | 8.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 9.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 10.                               |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 11.                               |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 12.                               |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 13.                               |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 14.                               |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 15.                               |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | Vendor Requirements               | 9 | No violation identified                                      | 7 | Parent alleged SDP FMS refused to pay for services.                                                                                  |
|   |  |  |           |            | 2. IPP Development/Implementation | 1 | No violation identified                                      | 7 | Parent alleged consumer's IPP has not been implemented.                                                                              |
|   |  |  |           |            | Service Coordination              | 5 | Training was provided to regional center and/or vendor staff | 4 | Although not alleged, during course of investigation it was determined a<br>violation to the right of service coordination occurred. |
|   |  |  |           |            | 4.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 5.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 6.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  |           |            | 7.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  | 10/4/2024 | 11/1/2024  | 8.                                |   |                                                              |   |                                                                                                                                      |
|   |  |  | 1017/2024 | 11/1/2024  | ·.                                |   |                                                              |   |                                                                                                                                      |

|  |  |           |           | 9.<br>10.<br>11.<br>12.                                          |   |                                                                                                      |   |                                                                                                                                                                      |
|--|--|-----------|-----------|------------------------------------------------------------------|---|------------------------------------------------------------------------------------------------------|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  |           |           | 14. 15. 1. WIC 4502 2. IPP Development/Implementation            | 6 | No violation identified  No violation identified                                                     | 7 | Parent alleged CSC intimated her and behaved aggressively toward her.  Parent alleged CSC refused to do respite tool and follow up on services.                      |
|  |  |           |           | Service Related     IPP Development/Implementation     5.     6. | 1 | Complaint was out-of-scope of W&I §4731 Training was provided to regional center and/or vendor staff | 9 | Parent alleged NLACRC terminated service in retailation.  Although not alleged, duting course of investigation it was determined a timely IPP meeting did not occur. |
|  |  | 10/8/2024 | 11/4/2024 | 7.<br>8.<br>9.                                                   |   |                                                                                                      |   |                                                                                                                                                                      |
|  |  |           |           | 11.<br>12.<br>13.                                                |   |                                                                                                      |   |                                                                                                                                                                      |
|  |  |           |           | 15.  1. Vendor Requirements 2.                                   | 9 | No violation identified                                                                              | 7 | Purent alleged SDP FMS did not respond to communications in a timely manner.                                                                                         |
|  |  |           |           | 3.<br>4.<br>5.<br>6.                                             |   |                                                                                                      |   |                                                                                                                                                                      |
|  |  | 10/9/2024 | 11/4/2024 | 7.<br>8.<br>9.                                                   |   |                                                                                                      |   |                                                                                                                                                                      |
|  |  |           |           | 10.<br>11.<br>12.                                                |   |                                                                                                      |   |                                                                                                                                                                      |
|  |  |           |           | 14. 15. 1. Service Coordination                                  | 5 | No violation identified                                                                              | 7 | Conservator alleged NLACRC failed to respond to messages regarding requested support.                                                                                |
|  |  |           |           | 3.                                                               |   |                                                                                                      |   |                                                                                                                                                                      |

|  | 10/17/2024 | 11/15/2024 | 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 14. 15.                                                         |       |                                                                                                                |       |                                                                                                                                                                                                           |
|--|------------|------------|---------------------------------------------------------------------------------------------------|-------|----------------------------------------------------------------------------------------------------------------|-------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | 10/17/2024 | 11/15/2024 | 1. Vendor Requirements 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 14.                                | 9     | No violation identified                                                                                        | 7     | Consumer alleged vendor gave incorrect information.                                                                                                                                                       |
|  | 10/18/2024 | 11/19/2024 | 1. Service Coordination 2. Service Coordination 3. Service Coordination 4. 5. 6. 7. 8. 9. 10. 11. | 5 5 5 | No violation identified  No violation identified  Training was provided to regional center and/or vendor staff | 7 7 4 | Parent alleged NLACRC did not respond to request for support to schedule assessment.  Parent alleged NLACRC did not provide case management services.  Parent alleged NLACRC ignored request for new CSC. |

|  |  |            | İ          | 14.                            |   |                                          |   |                                                                                                           |
|--|--|------------|------------|--------------------------------|---|------------------------------------------|---|-----------------------------------------------------------------------------------------------------------|
|  |  |            |            | 15.                            |   |                                          |   |                                                                                                           |
|  |  |            |            |                                |   |                                          |   | Consumer alleged vendor staff ignored her.                                                                |
|  |  |            |            | Vendor Requirements            | 9 | No violation identified                  | 7 | Consumer alleged vendor staff physically blocked her from entering facility and pushed her.               |
|  |  |            |            | 2. WIC 4502                    | 6 | No violation identified                  | 7 | and pushed her.                                                                                           |
|  |  |            |            | 3.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 4.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 5.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 6.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 7.                             |   |                                          |   |                                                                                                           |
|  |  | 10/21/2024 | 11/25/2024 | 8.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 9.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 10.                            |   |                                          |   |                                                                                                           |
|  |  |            |            | 11.                            |   |                                          |   |                                                                                                           |
|  |  |            |            | 12.                            |   |                                          |   |                                                                                                           |
|  |  |            |            | 13.                            |   |                                          |   |                                                                                                           |
|  |  |            |            | 14.                            |   |                                          |   |                                                                                                           |
|  |  |            |            | 15.                            |   |                                          |   |                                                                                                           |
|  |  |            |            | Service Related                | 8 | Complaint was out-of-scope of W&I §4731  | 9 | Advocate alleged NLACRC staff failed to provide requested service.                                        |
|  |  |            |            | Service Coordination           | 5 | No violation identified                  | 7 | Advocate alleged NLACRC failed to provide consumer's records.                                             |
|  |  |            |            | IPP Development/Implementation | 1 | No violation identified                  | 7 | Advocate alleged NLACRC developed IPP Addendum without consumer, conservator or advocate's input.         |
|  |  |            |            | Notice of Proposed Action      | 2 | Training was provided to regional center |   | Although not alleged, during course of investigation it was determined NLACRC did not provide timely NOA. |
|  |  |            |            |                                |   | and/or vendor staff                      | 4 | NLACKC aid not provide timely NOA.                                                                        |
|  |  |            |            | 5.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 6.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 7.                             |   |                                          |   |                                                                                                           |
|  |  | 10/25/2024 | 11/25/2024 | 8.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 9.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 10.                            |   |                                          |   |                                                                                                           |
|  |  |            |            | 11.                            |   |                                          |   |                                                                                                           |
|  |  |            |            | 12.                            |   |                                          |   |                                                                                                           |
|  |  |            |            | 13.                            |   |                                          |   |                                                                                                           |
|  |  |            |            | 14.                            |   |                                          |   |                                                                                                           |
|  |  |            |            | 15.                            |   |                                          |   |                                                                                                           |
|  |  |            |            | IPP Development/Implementation | 1 | No violation identified                  | 7 | Advocate alleged NLACRC developed IPP Addendum without consumer,<br>conservator or advocate's input.      |
|  |  |            |            | 2.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 3.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 4.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 5.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 6.                             |   |                                          |   |                                                                                                           |
|  |  |            |            | 7.                             |   |                                          |   |                                                                                                           |
|  |  | 10/05/0004 | 44/05/0004 |                                |   |                                          |   |                                                                                                           |
|  |  | 10/25/2024 | 11/25/2024 | 8.                             |   |                                          |   |                                                                                                           |

|  |  |            |            | 9.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|--|--|------------|------------|--------------------------------|---|-------------------------------------------------------------------|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  |            |            | 10.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 11.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 12.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 13.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 14.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 15.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | Service Coordination           | 5 | No violation identified                                           | 7   | Advocate alleged NLACRC did not provide service coordination.                                                                                                                                                                                                                                |
|  |  |            |            | 2.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 3.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 4.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 5.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 6.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            |                                |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 7.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  | 10/30/2024 | 11/15/2024 | 8.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 9.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 10.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 11.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 12.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 13.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 14.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 15.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | IPP Development/Implementation | 1 | No violation identified                                           | 7   | Consumer alleged NLACRC will not meet with him in person.                                                                                                                                                                                                                                    |
|  |  |            |            | Service Coordination           | 5 | No violation identified                                           | 7   | Consumer alleged NLACRC requires communication via designated<br>email/phone number and does not respond.                                                                                                                                                                                    |
|  |  |            |            | 3.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 4.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            |                                |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 5.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 6.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 7.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  | 10/31/2024 | 12/3/2024  | 8.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 9.                             |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 10.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 11.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 12.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 13.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            |                                |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 14.                            |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            |                                |   |                                                                   |     |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 15.                            | 5 | No violation identified                                           | 7   | Advocate alleged NLACRC falled to implement mediation agreement.                                                                                                                                                                                                                             |
|  |  |            |            | 15.  1. Service Coordination   | 5 | No violation identified  Training was provided to regional center | 7   |                                                                                                                                                                                                                                                                                              |
|  |  |            |            | 15.                            | 5 |                                                                   | 7 4 | Advocate alleged NLACRC failed to implement mediation agreement.  Although not alleged, during the course of investigation it was determined that NLACRC returned to participate in an IPP meeting all cloation of consumer's preference and declined to be recorded as allowed per statute. |

