

North Los Angeles County Regional Center  
**Consumer Advisory Committee Meeting Minutes (Via Zoom)**  
February 2, 2022

**Present:** Bill Abramson, Pamela Aiona, Lesly Forbes, Susan Good, Suzanne Paggi, and Cynthia Samano, – Committee Members

Juan Miranda/Metro Presenter, Mary Hylan/Roman Empire(Susan), Lucy Paz/Spanish Interpreter - Guests

Silvia Bonilla, Juan Hernandez, Ana Maria Parthenis-Rivas, Jose Rodriguez, and Jennifer Williamson – Staff

**Absent:** Caroline Mitchell, Chair, Destry Walker

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**I. Call to Order & Introductions**

In the absence of the Chair, S. Paggi called the meeting to order at 11:07 am.

**II. Consent Items**

- A. Approval of Agenda  
**M/S/C** (L. Forbes/S. Paggi) to approve the agenda as presented.
- B. Approval of Minutes January 5<sup>th</sup> Meeting  
**M/S/C** (S. Paggi/C. Samano) to approve the minutes as present.

**III. Committee Business**

- A. Presentation – Metro Service Representative Juan Miranda  
J. Miranda provided a slide presentation and overview of Metro services and answered questions.
- B. Training/Presentation Calendar  
J. Rodriguez provided an overview of the upcoming Training/Presentation Calendar.
- C. FFRC's Generic Services Workshops  
J. Rodriguez provided an overview of the upcoming workshops.
- D. February Virtual Town Hall  
J. Williamson provided the link to NLACRC's YouTube channel in the chat and informed the committee that they could view the previously recorded Town Halls by accessing the channel.

**IV. Identify Agenda Items for the Next Board Meeting**

- A. Minutes from the February 2<sup>nd</sup> Meeting

## V. Announcements / Information / Public Input

A. Next meeting: March 2<sup>nd</sup> 2022

S. Paggi expressed her concern regarding the Chair's absence in recent committee meetings.

B. Abramson suggested having a presentation about legal and the constitutional rights.

**Action:** J. Rodriguez will reach out to the Client Rights Advocate to present to the committee and also to the assembly representative to speak about constitutional rights.

## VI. Adjournment

S. Paggi adjourned the meeting at 12:02 pm.

Submitted by,

*Ana Maria Parthenis-Rivas*

Executive Administrative Assistant

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