



Board of Trustees Meeting

Wednesday, April 12, 2023

6:30 p.m.

Via Zoom Technology

Revised Packet

NLACRC Board of Trustees Calendar
Fiscal Year 2022-23

~ April 2023 ~						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3 <u>6:00 pm</u> Strategic Planning Committee Meeting	4	5 Passover (begins at sundown) <u>3:00 pm</u> Consumer Advisory Committee Meeting	6 Holy Thursday Passover <u>9:30 am</u> Vendor Advisory Committee Meeting	7 Good Friday Passover	8 Passover
9 Easter Sunday Passover	10 Passover	11 Passover	12 Passover <u>5:30 pm</u> Board Packet Review (Zoom) <u>6:30 pm</u> Board Meeting (Zoom)	13 Passover	14	15
16	17 <u>5:30 PM</u> Nominating Committee Meeting	18	19 <u>6:00 pm</u> Consumer Services Committee Meeting	20	21	22
23	24	25	26 Administrative Professionals Day <u>5:30 pm</u> Post-Retirement Medical Trust <u>6:15 pm</u> Administrative Affairs	27	28	29

Please note that all meetings will be held via Zoom until further notice.

NLACRC Board of Trustees Calendar
Fiscal Year 2022-23

~ May 2023 ~						
◀ April						June ▶
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1 <u>6:00 pm</u> Strategic Planning Committee Meeting	2	3 <u>11:00am-1:00 pm</u> Consumer Advisory Committee Meeting	4 <u>9:30 am</u> Vendor Advisory Committee (full meeting)	5	6 <u>9:00am</u> Board Member ARCA Academy Training
7	8	9	10 <u>5:30 pm</u> Board Packet Review (Zoom) <u>6:30 pm</u> Board Meeting (Zoom)	11	12	13
14	15	16	17 <u>6:00 pm</u> Consumer Services Committee Meeting <u>7:00 pm</u> Government/Community Relations Committee Meeting	18	19	20
21	22	23	24	25 Shavuot (begins at sundown)	26 Shavuot (no work)	27 Shavuot
28	29 Memorial Day (NLACRC closed)	30	31 <u>6:00 pm</u> Administrative Affairs Committee Meeting <u>7:30 pm</u> Executive Committee Meeting			

Please note that all meetings will be held via Zoom until further notice.

North Los Angeles County Regional Center
Board of Trustees Meeting - *Via Zoom*
Wednesday, April 12, 2023
6:30 p.m.

~ **REVISED AGENDA** ~

1. **Call to Order & Welcome** – Ana Quiles, Board President
2. **Housekeeping**
 - A. Spanish Interpretation Available
 - B. Public Attendance (please note name in Chat)
 - C. Board Support Updates
3. **Board Member Attendance** – Lizeth Chavez, Executive Administrative Assistant
4. **Introductions**
 - A. Sharmila Brunjes, Board of Trustees Member
 - B. Cristina Preuss, Consumer Services Director
5. **Public Input & Comments** (3 minutes)
6. **Consent Items**
 - A. Approval of Agenda (*Page 4*)
 - B. Approval of March 8, 2023 Board Meeting Minutes (*Page 8*)
7. **Committee Action Items**
 - A. Discussion of upcoming FY23-24 Committee Meeting Schedules – Ana Quiles
 - B. Executive Committee – Ana Quiles
 1. Approval of FY2022-23 Board vs Expenditures (*Page 20*)
 2. Approval of Revised Critical Calendar (*Page 21*)
 - C. Government Community and Relations Committee – Jordan Feinstock
 1. Approval of Revised Government and Community Relations Committee Policies and Procedures (*Page 24*)
 2. Approval of Revised Board Member Responsibilities policy (*Page 27*)

D. Additional Action Items:

Administrative Affairs Committee – David Coe

1. Approval of Contracts
 - a. G & C Adult Residential Facility, Inc. PL2059-999 *(Page 29)*
 - b. Elwyn California, PL2058-999 *(Page 32)*
2. Board Resolution of Authorized Signers for City National Bank Help Fund Account *(Page 35)*

8. **Executive Director’s Report** – Ruth Janka *(Page 36)*
9. **Self-Determination Program (SDP) Report** – Gabriela Eshrati *(Page 68)*
 - A. SDLVAC Liaison Report *(Page 73)*
10. **Administrative Affairs Committee** – David Coe
 - A. Next meeting is scheduled on April 26, 2023 at 6:00pm
11. **Association of Regional Center Agencies** – Lety Garcia
 - A. ARCA Liaison Report *(Page 75)*
12. **Consumer Advisory Committee** – Jennifer Koster
 - A. Minutes of the March 1, 2023 Meeting *(Page 83)*
 - B. Minutes of the April 5, 2023 Meeting - *deferred*
 - C. Meeting Format for FY22-23
13. **Consumer Services Committee** – Andrew Ramirez
 - A. Minutes of the February 15, 2023 Meeting *(Page 86)*
 - B. Next Meeting Scheduled on April 19, 2023 at 6:00pm
14. **Executive Committee** – Ana Quiles
 - A. Minutes of the February 22, 2023 Meeting
 - B. FMRC Health Group PL2146-116 Contract *** (Page 91)*
 - C. Annual Board of Trustees Retreat Status
 - D. Next meeting scheduled on May 31, 2023 at 6:00pm
15. **Government & Community Relations Committee** – Jordan Feinstock
 - A. Minutes of the March 15, 2023 *(Page 95)*
 - B. Grassroots Status and Update – Robert Dhondrop

C. Next Meeting on May 17, 2023 at 6:00pm

16. Nominating Committee – Lillian Martinez

A. Status of Board and VAC Recruitment

B. Interest and Recommendations in Serving as a Board Officer, ARCA Alternate, CAC Chair or CAC Vice-Chair in FY2023-24 to be submitted to board support by April 14th.

17. Post-Retirement Medical Trust Committee – Ana Quiles

A. Next Meeting on April 26, 2023 at 5:30pm

18. Strategic Planning Committee – Lety Garcia

A. Minutes of the April 3, 2023 Meeting - *deferred*

B. Next Meeting Scheduled on May 1, 2023 at 6:00pm

19. Vendor Advisory Committee – Suad Bisogno

A. Minutes of the March 2, 2023 Meeting (*Page 102*)

B. Minutes of the April 6, 2023 Meeting – *deferred*

C. Strategic Plan Focus Area Review for Committee – Suad
1. Housing (*Page 111*)
2. Employment (*Page 114*)

20. Old Business/New Business

A. Board and Committee Meeting Attendance Sheets (*Page 116*)

B. Board and Committee Meetings Time Report (*Page 126*)

C. Updated Acronyms Listing (*Page 129*)

D. Meeting Evaluation Form – *emailed separately*

21. Announcements/Information/Public Input

A. **Next Meeting: Wednesday, May 10, 2023 at 6:30pm**

B. Public Meeting Attendance (*Page 135*)

C. Board Member Check-in with Executive Committee:
Tuesday, April 25th at 5:00pm

D. LAUSD Parent Partners, April 12th at 6:00 pm

E. Virtual Cafecito Entre Nos, April 13th at 11:00 am

F. Filipino Support Group, April 17th at 9:00 am.

G. Support Group Self Determination Program April 19th at 4:30 pm

H. Virtual Aprendiendo Entre Nos/Learning Amongst Us, April 20th at 10:00 am

I. Parent of Adult Consumers Support Group, April 26th at 6:30 pm

- J. SFV Life After High School, April 27th at 6:00 pm
- K. Cultivar y Crecer, April 28th at 6:00 pm
- L. Board Member ARCA Academy Training, May 6, 2023 at 9:00am
- M. Annual Board of Trustees Dinner Event, Saturday, June 3, 2023 at 6:00pm
- N. Annual Board of Trustees Retreat, Saturday, July 29, 2023 at 9:00am

Please refer to NLACRC's website for the Calendar of Events, which includes a link for the Family Focus Resource Center, for information regarding more support groups, training opportunities, dates, times, and links – www.nlacrc.org

22. Adjournment



*** Due to the urgency of having this contract approved for service delivery the contract was approved by the Executive Committee on March 29, 2023.*

**Minutes of Regular Meeting
of
North Los Angeles County Regional Center
Board of Trustees**

The Board of Trustees of North Los Angeles County Regional Center, Inc., a nonprofit corporation, held their regular board meeting via Zoom on **March 8, 2023**

Trustees Present

Ana Quiles
David Coe
Leticia Garcia
George Alvarado
Brian Gatus
Jordan Feinstock
Nicholas Abrahms
Rocio Sigala
Sharmila Brunjes
Suad Bisogno
Cathy Blin
Alma Rodriguez
Jennifer Koster

Trustees Absent

Sylvia Brooks- Griffin
Lillian Martinez
Andrew Ramirez

Guests Present

Ismael Maldonado - Advocate
Perla Zuniga- DDS
Lori Walker - SDLAC
Richard Dier - SDLAC
Erica Beall - PathPoint
Jaklen Keshishyan- Creative Minds
Azucena Bustillos – Interpreter
Lucy Paz - Interpreter
Jasmine Barrios- Minutes Services
Brian Otchis
Lori Walker - SDLAC
Lia Cervantes Lerma
Anthony Rodriguez - George’s Coach
Victoria Berrey - FFRC
Arleen Flores- FFRC
Monica Lee
G. Espino Romero
Anna M. Hamilton
Victoria Mackey

Staff Present

Ruth Janka
Vini Montague
Lizeth Chavez
Lilliana Windover
Cristina Preuss
Silvia Haro
Malorie Lanthier
Donna Rentsch
Chris Whitlock
Robert Dhondrup
Clarence Foster
Dr.Michael Fernandez

1. Call to Order & Welcome – Ana Quiles, Board President

Ana called the meeting to order at 6:30 p.m.

2. Housekeeping

A. Spanish Interpretation Available

Ana informed attendees that instructions for Spanish Interpretation are located in the chat.

B. Public Attendance

Ana asked public attendants to note their names in the chat.

C. Board Support Updates

The Board Dinner survey was sent out to members regarding a potential date of May 20th. Members were asked to submit their survey responses by March 10th. Board Members were also asked to begin submitting respite invoices to Board Support during the first week of each month for more efficient processing.

3. Board Member Attendance – Lizeth Chavez, Executive Administrative Assistant

Lizeth Chavez took attendance of Board Members; a quorum was present.

4. **Introductions**

A. Andrew Ramirez, Board Member

Andrew introduced himself as an educator for Palm Dale School District, where he serves as the Palmdale Elementary Teachers Association President. He is originally from east Los Angeles. Andrew joined the US Army and lived in many places for eight years. He holds a Bachelor's degree from UCLA in psychology, which led him to education. Andrew and his wife have a 14-year-old daughter who is a consumer, which prompted his interest in serving on the NLACRC Board. He is a current Board Member.

B. Donna Rentsch, Consumer Services Director

Donna is the Consumer Services Director for the Adult and Transition Department at the San Fernando Valley Location. She is from Peoria, Illinois, where she worked with her dad in a poultry processing plant and has earned an Associate's degree in law enforcement, and a Bachelor's degree in criminal justice, focusing on social justice. She worked for the Illinois Department of Human Services and relocated to Burbank in 2002. Donna also holds a Master's in Public Administration from California State University. She began her work with NLACRC as an Adult Service Coordinator in 2003 and was promoted to her current position at NLACRC in January 2023 after 20 years of service.

5. **Public Input**

Rocio Sigala shared that on April 1st, AV Seed and Grow will be hosting a Disability Resource Fair in Lancaster in conjunction with the Family Focus Resource Center; anyone is encouraged to attend.

Lori Walker, the chair of the Self-Determination Local Advisory Committee, raised a question about appointing a Board Liaison for the SDLAC. Her question concerns how both NLACRC and State Council can appoint one person. She understands that NLACRC will appoint a liaison in addition to State Council's appointment.

Richard Dier introduced himself as the co-Chair of the Self-Determination Local Advisory Committee. His affiliation with NLACRC, from serving on the Vendor Advisory Committee in 1978, prompted the adoption of his son. He noted that Self-Determination is not referenced in NLACRC's bylaws or service standards. However, he hopes that NLACRC can continue collaborating to care for consumers.

An advocate and consumer, Ismael Maldonado, shared that the California Youth Leadership Forum for Students with Disabilities has extended its application deadline to March 17th. He also shared that the Department of Mental Health is hosting a meeting on April 3rd to discuss funding programs and grant proposals.

From Family Focus Resource Center, Arlene Flores shared the launch date for a new bilingual English/Spanish support group for Early Start Parents. This week, FFRC will

host presentations about applying for Supplemental Security Income. Next week's presentation will focus on using a motivation to increase positive behaviors.

Last month, FFRC hosted Coffee and Conversations for parents on social recreation. On April 27th, an in-person transition to resource presentation will be held in Santa Clarita.

6. Consent Items

A. Approval of Agenda

Item was added under Government and:16. B: Grassroots Updates

Item was added 8.C.5: Approval of revised Executive Director Performance Evaluation Timeline

It was noted that for the presentation of National Court Indicators, Ruth Janka would be presenting for Evelyn McOmie. Also, Silvia Haro will be presenting the Self-Determination Report for Gabriela Eshrati.

M/S/C (A. Ramirez/D. Coe) To approve the agenda as revised.

B. Approval of February 8, 2023, Board Meeting Minutes

M/S/C (D. Coe/R. Sigala) To approve the Minutes as presented.

7. **National Core Indicators (NCI) FY19/20 Family Guardian Survey and FY19/20 Adult Family Survey Presentation – Ruth Janka**

Ruth shared a high-level overview of the surveys and results. NCI, National Court Indicators, is an independent, third-party survey that conducts assessments across the 21 Regional Centers to help the State of California and Regional Centers understand what is being done well and where growth opportunities exist.

One survey presented was from the FY2019-20 Family/Guardian survey. A family member of an adult consumer completes this survey. Areas in which NLACRC did well include: providing information about services, the information offered in the preferred language, copies of IPP in the preferred language, accessing service coordinators when needed, CSC respected opinions and service providers spoke in a way that was easy to understand. Areas for improvement include families receiving services needed, emergency planning at IPP meetings, receiving crisis or emergencies when needed, and knowing how to file a complaint about a provider/agency.

The second survey reviewed was the FY2019-20 Adult Family Survey, which represents families with an adult that resides in the family home. Areas in which NLACRC did well include: receiving information that was easy to understand, all services needed were included

in IPP, the information offered in the preferred language, copies of IPP provided in the preferred language, overall satisfaction, and services received made a positive impact. Areas for improvement include: getting information to help plan for services, using respite services, and accessing different services.

The Board asked what was being done to improve a 50% respite response. NLACRC is vrending more agencies to provide respite and is encouraging agencies to staff providers that can deliver services in the ways that families need. In addition, some community areas are using the parent conversion program for families to refer their preferred workers. Continuing to provide resources in multiple languages will also alleviate some questions for families. It was noted that these surveys were taken before the COVID pandemic, which may not reflect the sentiments of families in the present day.

8. Committee Action Items

A. Approval of Administrative Affairs, Executive Committee, and Strategic Planning Critical Calendars - Ana Quiles

Revisions were made to these calendars to reflect the new bi-monthly meeting formats.

M/S/C (G. Alvarado/C. Blinn) to approve the critical calendars as revised.

B. Administrative Affairs Committee– David Coe

1. Approval of Contracts

a. Mind Matters Psychological Services PL2150-785

POS Contract – Provides Individual or Family Training services
2-year contract effective February 1, 2023, through January 31, 2025
Projected total contract amount is \$621,072,00
Projected to serve 38 consumers per month.

M/S/C (R. Sigala/C. Blinn) to approve the Mind Matters Psychological Services PL2150-785. The motion passed with one abstention from J. Feinstock

C. Executive Committee – Ana Quiles

1. Executive Director Evaluation Form Update – Clarence Foster

Clarence shared that four outstanding evaluations are needed from Board Members. Clarence will reach out to those specific members to remind them to complete these evaluations by tonight.

2. Approval of Sponsorship for AV Seed and Grow - Ana Quiles

The Executive Committee recommended sponsorship in the amount of \$3000 for AV Seed and Grow's disability-friendly Egg Hung Event, to be held on April 8th,

from 11 a.m.-2 p.m. at the Lancaster Prime Desert Woodland Preserve. The advertisement for the event was pending the decision of sponsorship from NLACRC and will be updated to reflect the correct information.

Leticia Garcia recommended that NLACRC branding be included in any event sponsored by NLACRC in any way. It was noted that NLACRC branding will be included in flyers and at the event for this event. AV Seed and Grow will also ensure that this event is not billed as being associated with any religious activity for this event.

Ruth reviewed NLACRC policy, identifying sponsorship requests must be approved by the Executive Committee and the Board of Trustees. In addition, it was noted that for this event, sponsorship branding will be in place, and the organization making the request has provided a breakdown of how the funds will be used to support the event.

M/S/C (R. Sigala/C. Blinn) to approve the sponsorship for the AV Seed and Grow Egg Hunt Event. The motion passed with one abstention from R. Sigala.

3. Approval of Sponsorship for CSUN Hearts of Glass Screening

The Executive Committee recommends sponsorship of CSUN's "Hearts of Glass" screening. The request was made by Beth Lasky, a professor and founder of CSUN's "Explorers Program", which allows students with disabilities to attend classes at CSUN and participate in college life. Hearts of Glass is a documentary that follows individuals with developmental disabilities as they experience employment at Vertical Perfect, a work program in Wyoming. The event will be held on April 24, 2023. Sponsorship provides NLACRC with a branding opportunity as well as having an information table at the event, and 20 tickets to attend the screening.

M/S/C (G. Alvarado/D. Coe) to approve the sponsorship for the CSUN Hearts of Glass Screening at the \$1000 level.

There is currently a line item in the budget to support sponsorships; the Executive Committee will evaluate this item to determine the allotted amount for Sponsorships for the upcoming FY.

4. Executive Director Evaluation Timeline - Clarence Foster

Clarence reviewed the revised document as presented in the packet. Adjustments were made to update titles and information on HR compensation.

M/S/C (L. Garcia/G. Alvarado) to approve the revised evaluation timeline as presented.

5. Approval of the Appointment of Jordan Feinstock as SDLVAC Board Liaison

Jordan Feinstock has volunteered to serve as the Board Liaison to the SDLVAC. Ruth will speak to Chris Arroyo from the State Council to clarify the requirements. There are no bylaws that speak to the issue as the SDLAC Committee. The likely resolution is that NLA will appoint a liaison, and the State Council will appoint its liaison, but Ruth will confirm and report back to the Board.

M/S/C (A. Ramirez/G. Alvarado) to approve Jordan Feinstock as the Board Liaison for the Self-Determination Local Volunteer Advisory Committee.

D. Additional Action Items:

1. Administrative Affairs Committee – David Coe

Approval of Contracts - Vini Montague

a. Essential Pay PL2135

POS Contract Amendment – provides startup funds for FMS
6-month original contract effective October 1, 2022- March 31, 2023
Term date was extended to April 30, 2023, per 1st amendment
Term date was extended to May 31, 2023, per 2nd amendment
Projected original total contract amount is \$500,000
Contract amount increased to \$600,000 per 1st amendment
Contract amount increased to \$700,000 per 2nd amendment

M/S/C (G. Alvarado/C. Blin) to approve the Essential Pay contract amendment as presented

9. Executive Director's Report - Ruth Janka

Ruth shared that negotiations with the Union reached an agreement and were finalized. She also summarized the report's contents as presented in the packet; highlights are outlined below.

Recruitment and Retention

NLACRCCRC's "Fall in Love with North LA" Career Day/Job Fair was held February 8th and February 11th from 9:00 a.m. to 1:00 p.m. at the San Fernando Valley office, with a total of fifty-nine (59) attendees and fifty-nine (59) applications. As of February 17th, twenty-one, (21) of the applicants met minimum qualifications for hire; three (3) applicants have been hired, one (1) applicant has been offered employment, and the remaining applications are under review. New hires effective February 13th included 7 Consumer Services Coordinators (3 Bilingual Spanish), Intake Associate, Human Resources Specialist, Human Resources Coordinator, and Information Technology Specialist II. Effective February 27th, NLACRCCRC hired 4 Consumer Services Coordinators (1 Bilingual Spanish) and 1 Administrative Assistant in – Appeals & Complaints Unit.

State of Emergency and DDS Directives Expiration

The Governor ended the State of Emergency due to COVID effective 2/28/2023; thus,

DDS' directives also expired as of this date. While many areas of operation previously waived to allow regional centers to prioritize our response to COVID have been restored, remote service delivery across service types, where applicable, was allowed due to the DDS directive. Of note, the only services that may continue to be delivered remotely are those allowed by either regulation or DDS.

Staff Training Lanterman Act and System Reform training is being conducted in January, February, and March for all Consumer Services staff (service coordinators, supervisors, managers, and directors); the training is open to additional staff from other areas of operation. The Lanterman Act portion of the training will focus on service coordination and program planning.

DDS Direct Service Professional Training Stipend and Incentive Program Pilot

NLACRC will pilot the department's DSP Training Stipend and Incentive Program and will provide technical assistance to DSPs to ensure they can access the online training. In addition, the program will provide DSPs with up to two (2) \$500 stipends for participating in the program. DSPs employed by regional center vendors or who provide services to Self Determination Program participants and spend at least 50% of their time providing direct services to consumers are eligible to participate.

DDS Guidance/Directives

Department Directive 01-122022: Extension of Waivers, Modifications, and Directives due to COVID-19 The most recent directive issued by the department extends the provisions of several former directives into late January and mid-February of 2023. Governor Newsom has announced the State of Emergency will end on February 28, 2023, which will end the extension of waivers and modifications due to COVID-19.

