

**NLACRC Self-Determination Local Advisory Committee
Committee Centered Plan 2023-24
Adopted 08-15-24**

Goal 1: Review and update the current NLACRC SDP process for transitioning into the SDP and the year 2 and beyond, and ensure that it is timely and seamless for self-advocates and families with knowledgeable staff, accurate information, best practices, and less bureaucracy.

<u>Objectives</u>	<u>Action Steps</u>	<u>Timeline</u>	<u>Who is responsible?</u>
<ol style="list-style-type: none"> 1. Explore ways to use the Columbus Organization's evaluation and assessment of current and ongoing operations and the delivery of RC services. 2. Explore ways of implementing centralized SDP at NLACRC. 3. Explore ways to conduct a workflow analysis of the SDP process at NLACRC. 	<ol style="list-style-type: none"> 1. <ol style="list-style-type: none"> a. Research the Columbus Organization's process and the delivery of the report findings. b. Research how to get involved in the process. 2. Use the BPS to explore the NLACRC resistance to centralizing SDP. 3. <ol style="list-style-type: none"> a. Review the Columbus Organization's assessment effects on the SDP process at NLACRC. b. Use the BPS to explore the NLACRC's resistance to an outside agency review of their workflow process. 	<p style="text-align: center;">November meeting progress report due</p>	<ol style="list-style-type: none"> 1. <ol style="list-style-type: none"> a. Lori and Richard b. Lori and Richard 2. Lori and Richard/BPS 3. <ol style="list-style-type: none"> a. Miriam, Jordan, Richard, Lori b. Lori, Richard/BPS

Goal 2: Ensure that self-advocates are as involved as they want to be in the SDP program (break down bureaucracy so they can participate) and explore the low participation of SDP participants (self-advocates) coming to our monthly SDLAC meetings.

<u>Objectives</u>	<u>Action Steps</u>	<u>Timeline</u>	<u>Who is responsible?</u>
1. Review the current survey for the SDP participants and distribute it through NLACRC's email list.	1. a. Richard and Jordan will review and update the survey. b. Have NLACRC distribute the survey via BPS. c. Compile and report on the survey to our committee d. Create an action plan	November meeting progress report due	Jordan, Michael, and Richard

Goal 3: Increase access, support, and outreach efforts for SDP in underserved communities.

<u>Objectives</u>	<u>Action Steps</u>	<u>Timeline</u>	<u>Who is responsible?</u>
1. Increase outreach through the Office of Clients' Rights Advocate.	1. a. Give the OCRA office an updated SDP flyer. b. OCRA will distribute the flyer to underserved communities.	November meeting progress report due	Erica and Vicki

Goal 4: Training: The SDLAC will focus on training for the Consumer Services Coordinator (CSC).

<u>Objectives</u>	<u>Action Steps</u>	<u>Timeline</u>	<u>Who is responsible?</u>
1. Participate in and research the training for new CSCs.	1. a. Get access to the “new employee” training process. b. Complete “new employee” training. c. Give feedback on the “new employee” training process.	November meeting progress report due	Richard, Ricardo, Socorro, Jon, and available committee members

Goal 5: Increase communication of the SDP with participants, families, and the community.

<u>Objectives</u>	<u>Action Steps</u>	<u>Timeline</u>	<u>Who is responsible?</u>
<p>1. A pamphlet handed out at every IPP.</p> <p>2. Keep the monthly online SDP newsletter, News You Can Use, current and accurate.</p> <p>3. Flyers</p> <p>4. Keep the NLACRC website's SDP page current.</p> <p>5. Maximize the utilization of the NLACRC email lists.</p>	<p>1. The committee reviews the pamphlet being handed out and verifies it is happening.</p> <p>2. Review and report on the current month's newsletter.</p> <p>3. Verify the current SDP, orientation, and resource flyers are current and update when necessary.</p> <p>4. Create a process for feedback and changes to the SDP page of the NLACRC's website.</p> <p>5. Work with the BPS to send out blast emails when needed.</p>	<p>November meeting progress report due</p>	<p>1. Socorro</p> <p>2. Michael</p> <p>3. Miriam</p> <p>4. Lori</p> <p>5. SDLAC and BPS</p>