



North Los Angeles County Regional Center

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Director's Report

October 2024

Department of Developmental Services:

- Secretary Mark Ghaly announced that Pete Cervinka has been appointed Acting Director of DDS. Pete has worked since 2020 as the Chief of Data Analytics and Strategy for DDS and prior to that had extensive experience working for the Department of Social Services.
- DDS continues working on several workforce initiatives like regional center employee tuition reimbursement program, Direct Service Professional (DSP) training stipend program, DSP internship program, etc.

Legislative Update:

Approved:

AB 1906 (Gipson) Persons with Disabilities: Terminology

This bill has been amended from a simple update to more respectful terminology to requiring California Law Revision Commission, with input from stakeholders, to complete and submit to the Legislature a study with recommendations on how to replace the terms “dependent adult” and “dependent person” with new terminology that would respectfully describe those persons and would preserve the legal rights and protections of those and other persons, as specified.

- Status: **On September 14, 2024**, the bill was chaptered* by Secretary of State – Chapter 233, Statutes of 2024.
https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=202320240AB1906

AB 1147 (Addis) Disability Equity and Accountability Act of 2023

Would enact the Disability Equity and Accountability Act of 2023, which would make various changes to the Lanterman Developmental Disabilities Services Act for purposes including providing increased oversight of regional center operations and performance. The bill was significantly amended on 9/1/2023 limiting the scope of the legislation, however, it maintained some aspects supported by the community.

- Status: **On September 28, 2024** the bill was approved by Governor Newsom.
https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=202320240AB1147

AB 2423 (Mathis) Developmental Services: Rates

This bill would require DDS to update provider rate models every other year, starting on July 1st, 2025. Rates will be subject to appropriation and the approval of federal funds, to review and update the rate models, as defined, per the cost inputs available at the time of the review.

The bill would also require the department to post the updated rate models to its internet website no later than January 1st of the following year. This bill is sponsored by the California Disability Services Association.

- Status: **On September 28, 2024** the bill was approved by Governor Newsom. Chaptered by Secretary of State - Chapter 904, Statutes of 2024. ***CHAPTERED** after a bill has been signed by the Governor, the Secretary of State assigns the bill a Chapter Number, such as Chapter 904, Statutes of 2024, which is subsequently used to refer to the measure rather than the bill number.
https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=202320240AB2423

Vetoed:

SB 1281 (Menjivar) Advancing Equity and Access in the Self-Determination Program

This bill would require DDS to establish statewide standardized processes and procedures for the Self-Determination Program, by January 1st, 2026, and to ensure they are applied consistently by regional centers, and that regional centers make measurable improvements towards achieving equitable enrollment in the SDP by race, ethnicity, and regional center.

- Status: **On September 29, 2024** the bill was vetoed by Governor Newsom. In Senate. Consideration of Governor's veto pending.
https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=202320240SB1281

SB 1463 (Niello) - Would require the Governor to appoint to DDS a Deputy Director of Self-Determination, responsible for overseeing the successful implementation and operation of the program.

- Status: **On September 20, 2024** the bill was vetoed by Governor Newsom. In Senate. Consideration of Governor's veto pending.
https://leginfo.legislature.ca.gov/faces/billHistoryClient.xhtml?bill_id=202320240SB1463

Pending:

AB 1876 (Jackson) Developmental services: IPPs and IFSPs: Remote meetings

This bill, beginning January 1, 2025, would indefinitely extend the requirements that, if requested, IPP and IFSP meetings be held by remote electronic communications.

- Status: **On July 3, 2024** the bill passed to the Senate and has been assigned to the Human Services Committee and Judiciary Committee for review. From committee: Do pass and re-refer to Com. on APPR with recommendation: To Consent Calendar. (Ayes 11. Noes 0.)
https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=202320240AB1876

Developmental Services Master Plan:

Developmental Services Master Plan Committee meetings continue. On October 9, 2024, the meeting included a review of the main themes from recent public input, an overview of the

Working Group Framework that will be used moving forward, and planning discussions by the working groups.

Center Operations:

Total # positions filled: 768

Total # of positions authorized: 952

October New Hires

1st cycle (10/7/2024): 5

2nd cycle (10/21/2024): 4

Quality Assurance:

For the month of September 2024, Community Services conducted 85 residential visits. Of the 85, 4 residential providers were given corrective action plans

Center Updates:

Special Contract Language:

- The Columbus Organization is conducting Employee Driven Self-Managed Work Groups for the topics of 1) workspace utilization, 2) recruitment/retention of staff, and 3) case management support/stabilization.
- Consultants have met with around 500 employees from all levels and at all locations to discuss concerns and suggestions for improvement to the various systems.