Purchase of Service Data Expenditure Meetings

Meetings are scheduled for March 16th at 12:00 p.m. and March 21st at 6:00 p.m. to review the Center's Purchase of Service data expenditure information and solicit community recommendations for increasing service access and equity.

Resumption of the Parental Fee Program

The Parental Fee Program assesses a fee on behalf of minor children placed in 24-hour care outside of the family home. DDS suspended the fee program during the Governor's State of Emergency, and now that the SOE ends on February 28, 2023, the program must resume effective March 1, 2023. Parents with minor children in a 24-hour placement will be notified of the program's resumption and asked to complete a Financial Statement Form; notifications will be provided in English and Spanish. The notification will be translated into other languages as needed. Failure to complete the form may result in assessing the maximum fee. Fees become effective May 1, 2023.

Current Public Health Order

Los Angeles County's Health Officer Order (LACDPH) aligns with the California Department of Public Health's Guidance for Face Coverings (CDPH), which requires indoor masking in specific high-risk settings, including healthcare settings. Regional center staff and direct service professionals were prioritized in the vaccination as

“healthcare workers” given their direct work with individuals with developmental disabilities, and thus, under the current public health order, are required to wear a mask when interacting with individuals served. Also, the current public health order is not tied to the State’s Public Health Emergency declaration and remains in place. Should any policies get updated in the State Health Officer Order, then LACDPH will review the updated State order and assess LA County’s local situation, which will be included in the local public health order. Lastly, the Board of Supervisors has not yet stated when Los Angeles County’s Emergency Declaration will expire.

10. Self Determination Program (SDP) – Silvia Haro

SDP Report

Silvia reviewed the SDP Report as presented in the packet.

As of March 1st

Participants have completed Orientation: 594

Total number of budgets that are certified: 234

Total number of budgets that are in the certification process: 2

Total number of spending plans that are approved: 186

Total number of spending plans in progress: 47

Total number of PCP’s completed: 183

Total number of participants that have opted out of SDP after enrolling: 1

Total number of Inter-Regional Center Transfers (out):2

Total number of participants that have fully transitioned into SDP with approved spending plans and active SDP IPPs: 1

The Board asked how NLACRC’s active IPPs compare to the other regional centers. Unfortunately, DDS only tracks data for regional centers in the lottery. As such, there is no information on comparison, but it is expected in the future from DDS.

NLACRC meets with FMS providers monthly and will continue to update the Board on individuals looking to transition. A parent suggested adding the contact person for each FMS agency which will be added and posted to the NLACRC website.

A. SDLVAC Liaison Report

The Committee has created an email address to better communicate with the public to notify them of upcoming events and to help facilitate answering questions. The Committee asked the Board to revisit the 099 requirements, pending DDS guidance. The outstanding billing issues for GT payments have been resolved.

11. Administrative Affairs Committee -David Coe

David reviewed the information presented in the packet.

A. Minutes of the February 22nd Meeting

B. FY2022-2023 Financial Report - Vini Montague

Vini reviewed this information as presented in the packet.

D1 Allocation: \$882,180,063

Expenditures for the month: \$61,995,231

YTD Expenses: \$403,412,228

Projected annual expenditure: \$88,832,862

Expected POS Surplus: \$49,0317,357

Total Expenses Administrative vs. Direct Allocation is at 14.9%, and NLACRC has met the goal of maintaining administrative expenditures under the 15% cap.

C. Monthly Human Resources Report - Ruth Janka

Ruth reviewed this report as presented in the packet

D. Committee will continue with virtual meetings for the remainder of the FY

E. Committee will alternate bi-monthly meetings with the Executive Committee

F. Next meeting: April 26, 2023, at 6:00 p.m.

12. **Association of Regional Center Agencies** - Leticia Garcia

A. ARCA Liaison Report: No report

13. **Consumer Advisory Committee** – Jennifer Koster

A. Minutes of the March 1, 2023 Meeting - *defer*

B. survey re: hybrid vs. virtual meeting format for FY22-23, still in the determination

C. Vice Chair Vacancy - looking to fill in the next few days

14. **Consumer Services Committee** – Andrew Ramirez

Andrew reviewed the information presented in the packet.

A. Minutes of the February 15, 2023 Meeting - *defer*

B. Strategic Plan Focus Area Review Update

Andrew shared that he worked with Evelyn McOmie to compile and highlight areas of the strategic plan. Once approved by the Board, the plan will be reviewed by all of the Committees.

C. Committee will continue with virtual meetings for the remaining of FY22-23

D. Next Meeting is Scheduled on April 19, 2023, at 6:00 p.m.

15. **Executive Committee** – Ana Quiles

Ana reviewed the information presented in the packet.

A. Minutes of the February 22, 2023 Meeting - *defer*

B. FY2022-23 Board vs. Expenditures

C. ARCA draft Strategic Plan Review Update

Board members were tasked to review this plan and send feedback to Board Support

D. Advanced Behavioral Pathways – Legucator Contract

E. SCDD Conflict of Interest Waiver Approvals for Rosie Sigala and Ana Quiles

F. Committee will continue with virtual meetings for the remaining of FY22-23

G. Committee will alternate bi-monthly meetings with Administrative Affairs

H. Annual Board of Trustees Dinner Status - current date is May 20; however, the survey remains open for alternates to be proposed.

I. Next meeting: on March 29, 2023, at 6:00 p.m.

16. Government & Community Relations – Jordan Feinstock

Jordan reviewed the information presented in the packet.

A. Next Meeting on March 15, 2023, at 6:00 p.m.

B. Grassroots Update - Robert Dhondrop

Robert reviewed the upcoming Legislative Grassroots Visits Project Plan:

The grassroots team will comprise Board members, Service Providers, Consumer/Family members, and NLACRC staff members. Currently, 4 VAC and 3 CAC committee members have signed up for legislative visits. The ARCA will continue to solicit board members and staff to participate in visits ARCA is looking to finalize the grassroots teams on March 15. These teams will conduct 12 total legislative visits, 11 directly with legislators and one with a field representative. The format will be virtual meetings and the leg core staffing formula and seek Senator Menjivar's support as co-sponsor of the core staffing formula update. The priorities will be finalized at the March 15th government and community relations meeting.

It was noted the planned Legislative training scheduled for March 13 from 3p-5 p.m. would be conducted separately from the ARCA Grassroots Legislative training that will be taking place on the same day at the same time.

Ruth and Robert have a list of bills that NLACRC has previously supported and will identify a follow-up on those bills. The Government and Community Relations Committee will review the bills as part of their agenda. In addition, Robert's project plan will be revised to include timeframes and zip code locations and should be sent to the Board when soliciting volunteers.

17. Nominating Committee - Ana Quiles for Lillian Martinez

Lillian reviewed the information presented in the packet.

A. Status of Board and VAC Recruitment

Interviews are being scheduled for the last three weeks of March. Recruitment will also remain open to continue to allow interested individuals to apply. Notices are being updated to reflect this change and to specify what areas can participate.

B. Interest and Recommendations in Serving as a Board Officer, ARCA Delegate, ARCA Alternate, CAC Chair, or CAC Vice-Chair in FY2023-24

Anyone interested in serving as a Board Officer can request more information from Board Support.

18. Post-Retirement Medical Trust Committee – Ana Quiles

Ana reviewed the information presented in the packet.

A. Next Meeting on April 26, 2023, at 5:30 p.m.

19. Strategic Planning Committee- Ana Quiles for Leticia Garcia

Ana reviewed the information presented in the packet.

A. Minutes of the February 6, 2023 Meeting

B. 2022-2026 Performance Contract Metrics Status

- C. 2nd Quarter Report on CIE/PIP Activities
- D. 2nd Quarter Report on New Vendorizations
- E. 2nd Quarter Report on Program Closures
- F. 2nd Quarter Report on Health & Safety
- G. Next Meeting is Scheduled on April 3, 2023, at 6:00 p.m.

20. **Vendor Advisory Committee** – Suad Bisogno
Suad reviewed the information presented in the packet.
- A. Minutes of the March 2, 2023 Meeting – *defer*
 - B. Committee will continue with virtual meetings for the remaining of FY22-23
Suad shared that housing and employment are areas of the Strategic Plan for the VAC to make recommendations to the Board.
21. **Old Business/New Business**
Ana reviewed the information presented in the packet.
- A. Board and Committee Meeting Attendance Sheets
 - B. Board and Committee Meetings Time Report
 - C. Updated Acronyms Listing
 - D. Meeting Evaluation Form - fillable
22. **Announcements/Information/Public Input**
- A. Next Meeting: Wednesday, April 12, 2023, at 6:30 p.m.
 - B. Public Meeting Attendance
 - C. Virtual Cafecito Entre Nos, March 9th at 11:00 am
 - D. Virtual Alianza de Hombres, March 14th at 7:00 pm
 - E. Purchase of Services Data Information Meeting, March 16th at 12:00 p.m. and March 21st at 7:00 p.m.
 - F. Filipino Support Group, March 20th at 9:00 a.m.
 - G. Cultivar and Crecer, March 24th at 6:30 pm

Action Item Review

- A. Clarence to send out the email for outstanding Executive Director Evaluations
- B. Board members to complete the Board Dinner survey
- C. Ruth to discuss SDLAC Appointment of Jordan Feinstock as the Board Liaison with Chris Arroyo from State Council.

Public Input

George Alvarado shared that there is a sale at Happy Ace Hardware store.
Jordan Feinstock announced that the Abilities Expo would be held. He proposed a possible sponsorship at next year's event.

23. **Adjournment**
Ana Quiles, Board President, adjourned the meeting at 8:25 p.m.

Submitted by:

Lizeth Chavez
Executive Administrative Assistant

for:

Lillian Martinez
Board Secretary

() The majority of these minutes are taken from the Minutes Service submission and reviewed/edited as presented herein by NLACRCCRC staff.*

DRAFT

Board of Trustees Budget vs Expenditures
Fiscal Year 2022-2023
Expenditures Paid through March 17, 2023 (February 2023 State Claim)
Approved Budget

No	A Description	B Approved Budget FY 2022-23	C Proposed Budget Revision 03/29/23	D Proposed Revised Budget	E YTD Expenses	F Budget Remaining (D-E)	G % of Budget Utilized (E/D)
1	Board Retreat, Board Dinner and CAC Holiday Party	\$ 20,000.00		\$ 20,000.00	\$ 380.87	\$ 19,619.13	1.90%
2	NLACRC Legislative Events	\$ 3,500.00		\$ 3,500.00	\$ -	\$ 3,500.00	0.00%
3	ARCA Meetings, Conferences, & Activities (includes airfare, hotels, cabs, meals, parking, etc.)	\$ 5,000.00	\$ (1,000.00)	\$ 4,000.00	\$ 613.54	\$ 3,386.46	15.34%
4	Board Member Support to Participate in Meeting & Events (overnight mailing, iPads, supplies, etc)	\$ 28,000.00		\$ 28,000.00	\$ 15,848.45	\$ 12,151.55	56.60%
5	Transportation for Board Members (Keolis)	\$ 1,000.00		\$ 1,000.00	\$ -	\$ 1,000.00	0.00%
6	Child Care/Attendant Care Support for Board Members	\$ 12,000.00		\$ 12,000.00	\$ 1,921.41	\$ 10,078.59	16.01%
7	Meals for Board and Board Committee Meetings	\$ 3,000.00		\$ 3,000.00	\$ 1,596.14	\$ 1,403.86	53.20%
8	Board & VAC Member Recruitment Expenses	\$ 2,000.00		\$ 2,000.00	\$ -	\$ 2,000.00	0.00%
9	Board Meeting Supplies (nameplates, flowers, greeting cards, paper goods)	\$ 9,000.00		\$ 9,000.00	\$ 1,352.06	\$ 7,647.94	15.02%
10	Sponsorships	\$ 3,000.00	\$ 1,000.00	\$ 4,000.00	\$ -	\$ 4,000.00	0.00%
11	Board Training	\$ 15,000.00		\$ 15,000.00	\$ 300.00	\$ 14,700.00	2.00%
	Total	\$ 101,500.00	\$ -	\$ 101,500.00	\$ 22,012.47	\$ 79,487.53	21.69%

NLACRC
Executive Committee
CRITICAL CALENDAR
FY 2022-23

Month	Activity
July	<p>Committee reviews the Purchase of Service Annual Report FY 2020-21</p> <p>Orientation for new Committee. Committee reviews their Policies & Procedures, Bylaws Statement, Board Audit Section, Action Log or previous fiscal year and Officers Policy.</p> <p>Committee is provided with copies of their approved critical calendar for the new fiscal year.</p>
August	<p>Public meetings are held this month or September to get community input into the center's performance contract for next calendar year.</p> <p>The Chief Human Resources Officer (CHRO) will review with the new Board President his/her responsibilities and the process surrounding the Executive Director's performance evaluation.</p>
September	<p>Whistleblower Compliance Officer (CHRO) gives the committee an annual report on compliance activity.</p> <p>Post NLACRC's 2022-2026 Strategic Plan.</p>
October	Committee meeting.
November	Committee meeting.
December	(The committee does not meet in December.)
January	<p>The CHRO, CFO, and Director of Finance will meet with the Board President and the negotiating committee to review the performance evaluation and compensation process.</p> <p>The negotiating committee requests external compensation data from the CHRO.</p> <p>Committee begins discussion about the next annual Board Retreat.</p> <p>Committee identifies locations for the Board Retreat and Board Dinner.</p>
February	The negotiating committee will meet with the Executive Director.

NLACRC
Executive Committee
CRITICAL CALENDAR
FY 2022-23

Month	Activity
March	Committee meeting.
April	<p>Committee reviews drafts of board master and critical calendars for next fiscal year.</p> <p>Committee reviews and approves the committee’s draft critical calendar for next fiscal year.</p> <p>The CHRO, CFO, and Director of Finance meet with the negotiating committee to provide the compensation data for review and provides any requested additional information.</p> <p>Executive Director’s evaluation to be completed and a summary report is reviewed (in Executive Session).</p> <p>(The committee does not meet in April.)</p>
May	<p>The Board President presents proposed committee assignments for next fiscal year.</p> <p>Committee discusses board goals for the next fiscal year.</p> <p>Committee reviews proposed Board Budget for next fiscal year</p> <p>Committee reviews drafts of board master and critical calendars for next fiscal year.</p> <p>Committee reviews and approves the committee’s draft critical calendar for next fiscal year.</p> <p>Committee begins discussion of the annual Board Retreat for the next fiscal year.</p> <p>The CHRO, CFO, and Director of Finance meet with the negotiating committee to provide the compensation data for review and provides any requested additional information.</p> <p>Executive Director’s evaluation to be completed and a summary report is reviewed (in Executive Session).</p>

NLACRC
Executive Committee
CRITICAL CALENDAR
FY 2022-23

<i>Month</i>	<i>Activity</i>
	<p>The CHRO will prepare the documentation necessary to process the negotiating committee’s compensation and/or contract changes as appropriate.</p> <p>The CHRO will schedule a meeting with the Executive Director and provide the Board President with all required documents needed for the meeting (e.g. compensation, performance review information, employment contract changes, etc.).</p> <p>Copies of all signed documents will be provided to the CHRO to allow for timely processing of compensation information.</p>
June	<p>(The committee does not meet in June.)</p> <p>The CHRO will prepare the documentation necessary to process the negotiating committee’s compensation and/or contract changes as appropriate.</p> <p>The CHRO will schedule a meeting with the Executive Director and provide the Board President with all required documents needed for the meeting (e.g. compensation, performance review information, employment contract changes, etc.).</p> <p>Copies of all signed documents will be provided to the CHRO to allow for timely processing of compensation information.</p>

[ccal.2022-23] Approved: 6/08/2022 Revised: 9/14/22 Revised: 3/08/2023 Revised:

North Los Angeles County Regional Center
Government and Community Relations Committee

Policies & Procedures

Bylaws

The Government and Community Relations Committee (GCRC) is a standing committee of the Board of Trustees (Board) of North Los Angeles County Regional Center (NLACRC), established in Article VII, Section 7, of the Bylaws.

The chairperson is selected by the members of the GCRC. A quorum consists of 50% of the committee. The term for members of the GCRC is one (1) year.

Process

The GCRC meets on the dates and times identified in the approved board calendar or may meet more often if needed. An agenda is prepared in accordance with the committee's approved critical calendar. Also present at the committee meetings are the executive director and staff of NLACRC that may be requested to participate by the executive director. Committee members must visit at least one disability community organization, service provider program, or elected representative. Typical disability community organizations include Office of Clients Rights Advocacy, Disability Rights California and the State Council on Developmental Disabilities. Elected representatives include federal, state, county and local officials. Any board members or interested persons are invited to participate in committee meetings any time. The committee may also invite the participation of consumers or representatives of other agencies as appropriate.

Content

The GCRC may address issues assigned to it by the Board or brought to its attention by the committee members/guests and/or the executive director. The scope of these issues should demonstrate a significant impact on consumers, families, and/or the provider community. Thereafter, the committee will determine if any action is needed and, if so, will recommend the action to the Board.

The GCRC is responsible for reviewing public awareness related materials, such as videotapes/Digital Versatile Discs (DVDs), brochures, speaking engagements, outreach for board members reflective of community demographics of culture and ethnic origin, and media.

The GCRC shall inform and educate the diversified communities served by NLACRC as to the purposes, policies and operational procedures of the organization. The GCRC will also serve as a clearing house for all public awareness forums and materials developed by NLACRC's Board for distribution to the community.

The GCRC is responsible for the review of all legislation affecting NLACRC's business, including consumer services and/or individuals with developmental disabilities in general and, in some instances, develops a position paper for the Board's approval and action. Further activities of the GCRC may include, recommending an action to the Board that is consistent with their position, such as:

- Establishing contacts with vendors, services groups, chambers of commerce, parent groups, advocacy groups, and elected officials.
- Communicating legislative positions adopted by the Board and analyzing various legislative materials solicited from other agencies to properly inform the Board.
- Advocating with elected officials and other advocacy groups.
- Implementing and maintaining legislative actions for the Board to follow pertaining to legislative bills which may need further action.

Definitions / NLACRC's Legislative Actions

Support: NLACRC agrees with the proposed legislation in part or in total and will advocate for its passage which may include amendments.

Oppose: NLACRC does not agree with the proposed legislation in part or in total and will advocate against its passage unless it is amended.

Watch: NLACRC has not taken a position at this time, but will track the bill because of its potential significance to regional centers.

Actions: Dependent upon NLACRC's position, any or all of the following actions would be taken, including, but not limited to:

- Mailing/e-mailing information to families and consumers of NLACRC.
- Writing letters to our elected officials as determined by the Board.
- Informing the Board and any applicable committees.
- Contacting the media.
- Contacting service organizations.
- Contacting families or community leaders who could exert influence with elected officials.
- Contacting other advocacy groups.
- Making personal, phone, e-mail, or fax contact with elected officials.
- Collaborating with other groups within the developmental disabilities

arena to convey concerns and/or influence their position regarding a specific legislative bill.

| [polpro.gcr] Approved April 10, 2013 Revised:

North Los Angeles County Regional Center
Board of Trustees Policy

Board Member Responsibilities

The role of the Board of Trustees of the North Los Angeles County Regional Center (NLACRC) is to make policy for the operation of the regional center. Policy is developed through recommendations from board committees and the executive director with final approval from the Board of Trustees.

Your responsibility as a member of the Board of Trustees of the NLACRC would include, but not be limited to:

- Attendance, either virtual or in-person, at monthly Board of Trustees meetings, usually held at 6:30 p.m. on the second Wednesday of each month at one of NLACRC's three offices. To be counted as "present", one must attend the meeting for at least 1 hour of the meeting's duration.
- Membership and attendance on one (1) or more board committees.
- Visitation to at least one disability community organization, service provider program/event or legislator/legislative event. Visits to NLACRC vendedored programs informs board members about the developmental disabilities service system. Programs include a wide variety of residential and day programs as well as those providers who deliver a specific service (e.g. school setting or transportation).
-
- Board participation and advocacy will be focused on systems issues; issues regarding an individual consumer, family or program will be directed to the Executive Director's Office.
- Identification of any potential conflict of interest as identified in Welfare and Institutions Code, Sections 4626 and 4627 during the board member's term on the board will be reported to the administrative assistant to the board.
- Completion of the Conflict of Interest Statement annually and MediCal Provider Enrollment Form as applicable due to the regional center's funding and contract with the State of California, Department of Developmental Services.
- Completion of a W-9 form by board members who seek reimbursement for childcare or personal care services under the Board Member Support policy.
- Adherence to the board's Code of Conduct policy.
- Attendance at the annual board orientation for all newly seated board members.
- Participation in board-coordinated trainings and the annual board retreat.
- ~~Visitation to NLACRC vendedored programs is expected in order that board members may be informed about the developmental disabilities service system. Programs include a wide variety of residential and day programs as well as those providers who deliver a specific service (e.g. school setting or transportation).~~

North Los Angeles County Regional Center
Board of Trustees Policy

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[policy.bd.bdmbr.resps] 10-12-2022 Revised: 1-11-2023 Revised:



North Los Angeles County Regional Center

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Contract Summary and Board Resolution

No.	Description	Contract Summary
1.	Contract Overview: (New or Amendment) (POS or OPS)	First Amendment to Service Development Agreement, Purchase of Services (POS)
2.	The Name of Vendor or Service Provider	G & C Adult Residential Facility, Inc. Project #: NLACRC-2021-06 Vendor Number: PL2059, Service Code: 999
3.	The Purpose of the Contract	<p>Service Development Agreement to provide startup funding to develop one (1) Specialized Residential Facility (“SRF”). The SRF will serve a maximum of four (4) non-ambulatory adult residents in single occupancy bedrooms. The facility will serve individuals with nursing needs that do not require 24-hour care needing placement from large congregate skilled nursing facilities.</p> <p>Residents will need assistance with activities of daily living, safety, communication, socialization, community integration and court appointments. Residents may be cognitively and/or physically impaired (e.g. difficulty making socially acceptable decisions, non-ambulatory).</p> <p>The purpose of the First Amendment is to extend the term and revise the requirements of Milestone #8 consistent with CPP/CRDP Guidelines, which indicate start-up funds may only be used for the transition period within 90 days of the development. Therefore, the requirements of this Milestone #8 replace previous transition costs per consumer with pre-placement and referral acceptance for the first consumer only.</p>
4.	The Contract Term	<p>FY2020-2021, June 1, 2021 – March 31, 2023</p> <p>The First Amendment extends term from March 31, 2023 to May 26, 2023.</p>
5.	The Total Amount of the Contract	\$300,000.00 to develop one Specialized Residential Facility. No change to funding amount per First Amendment.



