



North Los Angeles County Regional Center (NLACRC)

Transportation Resources for Consumers & Their Families

Transportation

Transportation is a necessary service for the entire community. Individuals typically use transportation to access medical care, work, education, and fully participate in the communities where they live. Transportation is a service that uses many resources. Potential resources that may provide transportation are consumer/family, private ride-sharing, and public or private transportation agencies.

Program	Services Provided	Contact Information
Access	Access is a curb-to-curb shared-ride service. It provides service within $\frac{3}{4}$ mile of fixed-route bus and rail line in Los Angeles County. There is a one-way fare based on the distance you travel with a maximum fare of \$3.50 (except to/from and in Antelope and Santa Clarita Valleys).	800-827-0829 TDD: 1-800-827-1359 Email: cserv@accessla.org https://accessla.org/
CityRide	A curb-to-curb program administered by the Los Angeles Department of Transportation that provides transportation to older adults and individuals with disabilities for a discounted rate.	818-808-7433 TDD: 800-559-1950 https://www.ladottransit.com/cityride/
North Los Angeles County Regional Center	NLACRC will advocate for appropriate and accessible transportation services for NLACRC consumers. Transportation services and supports may include transportation vouchers, travel training and vehicle modification/adaptation. Contact your Service Coordinator for more information.	Antelope Valley: 661-945-6761 Santa Clarita Valley: 661-775-8450 San Fernando Valley: 818-778-1900 https://www.nlacrc.org/home

Transportation for Medi-Cal Recipients		
Health Plan	Services Provided	Contact Information
Anthem Blue Cross Logistic Department	Anthem Blue Cross provides nonemergency medical transportation and non-medical transportation for Medi-Cal beneficiaries. Prior authorization may be required.	877-931-4755 https://www.anthem.com/
Blue Shield Logistic Department	Blue Shield provides transportation services to plan approved health-related locations, such as your doctor's appointments. Authorization rules may apply for services.	877-433-2178 https://www.blueshieldca.com/home
Health Net Logistics Department	Health Net covers rides when you need health care and services. There is no added cost for this service.	855-253-6863 https://www.healthnet.com/content/healthnet/en_us.html
Kaiser Transportation Services	Medi-Cal assigned recipients who have assigned their plans to KP are eligible to receive covered curb-to-curb Non-Medical Transportation (NMT) and Non-Emergency Medical Transportation (NEMT).	844-299-6230 https://thrive.kaiserpermanente.org/
L.A. Care Health Plan	L.A. Care members are eligible for both emergency and non-emergency transportation benefits. Depending on their plan and the service needed, prior authorization may be required.	888-839-9909 https://www.lacare.org/members/member-support/transportation
Molina Secure Transportation	Molina covers Non-Medical Transportation (NMT) and	844-292-2688

	Non-Emergency Medical Transportation (NEMT) for medically necessary services when you do not have any way to get to your medical appointments.	https://www.molinahealthcare.com/members/ca/en-US/pages/home.aspx
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