|  | 11/5/2024  | 11/25/2024 | 4. 5. 6. 7. 8. 9. 10. 11. 12. 13.                                                                                                         |         |                                                                                                                    |         |                                                                                                                                                                                                                                                                                                      |
|--|------------|------------|-------------------------------------------------------------------------------------------------------------------------------------------|---------|--------------------------------------------------------------------------------------------------------------------|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | 11/25/2024 | 12/26/2024 | 1. Service Related 2. Notice of Proposed Action 3. Notice of Proposed Action 4. 5. 6. 7. 8. 9. 10. 11. 12. 13.                            | 8 2 2 2 | No violation identified  No violation identified  Training was provided to regional center and/or vendor staff     | 7 7 4   | Parent alleged NLACPIC reduced consumer's service hours without knowledge or consent of parent. Parent alleged NLACPIC reduced to the parent service.  Although not alleged, during course of investigation it was determined that a good faith letter was not distributed in a timely marmer.       |
|  | 11/27/2024 | 12/27/2024 | 1. IPP Development/Implementation 2. Service Related 3. IPP Development/Implementation 4. Service Coordination 5. 6. 7. 8. 9. 10. 11. 12. | 1 8 1 5 | No violation identified  Complaint was out-of-scope of W&I §4731  No violation identified  No violation identified | 7 9 7 7 | Conservator alleged NLACRC did not conduct IPP in timely manner.  Conservator alleged NLACRC did not provide consumer services for 2 years.  Conservator alleged NLACRC tacks resources and is unable to provide services for consumer.  Conservator alleged NLACRC did not communicate with parent. |

|  |  | I         | I          |                                                                     |   |                                                                 |   |                                                                                                                                             |
|--|--|-----------|------------|---------------------------------------------------------------------|---|-----------------------------------------------------------------|---|---------------------------------------------------------------------------------------------------------------------------------------------|
|  |  |           |            | 14.                                                                 |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 15.                                                                 |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | IPP Development/Implementation                                      | 1 | No violation identified                                         | 7 | Parent alleged NLACRC failed to reimburse for consumer's social<br>recreational activities.                                                 |
|  |  |           |            | 2.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 3.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 4.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            |                                                                     |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 5.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 6.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 7.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  | 12/2/2024 | 12/31/2024 | 8.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 9.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 10.                                                                 |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            |                                                                     |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 11.                                                                 |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 12.                                                                 |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 13.                                                                 |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 14.                                                                 |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 15.                                                                 |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | Service Coordination                                                | 5 | No violation identified                                         | 7 | Parent alleged CSC intimated her and behaved aggressively toward her.                                                                       |
|  |  |           |            |                                                                     |   |                                                                 |   | Parent alleged NLACRC did not respond to service request.                                                                                   |
|  |  |           |            | Service Coordination                                                | 5 | No violation identified                                         | 7 |                                                                                                                                             |
|  |  |           |            | Notice of Proposed Action                                           | 2 | Training was provided to regional center<br>and/or vendor staff | 4 | Although not alleged, during course of investigation it was determined that<br>NLACRC did not provide NOA in a timely manner.               |
|  |  |           |            | Regional Center 20-Working-Day     Timeline                         | 3 | Training was provided to regional center<br>and/or vendor staff | 4 | Although not alleged, during course of investigation it was determined that<br>NLACRC did not respond to 4731 Complaint in a timely manner. |
|  |  |           |            | 5.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            |                                                                     |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 6.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 6.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  |           |            | 7.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  | 11/6/2024 | 12/18/2024 |                                                                     |   |                                                                 |   |                                                                                                                                             |
|  |  | 11/6/2024 | 12/18/2024 | 7.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  | 11/6/2024 | 12/18/2024 | 7.                                                                  |   |                                                                 |   |                                                                                                                                             |
|  |  | 11/6/2024 | 12/18/2024 | 7.<br>8.<br>9.                                                      |   |                                                                 |   |                                                                                                                                             |
|  |  | 11/6/2024 | 12/18/2024 | 7.<br>8.<br>9.<br>10.                                               |   |                                                                 |   |                                                                                                                                             |
|  |  | 11/6/2024 | 12/18/2024 | 7.<br>8.<br>9.<br>10.<br>11.                                        |   |                                                                 |   |                                                                                                                                             |
|  |  | 11/6/2024 | 12/18/2024 | 7.<br>8.<br>9.<br>10.<br>11.<br>12.                                 |   |                                                                 |   |                                                                                                                                             |
|  |  | 11/6/2024 | 12/18/2024 | 7. 8. 9. 10. 11. 12. 13.                                            |   |                                                                 |   |                                                                                                                                             |
|  |  | 11/6/2024 | 12/18/2024 | 7.<br>8.<br>9.<br>10.<br>11.<br>12.                                 |   |                                                                 |   |                                                                                                                                             |
|  |  | 11/6/2024 | 12/18/2024 | 7. 8. 9. 10. 11. 12. 13.                                            | 9 | No violation identified                                         | 7 | Consumer alleged vendor did not provide her SSP checks.                                                                                     |
|  |  | 11/6/2024 | 12/18/2024 | 7. 8. 9. 10. 11. 12. 13. 14.                                        | 9 | No violation identified                                         | 7 | Consumer alleged vendor did not provide her SSP checks.                                                                                     |
|  |  | 11/6/2024 | 12/18/2024 | 7. 8. 9. 10. 11. 12. 13. 14. 15. 1. Vendor Requirements 2.          | 9 | No violation identified                                         | 7 | Consumer alleged vendor did not provide her SSP checks.                                                                                     |
|  |  | 11/6/2024 | 12/18/2024 | 7. 8. 9. 10. 11. 12. 13. 14. 15. 1. Vendor Requirements 2.          | 9 | No violation identified                                         | 7 | Consumer alleged vendor did not provide her SSP checks.                                                                                     |
|  |  | 11/6/2024 | 12/18/2024 | 7. 8. 9. 10. 11. 12. 13. 14. 15. 1. Vendor Requirements 2. 3. 4.    | 9 | No violation identified                                         | 7 | Consumer alleged vendor did not provide her SSP checks.                                                                                     |
|  |  | 11/6/2024 | 12/18/2024 | 7. 8. 9. 10. 11. 12. 13. 14. 15. 1. Vendor Requirements 2. 3. 4. 5. | 9 | No violation identified                                         | 7 | Consumer alleged vendor did not provide her SSP checks.                                                                                     |
|  |  | 11/6/2024 | 12/18/2024 | 7. 8. 9. 10. 11. 12. 13. 14. 15. 1. Vendor Requirements 2. 3. 4.    | 9 | No violation identified                                         | 7 | Consumer alleged vendor did not provide her SSP checks.                                                                                     |
|  |  | 11/6/2024 | 12/18/2024 | 7. 8. 9. 10. 11. 12. 13. 14. 15. 1. Vendor Requirements 2. 3. 4. 5. | 9 | No violation identified                                         | 7 | Consumer alleged vendor did not provide her SSP checks.                                                                                     |
|  |  | 11/6/2024 | 12/18/2024 | 7. 8. 9. 10. 11. 12. 13. 14. 15. 1. Vendor Requirements 2. 3. 4. 5. | 9 | No violation identified                                         | 7 | Consumer alleged vendor did not provide her SSP checks.                                                                                     |

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#### North Los Angeles County Regional Center Fiscal Year 2022-2023 Social Recreation, Camp & Non-Medical Therapies Services