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6.	The Total Proposed Number of Consumers Served	SRF will serve a maximum of four (4) consumers. No change to number of consumers per First Amendment.
7.	The Rate of Payment or Payment Amount	Payment will be reimbursed to service provider based on achievement of Performance Milestones. First Amendment revises the requirements for fulfillment of Milestone #8.
8.	Method or Process Utilized to Award the Contract.	Request for Proposal (RFP) process that was published by NLACRC on March 23, 2021.
9.	Method or Process Utilized to Establish the Rate or the Payment Amount	FY2020-2021 CPP start-up funds were requested by NLACRC from DDS to develop each SRF, and DDS approved the funding in the NLACRC FY2020-2021 CPP approved plan on March 18, 2021. Funds were allocated in the B3 allocation.
10.	Exceptional Conditions or Terms: Yes/No If Yes, provide explanation	This project does not have a Housing Development Organization. Development history: Escrow closed on property on December 29, 2021. Renovations for occupancy and non-ambulatory modifications began on January 4, 2022. Construction was completed November 2022 and fire inspection was requested. Fire inspection took place on February 14, 2023 and fire clearance issued on March 27, 2023. License from DSS CCL is pending.



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Contract Summary and Board Resolution

The North Los Angeles County Regional Center’s (“**NLACRC**”) Board of Trustees reviewed and discussed the Amendment to the Service Development Agreement (“**First Amendment**”, “**Agreement**”) for G & C Adult Residential Facility, Inc. and passed the following resolution:

RESOLVED THAT in compliance with NLACRC’s Board of Trustees Contract Policy, the First Amendment between NLACRC and G & C Adult Residential Facility, Inc. was reviewed and approved by NLACRC’s Board of Trustees on **April 12, 2023**.

NLACRC’s Board of Trustees hereby authorizes and designates any officer of NLACRC to finalize, execute and deliver the Contract on behalf of NLACRC, in such form as NLACRC’s legal counsel may advise, and on such further terms and conditions as such Officer may approve. The final terms of the Contract shall be conclusively evidenced by the execution of the Contract by such Officer. For purposes of this authorization, an “Officer” means NLACRC’s Executive Director, Chief Consumer & Community Services Officer, Chief Financial Officer, Chief Human Resources Officer, or Chief Information Officer, and no one else.

Certification by Secretary: I certify that: (1) I am the Secretary of the NLACRC; (2) the foregoing Resolution is a complete and accurate copy of the Resolution duly adopted by NLACRC’s Board of Trustees; (3) the Resolution is in full force and has not been revoked or changed in any way.

Lillian Martinez, Board Secretary

April 12, 2023

Date



North Los Angeles County Regional Center

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Contract Summary and Board Resolution

No.	Description	Contract Summary
1.	Contract Overview: (New or Amendment) (POS or OPS)	First Amendment to Service Development Agreement, Purchase of Services (POS)
2.	The Name of Vendor or Service Provider	Elwyn California Project #: NLACRC-2021-03 Vendor Number: PL2058, Service Code: 999
3.	The Purpose of the Contract	<p>Service Development Agreement to provide startup funding to develop one (1) Specialized Residential Facility (“SRF”). The SRF will serve a maximum of four (4) male adult residents in single occupancy bedrooms. The facility will serve individuals with intellectual disabilities and complex behavioral/medical needs needing placement from a state developmental center, IMD, or state hospital and/or who require forensic follow-up.</p> <p>Behaviors may include, and are not limited to, physical aggression, property destruction, self-injurious behavior (SIB), forensic/court involvement, mental health diagnoses and other behavior challenges requiring support. Residents will need assistance with activities of daily living, safety, communication, socialization, community integration and court appointments. Residents may be cognitively and/or physically impaired (e.g. difficulty making socially acceptable decisions, non-ambulatory).</p> <p>In place of delayed egress, the home will have a strong clinical component with an emphasis on empirically supported behavior services.</p> <p>The purpose of the First Amendment is to extend the term and revise the requirements of Milestone #8 consistent with CPP/CRDP Guidelines, which indicate start-up funds may only be used for the transition period within 90 days of the development. Therefore, the requirements of this Milestone #8 replace previous transition costs per consumer with pre-placement and referral acceptance for the first consumer only.</p>



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4.	The Contract Term	FY2020-2021, June 1, 2021 – March 31, 2023 The First Amendment extends term from March 31, 2023 to May 26, 2023.
5.	The Total Amount of the Contract	\$300,000.00 to develop one Specialized Residential Facility. No change to funding amount per First Amendment.
6.	The Total Proposed Number of Consumers Served	SRF will serve a maximum of four (4) consumers. No change to number of consumers per First Amendment.
7.	The Rate of Payment or Payment Amount	Payment will be reimbursed to service provider based on achievement of Performance Milestones. First Amendment revises the requirements for fulfillment of Milestone #8.
8.	Method or Process Utilized to Award the Contract.	Request for Proposal (RFP) process that was published by NLACRC on March 23, 2021.
9.	Method or Process Utilized to Establish the Rate or the Payment Amount	FY2020-2021 CPP start-up funds were requested by NLACRC from DDS to develop each SRF, and DDS approved the funding in the NLACRC FY2020-2021 CPP approved plan on March 18, 2021. Funds were allocated in the B3 allocation.
10.	Exceptional Conditions or Terms: Yes/No If Yes, provide explanation	Development history: Elwyn partnered with Housing Development Organization to acquire and renovate property. Property search began Fall 2021; however, the search was secondary to the completion and opening of the FY2020 development, which completed in May 2022. Between May and December 2022, Elwyn entered into contingent contracts on three different properties (1 San Fernando Valley, 2 Antelope Valley) for this development, which were ultimately unable to close. Escrow closed on property March 2023. License from DSS CCL is pending.



North Los Angeles County Regional Center

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Contract Summary and Board Resolution

The North Los Angeles County Regional Center’s (“**NLACRC**”) Board of Trustees reviewed and discussed the Amendment to the Service Development Agreement (“**First Amendment**”, “**Agreement**”) for Elwyn California and passed the following resolution:

RESOLVED THAT in compliance with NLACRC’s Board of Trustees Contract Policy, the First Amendment between NLACRC and Elwyn California was reviewed and approved by NLACRC’s Board of Trustees on **April 12, 2023**.

NLACRC’s Board of Trustees hereby authorizes and designates any officer of NLACRC to finalize, execute and deliver the Contract on behalf of NLACRC, in such form as NLACRC’s legal counsel may advise, and on such further terms and conditions as such Officer may approve. The final terms of the Contract shall be conclusively evidenced by the execution of the Contract by such Officer. For purposes of this authorization, an “Officer” means NLACRC’s Executive Director, Chief Consumer & Community Services Officer, Chief Financial Officer, Chief Human Resources Officer, or Chief Information Officer, and no one else.

Certification by Secretary: I certify that: (1) I am the Secretary of the NLACRC; (2) the foregoing Resolution is a complete and accurate copy of the Resolution duly adopted by NLACRC’s Board of Trustees; (3) the Resolution is in full force and has not been revoked or changed in any way.

Lillian Martinez, Board Secretary

April 12, 2023

Date



North Los Angeles County Regional Center

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Board Resolution

For City National Bank’s Supersedure Agreement (Business)

RESOLVED that, at a meeting of The North Los Angeles County Regional Center, Inc. Board of Trustees held on the 12th day of April 2023, in accordance with the laws and by-laws of the above organization, City National Bank is authorized to remove Clarence Foster, Chief Human Resources Officer, as Authorized Signer from all accounts of the North Los Angeles County Regional Center presently open under the Account Agreement with City National Bank, effective and including April 14, 2023. See Schedule A.

RESOLVED that the Board of Trustees instructs City National Bank to add the following persons as Authorized Signer on the bank account as listed in Schedule A below, effective April 14, 2023.

Evelyn McOmie, Chief Consumer & Community Services Officer
Malorie Lanthier, Chief Information Officer

Further resolved that the authorization is in addition to any other authorizations in effect and will remain in full force until the Bank receives written notice of revocation at the address(es) and manner designated by City National Bank.

Schedule A

Account Description	Account Number
Help Fund/Donation Account	113089350

Certification by Secretary: I certify that (1) I am the Secretary of North Los Angeles County Regional Center; and (2) the foregoing Resolution is a complete and accurate copy of the resolution duly adopted by the North Los Angeles County Regional Center’s Board of Trustees; and (3) the Resolution is in full force and has not been revoked or changed in any way.

Lillian Martinez, Board Secretary

April 12, 2023

Date

North Los Angeles County Regional Center
Director's Report
April 12, 2023

I. CENTER OPERATIONS

A. Recruitment and Retention

NLACRC's "Fall in Love with North LA" Career Day/Job Fair resulted in **15 new hires**. A career day will be held in the Antelope Valley at our Lancaster office on Saturday, April 29th. Additionally, NLACRC is participating in the American Job Centers of California Career Day at College of the Canyons on Friday, April 28th.

New hires effective March 13, 2023 included 7 Consumer Services Coordinators (3 Bilingual Spanish), Floater Specialist-Bilingual Spanish, Community Services Supervisor, Community Living Specialist, Office Assistant II-Bilingual Spanish. Effective March 27, new hires include 11 Consumer Services Coordinators (3 Bilingual Spanish), Office Assistant II-Bilingual Spanish, Administrative Assistant, Payroll Specialist and Emergency Management Coordinator. **Total of 26 new hires for March!**

Hire Statistics: Approximately 1/3 of service coordinator staff joined NLACRC in the last two years, and just under 1/3 of NLACRC service coordinators have been with NLACRC for over 15 years.

B. Social Recreation Grants

DDS has awarded grant funding to entities directed toward improving accessibility of integrated social and recreational programs or utilizing/leveraging existing community resources to enhance and develop integrated and inclusive social and recreational programs that are safe and age appropriate or to increase the number of RC vendored providers that offer integrated and inclusive social and recreational services to people with developmental disabilities. For NLACRC, the following are grant funding recipients:

BuildAbility – Community Engagement and Friendship, Outreach, and Vendorization Assistance \$175,658
Golden Heart Ranch – Social Living Club \$148,280
Jay Nolan Community Services – Deaf Plus Adolescent and Community Outreach \$142,520
Monarch Behavior Services, Inc.- Enhanced Community Outreach \$99,700
ACEing Autism – Adaptive Tennis Social Recreational Programming \$24,493
Community Health Councils Inc – Vendorization Assistance to Small Businesses/CBOs \$203,504

Grantees must provide goods and services that will benefit children and adolescents served by NLACRC, services must be in integrated settings, must conduct outreach to inform community of their respective projects, including diverse communities in their preferred languages and must report special incidents occurring during grant activities.

C. Remote Service Delivery

DDS has issued a directive that authorizes the provision of behavior intervention services remotely, if clinically appropriate, until 12/31/2023. Social skills training and adaptive skills training, unless part of a behavior intervention plan, are not included. Remote service delivery should not result in a decrease in service hours. Services authorized for continued remote delivery until 12/31/2023 are independent living skills training, day program, look alike day program, and behavior intervention services.

D. Inclusion, Equity and Diversity Initiative

All staff completed the third quarter training this March conducted by Maira Tafolla, a PhD student from UCLA titled "Valuing Diversity and Disability Culture." The training included a history of civil rights related to disability, cultural sensitivity, race sensitivity, identifying personal identities, social identities, and intersectionality.

E. Changes to the Appeals Process

Good Faith Letters

Mutual consent of a service denial, change, reduction, or termination must be documented; either in a signed IPP that includes the denial, change, reduction or termination, a signed list of services which includes the proposal or denial, or written communication from a consumer, parent, authorized representative, or a good faith letter from the regional center to the consumer, parent, authorized representative regarding the agreed upon proposal or denial of service.

Position Statements and Evidence Exchanges

All regional centers must provide a claimant with a position statement, in the claimant's preferred language, 2 business days prior to the hearing; position statement must summarize facts, set forth justification for the regional center's action, list witnesses and their testimony, and provide copies of evidence to be used. If position statement cannot be provided in preferred language, regional center must notify the claimant, the hearing office and apply for a continuance. Claimants not represented by an attorney must provide a list of witnesses and a copy of professional reports or assessments 2 business days prior to the hearing. Claimants with an attorney must comply with the same requirements as the regional center.

F. ADA Requirements to Provide Effective Communication to Individuals who are Deaf/HOH

NLACRC will be implementing the use of auxiliary aids and assistance to ensure staff are able to effectively communicate with individuals from the deaf/hard of hearing community. Examples of the aids and assistance include the use of closed captioning (real-time captioning), sign language interpreters, text telephones, and apps. NLACRC will not rely on family members/caregivers to interpret in lieu of providing an aid or assistance (such as coordinating a qualified interpreter) and staff will be trained regarding the ADA requirements and aids/assistance available to provide effective communication to individuals from the deaf/HOH community.

G. Standardized Vendorization Packets (Requirements) for Self Determination Program

Regional center must use the standardized packet established by DDS unless advance approval to deviate is granted. The packet consists of a checklist, general self-directed supports qualifications and agreement form, Financial Management Services Agreement form, Vendor Application Form, Conflict of Interest Form, Business Associate Agreement, HCBS Provider Agreement Form and W-9 Form.

H. Quality Assurance

For the month of March 2023, Community Services conducted 85 residential visits as follows:

- 57 unannounced visits
 - 38 - CCFs, 12 - ICFs, 6 - FHAs, 0- FFA 11 AV, 27 SFV/SC)

- 17 Annual Reviews – CCF and Day Program (1 AV, 16 SFV/SC)
- 12 Other In-Person Visits (New Provider Orientation, QA/RD Walkthrough, 7 Day visit, SIR Follow/Complaint/CAP Follow-up, Attempted Unannounced Visits – provider was not home)
- 1 Corrective Action Plans developed with residential providers
- 0 Plan of Improvement with a non-residential provider

I. **Consumer Statistics**

As of March 2023, the Center served 33,392 consumers and applicants, including 4,719 in Early Start, and 26,357 (increase of 195) in the Lanterman program. The Center's San Fernando Valley Office serves 20,575 individuals, Antelope Valley serves 8,111 and the Santa Clarita Office serves 3,717 (these totals include applicants, and individuals served under Lanterman and the Early Start programs).

J. **Special Incident Reports**

During the month of March 2023, the center received 95 special incident reports, 13 of which occurred in months prior to February.

K. **Upcoming Support and Consumer Advocacy Group Meetings include:**

- Virtual Cafecito Entre Nos, April 13th at 11:00 am
- Filipino Support Group, April 17th at 6:30 pm
- Support Group for Self Determination Program, April 19th at 4:30 pm
- Virtual Aprendiendo entre Nos, April 20th at 10:00 am
- Self Determination Local Advisory Committee, April 20th at 6:30 pm
- Parents of Adult Consumers Support Group, April 26th at 6:30 pm
- Cultivar y Crecer, April 28th at 6:30 pm

Additionally, the **Family Focus Resource Center** coordinates several support groups including "Black & African American Family Focus Support Group" "Mamas Latinas Grupo de Apoyo" and the "Parent Check-In and Chat". Please see **NLACRC's Calendar of Events**, which includes a **link** for the **Family Focus Resource Center**, for information regarding more support groups, training opportunities, dates, times, and links.

L. **Upcoming Community Events and Educational Training Opportunities**

- FFRC Taller Avanzado IPE, April 18th at 11:00 am and April 19th at 10:00 am
- FFRC Alternative to Conservatorship, February 6th at 12:00 pm
- FFRC Life After High School, April 27th at 6:00 pm
- FFRC Autism Acceptance Resource Fair, April 29th at 10:00 am

Additional training and support groups are offered as well! Please see **NLACRC's Calendar of Events**, which includes a **link** for the **Family Focus Resource Center**, for information regarding dates, times and links for these events, trainings and more.

M. **Upcoming Disability Organization Events/Activities**

State Council on Developmental Disabilities next council meeting is May 23rd at 10:30 am
Disability Rights California's next board meeting is May 6th at 9:30 am

II. LEGISLATION

- [AB 312 \(Reyes\) - Affordable Housing Registry](#) Upon appropriation through a grant program creates an online directory of affordable housing.
- [AB 447 \(Arambula\) Inclusive college education](#) Would create inclusive pilots at California public universities and request UCs to serve college students with intellectual and developmental disabilities.
- [AB 649 \(Wilson\) Developmental Services](#) This bill would delete the prohibitions on regional center purchases for services that would otherwise be available from Medi-Cal, Medicare and private insurance and delete regional centers from purchasing medical or dental services for a consumer 3 years or older unless provided with documentation from Medi-Cal, private insurance or healthcare service plan denial.
- [AB 1157 \(Ortega\) - DME repair coverage](#)- Would expand existing coverage mandates for durable medical equipment to include fixing said equipment.
- [AB 1219 \(Berman\) - Ballot language](#)- Cleans up Elections Code on the way ballots are printed to make them easier/simpler to read.
- [AB 1568 \(Wood\) - ILS rates](#)- Delineates a broad range of specific responsibilities that must be done within ILS, and requires DDS to pull their rates out and updates them (by August 1, 2023)
- [AB 1588 \(Wilson\) - Affordable internet and Net Equality Act of 2023](#)- Provides for increased access to high-speed, low-cost internet.
- [SB 37 \(Caballero\) - Housing support grants](#) – Creates (upon appropriation) a grant program to fund housing for older adults and adults with disabilities, including a specific reference to the Lanterman definition, who are “at risk” of homelessness. “At risk” is defined based off of income/expenses.
- [SB 299 \(Eggman\) Medi-Cal redetermination](#) As part of the process when County’s verify eligibility for Medi-Cal participation, current law states that they be mailed a form that is required to be mailed back. If this mail gets bounced back by the Post Office as “undeliverable” they are automatically cut from Medi-Cal. This legislation will end this auto drop outcome.
- [SB 445 \(Portantino\) IEP translation](#) Expands “parent” to include guardian/ed rights holder and requires LEAs ensure the parent has language access.
- [SB 600 \(Menjivar\) - CalFresh](#)- Sets a minimum guarantee that someone on CalFresh would get at least \$50 a month, and tie this cap for inflation.

III. STATE/LOCAL UPDATES

A. Los Angeles County Public Health

COVID Statistics

LA County Public Health COVID Update as of Wednesday, April 3, 2023

<http://publichealth.lacounty.gov>

Current Hospitalizations: 394

Positivity Rate: 3.93% (7-day average)

Public Health Order – Rescission of Health Officer Orders effective April 3, 2023 and New Required Masking Order issued March 31, 2023

While has rescinded formerly issued public health orders, a new public health order requiring employees who work in Healthcare Facilities and with individuals who are at high-risk to wear a well-fitting mask in patient care areas in healthcare and direct care settings. (Order attached). Vaccination and single booster vaccination requirement for healthcare and homecare workers applies as well; new order clarifies

that the vaccination requirement does not apply to telework workers, who work 100% of their employed time remotely from a healthcare facility.

B. Department of Developmental Services

Regional Center Performance Measures (RCPM) Program

The RCPM program is a voluntary program intended to achieve quality outcomes in six different areas of service delivery: Early Start, Employment, Equity and Cultural Competency, Individual and Family Experience and Satisfaction, Person-Centered Services Planning, and Service Coordination and Regional Center Operations. The most recent DDS issued guidance is for the following area:

Equity and Cultural Humility, Service Coordinator Competency in Cultural and Ethnic Diversity

DDS has issued a Regional Center Performance Measure directed toward increased service coordinator competency in cultural and ethnic diversity. Regional centers will provide competency based training plans to DDS by June 1, 2023. Those Centers with existing training curricula that meets the DDS requirements may submit staff names and positions (for training conducted between Jan 1, 2021 to July 1, 2023) for recognition. Regional centers and DDS will post data on their respective websites to inform the stakeholder community.

Equity And Cultural Humility, Linguistic Diversity

NLACRC met the first prong for this performance incentive by submitting the number of service coordinators, intake and assessment staff and first line supervisors who are certified as bilingual regional center staff *by March 15th*. The second prong to be eligible for the incentive payment will be to ensure four language related data fields are completed in Client Master File *by May 31st*.

C. Association of Regional Center Agencies (ARCA)

ARCA has been actively testifying in budget hearings and recently coordinated grassroots visits to legislators across the state, known as ARCA's Grassroots Day. ARCA's legislative advocacy priorities are:

1. Stabilize regional center service coordination through securing support and co-sponsorship of Assemblymember Arambula's Budget request to update the modernization of regional center operations funding (also referred to as the "core staffing formula"),
2. AB649 (Wilson) – ARCA sponsored legislation to repeal an administrative appeal mandate required before a regional center may purchase certain services.
3. Provider rate reform – ensure the periodic update to service provider rates and core staffing formula to ensure the stability of the Direct Support Professional and service coordinator workforce.
4. Repeal of fees on families – seeking a repeal of the Annual Family Program Fee and the Family Cost Participation Fee, as fees act as a barrier to needed services.

ARCA's next meeting is scheduled for June 15 -16 in Sacramento.