Self-Determination Program:

- Participants that have fully transitioned into SDP with approved spending plans and active SDP IPPs: **428**.
- NLACRC has a vacant position in the SDP Local Volunteer Advisory Committee. The committee members must reflect the multicultural diversity and geographic profile of the NLACRC catchment area.

Unity in Diversity Festival:

- This event took place on 9/28/24 from 10am-2pm at New Horizons. We had a total of 499 RSVP's (includes individuals and CBOs).

Voter registration:

- NLACRC has developed messages to our community on the importance of voting in the upcoming elections.
- Community based organizations are supporting the efforts encouraging our consumers and families to vote.
- State Council on Developmental Disabilities and The Arc of CA developed a voter engagement project as well.

Consumer Statistics:

As of September 2024, the Center served 37,775 consumers and applicants, including 5,108 in Early Start, and 29,775 in the Lanterman program. The Center's San Fernando Valley Office serves 24,696 individuals, Antelope Valley serves 9,366 and the Santa Clarita Office serves 4,107 (these totals include applicants, and individuals served under Lanterman and the Early Start programs).

Special Events:

ARCA Academy event was held on Friday, September 6th and Saturday, September 7th hosted at Inland Regional Center in San Bernardino. There were around 150 participants from all over the state. Topics ranged from board management, developmental services innovations and leadership. NLACRC was represented by 12 board members and executive leaders.

Community Events and Educational Training Opportunities

Please see NLACRC's Calendar of Events, which includes a link for the Family Focus Resource Center, for information regarding dates, times and links for these events, trainings and more.

Additionally, the Family Focus Resource Center coordinates several support groups including "Black & African American Family Focus Support Group" "Mamas Latinas Grupo de Apoyo" and the "Parent Check-In and Chat".

Upcoming Disability Organization Events/Activities

- State Council on Developmental Disabilities next council meeting – October 22, 2024
- Disability Rights California's next board meeting - November 15, 2024
- Local Volunteer Advisory Committee (LVAC SDP)- October 17, 2024

Residential and Day Program Quality Assurance Monitoring Activities
January 2024 - December 2024

Month	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Totals
# of Res'l & Day QA Staff	6	7	7	7	7	7	7	7	7				
# Annual Facility Monitoring Visits	23	20	23	29	36	44	59	42	1				277
# Unannounced Visits	31	32	81	69	60	46	44	35	63				461
# Corrective Action Plans Issued	2	1	6	1	3	6	7	7	4				37
*Substantial Inadequacies Cited:													
1.Threat to Health or Safety				1	2			1	1				
2.Provision of fewer staff hours than req'd	1					1							
3.Violations of Rights		1	2		2	1	1	3	1				
4.Failure to implement consumer's IPP	1		1			2		1	1				
5.Failure to comply with Admission Agreement	1	1	5	1	2	1	8	3	3				
6.Deficiencies handling consumers' cash resources								1					
7.Failure to comply with staff training reqs			1					4					
8.L4 fails to use methods per program design								1					
9.L4 fails to measure consumer progress													
10.Failure to take action per CAP													
11.Failure to use rate increase for purposes authorized													
12.Failure to ensure staff completes DSP requirements.				1		1		2					
13.Failure to submit Special Incident Report					1	3		1	2				
*per Title 17 §56054(a)	3	2	9	3	7	9	9	17	8	0	0	0	