|                 |                                |                             |               |                   |    |                                       |                 |    |             |    |          | Pay | ments   |              |    |        |     |          |    |        |                  |    |               |
|-----------------|--------------------------------|-----------------------------|---------------|-------------------|----|---------------------------------------|-----------------|----|-------------|----|----------|-----|---------|--------------|----|--------|-----|----------|----|--------|------------------|----|---------------|
| Service<br>Code | Service Code Description       | Number of<br>Authorizations | July          | August            | Ş  | eptember                              | October         | ı  | November    | ı  | December |     | January | February     |    | March  |     | April    |    | May    | June             |    | Total         |
| 24              | Purchase Reimbursement         | 1095                        | \$<br>148,580 | \$<br>42,027      | \$ | 28,245                                | \$<br>22,770    | \$ | 37,711      | \$ | 43,491   | \$  | 64,449  | \$<br>49,528 | \$ | 52,326 | \$  | 54,321   | \$ | 53,021 | \$<br>249,889    | \$ | 846,357       |
| 24              | Purch Reimb - no billing       | 10                          | \$<br>        | \$<br>-           | \$ | min in sel<br>afuatigatur, <b>e</b> s | \$<br><u> </u>  | \$ | -           | \$ |          | \$  |         | \$           | \$ | 1 1    | \$  | <u> </u> | \$ |        | \$<br>17 4,339 4 | 5  |               |
| 850             | Camping Services               | 57                          | \$<br>6,348   | \$<br>1,375       | \$ | <u>-</u>                              | \$<br>400       | \$ | 450         | \$ | 5,200    | \$  | 700     | \$<br>350    | \$ | 500    | \$  | 350      | \$ | 450    | \$<br>69,423     | \$ | 85,546        |
| 850             | Camping Svs - no billing       | 10                          | \$            | \$                | \$ | •                                     | \$              | \$ | ogofátur og | \$ | •        | \$  |         | \$           | \$ | •      | \$_ | •        | \$ | •      | \$<br>•          | 5  | elek 🛶 i      |
| 8               | Sports Club                    | 25                          | \$<br>        | \$                | \$ | 1,222                                 | \$<br>1,222     | \$ | 1,222       | \$ | 1,222    | \$  | 1,222   | \$<br>1,222  | \$ | 1,556  | \$  | 1,668    | \$ | 3,376  | \$<br>5,104      | \$ | 19,035        |
| 8_              | Sports Club - no billing       | 6                           | \$<br>_       | \$                | \$ |                                       | \$<br>          | \$ | -           | \$ |          | \$  |         | \$<br>-      | \$ | _      | \$  | ·        | \$ |        | \$<br>•          | 5  | F             |
| 693             | Music Therapist                | 0                           | \$<br>        | \$<br>-           | \$ | -                                     | \$<br>          | \$ |             | \$ | -        | \$  | -       | \$<br>*      | \$ |        | \$  |          | \$ |        | \$<br>-          | \$ | -             |
| 693             | Music Therapist - no billing   | 0                           | \$<br>-       | \$<br><b>.</b> .: | \$ | • 11                                  | \$<br>a maya    | \$ |             | \$ |          | 5   | •       | \$<br>       | \$ |        | \$  | • •      | \$ | •      | \$<br>•          | \$ | -             |
| 63              | Clinical based Music Lesson    | 2                           | \$<br>-       | \$<br>-           | \$ | -                                     | \$<br>-         | \$ | -           | \$ | 345      | \$  | 460     | \$<br>460    | \$ | 775    | \$  | 660      | \$ | 940    | \$<br>1,005      | \$ | 4,645         |
| 63              | CB Music Lesson - no billing   | 0                           | \$            | \$                | \$ |                                       | \$<br>•         | \$ |             | \$ |          | \$  |         | \$           | \$ | •      | \$  | •        | s  |        | \$<br>·          | \$ |               |
| 106             | Specialized Recreation Therapy | 0                           | \$<br>-       | \$<br>-           | \$ | _                                     | \$<br>          | \$ |             | \$ | -        | \$  | -       | \$<br>       | \$ | -      | \$  | -        | \$ |        | \$<br>-          | \$ | _             |
| 106             | - no billing                   | 0                           | \$<br>        | \$<br>er engige   | \$ |                                       | \$<br>** ** *** | \$ |             | \$ |          | \$  | ÷       | \$<br>-      | 5  | · · ·  | \$  | - git    | \$ |        | \$               | \$ | ' <u>.</u> :: |
|                 | Total Paid Auth's              | 1179                        | \$<br>154,928 | \$<br>43,402      | \$ | 29,467                                | \$<br>24,392    | \$ | 39,383      | \$ | 50,258   | \$  | 66,831  | \$<br>51,560 | \$ | 55,156 | \$  | 56,998   | \$ | 57,787 | \$<br>325,420    | \$ | 955,583       |
|                 | Total Auth's - No billing      | 26                          | \$<br>•       | \$                | \$ | •                                     | \$<br>-         | \$ | -           | \$ | _        | \$  | •       | \$<br>•      | \$ |        | \$  |          | \$ | •      | \$<br>-          | \$ | -             |

2nd Quarter Fiscal Year 2025 - Claims Paid as of November 25, 2024 (October 2024 State Claim)

#### North Los Angeles County Regional Center Fiscal Year 2023-2024 Social Recreation, Camp & Non-Medical Therapies Services

|                 |                                |                             |       |       |             |         |      |             |            |      |          | Payments | 5       |        |              |            |      | ٠               |    |         |    |         |        |        |
|-----------------|--------------------------------|-----------------------------|-------|-------|-------------|---------|------|-------------|------------|------|----------|----------|---------|--------|--------------|------------|------|-----------------|----|---------|----|---------|--------|--------|
| Service<br>Code | Service Code Description       | Number of<br>Authorizations | ylut  |       | August      | Septemb | er   | October     | November   |      | December | Janu     | uary    | Februa | γ            | March      |      | April           |    | Мау     |    | June    | To     | tal    |
| 24              | Purchase Reimbursement         | 1380                        | \$ 36 | 9,307 | \$ 130,640  | \$ 87   | ,624 | \$ 83,571   | \$ 87,574  | , \$ | 102,534  | \$       | 87,744  | \$ 8   | 5,866        | \$ 78,796  | \$   | 71,680          | \$ | 56,991  | \$ | 140,814 | \$ 1,3 | 83,139 |
| 24              | Purch Reimb - no billing       | 83                          | \$    |       | <b>\$</b> . | \$      |      | \$ -        | \$ -       | . \$ | _        | \$       |         | \$     |              | \$ -       | \$   |                 | \$ |         | \$ |         | \$     |        |
| 850             | Camping Services               | 118                         | \$ 5  | 0,780 | \$ 32,621   | \$      | 497  | \$ 691      | \$ 565     | \$   | 6,827    | \$       | 5,593   | \$     | 517          | \$ 1,541   | . \$ | 1,743           | \$ | 244     | \$ | 79,400  | \$ 1   | 81,018 |
| 850             | Camping Sys - no billing       | 31                          | \$    |       | \$ -        | \$      |      | \$ -        | \$ .       | \$   |          | \$       |         | \$     | in da<br>• d | \$ -       | \$   | •               | \$ |         | s  |         | \$     | _      |
| 8               | Sports Club                    | 251                         | \$    | 6,636 | \$ 8,663    | \$ 12   | ,593 | \$ 16,382   | \$ 15,799  | \$   | 16,511   | \$       | 21,023  | \$ 2   | 2,878        | \$ 25,305  | \$   | 33,244          | \$ | 44,437  | \$ | 62,720  | \$ Z   | 86,190 |
| 8               | Sports Club - no billing       | 43                          | \$    |       | \$ -        | \$      |      | \$ -        | \$ -       | 5    | _        | \$       |         | \$     | •            | \$ -       | \$   | -               | \$ |         | \$ |         | \$     |        |
| 693             | Music Therapist                | 1                           | \$    |       | \$ -        | \$      | -    | \$ -        | \$ -       | \$   | -        | \$       | -       | \$     | 65           | \$ 520     | \$   | 455             | \$ | 520     | \$ | 520     | \$     | 2,080  |
| 693             | Music Therapist - no billing   | 2                           | \$    |       | \$ -        | \$      |      | <b>s</b> -  | \$ -       | \$   | -        | \$       | -       | \$     |              | \$ -       | \$   |                 | s  |         | \$ |         | \$     | •      |
| 63              | Clinical based Music Lesson    | 11                          | \$    | 810   | \$ 710      | \$ 1    | ,380 | \$ 1,250    | \$ 1,570   | \$   | 1,860    | \$       | 1,915   | \$     | 2,105        | \$ 2,605   | \$   | 2,905           | \$ | 2,310   | \$ | 3,290   | \$     | 22,710 |
| 63              | CB Music Lesson - no billing   | 5                           | \$    |       | \$ -        | \$      | -    | \$ .        | \$ -       | \$   |          | \$       |         | \$     |              | s -        | s    | <u> Pirinju</u> | 5  |         | \$ |         | \$     | -      |
| 106             | Specialized Recreation Therapy | 14                          | \$    | _ ]   | \$ -        | \$      | -    | \$ -        | \$ -       | \$   | _        | \$       | -       | \$     | _            | \$ -       | \$   | 360             | \$ | 540     | \$ | 2,212   | \$     | 3,112  |
| 106             | - no billing                   |                             | \$    | -     | \$ -        | \$      | •    | \$          | \$ -       | \$   | <u>.</u> | \$       | •       | \$     | •            | \$ -       | \$   |                 | \$ |         | \$ |         | \$     | -      |
|                 | Total Paid Auth's              | 1775                        | \$ 42 | 7,532 | \$ 172,634  | \$ 102  | ,094 | \$ 101,893  | \$ 105,507 | , \$ | 127,731  | \$       | 116,276 | \$ 11  | 1,430        | \$ 108,766 | \$   | 110,387         | \$ | 105,042 | \$ | 288,956 | \$ 1,8 | 78,249 |
|                 | Total Auth's - No billing      | 165                         | \$    | -     | \$ -        | \$      | -    | <b>\$</b> - | \$ -       | \$   | <u>-</u> | \$       | -       | \$     | -            | \$ -       | \$   | -               | \$ |         | \$ |         | \$     | -      |

2nd Quarter Fiscal Year 2025 - Claims Paid as of November 25, 2024 (October 2024 State Claim)