D. State Council on Developmental Disabilities (SCDD)

SCDD met on March 21, 2023; the following was included in the council's meeting: review of legislative updates and recommendations, continued development of a multiyear phaseout plan of subminimum

wage work; secured the support of Senator Durazo to champion a Budget request to establish a statewide Employment First Office; issued Cycle 44 Grants to Down Syndrome of the East Bay, Chime Institute and Parents Helping Parents; Cycle 46 Grants directed toward employment, health and safety, self advocacy, and/or education (submissions due May 22, 2023); continues to support individuals with developmental disabilities acquire vaccines for COVID-19; and continues to conduct statewide trainings, presented in English and Spanish, every Monday at 10:00 am (except on holidays). The following trainings are being conducted this month:

Relationships

- **Monday, April 10 and 24** at 10:00 a.m. (Spanish)
- **Monday, April 17** at 10:00 a.m. (English)

SCDD's next council meeting is May 23, 2023 from 10:30 a.m. to 4:30 p.m.

E. Little Hoover Commission Update

The Little Hoover Commission has developed a draft report that includes the following recommendations for the state's developmental disability services system:

1. Increase consistency in policies and practices across regional centers
 - Develop a consistent intake process
 - Use technology to identify available services
 - DDS should define a core set of services that must be available everywhere
2. Address racial and ethnic inequities
 - Standardize race and ethnicity reporting
 - Use existing data more effectively
 - Require regional centers to report on additional metrics
3. Strengthen the state oversight of the system
 - Grant the DDS Director broad authority for directives
 - DDS should give detailed guidance on how to use service codes
 - Improve consistencies across regional centers in a variety of areas, including staffing
4. Modernize data systems
 - Clarify that regional centers should use single data system to track individual information
 - Require DDS to provide updates to the Legislature in this area
5. Standardize vendorization processes
 - While recognizing the work of DDS and ARCA, require DDS to standardize the vendorization process statewide
6. Enhance supports for regional center governing boards
 - Add board positions appointed by the Governor
 - Regional center Executive Directors should not participate in the selection of board members
 - Increase board member protection and facilitation support to make board member participation more effective
 - Additional training of regional center board members
7. Improve service coordination
 - Streamline processes for accessing and applying to generic services
 - Issue a competitive grant for additional advocacy assistance



Residential and Day Program Quality Assurance Monitoring Activities
January 2023 - December 2023

Month	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Totals
# of Res'l & Day QA Staff	6	5	4										
# Annual Facility Monitoring Visits	14	10	17										41
# Unannounced Visits	29	46	57										132
# Corrective Action Plans Issued	1	3	1										5
*Substantial Inadequacies Cited:													
1.Threat to Health or Safety													
2.Provision of fewer staff hours than req'd		1	1										
3.Violations of Rights		1											
4.Failure to implement consumer's IPP	1												
5.Failure to comply with Admission Agreement		3											
6.Deficiencies handling consumers' cash resources													
7.Failure to comply with staff training reqs													
8.L4 fails to use methods per program design													
9.L4 fails to measure consumer progress													
10.Failure to take action per CAP	1												
11.Failure to use rate increase for purposes authorized													
12.Failure to ensure staff completes DSP requirements.													
13.Failure to submit Special Incident Report													
*per Title 17 §56054(a)	2	5	1	0	0	0	0	0	9	0	0	0	

**NORTH LOS ANGELES COUNTY REGIONAL CENTER
MONTHLY STATISTICS RECAP
As of March 2023**

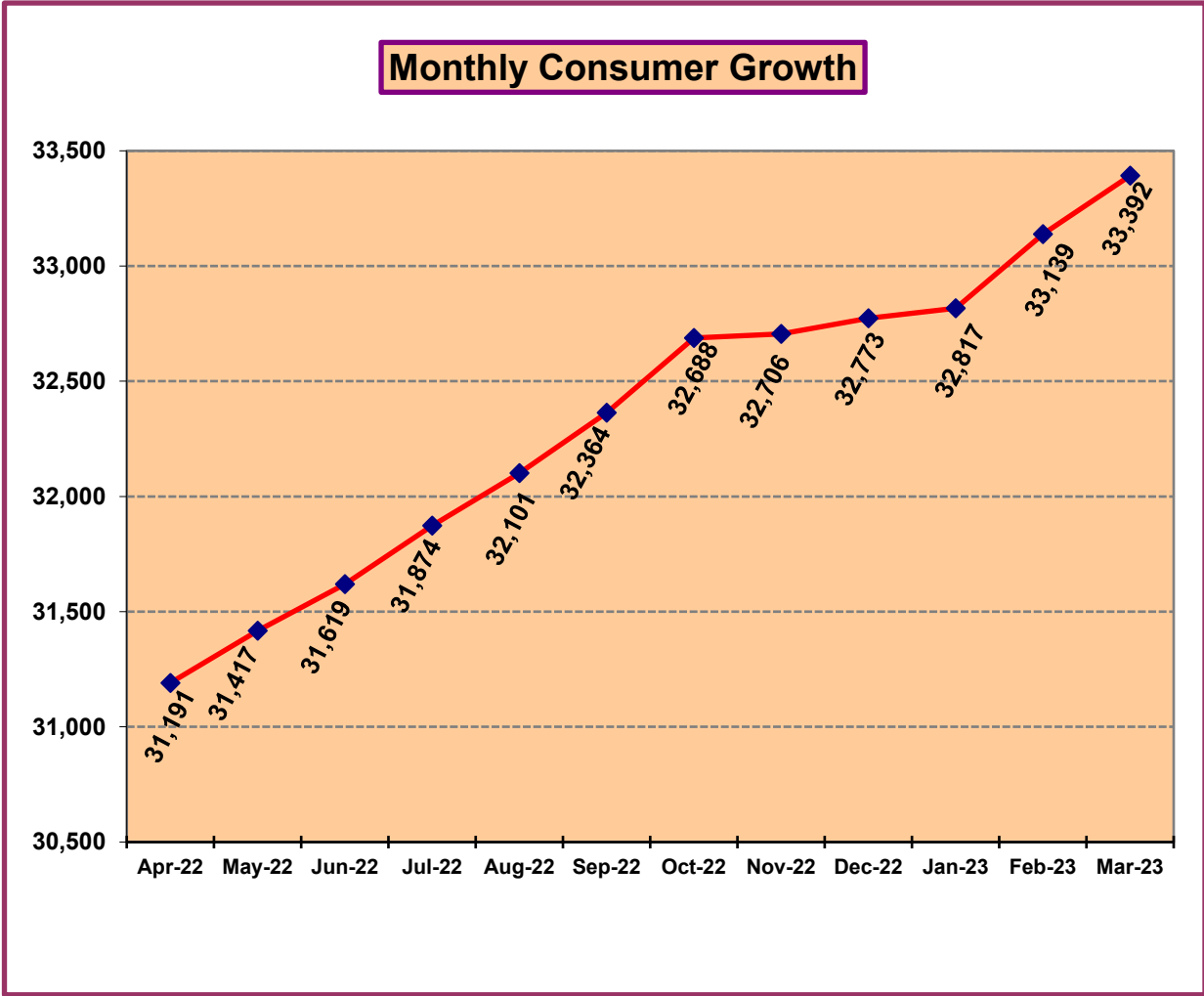
	April 2022 Total	March 2023 Total	Increase/ Decrease	% Change
ALL VALLEYS				
Total Non-Early Start	24,885	26,357	1,472	5.92%
Total Early Start	4,721	4,719	-2	-0.04%
Unit Supervisor Cases (*)	108	219	111	102.78%
Self Determination Specialist (*)	61	4	-57	-93.44%
Prenatal Services	0	0	0	#DIV/0!
Provisional Eligibility	311	545	234	75.24%
Development Center	13	14	1	7.69%
Enhanced Caseloads	0	240	240	#DIV/0!
On-Duty Specialist Unit	0	0	0	#DIV/0!
Enhanced Case Mgmt	36	32	-4	-11.11%
Specialized 1:25 Caseloads	24	34	10	41.67%
Pending Transfer	89	40	-49	-55.06%
Early Start Intake Services	0	235	235	#DIV/0!
Intake Services	943	953	10	1.06%
TOTAL ALL VALLEYS	31,191 (**)	33,392	2,201	7.06%
SAN FERNANDO VALLEY				
Adult Services	6,282	6,385	103	1.64%
Adult Unit Supervisor (*)	8	11	3	37.50%
Transition Services	3,173	3,275	102	3.21%
Transition Unit Supervisor (*)	27	26	-1	-3.70%
School Age Services	6,021	6,717	696	11.56%
School Age Unit Supervisor (*)	37	49	12	32.43%
Early Start Services	3,092	3,293	201	6.50%
Early Start Unit Supervisor (*)	9	0	-9	-100.00%
Early Start Intake Unit Supervisor (*)	0	0	0	#DIV/0!
Prenatal Services	0	0	0	#DIV/0!
Provisional Eligibility	311	545	234	#DIV/0!
Provisional Unit Supervisor (*)	12	6	-6	#DIV/0!
On-Duty Specialist Unit	0	0	0	#DIV/0!
Development Center	13	14	1	7.69%
Enhanced Caseload	0	240	240	#DIV/0!
Enhanced Case Mgmt	36	32	-4	-11.11%
Specialized 1:25 Caseloads	24	34	10	41.67%
Pending Transfer	89	40	-49	-55.06%
Early Start Intake Services	0	235	235	#DIV/0!
Intake Services	664	531	-133	-20.03%
Self Determination Specialist (*)	30	3	-27	-90.00%
TOTAL	19,705	20,575	1,608	8.16%
ANTELOPE VALLEY				
Self Determination Specialist (*)	17	1	-16	-94.12%
Adult Services	2,520	2,724	204	8.10%
Adult Unit Supervisor (*)	1	3	2	200.00%
Transition Unit	1,932	1,809	-123	-6.37%
Transition Unit Supervisor (*)	0	7	7	#DIV/0!
School Age Services	2,088	2,359	271	12.98%
School Age Unit Supervisor (*)	10	38	28	280.00%
Early Start Unit Supervisor (*)	4	77	73	1825.00%
Early Start Intake Unit Supervisor (*)	0	0	0	#DIV/0!
Early Start Services	956	797	-159	-16.63%
Intake Services	279	422	143	51.25%
TOTAL	7,775	8,111	446	5.74%
SANTA CLARITA VALLEY				
Self Determination Specialist (*)	14	0	-14	-100.00%
Adult Services	945	967	22	2.33%
Transition Services	644	707	63	9.78%
Transition Unit Supervisor (*)	0	0	0	#DIV/0!
School Age Services	1,280	1,414	134	10.47%
School Age Supervisor (*)	0	2	2	#DIV/0!
Early Start Services	673	629	-44	-6.54%
Early Start Unit Supervisor (*)	0	0	0	#DIV/0!
Early Start Intake Unit Supervisor (*)	0	0	0	#DIV/0!
TOTAL	3,542	3,717	177	5.00%

* Numbers not part of ratio count, but counted on Total All Valleys

**This number is our total number of consumers as of March 2023 (Early Start, Lanterman and others: Intake services, pending transfers, DC, enhanced case management, etc.)

NLACRC TOTAL (ALL SERVICES) MONTHLY CONSUMER GROWTH ALL VALLEYS

Month	Consumers	Growth	% Change
Apr-22	31,191	226	0.72%
May-22	31,417	202	0.64%
Jun-22	31,619	255	0.81%
Jul-22	31,874	227	0.71%
Aug-22	32,101	263	0.82%
Sep-22	32,364	324	1.00%
Oct-22	32,688	18	0.06%
Nov-22	32,706	67	0.20%
Dec-22	32,773	44	0.13%
Jan-23	32,817	322	0.98%
Feb-23	33,139	253	0.76%
Mar-23	33,392		
Total		2,201	
Average		200	
Percent Chg		7.06%	



March 2023 CSC Caseload Ratio

San Fernando Valley

	Consumers	Ser. Coord.	Case Ratio	Opening	Hold	Floater	OD	Assoc.
Adult Services								
Adult Unit 1	758	8	94.8	1				
Adult Unit 2	959	10	95.9	1		1		
Adult Unit 3	7							
Adult Unit 4	976	10	97.6	1				
Adult Unit 5	870	8	108.8	2				
Adult Unit 6	901	9	100.1	1				
Adult Unit 7	1006	11	91.5	1				
Adult Unit 8	908	10	90.8	1				
Adult Unit 9				4				
Total	6,385	66	96.7	12		1		
Transition Services								
Transition Unit 1	932	9	103.6	2		1		
Transition Unit 2	1,082	9	120.2	2				
Transition Unit 3	1,261	13	97.0					
Transition Unit 4				4				
Total	3,275	31	105.6	8		1		
School Age Services								
School Age 3	1,244	12	103.7					
School Age 4	1,116	11	101.5	1				
School Age 5	1,103	9	122.6	3				
School Age 6	1,162	10	116.2	2				
School Age 7	1,133	11	103.0	1				
School Age 8	959	10	95.9					
School Age 9				4				
Total	6,717	63	106.6	11				
Early Start Services								
Early Start 1 (Status 1 & 2)	670							
Early Start 1 Intake	140							
Early Start 1 Total	810	10	81.0					
Early Start 2 (Status 1 & 2)	590							
Early Start 2 Intake	98							
Early Start 2 Total	688	8	86.0	1				
Early Start 3 (Status 1 & 2)	644							
Early Start 3 Intake	87							
Early Start 3 Total	731	8	91.4	2				
Early Start 4 (Status 1 & 2)	508							
Early Start 4 Intake	89							
Early Start 4 Total	597	8	74.6	1				
Early Start 5 (Status 1 & 2)	411							
Early Start 5 Intake	56							
Early Start 5 Total	467	8	58.4					
Early Start 6 (Status 1 & 2)								
Early Start 6 Intake								
Early Start 6 Total		1		3				
Early Start 7 (Status 1 & 2)								
Early Start 7 Intake								
Early Start 7 Total				4				
Status 1 Over 36 mo.	62							
Total	3,293	43	76.6	11				

	Consumers	Ser. Coord.	Case Ratio	Opening	Hold	Floater	OD	Assoc.
Total Non-Early Start	16,377	160	102.4	31		2		
Total Early Start	3,293	43	76.6	11				
Total	19,670	203	96.9	42		2		
SFV Self Determination Specialist*	3	2	1.5					
Intake Services	531	9	59.0					2

Antelope Valley

	Consumers	Ser. Coord.	Case Ratio	Opening	Hold	Floater	OD	Assoc.
Adult Services								
Adult Unit 1	1,053	7	150.4	4				
Adult Unit 2	1,174	9	130.4	3				
Adult Unit 3	497	5	99.4					
Total	2,724	21	129.7	7				
Transition Services								
Transition Unit 1	948	11	86.2	2				
Transition Unit 2	861	10	86.1					
Total	1,809	21	86.1	2				
School Age Services								
School Age 1	1,227	11	111.5	1				
School Age 2	1,132	12	94.3	1				
School Age 3				4				
Total	2,359	23	102.6	6				
Early Start Services								
AV Early Start 1 (Status 1 & 2)	419							
AV Early Start 1 Intake	5							
AV Early Start 1 Total	424	6	70.7	3				
AV Early Start 2 (Status 1 & 2)	357							
AV Early Start 2 Intake	16							
AV Early Start 2 Total	373	4	93.3	2				
AV Early Start 3 (Status 1 & 2)								
AV Early Start 3 Intake								
AV Early Start 3 Total				4				
Status 1 Over 36 mo.	17							
Total	6,892	65	106.0	15				
Total Early Start	797	10	79.7	9				
Total	7,689	75	102.5	24				
AV Self Determination Specialist*	1			1				
AV Intake Services	422	5	84.4					2

Santa Clarita Valley

	Consumers	Ser. Coord.	Case Ratio	Opening	Hold	Floater	OD	Assoc.
Adult Services								
Adult Unit	967	11	87.9				1	
Transition Unit 1	98	1	98.0					
Transition Unit 2	609	7	87.0					
Total	707							
School Age Services								
School Age Unit 1	932	9	103.6	1				
School Age Unit 2	482	5	96.4					
Total	1,414	14	101.0	1				
Early Start Services								
SCV Early Start (status 1 & 2)	552							
SCV Early Start Intake	77							
SCV Early Start 1 Total	629	10	62.9	1				
SCV Early Start 2 (status 1 & 2)								
SCV Early Start 2 Intake								
SCV Early Start 2 Total		1		3				
Status 1 Over 36 mo.	11							

March 2023 CSC Caseload Ratio

	Consumers	Ser. Coor.	Case Ratio	Opening	Hold			
Total Non-Early Start	3,088	33	93.6	1				1
Total Early Start	629	11	57.2	4				
Total	3,717	44	84.5	5				1
SCV Self Determination Specialist*		1						
All Valleys	Consumers	Ser. Coor.	Case Ratio	Opening	Hold	Floater	OD	Assoc.
Total Non-Early Start	26,357	258	102.2	47		2		1
Total Early Start	4,719	64	73.7	24				
Sub-total	31,076	325	95.6	72		2		1
*Self Determination Specialist	4	3		1				
*Total Non Early Start Supervisor	142							
*Total Early Start Supervisor Status 1&2	77							
*Total Early Start Supervisor Intake								
Intake Services	953	14	68.1					4
Early Start Intake	235	5	47.0					3
Prenatal Services								
Provisional Eligibility	545	7	77.9	1		1		
Enhanced Caseloads	240	6	40.0					
On-Duty Specialist Unit								4
AV On-Duty/Floater Specialist Unit						2		4
SCV On-Duty/Floater Specialist Unit						1		
Development Center	14							
Enhanced Case Management	32	1						
Specialized 1:25 Caseloads	34	2		1				
Pending Transfer	40							
Total	33,392	360	92.8	74		6		9

* Numbers not part of ratio count, but counted on Total Summary section

SFV Adult Unit Supervisor*	11
SFV Transition Unit Supervisor*	26
SFV School Age Unit Supervisor*	49
SFV Early Start Unit Supervisor*	
SFV Early Start Intake Unit Supervisor*	
Provisional Unit Supervisor	6
SCV Early Start Unit Supervisor*	
SCV Early Start Intake Unit Supervisor*	
SCV School Age Supervisor*	2
SCV Transition Supervisor*	
AV Adult Unit Supervisor*	3
AV Transition Supervisor*	7
AV School Age Supervisor*	38
AV Early Start Unit Supervisor*	77
AV Early Start Intake Unit Supervisor*	

FOR REFERENCE			
Cases included in Sub-Total above			
(1) Total Status 1 Over 36 mo.	90	Medicaid Waiver by Office:	
(2) Shared-in	6	SFVO	6563
(3) Shared-out	24	SCVO	1409
Total Early Start (Status 1 & 2)	4,228	AVO	2495
Total Early Start Intake	568	IRT	9
		Total	10476

Notes

- (1) These are individuals transitioning from Early Start
- (2) Share-in: NLACRC provides case management
- (3) Share-out: NLACRC provides funding

Special Incident Reports in March 2023

Special Incidents	Children	Adults	Total
Other	2	71	73
Death	0	9	9
			82

Special Incident Reports From Prior Months & Reported in March 2023

Special Incidents	Children	Adults	Total
Other	2	6	8
Death	1	4	5
			13
TOTAL			95

Special Incident Types Report
January 2023 through March 2023 & March 2022

Reasonably Suspected Abuse	23-Mar	23-Feb	23-Jan	22-Mar
Physical Abuse/Exploitation	4	4	0	4
Sexual Abuse/Exploitation	3	0	0	0
Fiduciary Abuse/Exploitation	2	0	1	0
Emotional/Mental Abuse/Exploitation	3	2	0	3
Physical and/or Chemical Restraint	1	0	1	0
Total:	13	6	2	7
Neglect				
Failure to Provide Care to Elderly/Adult	0	0	0	2
Failure to Provide Medical Care	0	0	1	2
Failure to Prevent Malnutrition	0	0	0	0
Failure to Prevent Dehydration	0	0	0	0
Failure to Protect from H/S Hazards	1	4	6	0
Failure to Assist w/ Personal Hygiene	0	0	0	0
Failure to Provide Food/Cloth/Shelter	0	0	1	0
Total:	1	4	8	4
Serious Injuries/Accidents				
Lacerations	3	5	3	4
Puncture wounds	0	0	0	0
Fractures	5	7	6	5
Dislocations	0	0	0	0
Bites	0	0	0	0
Internal Bleeding	3	2	3	3
Medication Errors	13	9	11	15
Medication Reactions	1	0	0	0
Burns	0	0	0	0
Total:	25	23	23	27
Unplanned/Unscheduled Hospitalization				
Respiratory Illness	12	7	5	7
Seizure Related	2	0	3	6
Cardiac Related	2	0	6	3
Internal Infections	15	13	5	9
Diabetes	0	0	0	0
Wound/Skin Care	0	2	0	1
Nutritional Deficiencies	1	7	2	3
Involuntary Psych Admission	5	1	1	6
Total:	37	30	22	35
Victim of Crime				
Robbery	0	0	0	0
Aggravated Assault	3	3	3	7
Larceny	0	2	1	3
Burglary	0	0	0	0
Rape or Attempted Rape	3	1	0	1
Total:	6	6	4	11
Other				
Missing Person-Law Notified	4	4	4	3
Death	14	4	6	11
Total:	18	8	10	14
Total Incidents*	100	77	69	98

***Please note that some Special Incident Reports include multiple reportable incident types and thus, this summary reflects the total number of incident types received for the timeframe indicated.**

INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
Incidents of Death Children		Incidents from prior months and reported in March	
Age: 05 Inc. Date: 12/18/2022	Consumer resided with family. She appeared ill and family took her to the hospital where she was admitted and was being treated for RSV and Pneumonia. She passed away while under physician's care in the hospital.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review.	

