## DEPARTMENT OF DEVELOPMENTAL SERVICES

1600 NINTH STREET, Room 320, MS 3-8 SACRAMENTO, CA 95814 TTY (916) 654-2054 (For the Hearing Impaired) (916) 654-1954



October 9, 2017

Confidential Client Information See California Welfare and Institutions Code Sections 4514 and 5328

Lou Paparozzi, Board President North Los Angeles County Regional Center 9200 Oakdale Avenue, Suite 100 Chatsworth, CA 91311

Dear Mr. Paparozzi:

Enclosed are the final reports from the joint Department of Developmental Services' (DDS) and Department of Health Care Services' monitoring review of the Home and Community-Based Services Waiver, Targeted Case Management and Nursing Home Reform programs conducted from August 8–18, 2016, at North Los Angeles County Regional Center (NLACRC). The period of review was June 1, 2015, through May 31, 2016.

The reports discuss the criteria reviewed along with any findings and recommendations and include NLACRC's responses. DDS has approved NLACRC's responses to all of the recommendations. If there is a disagreement with the findings of the enclosed reports, a written "Statement of Disputed Issues" should be sent within 30 days from the date of this letter to:

Department of Developmental Services Attn: Erin Paulsen, Chief Federal Programs Monitoring Section 1600 9th Street, Room 310, MS 3-11 Sacramento, CA 95814 Lou Paparozzi, Board President October 9, 2017 Page two

The cooperation of NLACRC's staff in completing the monitoring review is appreciated. If you have questions, please contact Erin Paulsen at (916) 654-2977.

Sincerely,

JIM KNIGHT

Assistant Deputy Director Community Services Division

**Enclosures** 

CC:

George Stevens, NLACRC Donisha White, NLACRC