#### North Los Angeles County Regional Center Fiscal Year 2024-2025 Social Recreation, Camp & Non-Medical Therapies Services

|                 |                                |                             |    |          | •        |     |            |    |         |          |             |          | Pay | ments   |       |          |             |      |                                       |    |                      |                                             |    |         |
|-----------------|--------------------------------|-----------------------------|----|----------|----------|-----|------------|----|---------|----------|-------------|----------|-----|---------|-------|----------|-------------|------|---------------------------------------|----|----------------------|---------------------------------------------|----|---------|
| Service<br>Code | Service Code Description       | Number of<br>Authorizations |    | Ylut     | August   |     | September  | (  | October | November |             | December |     | Ynsunst | Febru | ary      | March       |      | April                                 |    | May                  | June                                        | т  | otal    |
| 24              | Purchase Reimbursement         | 218                         | \$ | 119,649  | \$ 40,3  | 38  | \$ 17,632  | \$ | 13,552  | \$ 5,74  | 7 \$        | ·        | \$  |         | \$    | -        | \$ -        | \$   | -                                     | \$ | <u></u>              | \$<br>· · · · · · · · · · · · · · · · · · · | \$ | 196,920 |
| 24              | Purch Reimb - no billing       | 118                         | \$ | <u> </u> | \$       | _   | <b>s</b> - | \$ |         | \$       | <u>-</u> \$ | •        | \$  | -       | \$    | <u>.</u> | \$          | - \$ |                                       | \$ | -, i -, <del>-</del> | \$                                          | \$ |         |
| 850             | Camping Services               | 48                          | \$ | 42,050   | \$ 16,9  | 000 | \$ 665     | \$ | 761     | \$ -     | \$          |          | \$  | -       | \$    |          | \$ -        | \$   | _                                     | \$ | -                    | \$<br>-                                     | \$ | 60,376  |
| 850             | Camping Sys - no billing       | 40                          | \$ | Saf 🛂    | \$       |     | \$ -       | \$ |         | \$ .     | s           |          | \$  |         | \$    | -        | \$          | \$   |                                       | 5  |                      | \$<br>•                                     | \$ |         |
| 8               | Sports Club                    | 320                         | \$ | 75,099   | \$ 79,6  | 80  | \$ 93,010  | \$ | 96,744  | \$ -     | \$          | -        | \$  | -       | \$    | -        | \$ -        | \$   |                                       | \$ | <u> </u>             | \$<br>                                      | \$ | 344,533 |
| 8               | Sports Club - no billing       | 142                         | \$ | _        | s        | .   | \$ -       | \$ | -       | \$ -     | \$          |          | \$  |         | \$    | -        | \$ -        | \$   |                                       | \$ |                      | \$<br>                                      | 5  | -       |
| 693             | Music Therapist                | 1                           | \$ | 520      | \$ .     | 90  | \$ 520     | \$ | 585     | \$ -     | \$          | <u> </u> | \$  | -       | \$    | -        | \$ -        | \$   | -                                     | \$ |                      | \$<br>                                      | \$ | 2,015   |
| 693             | Music Therapist - no billing   | 14                          | \$ |          | \$       |     | \$ -       | \$ |         | \$ -     | s           |          | \$  |         | \$    |          | \$ -        | \$   | · · · · · · · · · · · · · · · · · · · | \$ | -                    | \$<br>-                                     | \$ |         |
| 63              | Clinical based Music Lesson    | 20                          | \$ | 4,300    | \$ 6,4   | 175 | \$ 6,175   | \$ | 8,800   | \$ -     | Ş           |          | \$  | -       | \$    | -        | \$ -        | \$   | -                                     | \$ | -                    | \$<br>                                      | \$ | 25,750  |
| 63              | CB Music Lesson - no billing   | 10                          | \$ | N -      | \$       |     | \$ -       | \$ | •       | \$ -     | \$          | 12.      | \$  |         | \$    |          | \$ -        | \$   |                                       | \$ |                      | \$<br>- 1 × jta                             | \$ |         |
| 106             | Specialized Recreation Therapy | 62                          | \$ | 3,581    | \$ 7,5   | 509 | \$ 10,905  | \$ | 14,542  | \$ -     | \$          |          | \$  |         | \$    |          | \$ -        | \$   | -                                     | \$ | -                    | \$<br>_                                     | \$ | 36,537  |
| 106             | no billing                     | 25                          | 5  | -        | \$       | _   | \$ -       | \$ |         | \$ -     | \$          | •        | \$  | -       | \$    | -        | \$ -        | 5    | -                                     | \$ | •                    | \$<br>                                      | \$ |         |
|                 | Total Paid Auth's              | 669                         | \$ | 245,200  | \$ 151,2 | 292 | \$ 128,907 | \$ | 134,984 | \$ 5,74  | 7 \$        |          | \$  | •       | \$    |          | \$ -        | ş    | •                                     | \$ | -                    | \$<br>-                                     | \$ | 666,131 |
|                 | Total Auth's - No billing      | 349                         | \$ |          | \$       | - ] | \$ -       | \$ | -       | \$ -     | ٤           |          | \$  | -       | \$    | -        | <b>\$</b> - | 5    |                                       | \$ |                      | \$                                          | \$ |         |

2nd Quarter Fiscal Year 2025 - Claims Paid as of November 25, 2024 (October 2024 State Claim)

#### North Los Angeles County Regional Center Fiscal Year 2022-2023 Social Recreation, Camp & Non-Medical Therapies Services

|                 |                                |                             | ١. |         | <br>         |    |             |                  |     |        |    |             | Paym | nents   |     |          |    |         | <br>         |    |        | <br>                    |    |         |
|-----------------|--------------------------------|-----------------------------|----|---------|--------------|----|-------------|------------------|-----|--------|----|-------------|------|---------|-----|----------|----|---------|--------------|----|--------|-------------------------|----|---------|
| Service<br>Code | Service Code Description       | Number of<br>Authorizations |    | July    | August       | Se | eptember    | October          | Nov | ember  | D  | ecember     |      | January | ı   | February |    | March   | April        |    | Мау    | June                    |    | Total   |
| 24              | Purchase Reimbursement         | 1100                        | \$ | 148,730 | \$<br>42,127 | \$ | 28,345      | \$<br>23,020     | \$  | 37,861 | \$ | 43,541      | \$   | 64,549  | \$  | 49,628   | \$ | 52,476  | \$<br>54,771 | \$ | 53,221 | \$<br>251,746           | \$ | 850,014 |
| 24              | Purch Reimb - no billing       | 10                          | \$ |         | \$           | \$ |             | \$               | \$  |        | \$ | -           | \$   |         | \$  | •        | \$ |         | \$<br>-      | \$ |        | \$<br>                  | 5  |         |
| 850             | Camping Services               | 57                          | \$ | 6,348   | \$<br>1,375  | \$ | -           | \$<br>400        | \$  | 450    | \$ | 5,200       | \$   | 700     | \$_ | 350      | \$ | 500     | \$<br>350    | \$ | 450    | \$<br>69,423            | \$ | 85,546  |
| 850             | Camping Svs - no billing       | 10                          | \$ |         | \$<br>       | \$ |             | \$<br>en here of | \$  | -      | \$ | •           | \$   | • •     | \$  | •        | \$ |         | \$           | \$ | •      | \$<br>•                 | 5  | -       |
| 8               | Sports Club                    | 25                          | \$ | -       | \$<br>       | \$ | 1,222       | \$<br>1,222      | \$  | 1,222  | \$ | 1,222       | \$   | 1,222   | \$  | 1,222    | \$ | 1,556   | \$<br>1,668  | \$ | 3,376  | \$<br>5,104             | \$ | 19,035  |
| 8               | Sports Club - no billing       | 6                           | \$ | -       | \$           | 5  | , Maria di  | \$<br>•          | \$  |        | \$ | -           | \$   | -       | \$  | • •      | \$ | -       | \$           | s  |        | \$                      | \$ | -       |
| 693             | Music Therapist                | 0                           | \$ | -       | \$<br>       | \$ | -           | \$<br>_          | \$  | -      | \$ | -           | \$   |         | \$  | -        | \$ | -       | \$<br>       | \$ | -      | \$<br>                  | \$ | _       |
| 693             | Music Therapist - no billing   | 0                           | \$ |         | \$           | \$ | 145 J       | \$<br>           | \$  | -      | \$ | -           | \$   |         | \$  |          | \$ | · · · ; | \$<br>       | \$ |        | \$<br>-                 | \$ | -       |
| 63              | Clinical based Music Lesson    | 2                           | \$ | _       | \$<br>-      | \$ | _           | \$               | \$  | -      | \$ | 345         | \$   | 460     | \$  | 460      | \$ | 775     | \$<br>660    | \$ | 940    | \$<br>1,005             | \$ | 4,645   |
| 63              | CB Music Lesson - no billing   | 0                           | \$ |         | \$           | \$ | <u>.</u> 11 | \$               | \$  | -      | \$ | · · · · · · | 5    | ·       | \$  | •        | \$ |         | \$<br>       | \$ | -      | \$<br>Habb <del>i</del> | 5  |         |
| 106             | Specialized Recreation Therapy | 0                           | \$ | _       | \$<br>       | \$ | -           | \$<br>-          | \$  | -      | \$ |             | \$   | -       | \$  | -        | \$ | _       | \$<br>       | \$ | -      | \$<br>                  | \$ |         |
| 106             | - no billing                   | 0                           | \$ |         | \$           | \$ |             | \$<br>•          | \$  |        | \$ | •           | \$   |         | 5   | •        | 5  |         | \$           | \$ |        | \$<br>•                 | 5  |         |
|                 | Total Paid Auth's              | 1184                        | \$ | 155,078 | \$<br>43,502 | \$ | 29,567      | \$<br>24,642     | \$  | 39,533 | \$ | 50,308      | \$   | 66,931  | \$  | 51,660   | \$ | 55,306  | \$<br>57,448 | \$ | 57,987 | \$<br>327,277           | \$ | 959,240 |
|                 | Total Auth's - No billing      | 26                          | \$ |         | \$<br>-      | \$ | -           | \$               | \$  | _      | \$ |             | 5    | -       | \$  | -        | \$ |         | \$<br>•      | \$ |        | \$<br>-                 | \$ |         |

2nd Quarter Fiscal Year 2025 - Claims Paid as of December 23, 2024 (November 2024 State Claim)