	Description	Action	Final Disposition
Incidents of Death Adults		Incidents from prior months and reported in March	
Age: 21 Inc. Date: 6/19/2022	Consumer resided in a Skilled Nursing Facility. A few days prior he was transferred to the hospital due to low oxygen levels and blood in the urine. He passed away while under hospital care.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review.	
Age: 77 Inc. Date: 1/29/2023	Consumer resided with family. He displayed weakness and collapsed at home. He was admitted into the hospital and later a skilled nursing facility where he passed away. Previous tests had concluded that his gallbladder was inflamed.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review.	
Age: 79 Inc. Date: 5/22/2022	Consumer resided in a Skilled Nursing Facility. She was admitted into the hospital for a possible infection and began treatment, but unfortunately passed away the same day of admittance into hospital.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review.	
Age: 84 Inc. Date: 11/30/2021	Consumer resided in the family home. She passed away in her sleep. According to the physician she died from a heart attack.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review.	

*** Please note that highlighted incidents involve allegations of abuse and/or neglect, or crime victimization.**

INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
Other Incidents Children		Incidents from prior months and reported in March	
Age: 12 Inc. Date: 12/02/2022	Consumer resides in a Sub-Acute Pediatric. Staff noted she had an increase in gastric residuals. Physician was notified and she was transferred to an acute hospital for evaluation.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 12 Inc. Date: 12/09/2022	Consumer resides in a Sub-Acute Pediatric. Staff noted she was experiencing muscle spasms of an unknown source. On-call physician was notified, and she was transferred via 911 ambulance to an acute hospital for evaluation.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	

	Description	Action	Final Disposition
Other Incidents Adults		Incidents from prior months and reported in March	
Age: 22 Inc. Date: 2/28/2023	Consumer resides in a CCF. While visiting a family member, he was receiving Independent Living Services. During that time the ILS staff requested documents to assist him with the employment process. Mother denied consumer access to his social security card, medical insurance card, and other personal effects. She is his current IHSS worker, without providing services to him. She is also his payee and has not paid his rent for his group home and associated fees.	CSC to follow up. Adult Protective Services and NLACRC Community Services were notified of this incident.	
Age: 35 Inc. Date: 2/14/2023	Consumer resides with family. She reported to her support staff that she was being sexually assaulted while residing at the family home.	CSC to follow up. Adult Protective Services, Law Enforcement, and NLACRC Community Services were notified of this incident.	

* Please note that highlighted incidents involve allegations of abuse and/or neglect, or crime victimization.

INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
Age: 38 Inc. Date: 2/12/2022	Consumer resides in a CCF. It was discovered by NLACRC during a DDS Medi-Cal Claim review that he received medical treatment for a laceration that occurred in the bathroom at home. He was taken to the ER by home staff where he received stitches.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 46 Inc. Date: 9/16/2021	Consumer receives Independent Living Services. It was discovered by NLACRC during a DDS Medi-Cal Claim review that she received medical treatment for a fracture. She fractured her finger when she tripped and fell when stepping onto a curb on her way home.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 66 Inc. Date: 2/16/2023	Consumer resides in an ICF-DD/N. While following up on a previous incident, his CSC discovered that he was hospitalized due to sepsis and a pulled g-tube while at a skilled nursing facility.	CSC to follow up. Department of Health Services, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 78 Inc. Date: 12/05/2022	Consumer resides in a CCF. Early that morning staff was alerted by calls for help and found her on the floor by her bed. She stated she wasn't in pain at the time and wanted to go back to bed. She stated she may have had a seizure and fell out of bed. Staff took her to the ER later that morning for evaluation and it was discovered she had a fracture on her right shoulder.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	

	Description	Action	Final Disposition
Incidents of Death Children			

* Please note that highlighted incidents involve allegations of abuse and/or neglect, or crime victimization.

INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
Age: Inc. Date:			

	Description	Action	Final Disposition
Incidents of Death			
Adults			
Age: 18 Inc. Date: 3/09/2023	Consumer resided with family. He passed away in the hospital while receiving treatment for a viral respiratory infection. His illness led to his inability to breath and multiple organ failure.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review.	
Age: 59 Inc. Date: 3/15/2023	Consumer resides in an ICF/DD-H. She was currently being treated in a skilled nursing facility for a lesion near her liver and fluid in her abdomen. Her cause of death was multiorgan failure, along with acute respiratory failure, and heart failure.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review.	
Age: 60 Inc. Date: 3/28/2023	Consumer resides in a CCF. He was being treated in a skilled nursing facility, then transferred and admitted into the hospital. He was given oxygen and had coded, requiring resuscitation a few times. He passed away while under physician's care.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review.	
Age: 62 Inc. Date: 3/20/2023	Consumer resided in a Skilled Nursing Facility. She had been admitted into the hospital for treatment of possible shingles and difficulty breathing. Support staff reported that they arrived at the hospital to provide services, but she was no longer in there or Rehab Center. Staff was informed the next day of her passing.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review.	
Age: 62 Inc. Date: 3/24/2023	Consumer resided in a Skilled Nursing Facility. She was admitted into the hospital due to respiratory and cardiac ailments. Physician and family determined she was too weak to undergo the needed heart	CSC to follow up and request a copy of the death certificate. This case will be forwarded to	

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INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
	surgery. She was placed on hospice and transferred back to the skilled nursing facility where she passed away under the care of hospice.	the Mortality Review Committee for record review.	
Age: 64 Inc. Date: 3/25/2023	Consumer resided in an ICF-DD/N. He was admitted into the hospital and transferred to a skilled nursing facility. He was treated for dehydration and an unspecified infection. He was recovering from Liver Stones at the skilled nursing facility when he passed of a cardiac arrest.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review.	
Age: 66 Inc. Date: 3/13/2023	Consumer resided in a CCF. She was admitted into the hospital late and transferred to a hospice facility. It was stated that she had a malignant rectal mass. She passed away under hospice care.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review.	
Age: 69 Inc. Date: 3/10/2023	Consumer resided in a CCF. She was admitted into the hospital late February due to experiencing a heart attack. She passed away in the hospital.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review.	
Age: 71 Inc. Date: 3/24/2023	Consumer resided with family. By lunch he was lethargic and would not eat. He has been experiencing fevers for the past few weeks, but doctor visits could not locate an infection. 911 was called and he was admitted into the hospital and had been intubated. He experienced a cardiac arrest and passed away in the hospital.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review.	

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INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
Other Incidents Children			
Age: 9 Inc. Date: 3/16/2023	Consumer resides with family. He was taken to the ER due to experiencing severe anal pain. During the physician's examine it was discovered that he had been sexually assaulted by an older student, while attending his after-school program.	CSC to follow up. Law Enforcement, NLACRC Community Services was notified of this incident.	
Age: 16 Inc. Date: 3/13/2023	Consumer resides with family. Vendor was informed that he was treated in the hospital due to being shot in the leg by a rival gang member. The injury was superficial, and no further treatment was needed.	CSC to follow up. NLACRC Community Services was notified of this incident.	

	Description	Action	Final Disposition
Other Incidents Adults			
Age: 19 Inc. Date: 3/29/2023	Consumer resides in a CCF. He repeatedly requested that 911 be called and knocked on neighbors' doors telling them to call 911. Neighbors rejected his request because this behavior is frequent. He went to a nearby store who called 911, after speaking with police, he was taken back home, where he ran away again, into oncoming traffic. Home transported him to the ER, where he eloped before being seen. Law Enforcement was notified of his elopement. He was found at a family member's home and law enforcement transported him to the ER for evaluation.	CSC to follow up. Community Care Licensing, Law Enforcement, and NLACRC Community Services were notified of this incident.	

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INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
Age: 20 Inc. Date: 3/18/2023	Consumer resides in a CCF. During a weekend visit to her family home, she reported to family that staff were mean to her and that two employees had tied her to a chair. The two staff members accused are no longer employed the home.	CSC to follow up. Community Care Licensing and NLACRC Community Services were notified of this incident.	
Age: 20 Inc. Date: 3/22/2023	Consumer resides with family. While at a work site, the women's restroom was "Out of Order" and she was instructed by her trainer to use the men's restroom. She reported that a male consumer entered the restroom, preceded to try to open the stall door, and then stuck his head under the stall staring at her.	CSC to follow up. NLACRC Community Services was notified of this incident.	
Age: 21 Inc. Date: 3/29/2023	Consumer resides in a Specialized Residential Facility. Due to a shortage in the national supply of his medication, he administered a lower dosage of his prescribed medication.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 22 Inc. Date: 3/21/2023	Consumer resides in a CCF. Home Administrator received a call from the sheriff that the consumer had called reporting she was sexually abused by an employee. Vendor reported that it was the conclusion of the sheriff that she was making false allegations, because she was upset that she was unable to participate in a community outing. After she made repeated calls to law enforcement, they threatened to arrest her.	CSC to follow up. Law Enforcement and NLACRC Community Services were notified of this incident.	
Age: 23 Inc. Date: 3/02/2023	Consumer resides in a CCF. She missed a dose of medication due to the pharmacy failing to deliver all her prescriptions.	CSC to follow up. NLACRC Community Services and Nurse	

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INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
		Specialist Consultant were notified of this incident.	
Age: 26 Inc. Date: 3/09/2023	Consumer resides in a CCF. He became agitated after recalling mistreatment as a child from his family. He was unable to be redirected, screaming, throwing objects, and hitting his head repeatedly. 911 was called and he was transported to the ER via 911 ambulance and was transferred to the behavioral health unit.	CSC to follow up. Community Care Licensing, Law Enforcement, NLACRC Community Services, and Psychiatric Consultant were notified of this incident.	
Age: 28 Inc. Date: 3/19/2023	Consumer resides Independently. She reported to her counselor that she was approached in the community by an old family friend who attempted to start a fight with her. She refused and ran from the situation. She stated that this same person has threatened her in the past, along with her two siblings. A can of mace and a gun was seen during the chase. She stated that the brother had attempted to sexually assault her in the past.	CSC to follow up. NLACRC Community Services was notified of this incident.	
Age: 29 Inc. Date: 3/09/2023	Consumer receives Independent Living Services. He informed staff that he had cut himself, inflicting 5 deep cuts on wrist and forearm. He contacted 911 and law enforcement responded, transporting him to the ER. Nurse confirmed that he will be placed on a psychiatric hold and wounds would be treated.	CSC to follow up. Law Enforcement, NLACRC Community Services, and Psychiatric Consultant were notified of this incident.	
Age: 29 Inc. Date: 3/23/2023	Consumer resides in a CCF. He was transported to the hospital via ambulance for a psych evaluation due to experiencing auditory, visual hallucinations, and suicidal ideations. He will be observed for a possible medication adjustment.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Psychiatric Consultant were notified of this incident.	
Age: 29 Inc. Date: 3/27/2023	Consumer receives Independent Living Services. He was advised to be taken to the ER after experiencing 5 consecutive days of diarrhea. Tests came back positive for E. Coli. He was admitted into the hospital for further treatment.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 29	Consumer receives Supported Living Services. Support staff arrived at her home and she wasn't there. Her roommate did not	CSC to follow up. Law Enforcement and NLACRC	

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INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
Inc. Date: 3/28/2023	know of her whereabouts. She left her phone behind, resetting it, and deleted all her information. She also turned off her home video camera and appeared to only take her wallet contents and house keys.	Community Services were notified of this incident.	
Age: 30 Inc. Date: 3/13/2023	Consumer resides in a CCF. She reported to Day Program staff that a home staff called her names and threatened to hit her. She has a history of making false allegations.	CSC to follow up. NLACRC Community Services was notified of this incident.	
Age: 30 Inc. Date: 3/17/2023	Consumer resides in a CCF. She reported to her 1:1 staff that staff from another vendor had strangled her during a community outing.	CSC to follow up. Community Care Licensing, Adult Protective Services, and NLACRC Community Services were notified of this incident.	
Age: 30 Inc. Date: 3/28/2023	Consumer resides in a CCF. She finally agreed to be taken to the ER after complaining of pelvic pain and later it was discovered that she had inserted four small objects into her vagina and one into her rectum; Items were safely removed.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 33 Inc. Date: 3/26/2023	Consumer resides in a CCF. Staff noticed during a routine bed check that he was no longer on the facility premises and had left without permission. Law Enforcement was notified, and a search begin of the local area. He was located a few blocks away and returned home.	CSC to follow up. Law Enforcement and NLACRC Community Services were notified of this incident.	
Age: 33 Inc. Date: 3/22/2023	Consumer resides in an ICF/DD-H. It was noted by staff that he missed a dose of two separate evening medications. Staff forgot to administer his evening medication.	CSC to follow up. Department of Health Services, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 35 Inc. Date: 3/02/2023	Consumer resides in a CCF. Staff reported that he was coughing and congested, along with green colored mucus. He was ordered to the ER for an evaluation and was admitted into the hospital to be treated for pneumonia.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	

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INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
Age: 35 Inc. Date: 3/09/2023	Consumer resides in an Adult Residential Facility. During a behavioral episode, she hit her arm against the wall. She later complained of pain in her arm, X-rays were taken, and it was discovered that she had broken her right humerus. The physician advised that she keep her arm in a sling until she was able to attend her specialist appointment.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 35 Inc. Date: 3/25/2023	Consumer resides with family. He informed staff that he visited the apartment of a female he was messaging on a dating app. However, when he arrived at the apartment, a male met him at the door. The man said that the female was running late and offered him to come in for a drink. After drinking the glass of wine, he became very dizzy. He became aware that his pants were lowered, and he was being sexually violated. He was able to run outside and run away.	CSC to follow up. Adult Protective Services, Law Enforcement, and NLACRC Community Services were notified of this incident.	
Age: 36 Inc. Date: 3/25/2023	Consumer resides with family. During transportation, she had fallen asleep and a male consumer reached over and began to inappropriately touch her in her chest area. The offending consumer was redirected, and he complied with no further incident reported.	CSC to follow up. NLACRC Community Services was notified of this incident.	
Age: 37 Inc. Date: 3/15/2023	Consumer resides in an ICF/DD-H. After attending community outings, he was returning to day program on public transportation. He hit the top right side of his head on a plastic mask box. As a result, he obtained a laceration and the group home took him to the ER where he received one staple and a tetanus shot.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 37 Inc. Date: 3/19/2023	Consumer resides in a CCF. Staff became distracted when two other consumers began to argue. As a result, he was inadvertently given one of his night medications in the morning. His physician and poison control were notified, and no adverse side effects were noticed.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	

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INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
Age: 39 Inc. Date: 3/24/2023	Consumer resides with family. While walking in the garden, his walker stuck in a slight incline and he fell. As a result of the fall, he obtained a cut on his lip and chin. He was taken to the ER and X-rays showed no fractures or breaks. He did receive one stitch to his lip and one stitch to his chin.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 39 Inc. Date: 3/31/2023	Consumer resides with family. She reported to program staff that she felt uncomfortable working with two other consumers due to being touched inappropriately by them in the past. During questioning, it was determined that the incident took place over ten years ago.	CSC to follow up. Community Care Licensing, Law Enforcement, Adult Protective Services, and NLACRC Community Services were notified of this incident.	
Age: 40 Inc. Date: 3/28/2023	Consumer resides in an ICF/DD-H. His staff noticed that the prior days staff had failed to administer his morning medication prescriptions to him. He resumed his regular medication distribution as ordered. Blood pressure was taken and at his baseline.	CSC to follow up. Department of Health Services, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 41 Inc. Date: 3/16/2023	Consumer resides in a CCF. He fell onto the sofa after feeling dizzy and complained of abdominal pain that left him unable to stand. He was transferred to the ER via 911 ambulance. After testing, he was diagnosed and treated for a urinary tract infection and rectal bleeding.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 41 Inc. Date: 3/21/2023	Consumer resides in a CCF. Dark discharge was observed on her G-tube along with an elevated pulse rate. Staff was instructed to transport her to the ER. Blood test, CXR, and CT Scan were taken, and she was admitted into the hospital with an initial diagnosis of sepsis.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 41 Inc. Date: 3/30/2023	Consumer resides in a CCF. Staff observed that she was weak, with a high pulse rate, and a low oxygen level. 911 was called and CPR was administered until they arrived. She was transported to the ER and admitted into the hospital for tests, observation, and	CSC to follow up. Community Care Licensing, Department of Public Health, NLACRC Community Services, and Nurse	

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INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
	treatment. It was confirmed that she tested positive for COVID-19 and pneumonia.	Specialist Consultant were notified of this incident.	
Age: 42 Inc. Date: 3/23/2023	Consumer resides in a CCF. He was staying the night off-site and refused to return to the facility. He had been gone from the facility for more than 24 hours. The police were called, were able to speak with him, and determined that he was not a danger to himself.	CSC to follow up. Law Enforcement, Adult Protective Services, and NLACRC Community Services were notified of this incident.	
Age: 43 Inc. Date: 3/13/2023	Consumer receives Supported Living Services. He missed his morning and evening prescriptions. The pharmacy was unable to refill the prescription due to a pending authorization from his neurologist.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 44 Inc. Date: 3/04/2023	Consumer receives Supported Living Services. Upon entering a treatment program, she began to feel ill and tested positive for COVID-19. Due to worsening symptoms, she was transferred and admitted into the hospital, where she was also diagnosed and treated for pneumonia.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 46 Inc. Date: 3/29/2023	Consumer receives Independent Living Services. While receiving services, staff observed her partner demonstrating aggressive behaviors towards her. He would repeatedly interrupt during her services, not allow her to finish speaking or concentrate. His display of erratic and angry behavior concerned staff for her physical safety.	CSC to follow up. Adult Protective Services and NLACRC Community Services were notified of this incident.	
Age: 49 Inc. Date: 3/16/2023	Consumer receives Supported Living Services. Staff reported that during services they observed another vendor's staff engaging in verbal aggression and using offensive statements towards consumer. He was redirected away from offending staff and administration was contacted to remove consumer from his services.	CSC to follow up. NLACRC Community Services was notified of this incident.	
Age: 49 Inc. Date: 3/24/2023	Consumer resides in an ICF/DD-H. Staff observed that her leg began turning red and she was vomiting. The RN assessed her,	CSC to follow up. Department of Health Services, NLACRC Community Services, and Nurse	

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INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
	she was transferred to the ER, and admitted. She was diagnosed with an Allergic Reaction to her new medication.	Specialist Consultant were notified of this incident.	
Age: 49 Inc. Date: 3/21/2023	Consumer resides in a CCF. During an unannounced visit from a Community Service Specialist, one capsule was discovered in the medicine tray. The day/date of the missing dose of medication is unverified.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 52 Inc. Date: 3/06/2023	Consumer resides in an Adult Residential Facility. He reported to his Independent Living Services staff, that he has been harassed, intimidated, and financially exploited by his home and their staff. He stated that the terminated director has changed his benefits without permission and was charging NLACRC for his attendance to his day program that he never attended. He stated that staff have torn down his shelving, confiscated personal property.	CSC to follow up. Community Care Licensing, Adult Protective Services, and NLACRC Community Services were notified of this incident.	
Age: 53 Inc. Date: 3/24/2023	Consumer resides in a CCF. She developed slight nasal congestion, with a cough, and she was lethargic. COVID-19 Antigen Test results were negative. By the afternoon she was complaining of pain in her lower abdomen and appeared greyish in color. She was transported to the ER via 911 ambulance and admitted into the hospital after tests concluded a small mass in the pelvic area and a small amount of fluid in the lungs.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 54 Inc. Date: 3/01/2023	Consumer resides in an ICF-DD/N. His home reported that while at day program, the day program staff failed to administer his noon day prescription medication. No adverse effects were observed or reported.	CSC to follow up. Community Care Licensing, Department of Health Services, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 54 Inc. Date: 3/07/2023	Consumer receives Independent Living Services. He was taken and admitted into the hospital by 911 ambulance, after he stated that he was bleeding from his stomach/groin area. He had recently been diagnosed with cellulitis on his under belly. He is be treated with antibiotics.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	

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INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
Age: 54 Inc. Date: 3/17/2023	Consumer resides in a CCF. While attending his annual physical, his physician noted that he had a fever, low oxygen levels, high heart rate, COVID-19 test was negative, and he was taken to the ER. In the evening he was given another COVID-19 test which came back positive. He was admitted into the hospital and treated for COVID and early pneumonia.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 55 Inc. Date: 3/01/2023	Consumer resides in an ICF-DD/N. Home nurse called 911 due to her shortness of breath. She was taken to the ER and admitted into the hospital for further observation and treatment. She is currently in the Intensive Care Unit being treated for Congestive Lung Failure.	CSC to follow up. Department of Health Services, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 55 Inc. Date: 3/02/2023	Consumer resides in a CCF. He missed a dose of medication due to the pharmacy failing to deliver all his prescriptions.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 56 Inc. Date: 3/02/2023	Consumer resides in an ICF/DD-H. His home reported that while at day program, the day program staff failed to administer his noon day prescription medication. No adverse effects were observed or reported.	CSC to follow up. Department of Health Services, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 56 Inc. Date: 3/08/2023	Consumer resides in an ICF/DD-H. He was observed to be pale and unresponsive. He was transported to the ER via 911 ambulance and he was admitted into the hospital for further observation and treatment. It is suspected that she may have experienced a stroke.	CSC to follow up. Department of Health Services, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 56 Inc. Date: 3/22/2023	Consumer receives Supported Living Services. He expressed to his staff that he did not have full vision in one eye. He was taken to the ER and admitted into the hospital where he was treated for a urinary tract infection. An ultrasound was also administered due to partial loss of vision of eye with a finding of nonspecific echogenic foci within the vitreous.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	

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INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
Age: 57 Inc. Date: 3/29/2023	Consumer resides in an ICF-DD/H. Staff noted that she had swelling in her knee which was warm to the touch. She was admitted into the hospital for further observation, testing, and treatment.	CSC to follow up. Department of Health Services, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 58 Inc. Date: 3/30/2023	Consumer resides in a CCF. At home she had choked on food, CPR was given, and 911 was called. She was transported to the ER and later admitted into the ICU. The food particles enter her lungs and may have caused pneumonia.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 59 Inc. Date: 3/10/2023	Consumer resides in a CCF. While walking in the hallway she collapsed and was unable to hold herself up. 911 was called and she was transported to the ER. She was admitted into the hospital due to low blood pressure.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 59 Inc. Date: 3/12/2023	Consumer resides in an ICF-DD/N. Due to low oxygen levels he was taken to the hospital where he was admitted for treatment of Pneumonia.	CSC to follow up. Department of Health Services, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 60 Inc. Date: 3/02/2023	Consumer resides in an ICF/DD-H. Day Program reported that she was absent from program due to being taken to the hospital for an elevated body temperature. She was admitted and treated for a Urinary Tract Infection.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 60 Inc. Date: 3/03/2023	Consumer resides in an ICF-DD/N. Day Program staff noticed that he was sleepy and unable to remain in an upright position. He appeared weak on the left side. He was transported to the ER via 911 ambulance and admitted into the hospital. He was being treated for an internal infection.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 61 Inc. Date: 3/20/2023	Consumer resides in an ICF/DD-H. She was transported to the ER after her vomit appeared coffee ground-like. She was admitted	CSC to follow up. Department of Public Health, NLACRC	

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INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
	into the hospital for treatment of a Mild Cardiac Infarction and low Troponin.	Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 62 Inc. Date: 3/07/2023	Consumer had resided with family but was most recently residing in a rehabilitation facility. She was transferred to the ER, admitted into the hospital due to having trouble breathing, and was diagnosed with Shingles.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 63 Inc. Date: 3/07/2023	Consumer resides in an ICF-DD/N. His stool was dark and loose in the morning and he was kept home from day program due to also exhibiting drowsiness. He was taken to the ER and admitted for internal bleeding.	CSC to follow up. Department of Health Services, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 65 Inc. Date: 3/28/2023	Consumer receives Supported Living Services. She was picked up by her SLS staff after her Dialysis Appointment. She appeared congested and staff transported her to the ER. After tests were completed, she was admitted into the hospital for further observation and treatment. She tested positive for COVID-19 and was treated with antibiotics through an IV.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 66 Inc. Date: 3/21/2023	Consumer receives Independent Living Services. During a doctor's appointment the dosage of his current medications were increased. His ILS staff failed to communicate the changes with the program manager, causing the consumer to not start the new dosage for 8 days.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 67 Inc. Date: 3/03/2023	Consumer receives Independent Living Services. He reported to his ILS staff that his In-Home Supportive Services (IHSS) staff did not show for services that day as a result his morning medication was not administered.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 67 Inc. Date: 3/03/2023	Consumer resides in a CCF. After listening to her behavior over the phone, staff was instructed by a Psychiatric Consultant to take her to the ER for admittance. She was admitted for further	CSC to follow up. Community Care Licensing, NLACRC Community Services, and	

* Please note that highlighted incidents involve allegations of abuse and/or neglect, or crime victimization.

INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
	behavioral/psychiatric observation and her current medication will be reevaluated.	Psychiatric Consultant were notified of this incident.	
Age: 67 Inc. Date: 3/12/2023	Consumer receives Supported Living Services. He fell while attempting to access his bed-side porta-potty. He did not wait for staff to assist in transporting him to the porta-potty. He was taken to the ER where he was treated for a fracture in his left wrist and a urinary tract infection.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 67 Inc. Date: 3/16/2023	Consumer resides in a CCF. She had just been discharged from the Psych Unit of the Hospital and upon arriving at home she was pale, shaking, and her upper lip was bloody from biting herself. 911 was called and she was transported back to the hospital where they are awaiting the results of her blood test.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Psychiatric Consultant were notified of this incident.	
Age: 68 Inc. Date: 3/02/2023	Consumer resides in an ICF/DD-H. Vitals and temperature were normal, but she was taken to Urgent Care due to three large incidents of diarrhea. She was admitted into the hospital for treatment of a Urinary Tract Infection.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 68 Inc. Date: 3/11/2023	Consumer receives Supported Living Services. She was receiving services when SLS staff observed that a family member was drunk and being verbally abusive towards her and staff. They became physically abusive, law enforcement was called to intervene, and she was taken to the ER.	CSC to follow up. Law Enforcement and NLACRC Community Services were notified of this incident.	
Age: 69 Inc. Date: 3/18/2023	Consumer resides in an ICF/DD. Staff called physician who recommend she be transported to the hospital after she experienced multiple seizures. She was transported via 911 ambulance and admitted into the hospital where she is being treated for pneumonia and under observation for her seizures.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 69 Inc. Date: 3/30/2023	Consumer receives Independent Living Services. She fell while walking down steps and stated that she believes she missed the last step. Her face did hit the ground. 911 was called and she was transported to the ER. After further evaluation it was determined that she had fractured her nose.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	

*** Please note that highlighted incidents involve allegations of abuse and/or neglect, or crime victimization.**

INCIDENTS REPORTED TO DDS

March 2023

	Description	Action	Final Disposition
Age: 70 Inc. Date: 3/04/2023	Consumer resides in an ICF/DD. He was unresponsive with shortness of breath. He was transported to the ER via 911 ambulance where he was admitted for further observation and treatment.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 70 Inc. Date: 3/10/2023	Consumer resides in a CCF. Staff observed that she was pale and nonresponsive; 911 was called and she was transported to the ER via ambulance. She was admitted into the hospital for further treatment and observation after determining she was dehydrated due to being COVID-19 positive.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 74 Inc. Date: 3/06/2023	Consumer receives Supported Living Services. She reported that a staff member called her stupid and she no longer wanted him to be assigned to work with her. She also expressed that she is depressed and hearing voices. After Administrator spoke with consumer and staff, it was determined that she misunderstood what staff had said.	CSC to follow up. Adult Protective Services and NLACRC Community Services were notified of this incident.	
Age: 76 Inc. Date: 3/24/2023	Consumer receives Supported Living Services. Her foot got caught on her walker causing her to twist her foot and fall on her buttocks. She was taken to Urgent Care and after X-rays, she was treated for a fractured foot. A splint was placed to stabilize her foot and ankle; her leg was wrapped. She was provided with an orthopedic shoe.	CSC to follow up. NLACRC Community Services and Nurse Specialist Consultant were notified of this incident.	
Age: 79 Inc. Date: 3/01/2023	Consumer resides in an ICF-DD/N. His home reported that while at day program, the day program staff failed to administer his noon day prescription medication. No adverse effects were observed or reported.	CSC to follow up. Department of Health Services, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	
Age: 85 Inc. Date: 3/13/2023	Consumer resides in a CCF. During a follow up appointment with his primary care physician, it was discovered that his urine test showed a bacterial infection. He was admitted into the hospital and treated with antibiotics for a urinary tract infection.	CSC to follow up. Community Care Licensing, NLACRC Community Services, and Nurse Specialist Consultant were notified of this incident.	

*** Please note that highlighted incidents involve allegations of abuse and/or neglect, or crime victimization.**



North Los Angeles County Regional Center

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Self Determination Program Report - Implementation Updates

April 1, 2023

North Los Angeles County Regional Center Statistics

Participants have completed Orientation: **610**

Total number of budgets that are certified: **250**

Total number of budgets that are in the certification process: **4**

Total number of spending plans that are approved: **192**

Total number of spending plans in progress: **58**

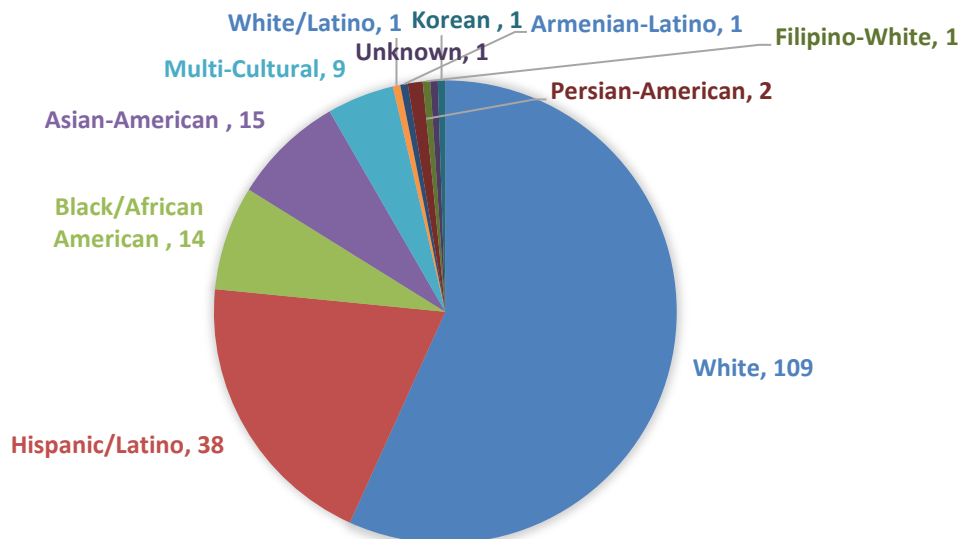
Total number of PCP's completed: **216**

Total number of participants that have opted out of SDP after enrolled: **2**

Total number of Inter-Regional Center Transfers (out): **2**

Participants that have fully transitioned into SDP with approved spending plans and active SDP IPPs: **192**

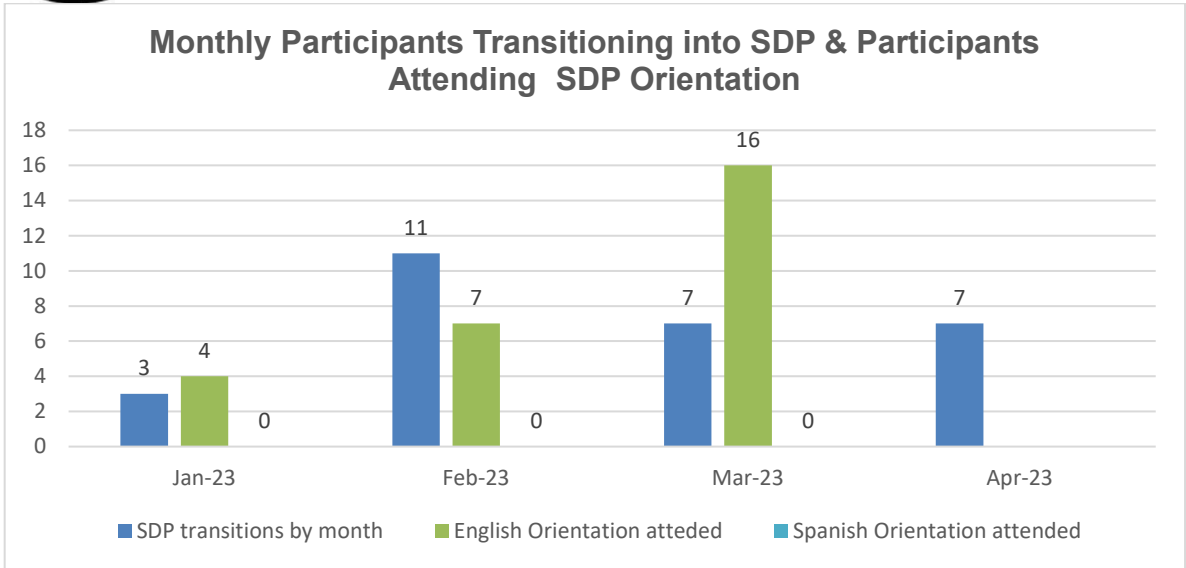
ETHNICITY OF CURRENT PARTICIPANTS IN SDP





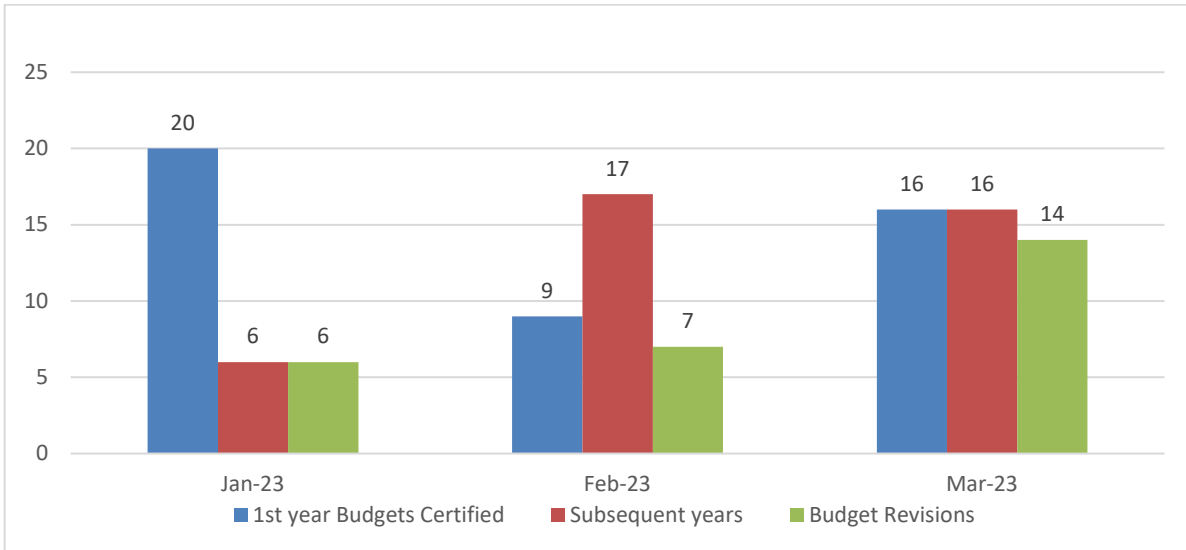
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****March Orientations pending**

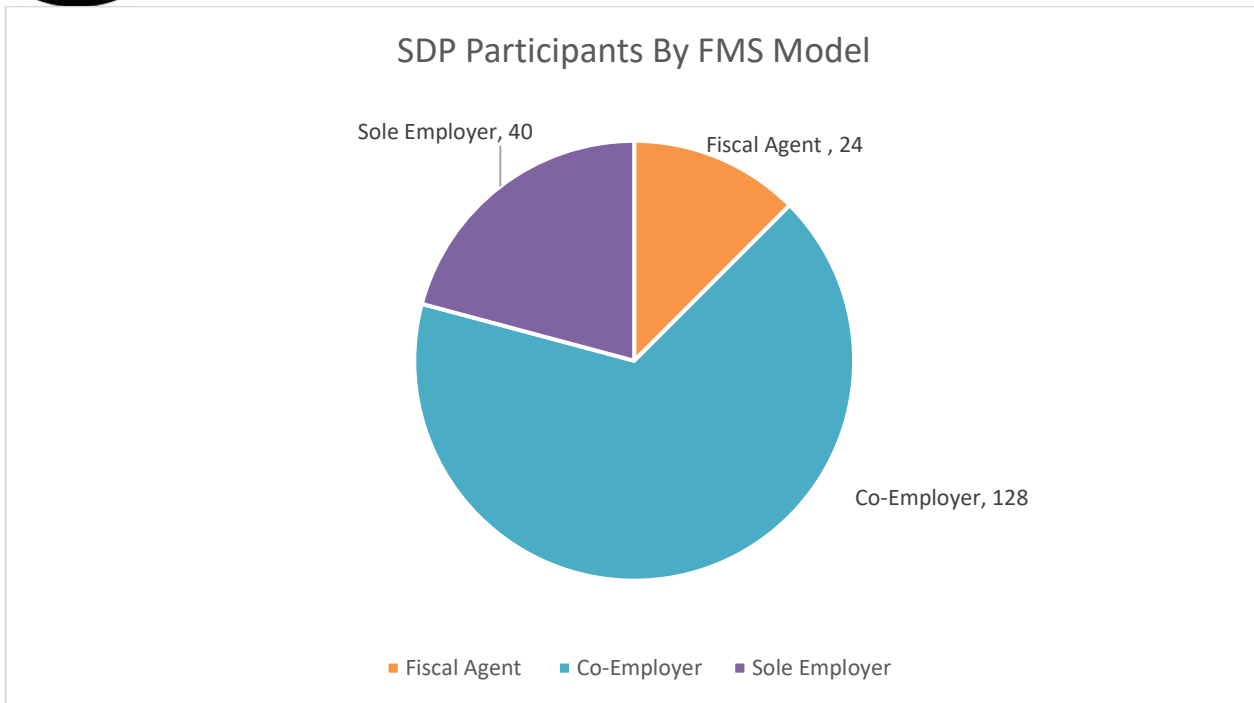
Monthly Budgets Certified





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****FMS agencies used by NLACRC SDP Participants: Aveanna, Mains'l, Cambrian, GT Independence, Acumen, & Casa Fiscal /Essential Pay**

NLACRC Implementation Updates

- Pre-enrollment Transition Support: On March 20th, 2023 the Department provided regional centers with a standardized vendorization packet for SDP Supports under service code 099. [SDP Standardized Vendorization Packet for Pre-Enrollment Services \(ca.gov\)](#)
- SDP Orientation is available:
 1. Through State Council <https://scdd.ca.gov/sdp-orientation/>
 2. Live through NLACRC on the 1st Monday of the month in English and 3rd Monday of the month in Spanish (unless there is a holiday, day may change).
RSVP: selfdetermination@nlacrc.org
 3. Virtually available at any time (24/7) through NLACRC website: [Self-Determination Orientation | NLACRC](#).
- Next Orientation meetings:
 - Monday May 8, 2023 (English) from 9AM-12:00PM
 - Monday April 17, 2023 & May 15, 2023 (Spanish) from 9AM-12:00PM
- Independent Facilitator Training by Claudia Cares. It is a 2-part training. Part I- 6 training seminars & 2 workshops. Part II-Mentorship. Training dates: April 24, May 1,8,15,22 & June 5, 12, 26 from 4-6pm. [Meeting Registration - Zoom](#)



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- Self Determination Support Group – April 19 at 4:30pm via Zoom. [Meeting Registration - Zoom](#)
- SDP Local Volunteer Advisory Committee- Thursday April 20, 2023 from 6:30PM-8:30PM
 - The meeting will be held virtually. The Zoom link can be found on NLACRC’s calendar.
 - Everyone is welcomed to attend meetings!
- SDP Local Volunteer Advisory Committee & Disability Voices United – Best Practices Subcommittee
 - The Best Practices Subcommittee is reviewing workflows and processes related to NLACRC’s implementation of Self Determination. The committee meets every other week.
- NLACRC is hosting a monthly partnership meeting with vendored FMS agencies. There is representation from the following NLACRC departments: Community Services, Accounting and Case Management.

Resources:

- Disability Voices United – SDP Connect Meetings (Every other Wednesday at 4:30-6pm) [Upcoming Events | Disability Voices United](#)
- Self Determination Program Service Definitions:
https://www.dds.ca.gov/wp-content/uploads/2019/05/SDP_Service_Definitions.pdf

FMS Providers Serving NLACRC Catchment Area:

Available FMS Services	FMS Model	Languages Spoken	Accepting participants?	Employee Burden Cost
Acumen	Bill Payer, Sole Employer	English & Spanish But have translators for other languages.	Yes. Consult required and it may take up to 2 months to transition.	15.1%
Aveanna Support Services	Bill Payer and Co-Employer (with nursing through home health agency only)	English, Spanish, Vietnamese, Cantonese, Mandarin and Trieu Chau	Not until June due to capacity.	13.6% + 3.3% sick pay They advise consumers to go with 20% just in case.
Cambrian	Bill Payer, Sole Employer, Co-Employer	English, Spanish, Vietnamese, Tagalog, Farsi	May 2023	25%
Casa Fiscal/Essential Pay	Bill Payer, Co-employer	English, Spanish, Mandarin	Not currently.	25%
GT Independence	Bill Payer, Sole Employer, Co-Employer	All Languages are supported to assist Individuals in the language of their choice	Not until June 2023.	Co-employer 19.5% Sole Employer-Varies depending on workers comp
Mains'l	Bill Payer, Sole Employer, and Co-employer	English Only	Waitlist	16.5% for Sole Employer 17.5% for Co-employer

LOS ANGELES COUNTY REGIONAL CENTER
Board Member Reporting Out Form

Name: Jordan Feinstock
Meeting: SDLVAC
Date of Meeting: 3/16/2023

1.	Number of Attendees	32
2.	Public Input:	<p>-Jacqui from The Legacy Center thanked the committee and NLACRC for getting the contracts out timely.</p> <p>-Fernando Gomez & Michael Carey brought up concerns regarding IF training. They would like to see Spanish - only training.</p> <p>-I brought up that we need to focus on other ethnic groups as well. And individuals that already in the program.</p>
3.	Points of Discussion:	<p>The Committee has a new member selected by SCDD. He is a self-advocate in SDP.</p> <p>The Committee had the RFP recipients present their projects.</p> <ul style="list-style-type: none"> • DVU was awarded Translation, Resource Fair and Training. They plan to have a summit and a resource fair in September at the SFV office. DVU will also be leading the SDP Support Group at NLA, the first meeting will be 3/22/23 at 4:30pm-6pm. • Claudia Cares was awarded IF Training and Coaching. Training dates to come. They plan to really hand hold individuals so they can truly become IFs and be able to service participants in NLACRC. Claudia is able to provide services in English and Spanish. She will rely on DVU for translation as needed. • The Legacy Center was awarded coaching and they also can support English and Spanish. <p>Emerging Leaders Program- They had an informational meeting on 3/16/23 same day as the LVAC. This is a great program that trains people with disabilities and their family member to become advocates. The program runs from May 11- June 8.</p>
4.	Reported out to Committee/Meeting:	<p>The Center Plan for Best Practice Committee was shared. The committee continues to work on improving the program.</p> <p>The Subcommittee working on NLACRC staff training reported they had reviewed training and provided feedback to SDP Supervisor and Manager. The committee would like more participation from LVAC, IF and participants in these trainings.</p>
5.	Area of Concerns:	None mentioned at this meeting.

