PRODUCE CONNEL CONTRACTOR

North Los Angeles County Regional Center

## Summer 2024 Request for Vendorization (RFV)

Project #12: Behavioral Day Program (515)/Community Integration Training with a Behavioral Component (055/117) Program with Competitive Integrated Employment (CIE) and/or Paid Internship Program (PIP) attached

Release Date: August 19, 2024 Deadline for Submission: September 29, 2024 (11:59 p.m. PST)

### **PROJECT OVERVIEW**

The Community Services Department of the North Los Angeles County Regional Center (NLACRC) is releasing this Request for Vendorization (RFV) to seek qualified and experienced vendors to provide combined to provide combined day program and behavioral services to individuals with intermediate to complex service needs, including mild to moderate developmental disabilities as well as mental health and/or behavioral diagnosis. The provider will assist with the acquisition, retention, or improvement of self-help, socialization and adaptive skills through the assessment, design, and implementation of behavior modification plans in an effort to produce socially significant improvements in the individual behavior while in the community.

The Program will be based in NLACRC's catchment area. The identified need within NLACRC's catchment area. This service will need to offer innovative ways to provide work supports and/or other valued and productive activities. Participants in the program may exhibit unique challenges such as behaviors necessitating a qualified specialist. This combination of services my include a traditional Behavior Modification Program (515) or Community Integration Training Program (055) and Specialized Therapeutic Services (117) delivered simultaneously to enable individuals to attain or maintain self-help, adaptive and social skills while safely maximizing independence and community integration.

#### INDIVIDUALS TO BE SERVED

This service will be provided to individuals ages 21 and over who have a goal of participating and integrating into the community and/or the acquisition self-help, socialization, and adaptive skills. Individuals being served may present with any combination of the following: a qualifying regional center diagnosis, mental health diagnosis, court involvement, substance abuse, medical issues, or emotional dysregulation associated with aggressive or assaultive behaviors who require specialized services, as deemed necessary based on informed clinical opinion, including review by a regional center clinician. These services must be identified in the Individual Program Plan.

## LOCATION & LANGUAGE SPECIFIC

Project #10 is location specific to the **Santa Clarita and Antelope Valleys**. Additionally, the Summer 2024 RFV proposal cycle is language-specific. In addition to English, services must be provided/offered in at least 1-3 of the following languages.

American Sign Language (ASL)	Japanese		
Arabic	Khmer		
Armenian	Korean		
Chinese – Cantonese	Persian (Farsi)		
Chinese – Hakka	Russian		
Chinese – Mandarin	Spanish or Spanish Creole		

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Chinese – Other	
Hebrew	
Hindi	

Tagalog Vietnamese Other

## **PROPOSED MODELS OF SERVICE**

Services under Service Code 515 can utilize a 1:3 ratio.

Services under Service Code 055 will be flexible and based on the needs of the individual. Ratio of staff to individual will be 1:1, 1:2, or 1:3. Services under Service Code 055 will be flexible and based on the needs of the individual.

Services and supports should think outside of the traditional methods of assisting individuals in finding work and volunteer/interning positions that lead to paid employment is highly preferred. In addition to the use of existing services and resources to provide a customized, flexible support system that will aid in making it possible for individuals with significant disabilities to be directly employed in the community.

## MINIMUM QUALIFICATIONS FOR ADMINISTRATION & DIRECT STAFF

It is mandatory that applicants have proven expertise and extensive experience in the successful operation of a program serving individuals whose service needs are similar to those for whom this service is being developed. NLACRC is looking for a provider who demonstrates strength in the areas of creativity, person centered programming, and assisting individuals in achieving their goals.

#### UNDER THE 055/515 SERVICE CODE

Per Title 17 Section 56754 the following qualifications are required:

#### Personnel Functions and Qualifications, §56754

(a)The director of an adult day program shall possess the following minimum qualifications:

(1) A bachelor's degree and a minimum of 18 months of experience in the management of a human services delivery system; or

(2) Five years of experience in a human services delivery system, including at least two years in a management or supervisory system.

(b) The supervisor of an adult day program shall possess the following minimum qualifications:

(1) Three years of experience in a human services delivery system, including at least one year in a comparable program or a bachelor's degree in a human services related field; and

(2) The demonstrated ability to provide staff training, supervision and planning

In addition, the director and supervisor must be trained in a crisis intervention, such as Pro-ACT® or Professional Crisis Management – PCMA, training within a timeframe approved by the regional center but not to exceed 90 days from hire date.

