

ACCESS Travel Training Program

In partnership with Access Services, MMP teaches Access Cardholders how to use public transportation safely and independently in Los Angeles County. MMP utilizes an individualized "person-centered" approach with each participant, focusing on their abilities and strengths and how these can be used to achieve their transit goals.

Services We Provide:

- Individual Travel Training: A personalized one on one instructional training for ACCESS cardholders with restricted or unrestricted eligibility where they learn the ins and outs of using public transit by focusing on their abilities.
- O&M Travel Training: Individual travel training for ACCESS cardholders with restricted or unrestricted eligibility who are visually impaired and have previously completed O&M training.
- Small Group Training: A group of 3-6 ACCESS cardholders with restricted or unrestricted eligibility who are trained to a predetermined destination where they learn the ins and outs of using public transit as a group.
- Workshops: A 1-hour informative class hosted at a facility, these are available for anyone who is interested in learning about the ins and outs of public transit. No ACCESS eligibility required.
- Outreach: Trainers attend a variety of fairs, presentations, and resource tables to promote MMP programs.



Participants achieve maximum travel independence by learning how to use public transit. We open doors to multiple transportation options allowing them to be able to plan:

- Last minute trips to doctors, pharmacies without having to schedule rides using paratransit.
- Long appointments that may interfere with being able to make it on time to a scheduled return trip on paratransit.
- Trips outside of L.A. County by using Metrolink and other transit companies in neighboring counties.

A sense of independence that participants now know how to make their own schedules and travel when they want on transit*

Requirements for Individual and Small Group Trainings:

- Participants must have an Unconditional/Conditional Eligibility ACCESS ADA card.
- Can understand and respond to questions asked of them.
- Can provide ID information in case of emergency.
- Can communicate needs to others (verbal or nonverbal format)
- Can identify (or match up) numbers and letters.
- Can follow directions.
- Demonstrate the strength and endurance to walk/propel to the bus stop safely.