6.	Action Items:	SDP Support Group flyer to be posted and distributed.
7.	Questions for the Board:	None
8.	Miscellaneous	I observed that the Spanish Interpreter was not utilized during meeting.

LOS ANGELES COUNTY REGIONAL CENTER
ARCA Reporting Out Form

Name: Lety Garcia
Meeting: ARCA Delegates Meeting
Date of Meeting: 3/16-3/17/2023

1.	Number of Attendees	Approx. 40
2.	Public Input:	
3.	Funding and Sustainability:	Upcoming Senate Hearings on DDS Budgets, increase in funding by \$64m allocated to revise the Core Staffing Formula
4.	Inclusive Communities:	Little Hoover Commission continues to investigate racial disparities in the Regional Center Purchase of Services. DDS has made recommendations on how to narrow the gap, analyze the data and make inroads in solving this.
5.	Flexible and Sustainable Service Models:	ARCA Grassroots Day Wed. 3/29, local legislative advocacy in April. Please volunteer to participate.
6.	Implementation of the Self-Determination Program:	More information and DDS involvement is needed to address the challenges of the Self Determination Program. There needs to be a standardization of services, and approving FMS so budgets can be approved swiftly and participants can attain services.
7.	Points of Discussion for the Board:	ARCA Academy at San Gabriel/Pomona Regional Center on Saturday May 6. All board members are welcome and I encourage everyone to attend.
8.	Miscellaneous:	
9.	Next Meeting:	June 15-16 in Sacramento.

Save the Date

ARCA Academy

Join the ARCA Academy training event to learn more about the roles and responsibilities of non-profit board of directors and what it means to be on a regional center board.

The event is free, and open to regional center board members. Please select one of the two available training event dates to participate in.

- Saturday, April 29 at Alta California Regional Center
- Saturday, May 6 at San Gabriel/Pomona Regional Center

Agenda

(subject to change)

9AM - Complimentary breakfast will be served

10AM - 1st plenary session, Themes and trends in developmental services

11AM - 2nd plenary session, Board member recruitment and retention

Noon - Lunch will be served

1-2PM - Breakout session #1

2-3PM - Breakout session #2

3-3:30PM - Closing



Minutes
ARCA Board of Directors
January 20, 2023
Embassy Suites, Sacramento

Board of Directors Members Present:

Lori Banales, Kelly Pennington, ACRC
Ed Araim, Randy Tellalian, CVRC
Gloria Wong, ELARC
Melinda Sullivan, Larry DeBoer, FDLRC
Melissa Gruhler, Dan Strauss, FNRC
Eric Zigman, GGRC
Patrick Ruppe, Joe Czarske, HRC
Lavinia Johnson, Joshua Souder, IRC
Michi Gates, Tracey Mensch, KRC
Gabriel Rogin, Rosemarie Perez, NBRC
Ruth Janka, Lety Garcia, NLACRC
Kim Smalley, RCRC
Larry Landauer, Liza Krassner, RCOC
Lisa Kleinbub, Frank Paré, RCEB
Glendora Pitre, SARC
Mark Klaus, SDRC
Jesse Weller, Gisele Ragusa, SG/PRC
Dexter Henderson, SCLARC
Omar Noorzad, Mark Wolfe, TCRC
Tony Anderson, Margaret Heinz, VMRC
Jane Borochoff, Vanda Yung, WRC

Board of Directors Members Absent:

Mike Sawyer, RCRC
Javier Zaldivar, SARC
Jesus Murillo, SCLARC
Terri Colachis, SDRC

ARCA Advisory Representatives

Pamela Crabaugh, TCRC, Co-Chair, Directors of Client Services

Aaron Olson, CVRC, Co-Chair, Community Services Directors

Guests Present:

Nancy Bargmann, Brian Winfield, Carla Castañeda, Jim Knight, DDS
Jacy Cohen, GGRC
Diana Dang, Jenny Dudikoff, KP Public Affairs
Ami Sullivan
Anh Nguyen
Maureen Fitzgerald
Michael LoBue
Robyn Souder
Scott Rice

ARCA Staff Present:

Amy Westling, Darline Dupree, Sidney Jackson, Daniel Savino, Vivian Umenei, Sally Williams, Rick Rollens

Call to Order

The meeting was called to order at 9:03 AM by President Mark Wolfe.

Introductions

Introductions were made around the room.

Approval of Agenda

The Board of Directors agenda was presented.

M/S/C: To approve the agenda.

Approval of Minutes

The minutes of the August 19, 2022, Board of Directors meeting were presented for approval.

M/S/C: To approve the minutes.

Public Comment

None.

32 Reasons For Collaboration

Brianna Pittman-Spencer, of the California Dental Association (CDA), gave a presentation (with Sidney Jackson and Daniel Savino) on last year’s collaboration between CDA and ARCA on a \$50M Budget request to fund the construction of special needs dental clinics. She gave an overview of the program,

its goals, and target populations.

President's Report

Mark Wolfe expressed his deep appreciation and respect for the line staff working both at regional centers and directly with individuals served, and hope that ongoing advocacy will see a long-term fix to their wages.

DDS Report

Nancy Bargmann spoke about the importance of the work referenced by Mark Wolfe, including the recently-created Emergency Coordinator positions at regional centers. She also briefly overviewed the basics of the January Budget, noting that \$8.6B of the \$14.2B TF is General Fund. This is a \$1.6B year-over-year increase. She also noted the only impact of the economic uncertainty in the developmental services proposed budget is a delay in a \$10M preschool integration grant.

The Coordinated Family Support Services pilot will launch soon; Kern and Lanterman regional centers have played a lead role in the testing of projects associated with this.

The Self-Determination Program is seeing an average of 91 new participants each month. Addressing Financial Management Services capacity is ongoing.

The Department will be sending out guidance related to DSP training stipends soon. The DSP training “university” and bilingual stipends will be rolled out later.

Treasurer's Report – Gloria Wong

Some adjustments to various line items were made; the resultant sum is ~\$34,000 over budget, which will be addressed in future budget amendments.

M/S/C: To accept the financial statements for December 2022

Better Messaging for Better Outcomes

Jenny Dudikoff and Diana Dang, of KP Public Affairs, gave an overview of the work KP is doing to support ARCA – and the regional centers – in messaging, and previewed upcoming projects to continue to build out ARCA’s communications assets.

ARCA Executive Director's Report – Amy Westling

ARCA Personnel Policies Update

The policies have been updated to reflect recent changes to state law related to sick and bereavement leave.

M/S/C To approve the revised personnel policies

Little Hoover Commission Follow-Up

In ARCA's formal response to the Little Hoover Commission, multiple specific changes were promised. Staff are now beginning to work directly with regional center staff to address the matters needed to implement those changes by the end of the calendar year. Separately, the legislative response to the additional changes proposed in the response, beyond those regional centers are capable of implementing without statutory or regulatory changes, has been strongly positive. It is not known when the Commission's report will be issued.

FY 2023-24 through FY 2025-26 Strategic Plan Draft

Staff have drafted details related to the four major draft strategic plan priorities consistent with discussions at the October 2022 strategic planning retreat. The draft strategic plan was briefly reviewed. Board members are requested to have their regional center boards review the draft and provide feedback to Amy Westling by the end of March. Final updates will be made to a version for consideration and adoption at the June Board meeting.

ARCA FY 2023-24 Budget Position

The draft Budget position was reviewed at the Executive Committee. Updates have been made, and the new draft was presented and considered by the Board. Major points include support for fully funding reduced caseloads and using that to begin more comprehensive salary reform starting with clinical staff, support for rate model adjustments and advocacy for a broader and automatic rate adjustment mechanism, and no position on the delayed implementation of the preschool grants.

M/S/C To approve the positions as presented

Legislative Report – Eric Zigman

Legislative Update

Calendar of Events – The first developmental services Budget hearing will likely be held on February 22nd, by Assembly Budget Subcommittee #1. The Senate's hearing will be on March 23rd. In both the budget and policy committees, there have been significant changes in both staff and membership; outreach is ongoing.

Supported Decision-Making – Staff have been exploring ways to address the major open issue in Supported Decision-Making (SDM) – the creation of a mandate for 'professional reliance,' to ensure an SDM document is treated as valid. In discussions with key stakeholders, there is a preference to allow the program to launch as-is, so further action on the part of ARCA on this topic will be deferred.

Generic Services Appeals Repeal Sponsorship – In ARCA's response to the Little Hoover Commission, one of the recommended changes to reduce barriers to access was a repeal of the mandate that families must not only pursue generic services, but once denied, appeal that denial. Assemblymember Lori Wilson (NBRC, RCEB, Alta catchments) is planning to introduce a bill to do this. She has offered to allow ARCA to sponsor the bill. In discussion, it was agreed that other entities, such as the family resource centers, may be cosponsors. Disability Rights California has identified additional changes they are interested in.

M/S/C To sponsor Asm. Wilson's bill.

Capitol Briefing Day

Capitol Briefing Day has been scheduled for Tuesday, February 7th. This event is limited to legislators and staff. It will be hosted via Zoom, so center-branded invitations are being developed so centers can invite district office staff.

Grassroots Day

This year's event will be held on Wednesday, March 29th, via Zoom.

Federal Updates

Rep. Kevin McCarthy (R, CA) has been elected Speaker of the House; however, the process by which he won the position indicates there will be a greater-than-usual degree of challenge in unifying the Republican caucus on major issues. Most critical among them is the debt ceiling, which (if unaddressed) will be breached this summer. The resultant economic harm would be major, rapid, and global.

Committee/Task Force Reports

Executive Committee – Mark Wolfe

The Committee discussed all matters presented here.

Board Delegates Group – Tracey Mensch

The Delegates met last night and talked about new work regional centers are doing, including strategic planning being done at North Bay and North LA County. The group also talked about at length about the Little Hoover Commission, how Lanterman Regional Center formulated a response to the Commission, a preview of ARCA's Board meeting, challenges facing centers in hiring new staff, and the Governor's January Budget.

Directors Group – Gabriel Rogin

The Group discussed service providers and HCBS compliance, the DRC equity brief, and the budgetary impact of telecommuting on regional centers.

Finance Committee – Lisa Kleinbub

The Committee met with DDS and had a lengthy and detailed discussion about the Budget, including current unallocated items and new policy proposals. The mandate that service providers become Medi-Cal providers was also considered. Separately, a survey to capture the costs of increased reliance on telecommuting will be distributed to regional centers.

Client Advisory Committee – Sidney Jackson on behalf of Andreas Economopoulos

The ARCA CAC met on Friday December 2nd. During the meeting, the committee members shared reports on the recent activities of their regional center. In addition, the group discussed how counties and cities have hearings on affordable housing and how the committee can register to be a part of the hearings. The next ARCA CAC meeting is scheduled for January 27, 2023.

Strategic Planning Committee – *Melinda Sullivan & Omar Noorzad*

The Committee looks forwards to receiving feedback from all centers’ boards on the draft plan.

Contract Negotiating Committee – *Larry Landauer*

No report.

Old Business

None.

New Business

None.

Information Sharing

None.

Adjournment/Next Meeting

The meeting was adjourned at 11:55 AM. The next meeting will be held on March 17, 2023, at 9:00 a.m. at the Westin Hotel in Sacramento.

DRAFT

North Los Angeles County Regional Center
Consumer Advisory Committee Meeting Minutes (Via Zoom)
March 1st, 2023

Present: Pamela Aiona, Jennifer Koster, Bill Abramson, and Suzanne Paggi – Committee Members

Alex, Destry Walker, Lesly Forbes, Elizabeth, Isai Rosa, Rani Narula-Woods, Michael Cortez, Jesse Leon - Guests

Jose Rodriguez, Yaneth Parvool, Robert Dhondrup, Chris Whitlock, Cristina Preuss, Lizeth Chavez, Arkaz Vardanyan, and Cesar Cuevas – Staff

Absent: Cynthia Somano

I. Call to Order & Introductions

J.Koster called meeting to order at 3:03 pm and introductions were made by all committee members, staff, and guests.

II. Consent Items

A. Approval of Agenda

M/S/C (J.Koster/S.Paggi) To approve the Agenda.

B. Approval of Minutes from February 1st, 2023 Meeting

M/S/C (J.Koster/S.Paggi) To approve the Minutes as presented.

III. Committee Business

A. CAC Chair Report

J.Koster stated that transportation and housing were discussed at the last meeting. No further information.

B. Presentation – Jesse Leon, Rani Narula-Woods, Michael Cortez (Metro)

The three presenters are in Community Relations at Metro. J.Leon discussed the ESFV LRT Project occurring in the San Fernando Valley and then covered the Community Leadership Council, which fosters community-based dialogue and opportunities arising from the project. J.Leon may be contacted at 818-701-384. R.Narula-Woods spoke about Metro Micro, a ridesharing service offered by Metro. M.Cortez covered the Low-Income Fare is Easy program, which provides transportation assistance to low-income individuals in LA County. More information on any of these topics can be found on Metro.net.

C. In Person Meetings

C.Preuss stated that surveys have been given to attendees of other public meetings to assess the interest in returning to in person meetings. The board committee members are open to the idea. J.Koster stated that a hybrid model can be good for attendees, and most in attendance agree with this suggestion. This topic will be discussed the following month for review.

Action item: J.Rodriguez and C.Cuevas will develop a survey to assess attendees' interest in in-person meetings.

- D. CAC Webpage Follow up – Suzanne Paggi
S.Paggi corresponded with C.Whitlock to build upon the information in the webpage. Per L.Chavez, the board does not need to approve the summary of the CAC on the webpage.

Action item: C.Whitlock and R.Dhondrup will meet with S.Paggi to discuss adding more information to the CAC webpage.

- E. Monthly Training/Presentation update
J.Rodriguez reviewed the upcoming calendar meetings and confirmed the presenters for these meetings.

Action item: L.Chavez and committee members will meet to discuss an ARCA presentation in the future.

- F. Topics for Quarterly Public Presentations
J.Rodriguez is looking for topics that the consumers are interested in that can be promoted to the community. The topics of interest would be different and separate from the existing calendar's topics. Housing and caring for pets were suggested.

Action item: J.Rodriguez will complete a schedule for quarterly public presentations. Participants should contact Jose to provide ideas.

IV. Identify Agenda Items for the Next Board Meeting

- A. Minutes from the March 1st, 2023 Meeting

V. Announcements/Information/Public Input

- A. Next meeting: April 5th, 2023
B. Committee Attendance
J.Rodriguez reminded everyone that attendance is tracked. S.Paggi announced that she will be stepping down from her position of vice chair.
C. 2023 NLACRC Life After High School

J.Rodriguez presented the flyer for “Life After High School,” an event that provides resources to consumers. The event will take place on March 16th, 2023. The vendors for NLACRC, as well as LAUSD, will be present to discuss the services they offer. R.Dhondrup mentioned an event taking place on March 13th that will provide resources for digital information.

D. Abilities Expo

J.Rodriguez reminded everyone of the upcoming Abilities Expo event.

VI. Adjournment

J.Koster adjourned the meeting at 4:49 pm.

Submitted by:

Cesar Cuevas

Administrative Assistant



North Los Angeles County Regional Center
Consumer Services Committee Meeting Minutes

February 15, 2023

Present: Andrew Ramirez, Cathy Blin, George Alvarado, Nicholas Abrahms, Rocio Sigala, Sharmila Brunjes, Erica Beall – Committee Members

Liz Chavez, Evelyn McOmie, Vini Montague, Gabriela Eshrati, Lilliana Windover, Cristina Preuss, Clarence Foster, Donna Rentsch, Malorie Lanthier, Dana Lawrence, – Staff Members

Jordan Feinstock, Leticia Garcia - NLA Board Members, Azucena Bustillos-Interpreter, Jasmine Barrios- Minutes Services - Guests

Absent: Brian Gatus

I. Call to Order & Introductions

Andrew Ramirez called the meeting to order at 6:00 pm

II. Public Input

No public input

III. Consent Items

A. Approval of Agenda
M/S/C (G. Alvarado/ A. Quiles) To approve the agenda as presented

B. Approval of Minutes of November 16th Meeting

M/S/C (R. Sigala/G. Alvarado) To approve the November 16th Meeting Minutes as presented

IV. Committee Action Items

A. Strategic Plan Focus Area Review – Andrew Ramirez
Per recommendation from the last Board Meeting, the Committees are being asked to review the Focus Areas of the Strategic Plan and identify items that can be used to create priorities for the Committee. Items pre-determined as potential Committee priorities by Andrew Ramirez and Evelyn McOmie have been highlighted in blue. Items identified to the Committee will be sent to the Executive Committee for implementation. The document will be sent to the Committee as a live document that can be annotated by Committee Members

in real-time. Committee Members are being asked to make their edits to the document by February 24, 2023. Committee Members can call Board Support for any issues that may arise.

- B. Discussion to Commence Hybrid Meetings – Evelyn McOmie
The Committee was asked to consider hosting hybrid meetings or to continue with virtual meetings only. Considerations were made for both sides.

M/S/A (R.Sigala/N.Abrahams/A.Ramirez) To continue virtual Committee meetings only through the remaining of this fiscal year, motion passed with one abstention from Andrew Ramirez.

V. Committee Updates

- A. Self-Determination Program Report Update - Gabriela Eshrati
Gabriela Eshrati reviewed the SDP Report as presented in the packet.

As of February 1st:

Participants have completed Orientation: 580

Total number of budgets that are certified: 202

Total number of budgets that are in the certification process: 2

Total number of spending plans in progress: 3

Total number of PCP's completed: 197

Total number of participants that have opted out of SDP after enrolled: 1

Total number of Inter-Regional Center Transfers (out): 2

Total number of participants that have fully transitioned into SDP with approved

spending plans and active SDP IPPs: 168

On December 30, 2022; the Department of Developmental Services (DDS) provided an update regarding the continuation of services when a budget year has ended and there is no new budget or spending plan. The directive states that Regional Centers are to continue funding for services either by extending budget year (if they have unused funds) or continuing the same budget.

SDP Local Advisory Committee Board Liaison - the duties for this open role was submitted to Board Support to be sent to Board Members to solicit interest.

Gabriela also reported that NLA has recently transitioned 11 individuals in January, noting that some FMS providers are now accepting new clients. She will send a list of the names of the FMS providers to the Board and an update on the process.

- B. Monthly Consumer Competitive Employment Report - Vini Montague
Vini reviewed this report as presented in the packet that compares months in regards to consumers who are competitively employed.

Residence Type- total increase of 9 consumers within all residence types

Ethnicity- increase of 3 Asian consumers, 2 Black/African American consumer, 7 Hispanic consumers and -4 White consumers. Total increase of 9 consumers within all ethnicities.

- C. Intake Data by Location Update - Evelyn McOmie
This report was made at the Committee's request to break out the Intake Data by age, per Valley. Evelyn presented the sample as presented in the packet. The actual data is being compiled and this report will be reviewed with the Committee along with the quarterly reports.
- D. Transportation Services Shortage Update – Evelyn McOmie
Evelyn reported reviewing an RFP from a viable agency from Ventura County. Interviews are being held the last week of February and the referral is being reviewed by the Executive Committee.
- E. Consumer Onboarding Policy Steering Committee Update -Evelyn McOmie
In addition to the current revision of the Onboarding Policy, the workgroup has created an interactive roadmap that shows onboarding steps that has links to additional information and 45-second videos to help guide consumers/families. A QR code was also created for the flyer that brings visitors to the interactive map.
The completed iterations of the Onboarding Policy, the roadmap and survey will be presented to the Board once completed.
- F. 2nd Quarter Consumer Diagnostic Report - Evelyn McOmie
Evelyn reviewed this report as presented in the packet.
As of December 31, 2022, NLA has served 30,295 consumers for the quarter. Data is broken down by locations, diagnostic elements.
- G. 2nd Quarter Consumer Diagnostic Report by Age – Evelyn McOmie
Evelyn reviewed this report as presented in the packet.
- H. 2nd Quarter Consumer Intake report - Evelyn McOmie
Evelyn reviewed this report as presented in the packet.
This is the previous iteration of the report and shows the total number of intake services from the quarter.

- I. 2nd Quarter Exceptions Report - Evelyn McOmie
Evelyn reviewed this report as presented in the packet.
- J. 2nd Quarter Appeals Report – Evelyn McOmie
Evelyn reviewed this report as presented in the packet.
It was noted that the number of NOA’s sent in Q1 (665) was significantly lower than the number of NOA’s sent in Q2 (862). Evelyn will look into the specifics of the rise in the number of NOA’s and report back to the Committee on her findings.
- K. 2nd Quarter NOAs Reports by Ethnicity/Age, etc. - Evelyn McOmie
Evelyn reviewed this report as presented in the packet.
- L. 2nd Quarter 4731 Report - Evelyn McOmie
Evelyn reviewed this report as presented in the packet.
- M. 2nd Quarter Community Resource Development Plan (CRDP) Report - Evelyn McOmie
Evelyn reviewed this report as presented in the packet.
- N. Board Audit: Has the Board properly referred service standard issues to this Committee?
Evelyn believes that the answer to this question is ‘yes’, based on the work done by the Committee to rectify concerns related to Early Start Services and the creation of a Workgroup to develop an Onboarding Process Policy.

VII. Chief Consumer and Community Services Officer Report - Evelyn McOmie
FMS AB637 (SPD) Status Update - The proposal has been submitted to DDS and is still under review. There have been no response questions submitted to NLA thus far, Evelyn will provide updates as they become available. DDS informed NLA that they were looking for a statewide solution.