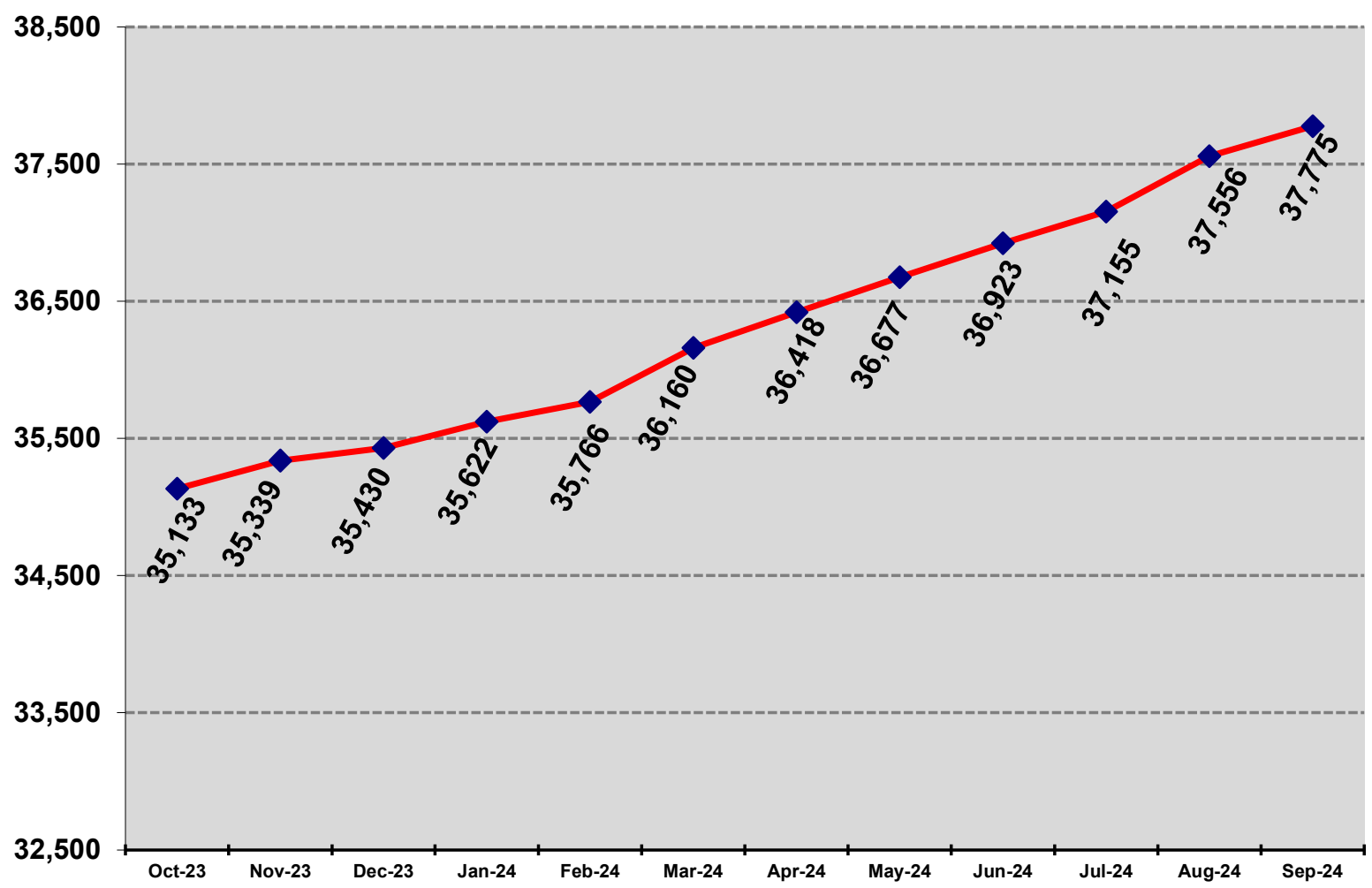
**NORTH LOS ANGELES COUNTY REGIONAL CENTER
MONTHLY STATISTICS RECAP
September 2024**