#### North Los Angeles County Regional Center Fiscal Year 2023-2024 Social Recreation, Camp & Non-Medical Therapies Services

|                 |                                |                             |    |         |        |       |            |    |              |    |         |    |                | Paymen | ts       |    |          |    |         |    |         |         |         |    |          |             |
|-----------------|--------------------------------|-----------------------------|----|---------|--------|-------|------------|----|--------------|----|---------|----|----------------|--------|----------|----|----------|----|---------|----|---------|---------|---------|----|----------|-------------|
| Service<br>Code | Service Code Description       | Number of<br>Authorizations |    | July    | August |       | September  |    | October      | No | vember  | De | cember         | Jai    | nuary    |    | February |    | March   |    | April   | <u></u> | Мау     |    | June     | Total       |
| 24              | Purchase Reimbursement         | 1447                        | \$ | 370,915 | \$ 135 | ,286  | \$ 88,084  | \$ | 84,541       | \$ | 88,199  | \$ | 105,177        | \$     | 91,749   | \$ | 87,372   | \$ | 81,374  | \$ | 72,804  | \$      | 60,018  | \$ | 158,722  | \$ 1,424,24 |
| 24              | Purch Reimb - no billing       | 58                          | \$ |         | \$     |       | \$ .       | \$ | ·            | \$ |         | \$ | · .            | \$     |          | 5  |          | \$ |         | \$ |         | \$      |         | \$ |          | \$ .        |
| 850             | Camping Services               | 120                         | \$ | 50,780  | \$ 32  | 2,621 | \$ 497     | \$ | 691          | \$ | 565     | \$ | 6,827          | \$     | 5,593    | \$ | 517      | \$ | 1,541   | \$ | 1,743   | \$      | 244     | \$ | 82,071   | \$ 183,689  |
| 850             | Camping Svs - no billing       | 29                          | \$ | ,       | \$     |       | 5 .        | \$ |              | s  | •       | \$ |                | \$     |          | 5  |          | \$ |         | s  |         | \$      |         | \$ |          | \$          |
| 8               | Sports Club                    | 253                         | \$ | 6,636   | \$ 1   | 3,663 | \$ 12,593  | \$ | 16,382       | \$ | 15,799  | \$ | 16,511         | \$     | 21,023   | \$ | 23,511   | \$ | 25,305  | \$ | 33,244  | \$      | 44,437  | \$ | 62,720   | \$ 286,82   |
| 8               | Sports Club - no billing       | 41                          | \$ |         | \$ .   | _     | \$ -       | \$ | •            | s  |         | \$ |                | \$     |          | \$ |          | \$ |         | \$ | ddii.   | \$      |         | \$ | <u> </u> | \$ -        |
| 693             | Music Therapist                | 1                           | \$ | -       | \$     | -     | \$ -       | \$ | <del>-</del> | \$ | _       | \$ | -              | \$     |          | \$ | 65       | \$ | 520     | \$ | 455     | \$      | 520     | \$ | 520      | \$ 2,080    |
| 693             | Music Therapist - no billing   | 2                           | \$ |         | \$     |       | \$         | \$ |              | \$ | •       | \$ |                | \$     | <u>.</u> | \$ |          | 5  | •       | \$ |         | 5       |         | \$ |          | \$ -        |
| 63              | Clinical based Music Lesson    | 11                          | \$ | 810     | \$     | 710   | \$ 1,380   | \$ | 1,250        | \$ | 1,570   | \$ | 1,860          | \$     | 1,915    | \$ | 2,105    | \$ | 2,605   | \$ | 2,905   | \$      | 2,310   | \$ | 3,290    | \$ 22,710   |
| 63              | CB Music Lesson - no billing   | 6                           | \$ |         | \$     |       | \$ -       | s  |              | \$ |         | \$ | F1 12 <u>.</u> | \$     |          | \$ | terfor,  | \$ |         | \$ |         | \$      | _       | 5  |          | \$ .        |
|                 | Specialized Recreation Therapy | 15                          | \$ | -       | \$     | -     | \$ -       | \$ | -            | \$ | -       | \$ | _              | \$     | -        | \$ | -        | \$ |         | \$ | 660     | \$      | 780     | \$ | 2,332    | \$ 3,77     |
| 106             | - no billing                   |                             | \$ | -       | \$     |       | \$ -       | \$ |              | \$ |         | \$ | · · · • · ·    | \$     |          | \$ | -        | \$ | -       | \$ |         | s       | •       | \$ |          | \$ -        |
|                 | Total Paid Auth's              | 1847                        | \$ | 429,141 | \$ 17  | 7,280 | \$ 102,554 | 5  | 102,863      | \$ | 106,132 | \$ | 130,374        | \$     | 120,280  | \$ | 113,570  | \$ | 111,344 | 5  | 111,811 | \$      | 108,309 | \$ | 309,655  | \$ 1,923,31 |
|                 | Total Auth's - No billing      | 137                         | Ś  |         | \$     | -     | s -        | ŝ  |              | s  |         | 5  |                | 5      |          | 5  |          | 5  |         | s  |         | s       |         | 5  |          | 5 -         |

2nd Quarter Fiscal Year 2025 - Claims Paid as of December 23, 2024 (November 2024 State Claim)

#### North Los Angeles County Regional Center Fiscal Year 2024-2025 Social Recreation, Camp & Non-Medical Therapies Services

|                 |                                                |                             |    |           |     |         |            |      |                 |     |         |    | :       | Paymen | ts      |      |      |    |          |    |                                       |    |       |    |     |             |
|-----------------|------------------------------------------------|-----------------------------|----|-----------|-----|---------|------------|------|-----------------|-----|---------|----|---------|--------|---------|------|------|----|----------|----|---------------------------------------|----|-------|----|-----|-------------|
| Service<br>Code | Service Code Description                       | Number of<br>Authorizations |    | Ylut      | Aug | ust     | September  |      | October         | Nov | rember  | D  | ecember | jar    | nuary   | Febr | uary | M  | erch     |    | April                                 | м  | ау    | h  | ine | Total       |
| 24              | Purchase Reimbursement                         | 275                         | \$ | 153,811   | \$  | 49,633  | \$ 25,04   | з \$ | 24,023          | \$  | 17,038  | \$ | 5,604   | \$     | -       | \$   | -    | \$ | -        | \$ |                                       | \$ | -     | \$ |     | \$ 275,1    |
| 24              | Purch Reimb - no billing                       | 129                         | \$ |           | \$  |         | s          | - 5  |                 | \$  |         | \$ |         | \$     | -       | \$   | •    | \$ |          | \$ | · · · · · · · · · · · · · · · · · · · | \$ |       | \$ |     | \$ -        |
| 850             | Camping Services                               | 57                          | \$ | 46,860    | \$  | 26,825  | \$ 66      | 5 \$ | 761             | \$  | -       | \$ | -       | \$     |         | \$   | -    | \$ |          | \$ | -                                     | \$ |       | \$ | -   | \$ 75,1     |
| 850             | Camping Svs - no billing                       | 33                          | \$ | tijat tij | \$  | -       | <u>s</u>   | \$   |                 | \$  | •       | \$ |         | \$     |         | \$   |      | \$ |          | 5  |                                       | \$ |       | \$ |     | \$ -        |
| 8               | Sports Club                                    | 353                         | \$ | 78,424    | \$  | 83,090  | \$ 93,32   | 0 \$ | 101,319         | \$  | 91,468  | \$ | -       | \$     |         | \$   |      | \$ | -        | \$ | -                                     | \$ |       | \$ |     | \$ 447,6    |
| 8               | Sports Club - no billing                       | 153                         | s  |           | \$  |         | \$ -       | 5    |                 | s   |         | \$ |         | \$     |         | \$   |      | \$ | •        | \$ |                                       | \$ |       | \$ | -   | \$ -        |
| 693             | Music Therapist                                | 1                           | \$ | 520       | \$  | 390     | \$ 52      | 0 \$ | 585             | \$  | 390     | \$ | -       | \$     | -       | \$   |      | \$ | <u>-</u> | \$ | -                                     | \$ | -     | \$ |     | \$ 2,4      |
| 693             | Music Therapist - no billing                   | 14                          | \$ |           | \$  |         | \$ -       | \$   |                 | \$  | •       | \$ |         | \$     |         | \$   |      | \$ |          | \$ | _                                     | \$ | • • • | \$ | •   | \$ .        |
| 63              | Clinical based Music Lesson                    | 23                          | \$ | 4,300     | \$  | 6,475   | \$ 6,17    | 5 \$ | 9,760           | \$  | 8,050   | \$ | -       | \$     | -       | \$   | -    | \$ | -        | \$ | -                                     | \$ | -     | \$ |     | \$ 34,7     |
| 63              | CB Music Lesson - no billing                   | 12                          | \$ |           | \$  |         | \$ -       | \$   |                 | \$  | •       | \$ |         | \$     | •       | s    | 1.00 | \$ |          | ş  | - (j                                  | \$ |       | \$ |     | \$ -        |
| 106             | Specialized Recreation Therapy                 | 69                          | \$ | 4,735     | \$  | 9,078   | \$ 11,41   | 5 \$ | 14,696          | \$  | 12,872  | \$ |         | \$     |         | \$   | _    | \$ | _        | \$ | _                                     | \$ |       | \$ | -   | \$ 52,7     |
| 106             | specialized Recreation Therapy -<br>no billing | 28                          | \$ |           | \$  |         | <u>s -</u> | \$   | • ****<br>• *** | \$  |         | \$ |         | \$     | -       | \$   | -    | \$ |          | \$ | •                                     | \$ |       | \$ | -   | \$ -        |
|                 | Total Paid Auth's                              | 778                         | \$ | 288,650   | \$  | 175,491 | \$ 137,13  | 8 \$ | 151,144         | \$  | 129,817 | \$ | 5,604   | \$     | <u></u> | \$   | _    | \$ |          | \$ |                                       | \$ |       | \$ | -   | \$ 887,8    |
|                 | Total Auth's - No billing                      | 369                         | \$ |           | \$  | - 1     | \$ -       | 5    |                 | \$  | -       | \$ | •       | \$     |         | \$   | -    | \$ | •        | 5  | -                                     | \$ |       | \$ |     | <b>\$</b> - |