## Personnel Functions and Qualifications for Direct Staff, §56724

(d)(3) The direct staff shall possess the following minimum qualifications:

- (A) Education and experience required in the job description; and
- (B) The ability to perform the functions required in the program design

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Completion of a crisis intervention certification such as Pro-ACT® or Professional Crisis Management – PCMA, training is required within a timeframe approved by the regional center but not to exceed 90 days from hire date. A minimum of six (6) to twelve (12) months of experience providing direct assistance to similar types of individuals served by this program is preferred.

## UNDER THE 117 SERVICE CODE

A regional center shall classify a vendor as a Specialized Therapeutic Services provider if the person provides services for consumers ages twenty-one and over who require specialized services, as deemed necessary based on informal clinical opinion, including review by a regional center clinician. These services must be identified in the Individual Program Plan. To be vendored under this service code, the provider shall have at a minimum, one year's experience working with persons with developmental disabilities. Regional centers must obtain and maintain validation of this experience. Below is a list of the providers qualified (with appropriate licensure, credentials and one year's experience working with individuals with developmental disabilities), pursuant to the Home and Community-based Services Waiver to be vendored under this service code: Oral Health: Maladaptive Behaviors/Social-Emotional Behavior Impairments: Chemical Addiction Counselor, Social Worker, Marriage and Family Therapist, Psychologist. Specialized Therapeutic Services include: Services for Maladaptive Behaviors Social-Emotional Behavior Impairments due to/Associated with a Developmental Disability: Individual and group interventions and counseling.

## RATES OF REIMBURSEMENT

For Behavioral Program Services (515), pursuant to Department of Developmental Services (DDS), will utilize the following rates.

Rate Methodology for 515			
Unit (Rate Table) Ratio		Methodology to determine monthly rate	2024 - NLACRC Approved Rate
Hourly	1:3	New Provider Rate	\$ 137.07 per hour

For Community Integration (055), pursuant to Welfare and Institutions Code, Section 4691.91 regarding the use of median rates, the rates provided in the table below are the **maximum** rates available for use by NLACRC for a community integration program, under service code 055. The average number of days for a full time day program is 21 days per month as calculated as follows: 5 days per week x 52 weeks per year = 260 total days per year, less 14 holidays as per Welfare and Institutions 4692 = 246 annual program days/12 months per year = approximately 21 potential program days per month.

Rate Methodology for 055 Rates are based on DDS 2024 Statewide Median Rates & cannot be exceeded				
Unit (Rate Table)	Ratio	Methodology to determine monthly rate	2024 - NLACRC Approved Rate	Comments
Hourly	1:1	Statewide Median Rate	\$ 32.20 per hour	If 055 participation is less than 4
Hourly	1:2	Statewide Median Rate	\$ 22.65 per hour	hours per day & program is provided
Hourly	1:3	Statewide Median Rate	\$ 22.16 per hour	as an adjunct to other day activities (such as work) included in a consumer's IPP for Hourly rate.
Daily	1:1	Statewide Median Rate	\$ 120.18 per day	Must participate in the 055 program
Daily	1:2	Statewide Median Rate	\$ 108.08 per day	at least 4 hours per day for 1 or more



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Γ	aily	1:3	Statewide Median Rate	\$108.21 per day	days per week for Daily rate.
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For Specialized Therapeutic Services (117), pursuant to Welfare and Institutions Code, Section 4691.91 regarding the use of median rates, the rates provided in the table below are the **maximum** rates available for use by NLACRC.

Rate Methodology for 117 Rates are based on DDS 2016 Statewide Median Rates & cannot be exceeded				
Unit (Rate Table)	Ratio		Comments	
Hourly	1:1	Statewide Median Rate	\$ 32.20 per hour	If 055 participation is less than 4
Hourly	1:2	Statewide Median Rate	\$ 22.65 per hour	hours per day & program is provided
Hourly	1:3	Statewide Median Rate	\$ 22.16 per hour	as an adjunct to other day activitie (such as work) included in a consumer's IPP for Hourly rate.

### **ADMISSION CRITERIA**

Applicants should design a program that is equipped to meet the specialized needs of consumers whose diagnoses are likely to include the following:

- mild to severe levels of cognitive deficit
- Autism Spectrum Disorders
- Seizure Disorders
- Mental Illness/Psychiatric Diagnosis
- Moderate behaviors that may include, but are not limited to behavioral dysregulation, impulse control issues, history of criminal involvement, theft, property destruction, aggression towards others, tantrums, self-abuse, hyperactivity, elopement.
- Need for assistance with some or all aspects of social engagement in the community.
- Medical conditions that leave the individual with less stamina to attend a full day program
- Non-ambulatory with mild to severe mobility challenges.

**DEADLINE FOR SUBMISSION:** September 29, 2024 (11:59 p.m. PST)