	October 2023 Total	September 2024 Total	Increase/ Decrease	% Change
ALL VALLEYS				
Total Non-Early Start	27,598	29,775	2,177	7.89%
Total Early Start	4,973	5,108	135	2.71%
Unit Supervisor Cases (*)	282	265	-17	-6.03%
Self Determination Specialist (*)	1	0	-1	-100.00%
Provisional Eligibility	577	566	-11	-1.91%
Development Center	13	13	0	0.00%
Enhanced Caseloads	240	240	0	0.00%
Enhanced Case Mgmt	32	31	-1	-3.13%
Specialized 1:25 Caseloads	30	11	-19	-63.33%
Lead CSC Trainers	0	15	15	#DIV/0!
Pending Transfer	58	52	-6	-10.34%
Early Start Intake Services	381	408	27	7.09%
Intake Services	948	1,291	343	36.18%
TOTAL ALL VALLEYS	35,133	37,775	2,642	7.52%
SAN FERNANDO VALLEY				
Adult Services	6,412	6,557	145	2.26%
Adult Unit Supervisor (*)	11	11	0	0.00%
Transition Services	3,450	3,671	221	6.41%
Transition Unit Supervisor (*)	89	62	-27	-30.34%
School Age Services	7,253	8,244	991	13.66%
School Age Unit Supervisor (*)	36	68	32	88.89%
Early Start Services	3,373	3,431	58	1.72%
Early Start Unit Supervisor (*)	2	11	9	450.00%
Early Start Intake Unit Supervisor (*)	8	21	13	162.50%
Provisional Eligibility	577	566	-11	#DIV/0!
Provisional Unit Supervisor (*)	17	8	-9	#DIV/0!
Development Center	13	13	0	0.00%
Enhanced Caseload	240	240	0	0.00%
Enhanced Case Mgmt	32	31	-1	-3.13%
Specialized 1:25 Caseloads	30	11	-19	-63.33%
Pending Transfer	58	52	-6	-10.34%
Early Start Intake Services	381	408	27	7.09%
Intake Services	638	1,291	653	102.35%
Self Determination Specialist (*)	1	0	-1	-100.00%
TOTAL	22,076	24,696	2,075	9.40%
ANTELOPE VALLEY				
Self Determination Specialist (*)	0	0	0	#DIV/0!
Adult Services	2,752	2,852	100	3.63%
Adult Unit Supervisor (*)	20	1	-19	-95.00%
Transition Unit	1,905	2,049	144	7.56%
Transition Unit Supervisor (*)	9	9	0	0.00%
School Age Services	2,629	2,986	357	13.58%
School Age Unit Supervisor (*)	53	32	-21	-39.62%
Early Start Unit Supervisor (*)	1	11	10	1000.00%
Early Start Intake Unit Supervisor (*)	26	18	-8	-30.77%
Early Start Services	1,001	986	-15	-1.50%
Intake Services	310	493	183	59.03%
TOTAL	8,597	9,366	731	8.50%
SANTA CLARITA VALLEY				
Self Determination Specialist (*)	0	0	0	#DIV/0!
Adult Services	972	1,041	69	7.10%
Adult Unit Supervisor (*)	1	1	0	0.00%
Transition Services	704	729	25	3.55%
School Age Services	1,520	1,646	126	8.29%
School Age Supervisor (*)	3	7	4	133.33%
SCV On-Duty/Floater Specialist Unit	1	1	0	0.00%
Early Start Services	599	691	92	15.36%
Early Start Unit Supervisor (*)	4	1	-3	-75.00%
Early Start Intake Unit Supervisor (*)	4	5	1	25.00%
TOTAL	3,796	4,107	316	8.32%

* Numbers not part of ratio count, but counted on Total All Valleys

**This number is our total number of consumers as January 2024 (Early Start, Lanterman and others: Intake services, pending transfers, DC, enhanced case management, etc.)

Monthly Consumer Growth



September 2024 CSC Caseload Ratio

Filled Positions

Vacancies

San Fernando Valley

Adult Services

	Unit Total	Ser. Coor.	Consumers	Case Ratio	Vacancies	Consumers	Case Ratio	Floater	OD	Assoc.
Adult Unit 1	543	4	339	84.8	6	204	34.0			
Adult Unit 2	783	10	783	78.3	1					
Adult Unit 3	8		8							
Adult Unit 4	743	9	724	80.4	2	19	9.5			
Adult Unit 5	746	9	746	82.9	1					
Adult Unit 6	578	8	578	72.3	2					
Adult Unit 7	723	10	723	72.3	1					
Adult Unit 8	767	9	684	76.0	2	83	41.5			
Adult Unit 9	729	10	729	72.9	1					
Adult Unit 10	521	8	480	60.0	1	41	41.0			
Adult Unit 11	416	3	246	82.0	4	170	42.5	2		
Total	6,557	80	6,040	75.5	21	517	24.6	2		

Transition Services

	Unit Total	Ser. Coor.	Consumers	Case Ratio	Vacancies	Consumers	Case Ratio	Floater	OD	Assoc.
Transition Unit 1	1,026	10	1,026	102.6	1			1		
Transition Unit 2	1,165	10	1,055	105.5	1	110	101.0			
Transition Unit 3	1,034	10	1,034	103.4	3					
Transition Unit 4	446	4	446	111.5	4					
Total	3,671	34	3,561	104.7	9	110	12.2	1		