2nd Quarter Fiscal Year 2025 - Claims Paid as of December 23, 2024 (November 2024 State Claim)

#### North Los Angeles County Regional Center Fiscal Year 2022-2023 Social Recreation, Camp & Non-Medical Therapies Services

|                 |                                |                             |    |         |    |        |     |          |    |         |    |                  |    |          | Pay | ments            |              |              |              |                |                 |               |
|-----------------|--------------------------------|-----------------------------|----|---------|----|--------|-----|----------|----|---------|----|------------------|----|----------|-----|------------------|--------------|--------------|--------------|----------------|-----------------|---------------|
| Service<br>Code | Service Code Description       | Number of<br>Authorizations |    | July    | į  | ugust  | Sej | ptember  | c  | October | ,  | November         | -  | December |     | January          | February     | March        | April        | Мау            | June            | Total         |
| 24              | Purchase Reimbursement         | 1108                        | \$ | 148,730 | \$ | 42,127 | \$  | 29,036   | \$ | 23,020  | \$ | 37,861           | \$ | 43,541   | \$  | 64,549           | \$<br>49,628 | \$<br>52,847 | \$<br>54,771 | \$<br>53,221   | \$<br>254,365   | \$<br>853,695 |
| 24              | Purch Reimb - no billing       | 9                           | \$ | •       | \$ | _      | \$  | •        | \$ |         | \$ | _                | \$ | -        | \$  |                  | \$           | \$           | \$           | \$             | \$<br>Milyari 🕯 | \$<br>· .     |
| 850             | Camping Services               | 57                          | \$ | 6,348   | \$ | 1,375  | \$  | -        | \$ | 400     | \$ | 450              | \$ | 5,200    | \$  | 700              | \$<br>350    | \$<br>500    | \$<br>350    | \$<br>450      | \$<br>69,423    | \$<br>85,546  |
| 850             | Camping Svs - no billing       | 10                          | \$ |         | \$ |        | \$  | 13.      | \$ | -       | \$ | _                | \$ |          | \$  |                  | \$<br>·      | \$           | \$<br>       | \$<br>-        | \$              | \$<br>- J     |
| 8               | Sports Club                    | 25                          | \$ | -       | \$ | -      | \$  | 1,222    | \$ | 1,222   | \$ | 1,222            | \$ | 1,222    | \$  | 1,222            | \$<br>1,222  | \$<br>1,556  | \$<br>1,668  | \$<br>3,376    | \$<br>5,104     | \$<br>19,035  |
| 8               | Sports Club - no billing       | 6                           | 5  |         | \$ |        | \$  | <u>.</u> | \$ | '·      | \$ | gran <u>i</u> h) | \$ |          | ŝ   | Hat Ha           | \$<br>       | \$<br>       | \$           | \$<br>         | \$<br>•         | \$            |
| 693             | Music Therapist                | 0                           | \$ | -       | \$ | -      | \$  | _        | \$ |         | \$ | <u>-</u>         | \$ | _        | \$  | -                | \$<br>-      | \$<br>-      | \$<br>-      | \$<br>-        | \$<br>          | \$<br>        |
| 693             | Music Therapist - no billing   | 0                           | \$ | •       | \$ | •      | \$  |          | \$ |         | \$ |                  | \$ |          | \$  | , <del>-</del> . | \$<br>_      | \$<br>_      | \$           | \$<br><u> </u> | \$              | \$<br>        |
| 63              | Clinical based Music Lesson    | 2                           | \$ |         | \$ | _      | \$  | _        | \$ |         | \$ | _                | \$ | 345      | \$  | 460              | \$<br>460    | \$<br>775    | \$<br>660    | \$<br>940      | \$<br>1,005     | \$<br>4,645   |
| 63              | CB Music Lesson - no billing   | 0                           | ş  |         | \$ |        | \$  | taitus s | \$ | . =     | \$ | -                | \$ |          | \$  |                  | \$           | \$           | \$           | \$<br><b>.</b> | \$              | \$<br>Ey 💄    |
| 106             | Specialized Recreation Therapy | 0                           | \$ | -       | \$ | _      | \$  | -        | \$ | _       | \$ | -                | \$ |          | \$  | -                | \$<br>-      | \$<br>_      | \$<br>-      | \$<br>-        | \$<br>_         | \$<br>        |
| 106             | - no billing                   | 0                           | \$ |         | \$ |        | \$  |          | \$ | -       | \$ |                  | \$ |          | \$  |                  | \$<br>-      | \$<br>-      | \$           | \$<br>         | \$              | \$<br>-       |
|                 | Total Paid Auth's              | 1192                        | \$ | 155,078 | \$ | 43,502 | \$  | 30,258   | \$ | 24,642  | \$ | 39,533           | \$ | 50,308   | \$  | 66,931           | \$<br>51,660 | \$<br>55,677 | \$<br>57,448 | \$<br>57,987   | \$<br>329,896   | \$<br>962,921 |
|                 | Total Auth's - No billing      | 25                          | \$ |         | \$ |        | \$  |          | \$ | •       | \$ |                  | \$ | •        | \$  | •                | \$<br>•      | \$           | \$<br>-      | \$<br>•        | \$              | \$            |

2nd Quarter Fiscal Year 2025 - Claims Paid as of January 24, 2025 (December 2024 State Claim)

#### North Los Angeles County Regional Center Fiscal Year 2023-2024 Social Recreation, Camp & Non-Medical Therapies Services

|                 |                                |                             |               |    |                     |    |         |    |         |     |           |     |         | Paym | ents    |    |              |               |               |    |         |    |         |                 |
|-----------------|--------------------------------|-----------------------------|---------------|----|---------------------|----|---------|----|---------|-----|-----------|-----|---------|------|---------|----|--------------|---------------|---------------|----|---------|----|---------|-----------------|
| Service<br>Code | Service Code Description       | Number of<br>Authorizations | ylut          | A  | ugust               | Se | ptember | ,  | October | Nov | ember     | Dec | mber    |      | January | 1  | February     | March         | April         |    | Мау     |    | June    | Total           |
| 24              | Purchase Reimbursement         | 1515                        | \$<br>375,204 | \$ | 138,174             | \$ | 89,999  | \$ | 101,455 | \$  | 88,562    | \$  | 109,290 | \$   | 92,749  | \$ | 89,058       | \$<br>92,912  | \$<br>76,018  | \$ | 63,435  | \$ | 172,426 | \$<br>1,489,280 |
| 24              | Purch Reimb - no billing       | 67                          | \$            | \$ |                     | \$ |         | \$ |         | \$  |           | \$  |         | \$   | -       | \$ | • • • • • •  | \$<br>        | \$            | \$ | •       | \$ | an j    | \$<br>          |
| 850             | Camping Services               | 120                         | \$<br>50,780  | \$ | 32,621              | \$ | 497     | \$ | 691     | \$  | 565       | \$  | 6,827   | \$   | 5,593   | \$ | 517          | \$<br>1,541   | \$<br>1,743   | \$ | 244     | \$ | 82,071  | \$<br>183,689   |
| 850             | Camping 5vs - no billing       | 30                          | \$<br>_       | s  | . : · !: <b>.</b> · | \$ | 1 L     | \$ |         | \$  |           | \$  |         | \$   |         | \$ | _ :          | \$            | \$<br>        | 5  |         | \$ |         | \$              |
| 8               | Sports Club                    | 253                         | \$<br>6,636   | \$ | 8,663               | \$ | 12,593  | \$ | 16,382  | \$  | 15,799    | \$  | 16,511  | \$   | 21,023  | \$ | 23,511       | \$<br>25,305  | \$<br>33,244  | \$ | 44,437  | \$ | 62,720  | \$<br>286,823   |
| 8               | Sports Club - no billing       | 41                          | \$<br>-       | \$ |                     | \$ | _       | 5  |         | \$  | -         | \$  |         | \$   |         | \$ | <del>-</del> | \$            | \$<br>•       | \$ | •       | \$ |         | \$              |
| 693             | Music Therapist                | 1                           | \$<br>-       | \$ |                     | \$ |         | \$ | -       | \$  | -         | \$  | - ]     | \$   | -       | \$ | 65           | \$<br>520     | \$<br>455     | \$ | 520     | \$ | 520     | \$<br>2,080     |
| 693             | Music Therapist - no billing   | 2                           | \$<br>-       | \$ | •                   | \$ |         | 5  | -       | \$  | -         | \$  | -       | \$   |         | \$ |              | \$            | \$<br>-       | \$ |         | \$ |         | \$<br>•         |
| 63              | Clinical based Music Lesson    | 11                          | \$<br>810     | \$ | 710                 | \$ | 1,380   | \$ | 1,250   | \$  | 1,570     | \$  | 1,860   | \$   | 1,915   | \$ | 2,105        | \$<br>2,605   | \$<br>2,905   | \$ | 2,310   | \$ | 3,290   | \$<br>22,710    |
| 63              | CB Music Lesson - no billing   | 9                           | \$<br>        | s  | . N. •              | \$ |         | \$ | _       | \$  | * <u></u> | \$  | ·       | \$   |         | \$ | •            | \$<br>•       | \$            | \$ |         | \$ | - 1     | \$              |
| 106             | Specialized Recreation Therapy | 15                          | \$<br>-       | \$ | -                   | \$ |         | \$ | -       | \$  | -         | \$  | -       | \$   | -       | \$ |              | \$<br>-       | \$<br>660     | \$ | 780     | \$ | 2,332   | \$<br>3,772     |
| 106             | - no billing                   | 1                           | \$            | \$ |                     | \$ | •       | \$ |         | \$  | •         | \$  | •       | \$   | -       | \$ | • •          | \$<br>-       | \$<br>-       | \$ | -       | 5  | •       | \$<br>•         |
|                 | Total Paid Auth's              | 1915                        | \$<br>433,430 | \$ | 180,168             | \$ | 104,469 | \$ | 119,777 | \$  | 106,495   | \$  | 134,487 | \$   | 121,280 | \$ | 115,256      | \$<br>122,882 | \$<br>115,024 | \$ | 111,726 | \$ | 323,359 | \$<br>1,988,354 |
|                 | Total Auth's - No billing      | 150                         | \$            | \$ |                     | \$ |         | \$ | -       | \$  |           | \$  |         | \$   |         | \$ |              | \$<br>-       | \$            | \$ |         | 5  | -       | \$<br>-         |

