



# North Los Angeles County Regional Center

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## CONSUMER SERVICES COMMITTEE – *Via Zoom*

Wednesday, September 18, 2024

6:00 p.m.

~ AGENDA ~

**I. Call to Order & Introductions**

**II. Public Input**

**III. Consent Items**

- A. Approval of Agenda
- B. Approval of Minutes from the April 17, 2024, Meeting

**IV. Committee Business**

- A. Annual Committee Orientation – *(Evelyn)*
  - 1. *Policies & Procedures*
  - 2. *Bylaws Statement*
  - 3. *Board Audit Section*
  - 4. *Action Log for FY 23-24* –
  - 5. *Core Values for Policy Development*
- B. Review and Finalize Committee Priorities for Next FY 2024-25 – *(Evelyn)*
- C. Review Approved copy of Committee Critical Calendar for FY 2024-25
- D. Volunteer to Serve as Committee Chair

**V. Committee Action Items**

- A. Ensure CSCs disseminate accurate information re: DDS directive on Social Recreation Update – *(Evelyn)*
- B. SDLAC Role within Committee Discussion – *(Rosie)*
- C. Review Revisions to Service Standards E.S. Eligibility - Case Finding & Public Info Section – *(Evelyn)*
- D. Purchase of Services (POS) Expenditure Survey Response Summary Report – *(Evelyn)*

**VI. Committee (report) Updates**

- A. Purchase of Service (POS) Annual Report to DDS for FY 2022-23 – *(Evelyn)*
- B. Semi-Annual Purchase of Service (POS) Expenditure Data Report – *(Cristina)*
- C. Self-Determination Program Report - *(Silvia)*
  - I. SDLVAC Board Liaison Report - *(Silvia)*
- D. Semi-Annual Consumer Competitive Employment Report – *(Vini)*
- E. Semi-Annual Consumer Diagnostic Report - *(Evelyn)*
- F. Semi-Annual NOAs by Ethnicity/Location/Services & Age Range Report – *(Evelyn)*
- G. Semi-Annual 4731 Report – *(Dana)*
- H. 4<sup>th</sup> Quarter Intake Data by Location Report (footnote added) – *(Evelyn)*
- I. 4<sup>th</sup> Quarter NOAs/Appeals Report (April-June 2024) – *(Evelyn)*
- J. 4<sup>th</sup> Quarter Disparity Committee Report – *(Cristina)*

**VII. Review of Meeting Action Items**

- A. Consumer Services Committee Action Log 2024-25

**VIII. Board Meeting Agenda Items**

- A. Minutes of the September 18, 2024, Meeting
- B. Purchase of Service (POS) Annual Report to DDS for FY 2022-23
- C. Semi-Annual Purchase of Service (POS) Expenditure Data Reports
- D. Committee Priorities for Next FY 2024-25
- E. Service Standards Revisions – E.S. Eligibility – Case Finding & Public Info Section

**IX. Announcements / Information Items / Public Input**

- A. Committee Attendance -
- B. Next Meeting: November 20, 2024, at 6:00 p.m.

**X. Adjournment**