

North Los Angeles County Regional Center
Consumer Advisory Committee Meeting Minutes (Via Zoom)
November 3, 2021

Present: Caroline Mitchell, Chair, Pam Aiona, Suzanne Paggi, and Cynthia Samano – Committee Members

Susan Good, Mary Hylan, Melinda Tenan, Lillian Martinez/Board Member, Jessica Gould/Presenter, and Lucy Paz/Spanish Interpreter - Guests

Evan Ingber, Juan Hernandez , Jose Rodriguez, Jennifer Williamson, and Ana Maria Parthenis-Rivas – Staff

Absent: Bill Abramson, Lesly Forbes, Destry Walker

I. Call to Order & Introductions

Caroline Mitchell, chair, called the meeting to order at 11:06 am and introductions were made.

II. Consent Items

- A. Approval of Agenda
M/S/C (S. Paggi/P. Aiona) to approve the agenda as presented.
- B. Approval of Minutes October 6th Meeting
S. Paggi mentioned that L. Garcia was not present at the October 6th meeting, and therefore, did not present the topic.
M/S/C (P. Aiona/S. Paggi)

III. Committee Business

- A. Presentation: Lanterman Housing Alliance (Jessica Gould)
J. Gould provided an overview and answered questions.
- B. Proposed Committee Policy Revision Re: meeting attendance
J. Williamson provided an overview and answered questions.
M/S/C (S. Paggi/C. Samano) to approve the change(s) to the policy as presented.
- C. Review of Instructions for Using “Teams” (Evan Ingber, NLACRC Training and Development Supervisor)
E. Ingber provided a review of the revised Instructions for Using “Teams” and answered questions.
The committee provided feedback for minor edits to the formatting.
S. Paggi asked if documents to consumers could be sent out in Braille and J. Williamson responded that to her knowledge, materials from NLACRC have

not been sent to consumers in Braille and that consumer could contact their service coordinator if they need assistance in this regard.

- D. Training/Presentation Calendar
C. Samano suggested a Holiday Cooking training/presentation be added to the calendar.
S. Paggi asked if the committee could have a virtual holiday get together. C. Mitchell said she would bring it to the board.

IV. Identify Agenda Items for the Next Board Meeting

- A. Minutes from the November 3rd Meeting
B. Propose a virtual holiday get together in December.

V. Announcements / Information / Public Input

- A. No Meeting in December
B. Festival Educacional: Saturday, November 6th at 8:30 a.m.
C. Board of Trustees Recruitment for FY22-23, applications accepted until December 15th
D. Virtual Town Hall – Employment services presented by the Department of Rehabilitation, Thursday, November 8th at 1:30 p.m.
E. Office Closures: Thursday, November 11th/Veterans Day, Thursday, November 25th and Friday, November 26th/Thanksgiving
F. Next meeting: January 5th 2022

S. Paggi – Stated that the number of recent emails she received was overwhelming.

C. Samano – Asked about Play Sports. Parent Mentor hotline can assist with registration.

S. Paggi – Suggested a proof of vaccine app on cell phones.

VI. Adjournment

Caroline Mitchell adjourned the meeting at 12:28 p.m.

Submitted by,



First Name, Last Name

Executive Administrative Assistant

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