2nd Quarter Fiscal Year 2025 - Claims Paid as of January 24, 2025 (December 2024 State Claim)

#### North Los Angeles County Regional Center Fiscal Year 2024-2025 Social Recreation, Camp & Non-Medical Therapies Services

|                 |                                |                             |    |                                       |        |       |            |     |          |       |        |    |           | Paymer | nts   |    |          |          |                     |    |          |    |     |    |          |             |
|-----------------|--------------------------------|-----------------------------|----|---------------------------------------|--------|-------|------------|-----|----------|-------|--------|----|-----------|--------|-------|----|----------|----------|---------------------|----|----------|----|-----|----|----------|-------------|
| Service<br>Code | Service Code Description       | Number of<br>Authorizations |    | July                                  | August |       | September  | Oct | tober    | Noven | nber   | D  | cember    | fi     | nuary | Fe | ebruary  | <u>'</u> | March               |    | April    | _' | Мау |    | June     | Total       |
| 24              | Purchase Reimbursement         | 378                         | \$ | 182,919                               | \$ 7:  | 1,200 | \$ 29,732  | \$  | 29,958   | \$    | 24,144 | \$ | 13,605    | \$     | 6,290 | \$ | 300      | \$       | <u> </u>            | \$ | -        | \$ | -   | \$ | 7,601    | \$ 365,749  |
| 24              | Purch Reimb - no billing       | 125                         | \$ |                                       | \$     |       | \$ .       | \$  | -        | \$    | •      | \$ | 1 1 1     | \$     |       | \$ |          | 5        | er Britan           | \$ |          | \$ | -   | \$ | <u>.</u> | \$ -        |
| 850             | Camping Services               | 58                          | \$ | 47,560                                | \$ 20  | 5,825 | \$ 665     | \$  | 761      | \$    | -      | \$ |           | \$     |       | \$ | -        | \$       |                     | \$ |          | \$ |     | \$ | -        | \$ 75,813   |
| 850             | Camping Svs - no billing       | 36                          | \$ |                                       | \$     |       | \$ -       | \$  |          | \$    |        | \$ | <u>.</u>  | \$     |       | \$ | -        | \$       |                     | \$ | <u>.</u> | 5  | -   | \$ | -        | \$ -        |
| 8               | Sports Club                    | 374                         | \$ | 78,824                                | \$ 8   | 3,410 | \$ 93,320  | \$  | 101,894  | \$    | 92,047 | \$ | 106,360   | \$     | -     | \$ | -        | \$       | -                   | \$ |          | \$ | -   | \$ | -        | \$ 555,854  |
| 8               | Sports Club - no billing       | 144                         | \$ |                                       | \$     |       | \$ -       | \$  | -        | \$    |        | \$ |           | \$     | -     | \$ | • • •    | \$       |                     | \$ |          | \$ | -   | \$ | · •      | \$ <u>-</u> |
| 693             | Music Therapist                | 1                           | \$ | 520                                   | \$     | 390   | \$ 520     | \$  | 585      | \$    | 390    | \$ | 390       | \$     | •     | \$ | <u> </u> | \$       | <del></del> _       | \$ | _        | \$ |     | \$ |          | \$ 2,79     |
| 693             | Music Therapist - no billing   | 14                          | s  |                                       | \$     |       | \$ -       | \$  | <b>.</b> | \$    | •      | \$ | usif eş f | \$     |       | \$ | *        | \$       |                     | s  | · .      | \$ | ·   | \$ |          | \$ -        |
| 63              | Clinical based Music Lesson    | 26                          | \$ | 4,530                                 | \$     | 5,935 | \$ 6,405   | \$  | 10,335   | \$    | 8,510  | \$ | 10,405    | \$     |       | \$ | -        | \$       | -                   | \$ |          | \$ | -   | \$ | -        | \$ 47,120   |
| 63              | CB Music Lesson - no billing   | 13                          | \$ |                                       | \$     |       | \$ .       | \$  |          | \$    |        | \$ |           | \$     | •     | \$ |          | \$       | Marie de la Company | \$ |          | \$ |     | \$ |          | \$ -        |
| 106             | Specialized Recreation Therapy | 76                          | \$ | 4,735                                 | \$     | 9,078 | \$ 11,415  | \$  | 14,696   | \$    | 12,872 | \$ | 16,976    | \$     | -     | \$ | -        | \$       | _                   | \$ | _        | \$ | -   | \$ | -        | \$ 69,77    |
| 106             | no billing                     | 21                          | \$ | · · · · · · · · · · · · · · · · · · · | \$     |       | \$ -       | \$  |          | \$    | -      | \$ | -         | \$     | •     | \$ | •        | \$       |                     | \$ | -        | \$ | •   | \$ | •        | \$ -        |
|                 | Total Paid Auth's              | 913                         | \$ | 319,089                               | \$ 19  | 7,838 | \$ 142,056 | \$  | 158,229  | \$ 1  | 37,963 | \$ | 147,736   | \$     | 6,290 | \$ | 300      | \$       |                     | \$ | -        | \$ |     | \$ | 7,601    | \$ 1,117,10 |
|                 | Total Auth's - No billing      | 353                         | s  | -                                     | s      |       | s -        | \$  |          | s     | -      | 5  |           | Ś      |       | s  | _        | s        | _                   | 5  | •        | s  |     | 5  | -        | s -         |

2nd Quarter Fiscal Year 2025 - Claims Paid as of January 24, 2025 (December 2024 State Claim)

## North Los Angeles County Regional Center Intake Data by Location Report 2024

### 2nd Quarter (October -December)

| Month     | Intake cases (total) | Over 120 days | % over 120 days |
|-----------|----------------------|---------------|-----------------|
| July      | 1163                 | 58            | 4.99%           |
| August    | 1279                 | 128           | 10.01%          |
| September | 1288                 | 138           | 10.71%          |

| SFV/SCV total | Over 120 | % Over |
|---------------|----------|--------|
| 731           | 16       | 2.19%  |
| 791           | 37       | 4.68%  |
| 794           | 58       | 7.30%  |

| AV total | Over 120 | % Over |
|----------|----------|--------|
| 432      | 42       | 9.72%  |
| 426      | 91       | 21.36% |
| 494      | 80       | 16.19% |

| Month    | Intake cases (total) | Over 120 days | % over 120 days |
|----------|----------------------|---------------|-----------------|
| October  | 1197                 | 98            | 8.19%           |
| November | 1061                 | 51            | 4.81%           |
| December | 1002                 | 16            | 1.60%           |

| SFV/SCV total | Over 120 | % Over |
|---------------|----------|--------|
| 736           | 37       | 5.03%  |
| 630           | 16       | 2.54%  |
| 569           | 3        | 0.53%  |

| AV total | Over 120 | % Over |
|----------|----------|--------|
| 473      | 61       | 12.90% |
| 431      | 35       | 8.12%  |
| 433      | 13       | 3.00%  |

NLACRC has been able to increase psychological assessment scheduling to meet the record demand. In Q2, NLA scheduled an average of 470 assessments/month. NLA has also been able to increase the number of psychologist performing assessments, with approximately 25 assessment/psychologists as of January 2025. NLACRC expects to continue to develop more appointment capacity in 2025.

