NLACRC
&

GENERIC TRANSPORTATION RESOURCES

A few things about our presentation

- Thank you for joining us!
- Please hold all questions until the end of the presentation, feel free to write in questions on the chat function if you are able to type
- We will mute the speaker function for all participants except for the presenters until the presentation ends – this is to make sure we can finish the presentation on time
- We will unmute all participants after we finish the presentation
- We welcome all questions, at the end!

What are transportation services and why are they needed to a consumer's daily life?

- To maximize a independence and community integration and participation

- the transportation access plan shall identify the services and supports necessary to assist the consumer in accessing public transportation and shall comply with Section 4648.35.

- These services and supports may include, but are not limited to, mobility training services and the use of transportation aides. Regional centers are encouraged to coordinate with local public transportation agencies.

What are some generic transportation agencies available to consumers

- Generic Resources- Public Transportation

- **Access Services** – curb to curb shared ride, scheduled by telephone in advance, low cost based on zones. **800-339-4661**.

- See **https://accessla.org/home/**

- **LA Metro** – bus or rail, regular schedules, disabled fare, TAP Card, monthly pass discount.

- See **https://www.metro.net/** **(866) 827-8646**

- **City Ride – Dial a Ride**– (for seniors and disabled) shared curb to curb, scheduled one day in advance, low cost based on mileage **(800)431.7882**

- ($4 - 10 miles, one way)

- See **https://www.ladottransit.com/pdf/CityrideGuide.pdf**

- **LA***DOT* **– Dash, Commuter Express** – fewer stops, disabled fare

- See **https://www.ladottransit.com/**Email: ladot@lacity.org, **(213**, **310**, **323 or 818**) **808-2273**

Transportation through Medi-Cal

- Transportation-Medi-Cal Medi-Cal plan pays for transportation -to medical appointments, dental appointments, the pharmacy, to pick up medical supplies -You can use this benefit if you do not have a driver's license, you do not need a doctor's prescription, your Medi-Cal health must authorize this benefit -Call Medi-Cal health plan customer service hotline to request transportation.

- Medical transportation is provided through your Medical Provider to access all services. Contact YOUR medical provider below to schedule transportation services. When calling to schedule you must provide your Member ID number, your address, your phone number, the destination address, date, and time for requested transportation, and if request is for roundtrip.

- L.A. Care ⬚ Telephone number: 888-839-9909   Website: https://www.lacare.org/members/member-support/transportation Must schedule 2 days in advance.

- Blue Shield California ⬚ Telephone number: 888-510-2227   Website: https://www.blueshieldca.com/home ⬚ Must schedule 2 calendar days in advance.

- Kaiser Permanente ⬚ Telephone number: 877-930-1477   Website: https://thrive.kaiserpermanente.org/ ⬚ Must schedule 3 business days in advance.

- Anthem Blue Cross ⬚ Telephone number: 877-931-4755   Website: https://www.anthem.com ⬚ Must schedule 2 business days in advance.

- Health Net Telephone number: 855-253-6863 ⬚ Website: https://www.healthnet.com/content/healthnet/en_us.html Must schedule 2 calendar days in advance.

- Molina Health Care Telephone: 844-292-2688   Website: https://www.molinahealthcare.com/members/ca/en-US/pages/home.aspx   Must schedule 2 business days in advance.

- If you have a medical emergency, please call 911 right away.

Mobility Management Partners Presentation

- Group Travel Training workshops for individuals who are interested in learning how to safely use public transportation

- what resources are available to them in their community,

- Travel Trainings on public transit.

- ACCESS

ACCESS PRESENTATION

What services can NLACRC provide to support consumers in accessing transportation services in the community

- Adaptive Skills Agencies (AST- 605)
- Independent living agencies (ILS -520)
- Individualized Community Integration programs
- Coordinated Family Supports (CFS)
- New Horizons Green Light to Mobility- travel training (free if accepted to program)

What happens when a consumer can't access public transportation services safely?

- NLACRC may coordinate public transportation services when agreed during IPP and must follow the following

- At the time of development, review, or modification of a consumer's individual program plan (IPP) or individualized family service plan (IFSP), all of the following shall apply to a regional center:

- (a) A regional center **shall not** fund private specialized transportation services for an adult consumer **who can safely access** and utilize public transportation, when that transportation is available.

- (b) A regional center shall fund the **least expensive** transportation modality that meets the consumer's needs, as set forth in the consumer's IPP or IFSP.

- (c) A regional center shall fund transportation, when required, from the consumer's residence to the **lowest-cost vendor** that provides the service that meets the consumer's needs, as set forth in the consumer's IPP or IFSP.

- (d) A regional center shall fund transportation services for a minor child living in the family residence, **only if** the family of the child provides sufficient written documentation to the regional center to demonstrate that it is unable to provide transportation for the child.

- **Law-- Lanterman Act: 4648.35**

Can NLACRC fund for transportation services?

- If NLACRC will be funding for specialized transportation, what factors prevent the consumer from using public transportation, and why the consumer can only be transported this way must be described in the IPP

- The IPP planning team concluded that the consumer is unable to safely access public transportation then services may be funded upon IPP planning.

R&D
TRANSPORTATION SERVICES PRESENTATION

- Transportation to day program sites

- Turn around time for new requests

- How to contact our customer service team

QUESTIONS AND ANSWERS