School Age Services

	Consumers	Ser. Coor.	Consumers	Case Ratio	Vacancies	Consumers	Case Ratio	Floater	OD	Assoc.
School Age 3	1,287	11	1,287	117.0	1					
School Age 4	1,127	10	1,070	107.0	2	57	28.5			
School Age 5	1,098	9	963	107.0	3	135	45.0			
School Age 6	1,187	10	1,125	112.5	1	62	62.0			
School Age 7	1,214	11	1,214	110.4	1					
School Age 8	1,110	10	1,055	105.5	1	55	55.0			
School Age 9	916	9	916	101.8	1					
School Age 10	305	6	305	50.8	1					
Total	8,244	76	7,935	104.4	11	309	28			

Early Start Services

	Consumers	Ser. Coor.	Consumers	Case Ratio	Vacancies	Consumers	Case Ratio	Floater	OD	Assoc.
Early Start 1 (Status 1, 2 & U)	461									
Early Start 1 Intake	24									
Early Start 1 Total	485	10	485	48.5			#DIV/0!			
Early Start 2 (Status 1, 2 & U)	443									
Early Start 2 Intake	22									
Early Start 2 Total	465	8	465	58.1	1					
Early Start 3 (Status 1, 2 & U)	471									
Early Start 3 Intake	25									
Early Start 3 Total	496	8	481	60.1	2	15	7.5			
Early Start 4 (Status 1, 2 & U)	475									
Early Start 4 Intake	20									
Early Start 4 Total	495	9	495	55.0			#DIV/0!			
Early Start 5 (Status 1, 2 & U)	460									
Early Start 5 Intake	18									
Early Start 5 Total	478	8	478	59.8			#DIV/0!			
Early Start 6 (Status 1, 2 & U)	479									
Early Start 6 Intake	20									
Early Start 6 Total	499	9	499	55.4	1					
Early Start 7 (Status 1, 2 & U)	487									
Early Start 7 Intake	26									
Early Start 7 Total	513	9	513	57.0			#DIV/0!			
Status 1 Over 36 mo.	44									
Total	3,431	61	3416	56.0	4	15	3.8			

	Consumers	Ser. Coor.	Consumers	Case Ratio	Vacancies	Consumers	Case Ratio	Floater	OD	Assoc.
Total Non-Early Start	18,472	190	17,536	92.3	41	936	22.8	3		
Total Early Start	3,431	61	3416	56.0	4	15	3.8			
Total	21,903	251	20,952	83.5	45	951	21.1	3		

September 2024 CSC Caseload Ratio

All Valleys	Consumers	Ser. Coord.	Consumers	Case Ratio	Vacancies	Consumers	Case Ratio	Floater	OD	Assoc.
Total Non-Early Start	29,775	295	27,345	92.7	75	2,430	32.4	3	1	
Total Early Start	5,108	94	5,053	53.8	11	55	5.0	1		
Sub-total	34,883	393	32,398	82.4	86	2,485	28.9	4	1	
*Self Determination Specialist		4								
*Total Non Early Start Supervisor	198									
Total Early Start Supervisor Status 1, 2 & U	23									
*Total Early Start Supervisor Intake	44									
Intake Services	1,291	14		92.2	1					5
Early Start Intake	408	9		45.3						3
Prenatal Services										
Provisional Eligibility	566	8		70.8				1		
Enhanced Caseloads	240	6		40.0						
On-Duty Specialist Unit										4
AV On-Duty/Floater Specialist Unit								3		4
SCV On-Duty/Floater Specialist Unit								1		
Lead CSC Trainers	15	6			9					
Development Center	13									
Enhanced Case Management	31	1								
Specialized 1:25 Caseloads	11	1			2					
Pending Transfer	52									
Total	37,775	438		86.2	98			9	9	8

*** Numbers not part of ratio count, but counted on Total Summary section**

SFV Adult Unit Supervisor*	11
SFV Transition Unit Supervisor*	62
SFV School Age Unit Supervisor*	68
SFV Early Start Unit Supervisor*	11
SFV Early Start Intake Unit Supervisor*	21
Provisional Unit Supervisor	8
SCV Early Start Unit Supervisor*	1
SCV Early Start Intake Unit Supervisor*	5
SCV School Age Supervisor*	7
SCV Transition Supervisor*	
SCV Adult Supervisor*	
AV Adult Unit Supervisor*	1
AV Transition Supervisor*	9
AV School Age Supervisor*	32
AV Early Start Unit Supervisor*	11
AV Early Start Intake Unit Supervisor*	18

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Notes

- (1) These are individuals transitioning from Early Start
- (2) Share-in: NLACRC provides case management
- (3) Share-out: NLACRC provides funding