## NORTH LOS ANGELES COUNTY REGIONAL CENTER (Committee) Report

Name: Santos Rodriguez Meeting: Disparity Committee
Quarter: 2<sup>nd</sup> (October/November/December) 2024

| 4  | Dublic lands          | FFDC announced their uncoming CCUN All Abilities Faints Country                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|----|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. | Public Input:         | <b>FFRC</b> announced their upcoming CSUN All Abilities Fair in October, as well as the start of their AV parent support group.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|    |                       | as well as the start of their AV parent support group.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|    |                       | <b>DOR</b> provided strategies and recommendations to support                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|    |                       | individuals accessing services for the first time.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|    |                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|    |                       | Community Partnership Manager (Choice HC) announced the                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|    |                       | onboarding of Russian and Armenian speaking caregiver staff for                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|    |                       | families unable to access respite due to language barriers.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|    |                       | Committee members discussed awareness in preparation for                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|    |                       | 2028 Olympics in Los Angeles and how this may impact                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|    |                       | individuals and families accessing systems from the community                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|    |                       | and emergency preparedness.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|    |                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 3. | Points of Discussion: | Topic 1: Emergency Preparedness- organization's ongoing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|    |                       | workshops and webinars on emergency preparedness. Emergency                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|    |                       | Management Specialist provided updates on emergency planning                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|    |                       | for upcoming winter storms, planning around disruptions to                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|    |                       | community access due to 2028 Olympics, and gathering resources                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|    |                       | and training for public to develop emergency kits and safety                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|    |                       | planning.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|    |                       | Topic 2: Competitive Employment Opportunities- efforts to connect                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|    |                       | with businesses and schools, visit support groups to discuss                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|    |                       | employment resources and opportunities. Employment Support                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|    |                       | Specialist shared updates on collaboration with Chamber of                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|    |                       | Commerce, local business, and continued efforts with DOR.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|    |                       | To de O Handillo de Anno de Handillo de Ha |
|    |                       | Topic 3: Healthcare Access- discussion about improving                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|    |                       | healthcare access, particularly for families navigating the Medi-                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|    |                       | Cal waiver process and the challenges they face. Discussion                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|    |                       | revolved around supporting families and medical professionals,                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|    |                       | transition care, and accessing mental health support. Group                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|    |                       | discussed efforts being made with DMH organizations and                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|    |                       | invitations to participate in Committee.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|    |                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 4. | Reported out to       | Discussions revolved around committee members participating in                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|    | Committee/Meeting:    | sub-committee activities that focused on the areas being addressed:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|    |                       | emergency preparedness, competitive employment opportunities, and healthcare access. Members discussed strategies that could                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|    |                       | support increasing awareness about developmental disabilities and                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|    |                       | advocating for underserved communities.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|    |                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|    |                       | The committee discussed efforts to obtain additional training for staff                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|    |                       | and families in emergency preparedness from fire departments and                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

utility companies. Updates were provided on ongoing collaboration with community members, including high schools, colleges, and local business for awareness of employment supports. Committee discussed plans to incorporate an employment corner at upcoming Expos, as well as NLACRC continuing to develop videos and material as it relates to competitive employment, further increasing accessibility of resources online and in social media. On the topic of healthcare access, members shared efforts to expand collaboration with DHS and DMH, including ongoing collaboration with pediatricians, as well as developing a clearinghouse of community medical providers that have the capacity and training to work with underserved communities.

Members were encouraged to continue providing strategies and resources in their respective communities and to share their feedback.

| FY 2024-25                  | Jul-24 | Aug-24 | Sep-24 | Oct-24 | Nov-24 | Dec-24 | Jan-25 | Feb-25 | Mar-25 | Apr-25 | May-25 | Jun-25 | Total    | Total |
|-----------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|----------|-------|
| Consumer Services Committee | Dark   | Dark   |        | Dark   |        | Dark   | Dark   |        | Dark   |        | Dark   | Dark   | Absences | Hours |
| Nicholas Abrahms            |        |        | P      |        | P      |        |        |        |        |        |        |        | 0        | 3.25  |
| Cathy Blin                  |        |        | P      |        | P      |        |        |        |        |        |        |        | 0        | 3.25  |
| Anna Hurst                  |        |        | P      |        | P      |        |        |        |        |        |        |        | 0        | 3.25  |
| Jennifer Koster             |        |        | P      |        | P      |        |        |        |        |        |        |        | 0        | 3.25  |
| Laura Monge                 |        |        | P      |        | P      |        |        |        |        |        |        |        | 0        | 3.25  |
| Sharon Weinberg (VAC Rep)   |        |        | P      |        | P      |        |        |        |        |        |        |        | 0        | 3.25  |

Meeting Time 1.25 2.00

P = Present Ab = Absent

Attendance Policy: In the event a Trustee shall be absent from three (3) consecutive regularly-scheduled Board meetings or from three (3) consecutive meetings of any one or more committees on which he or she may be serving, or shall be absent from five (5) regularly-scheduled Board meetings or from five (5) meetings of any one or more Committees on which he or she may be serving during any twelve (12) month period, then the Trustee shall, without any notice or further action required of the Board, be automatically deemed to have resigned from the Board effective immediately. The secretary of the Board shall mail notice of each Trustee's absences during the preceding twelve (12) month period to each Board member following each regularly-scheduled Board meeting. (policy adopted 2-10-99)

# North Los Angeles County Regional Center

# **Consumer Services Committee**

# FY 2024-25 Action Log

| Meeting Date | Subject                                                 | Action Text                                                                                                                                                                             |
|--------------|---------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 09/18/2024   | Approval of Minutes of<br>July 17 <sup>th</sup> Meeting | M/S/A (Nicholas Abrahms/Jennifer Koster) Motion to approve the Minutes as presented.                                                                                                    |
|              | Item III                                                | Action Item:                                                                                                                                                                            |
|              | Public Input                                            | Board Support to confirm and check the website link for future meetings to ensure proper access.                                                                                        |
|              | Item V.B Committee Business                             | M/S/A (Vivian Seda/George Alvarado) Motion to approve the Committee Priorities for FY 2024-25                                                                                           |
|              | Committee Business                                      | <b>M/S/A</b> (Vivian Seda/Cathy Blin) Motion to approve the Committee Critical Calendar with the addition of the Social Rec Report quarterly from the Administrative Affairs Committee. |
|              |                                                         | Action Item:  Board Support to update Administrative Affairs and Consumer Services critical calendars to move the social rec report from Administrative Affairs to Consumer Services.   |
|              | Committee Action Items                                  | Action Item:  Committee Staff to add the deferred SDLAC role discussion item to the next meeting agenda.                                                                                |
|              |                                                         | Action Item:                                                                                                                                                                            |
|              | ` 1 /                                                   | Vini Montague to gather information on employment initiatives and programs for the next meeting.                                                                                        |

|            | Item VII.G                                                   | Action Item:                                                                                                             |
|------------|--------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
|            | Committee (Reports)<br>Updates                               | <u>Dana Lawrence</u> to redact complainant and vendor names from future 4731 reports used in public forums and meetings. |
|            |                                                              | Dana Lawrence to review and potentially revise the process for presenting 4731 complaint data in committee meetings.     |
|            | Item VII                                                     | Action Item:                                                                                                             |
|            | Committee (Reports)<br>Updates                               | Committee Staff to add deferred reports, VII.E, VII.F and VII.I, to the next meeting agenda.                             |
|            | Item X.A Committee Attendance                                | Action Item:  Board Support to update the committee attendance list to include Sharon as the VAC representative.         |
| 11/20/2024 | Approval of Minutes of<br>September 18 <sup>th</sup> Meeting | M/S/A (George Alvarado/Laura Monge) Motion to approve the Minutes as presented.                                          |
|            | Approval of Agenda                                           | M/S/A (George Alvarado/Laura Monge) Motion to approve the Agenda as presented.                                           |
|            | Item                                                         | Action Item:  Board Support to add Venus Rodriguez-Khorasani to Vendor Advisory Committee meeting invite.                |
|            | Item                                                         | Action Item:  Board Support to send Jennifer links for Administrative Affairs and Executive Committee meetings.          |
|            | Item IV.B                                                    | Action Item:                                                                                                             |
|            | Committee Business                                           | Board Support to send updated audit questions to legal for review after work group completes revisions.                  |
|            | Item V.B                                                     | Action Item:                                                                                                             |
|            | Committee Action<br>Items                                    | Angela Pao-Johnson and Lori Walker to connect about reviewing SDP policy versus operational issues.                      |
|            |                                                              |                                                                                                                          |

|            | Item V.C                     | Action Item:                                                                |
|------------|------------------------------|-----------------------------------------------------------------------------|
|            | Committee Action             | Venus Rodriguez-Khorasani to provide updated flyer with extended deadline   |
|            | Items                        | for employment video casting call.                                          |
|            | Item                         | Action Item:                                                                |
|            | Committee Action             | Angela Pao-Johnson to look into having FMS pay parents directly for pending |
|            | Items                        | social recreational/non-medical therapy reimbursements.                     |
|            | Item IX                      | Action Item:                                                                |
|            | Future Topic                 | Committee members to submit suggestions for future meeting topics to board  |
|            | Suggestions                  | support by January 7 <sup>th</sup>                                          |
|            | Item IX                      | Action Item:                                                                |
|            | Future Topic                 | Board Support to compile and send topic suggestions to Rosie.               |
|            | Suggestions                  |                                                                             |
|            | Item IX                      | Action Item:                                                                |
|            | Future Topic                 | Rosie Sigala and Angela Pao-Johnson to review suggested topics and          |
|            | Suggestions                  | determine feasibility for next meeting agenda.                              |
| 02/19/2025 | Approval of Minutes          | <b>M/S/A</b> (/) Motion to approve the Minutes as presented.                |
|            | of November 20th             |                                                                             |
|            | Meeting                      |                                                                             |
|            | Approval of Agenda           | <b>M/S/A</b> (/) Motion to approve the Agenda as presented.                 |
|            |                              |                                                                             |
|            |                              |                                                                             |
| 04/16/2025 | Approval of Minutes          | <b>M/S/A</b> (/) Motion to approve the Minutes as presented.                |
|            | of February 19 <sup>th</sup> |                                                                             |
|            | Meeting                      |                                                                             |
|            | Approval of Agenda           | <b>M/S/A</b> (/) Motion to approve the Agenda as presented.                 |
|            |                              |                                                                             |
|            |                              |                                                                             |