VIII. Meeting Action Item Review

- A. Committee Action Log

IX. Board Meeting Agenda Items

The following items were identified for the Committee’s section of the next Board Meeting agenda:

- A. Minutes of the February 15th Meeting
- B. Strategic Plan Focus Area Selection

X. Announcements / Information Items / Public Input

- A. Committee Attendance Log
- B. Committee Critical Calendar
- C. Next Meeting: Wednesday, April 19th, 2023 at 6:00 p.m.
- D. Public Input

Cathy Blin asked for recommendations for a dentist who takes wheelchair patients.

Rocio Sigala recommended a CIE Clinic on CIA and Paid Internship opportunities to increase number of employed consumers.

Jordan Feinstock shared that he felt that hybrid meetings are a way to increase networking with potential employees and shared resources.

XI. Adjournment

Andrew Ramirez adjourned the meeting at 7:05 p.m.

Submitted by:

(*) *Lizeth Chavez*

Executive Administrative Assistant

() The majority of these minutes are taken from the Minutes Service submission and reviewed/edited as presented herein by NLACRC staff.*

NLACRC – VENDOR CONTRACT REQUEST – EXECUTIVE SUMMARY

FMRC Health Group

Vendor #: PL2146

Svc Code: 116

Date: 3/23/23

Other Vendorizations with Vendor’s Tax Identification Number (TIN):

Vendor #	Service Code	Description
n/a		

Vendor Name: FMRC Health Group
Vendor Number: PL2146
Service Code: 116
Service Code Description: Early Start Specialized Therapeutic Services
Service Address: 1008 W. Avenue M14, Suite A
Palmdale, Ca. 93551

Service Description: FMRC Health Group (FMRC) will provide occupational therapy by a licensed occupational therapist. They will serve consumers who have developmental delays in the areas of physical development, cognitive development and social or emotional development. Goals are to assess children from birth to 3 years old, to identify the presence of a developmental delay.

Will provide intervention services to children who present with developmental delays or are at risk for a developmental delay through evidence-based therapy. Aim to improve children’s engagement in meaningful play, activities of daily living, rest and sleep, work, play/leisure, social participation, pre-academic skills, fine motor skills, gross motor skills, sensory processing, self-regulation, and social emotional skills. FMRC will also empower the parents of the children served through client-centered and evidenced based intervention to give them the tools needed to promote child occupations that foster appropriate engagement and interactions.

Service Area: Antelope Valley

Staffing:

- Occupational Therapist
 - Pediatric Occupational therapy assistant

Assessment and Intervention services will be delivered on 1:1 basis of therapist to consumer. The consumer will include the caregiver and child.

Employment Component: N/A

Exceptional Conditions: Vendor is fingerprint cleared



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Contract Summary and Board Resolution

No.	Description	Contract Summary
1.	Contract Overview: (New or Amendment) (POS or OPS)	New - Professional Services Agreement Purchase of Services (POS)
2.	The Name of Vendor or Service Provider	FMRC Health Group Vendor Number PL2146, Service Code 116
3.	The Purpose of the Contract	Contractor will provide Early Start Specialized Therapeutic Services to consumers aged birth to thirty-six (36) months who require specialized services as deemed necessary based on informed clinical opinion. The services must be identified in the Individualized Family Service Plan. Early Start Specialized Therapeutic Services include, but are not limited to: services necessary to increase or maintain health and/or developmental progress; and, when provided as ancillary to these services, family and/or individual education and training; family support and counseling; provider travel; interagency consultation; and consultation with and training for other involved professionals. Vendors shall be individuals offering these services, and shall ensure possession of licenses, certifications and/or credentials as required by the State of California to practice in the field being offered. In addition, the vendor shall have at a minimum, one year's experience working with persons with developmental disabilities.
4.	The Contract Term	Five (5) year contract effective May 1, 2023 through April 30, 2028.
5.	The Total Amount of the Contract	Projected annual cost is \$110,419.20 per year, or \$552,096.00 over the entire five (5) year term of the contract based on cost statement submitted.
6.	The Total Proposed Number of Consumers Served	Projected 20 consumers per month.
7.	The Rate of Payment or Payment Amount	Payment will be reimbursed to service provider based on 1) the actual services authorized; 2) the actual services provided; and 3) the authorized \$115.02 per hour rate.



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8.	Method or Process Utilized to Award the Contract.	Based on vendorization requirements under statute and regulation for Early Start Specialized Therapeutic services.
9.	Method or Process Utilized to Establish the Rate or the Payment Amount	Negotiated hourly rate of \$ 115.02 is based on a cost statement. The rate negotiated complies with WIC, Section 4691.9 (b) which states that effective July 1, 2008 “no Regional Center may negotiate a rate with a new service provider, for services where rates are determined through a negotiation between the Regional Center and the provider, that is higher than the Regional Center’s median rate for the same service code and unit of service, or the statewide median rate for the same service code and unit of service, whichever is lower.” The provider’s stated cost is lower than the statewide median rate as of January 1, 2023 as of \$124.24. There is no NLACRC median rate for service code 116.
10.	Exceptional Conditions or Terms: Yes/No If Yes, provide explanation	DDS approval for this service code is required per Title 17 regulation and 2013 program advisory. NLACRC received DDS approval to vendor service code 116 programs on August 31, 2021. Request for Vendorization (“RFV”) published on October 15, 2021. There is no start-up funding associated with this RFV.



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Contract Summary and Board Resolution

The North Los Angeles County Regional Center’s (“**NLACRC**”) Executive Committee on behalf of the Board of Trustees reviewed and discussed the Professional Services Agreement (“**Contract**”) for **FMRC Health Group** and passed the following resolution:

RESOLVED THAT in compliance with NLACRC’s Board of Trustees Contract Policy, the Contract between NLACRC and **FMRC Health Group** was reviewed and approved by NLACRC’s Executive Committee on behalf of the Board of Trustees on **March 29, 2023**.

NLACRC’s Executive Committee on behalf of the Board of Trustees hereby authorizes and designates any officer of NLACRC to finalize, execute and deliver the Contract on behalf of NLACRC, in such form as NLACRC’s legal counsel may advise, and on such further terms and conditions as such Officer may approve. The final terms of the Contract shall be conclusively evidenced by the execution of the Contract by such Officer. For purposes of this authorization, an “Officer” means NLACRC’s Executive Director, Chief Consumer and Community Services Officer, Chief Financial Officer, Chief Human Resources Officer, or Chief Information Officer, and no one else.

Certification by Secretary: I certify that: (1) I am the Secretary of the NLACRC; (2) the foregoing Resolution is a complete and accurate copy of the Resolution duly adopted by NLACRC’s Executive Committee on behalf of the Board of Trustees; (3) the Resolution is in full force and has not been revoked or changed in any way.

Lillian Martinez, Board Secretary

March 29, 2023

Date

North Los Angeles County Regional Center
Government & Community Relations Committee Meeting Minutes

March 15, 2023

Present: Andrew Ramirez, Nicholas Abrahms, Rocio Sigala, Brian Gatus, Cathy Blin, Jordan Feinstock, George Alvarado, Sylvia Brooks-Griffin, Sharmila Brunjes, Andrea Devers – Committee Members

Robert Dhondrup, Lizeth Chavez, Liliana Windover, Ruth Janka, Gabriela Eshrati, Evelyn McOmie, Evan Ingber, Cristina Preuss – Staff Members

Michelle Heid – Legucator, Leticia Garcia, Ana Quiles, David Coe - Board Members, Anthony - Coach for George Alvarado, Jasmine Barrios- Minutes Services, Adriana, Guests

Absent:

I. Call to Order & Introductions

Jordan Feinstock, Committee Chair, called the meeting to order at 6:02 p.m.

Jordan introduced himself as the current Committee Chair, the former Chair and Vice-Chair of the NLA Self-Determination Local Volunteer Advisory Committee, and a current Board of Trustees Member.

The Committee Members and NLA staff introduced themselves.

II. Public Input

No public input

III. Consent Items

A. Approval of Agenda

M/S/C (A. Ramirez/S. Brooks-Griffin) To approve the agenda as presented.

B. Approval of Minutes from the January 18th Meeting.

M/S/C (N. Abrahms/A. Ramirez/S. Brooks-Griffin) To approve the January 18th Meeting Minutes as presented. The motion was approved with one abstention from S. Brooks-Griffin

IV. Legucator Report – Michelle Heid

A. February Report

Michelle reviewed the report as presented in the packet. Highlights include:

Legislative Update

After the holiday season, the Legislature reconvened the 2023-24 session on Wednesday, January 4th. On January 5th, Senate President pro Tempore Atkins announced the committee chairs and membership for the 2023-24 Session. Assembly Speaker Rendon

announced his Leadership and Committee Chair and Vice Chair Appointments in December but released the full committee membership on January 18th. Of particular interest to our community are the following committee chairs: Senate Budget: Senator Nancy Skinner (D), Chair Budget Sub 3 on Health and Human Services: Senator Caroline Menjivar (D), Chair, Human Services: Senator Marie Alvarado-Gil (D), Chair, Assembly Budget: Assembly Member Phil Ting (D), Chair, Budget Sub 1 on Health and Human Services: Assembly Member Dr. Joaquin Arambula, Chair, Human Services: Assembly Member Corey Jackson, Chair

Legislative Bills

February 17th, 2023, marked the bill introduction deadline for the 2023-24 session. All bills have been introduced and are moving through the legislative process, which begins with committee assignments and initial hearings in those houses. In addition, a few bills have been explicitly introduced related to regional center services, individuals with developmental disabilities (see below), and others related to special education, among other topics relevant to the disability community.

AB 649 (Wilson) Developmental Services

Existing law prohibits regional centers from purchasing any service that would otherwise be available from Medi-Cal, Medicare, and private insurance, among other sources, when a consumer or a consumer's family meets the criteria of this coverage but chooses not to pursue that coverage. Existing law also prohibits regional centers from purchasing medical or dental services for a consumer three years of age or older unless the regional center is provided with documentation of a Medi-Cal, private insurance, or a health care service plan denial, Page 3 of 13 Engaging and Empowering the Disability Community 14 and the regional center determines that an appeal by the consumer or the consumer's family of the denial does not have merit. This bill would delete both of those prohibitions on regional center purchases. Sponsored by: Association of Regional Center Agencies (ARCA).

The Legislative Analyst's Office - 2023-24 Budget Proposal

The Legislative Analyst's Office (LAO) published a report addressing the Governor's 2023-24 Budget Proposal related to the Department of Developmental Services (DDS). Recent years have seen a variety of policy initiatives for the DDS system, and the LAO found the Governor's proposals for new spending initiatives to be generally reasonable. Those include enhancing the Safety Net for individuals with relatively severe needs and establishing an Autism Services Branch within DDS. The Governor also proposed delaying the Preschool Inclusion Grants by two years (\$20 million over two years, allocated in the 2022-23 budget) as part of a savings solution to a projected multi-year budget deficit projection.

Fun Fact

While the bill introduction deadline has come and gone, and all bills introduced in the current session are in print, the "gut-and-amend" strategy allows for a bill that has already passed one house to be gutted and then amended with a completely different idea. This can occur at any time during the legislative session but often occurs in the last days, where

a bill, possibly with limited support, is gutted for an idea brought forth by a specific interest.

DDS Directives related to COVID-19

On October 17th, 2022, Governor Newsom announced that the State of Emergency would end on February 28th, 2023. Therefore, all waivers, modifications, or directives related to the public health emergency will expire and not be extended beyond February 28th, 2023. Several Directives were, however, extended to June 30th, 2023, in Trailer Bill Language, SB 188, effective June 30th, 2022.

DS Task Force

The DS Task Force provides guidance on delivering services to Californians with intellectual and developmental disabilities. Forty-two individuals serve on the full DS Task Force, while an additional 115 serve on the 5 Task Force Workgroups (Community Resources, Oversight, Accountability and Transparency, Safety Net, Service Access & Equity, and System & Fiscal Reform). Meeting information and recordings of the meetings are available at the website above. Full Task Force Meeting. The Task Force met on January 19th, where DDS presented an overview of the DDS 202324 Governor's Budget. Upcoming DS Task Force Meetings • No dates published as of February 27th, 2023.

Little Hoover Commission

The Little Hoover Commission is an independent California state oversight agency currently studying California's Department of Developmental Services. Hearings and roundtable discussions were held in late 2022, and a report is expected to be issued.

ARCA Recommendations for Little Hoover Commission

ARCA submitted a letter to the Commission with their ideas, covering topics ranging from ending family fees, eliminating the requirement for families' appeal denials from general resources to letting social recreation be easier to use, and updating regional center funding calculations. ARCA's recommendations in the following areas provide a roadmap to enhancing service access and equity. The letter goes on to provide specifics on:

- Systemic barriers - challenges in navigating the system, including accessing generic services, a statute to use the least-costly vendor, median rates, and family fees
- System capacity - overall funding, high caseloads, inadequate service provider network, and data needs
- Racial, ethnic, and linguistic equity initiatives - equity data, equity grants, individualized services, and flexibilities in social recreation
- Opportunities for Greater Consistency across regional centers in the areas of family support, website transparency, vendorization process, and intake

ARCA Webinar Series

The Association of Regional Center Agencies (ARCA) has a series of webinars on topics relevant to the disability community in CA. These webinars can all be viewed at the website above and include topics such as employment, regional centers and how services start, social recreation, understanding the HCBS final rule, and emergency preparedness. In addition to the webinars, resources on the topics are often provided.

Disability Rights California's Voting Hotline

A quarter of all Californians have a disability, and it is estimated that close to four million are eligible to vote. That represents a large and influential group of voters deeply impacted by lawmakers and policies that depend on how many people vote for them. Therefore, it is critical for all Californians that voters with disabilities have full and equal access to the polls. However, if you have a disability, that might mean you encounter barriers to voting or difficulty finding instructions about casting your vote.

California Disability Advocacy Conference

The Arc of California, Easterseals, and United Cerebral Palsy will present the 16th Annual California Disability Advocacy Conference titled "Discovering the Next Frontier: Charting Your Path Forward." The online conference will explore new opportunities for inclusion, independence, employment, and advocacy. Sessions will be held via Zoom from 9:00 a.m. to 12:00 p.m., April 25th through 27th, followed by a Local Advocacy Day on Friday, April 28th, 2023. "Join the disability community from across the state as we learn together how to advocate and make a change in our lives, our communities, and the world." The conference was previously named the Developmental Disabilities Public Policy Conference. The new name more accurately reflects the vast array of topics covered at the conference. Early Bird ticket sales begin March 1st. In addition, scholarships are available by application to allow people with developmental disabilities, their family members, and/or their direct support staff to attend the conference at a reduced price of \$5.

V. Committee Business Action Items

A. Upcoming NLACRC Grassroots and Legislative Activities update – Robert Dhondrup

The department has completed its first Legislative 101 training; the follow-up 102 training will be focused on a comprehensive look at 125 bills that could impact the community. There were 12 guests at the initial 101 training, and the training will be done in a video module for others to view. Three new legislators are in the catchment area, and priorities include modernizing the Core Staffing Formula. Zoom interviews for all legislators are being scheduled, and two have been confirmed so far. The Legislative visits will consist of 20 minutes of prep and 30 minutes with the legislator. Each attendee will have about 3-4 minutes to share their story or ask questions. Involved individuals were asked to think about what they would like to share before the legislative meetings.

B. ARCA Grassroots update – Robert Dhondrup

ARCA's Grassroots target date will be March 29, 2023. ARCA requests constituents to represent the community, and Senator Portantino will meet at 11:30 a.m.

C. Discussion of Framework for Strategy Implementation of Board's Disability Community Organization, Service Provider, and Elected Representative Visit Policy – Ruth Janka

Ruth reviewed this policy as presented in the packet. This policy provides guidelines for how to coordinate visits. It also requires all Board Members to participate in at least one disability community organization, legislative, and services provider event. Upon completion of the event, a Board Member should provide feedback on the visit at the following Board Meeting. Ruth would like to update the Critical Calendar to add the presentation for this policy to take place at the beginning of the FY to inform Board

Members of the expectations. Ana Quiles recommended that this policy be included in the New Board Member Orientation information. Board Support will be available to assist Board Members with attending various events and will develop a method for tracking compliance. A critical draft calendar to reflect the presence of the policy at the beginning of the FY. The Board Responsibilities Policy will also be revised to include this policy in addition, tracking for participation and notifications to Board Members of opportunities. All of these changes will be presented to the Board at the next meeting for a vote.

Concerns were raised about the additional commitments required for Committee Members assigned to the Government and Community Relations Committee.

M/S/A (A. Quiles/A. Ramirez) To approve an updated policy to include the requirements for the Government and Community Relations Committee to be presented to the Board. The motion passed with two oppositions from J. Feinstock and Sh. Brunjes

D. Discussion to Commence Hybrid Meetings – Jordan Feinstock

Jordan proposed hybrid meetings for the Committee. After discussion, it was noted that for hybrid meetings to be held, 60% of the Committee would be required to attend in person. In addition, concerns were raised regarding the length of the meetings, causing a long commute for members.

Committee meetings will continue to be held virtually for the remainder of the FY22-23.

E. Strategic Plan Focus Review for Committee – Jordan Feinstock

The areas identified as Training, Education, Awareness, Service Access, and Equity were highlighted in the Strategic Plan. Liz will send out the document to the Committee for review. Feedback can be sent to Board Support with a cc to Evelyn Mc.Omie and Andrew Ramirez to be cross-referenced with the work the Consumer Services Committee has completed. Feedback from the Committee is requested by March 24, 2023.

F. Social Media – Robert Dhondrup

Robert gave an update on the Social Media Executive Summary presented in the packet. The Executive summary covers both January and February 2023. Robert mentioned that social media monitoring would be tailored to include community engagement. In addition, Digital Media will be a focus moving forward. A 1-page dashboard will also be included in future iterations of the summary.

G. Legislative Update

1. FY21-22 Legislative Bills– Ruth Janka

These bills were included for a reference regarding letters of support NLA presented for the previous legislative session. Unfortunately, none of last year's bills are active for this legislative cycle.

2. FY22-23 Legislative Bills – Ruth Janka

A list of 125 bills with active links will be sent to the Committee for review. For example, AB312 regarding affordable housing would create a directory of affordable housing. In addition, AB423, AB445, AB447, AB545, AB1157, AB1588, SB37, and

SB299 were highlighted as bills that the Committee may be interested in taking a position on as they all would affect the disability community. The community is being asked to review the list and send feedback to Board Support to continue progressing on the Committee's "off" month. Feedback would include identifying the bills that are important for NLA to support.

Michelle clarified that the packet contains ARCA's legislative priorities that they will present at the upcoming ARCA Grassroots event on March 29th. Leticia Garcia requested the identification of bills that will be addressed at NLA's upcoming Legislative Event. One item identified would be the Core Staffing Formula update bill.

After discussion, Ana Quiles recommended revising the Critical Calendar to review legislative bills and determine priorities earlier in the year. Although it was determined that Board Support would send out the bill list to the Committee, Board Support will create a survey for the Committee to vote for their top 5 legislative priorities to be discussed at the NLA Grassroots Outreach event. The deadline for feedback from the Committee is March 27th. The final list will be sent to the Committee on March 31st for visits the following week.

M/S/C (A. Quiles/S. Brunjes) To approve using a Doodle Survey by Board Support to identify the top 5 legislative priorities/bills for discussion at the upcoming NLA Grassroots event.

D. Local Grassroots Marketing and Outreach – Cristina Preuss

Ruth shared that Dr. Michael Fernandez is no longer with NLA and that until his role has been filled, Cristina Preuss will be presenting the information.

1. School Districts/SELPA Outreach Update– Cristina Preuss

Cristina shared the information as reviewed in the packet. Highlights include: Valley College, Santa Clarita Preschool Fair, AV College, and Palmdale School District received information about referrals, intake, and assessment.

2. Language Access and Cultural Competency Plan – Status Update– Christina Preuss

Cristina reviewed the information presented in the packet. Highlights include: Translation of the Specialist's flyers has been developed internally and is available in English, Spanish, Farsi, and Tagalog We are working with Propio to get a quote for the following documents to be translated into Tagalog, Farsi, and Armenian: Consumer and Family Guide, Common Services Brochures, General information Brochure.

G. Board Audit Questions – Robert Dhondrup and Evan Ingber

1. Status Update: Center's training and information plan alignment with the center's mission, vision, and values statement

The Board requested the Training Plan be included in the packet. The Mission, Vision, and Values training module is completed in-person for all new hires. However, the module will be sent to the Committee via email. In addition, concerns were raised regarding the addition of instructions on how individuals can

be their own coordinators. Evan will create training for this to be included in the new parent orientations.

VI. Review of Meeting Action Items (Item Owner and Due Date)

- A. Committee Action Log was reviewed
- B. Review the Board Member Responsibility policy and align it with the Committee's disability organization visit policy. (Ruth Janka)
- C. Update the GCR Critical Calendar to include the review of the elected representative visit policy to July (Liz Chavez)
- D. Notify the Board of opportunities to attend a service provider or CBO event (Liz Chavez)
- E. Email the Strategic Plan Implementation Metrics via Board Support. Board Members are to provide feedback by March 24. (Liz Chavez and Committee)
- F. Email bill list links and doodle survey for Committee to determine top 5 legislative priorities. Committee is to submit responses by March 27. (Liz Chavez and Committee)
- G. Add FY 22-23 Legislative priorities to the packet for Grassroots Visits (Robert Dhondrop)
- H. To include information on how individuals can become their own service coordinator in the New Consumer Orientation materials (Ruth Janka and Evan Ingber)

VII. Board Meeting Agenda Items

- A. Minutes of the March 15th Meeting

VIII. Announcements / Information / Public Input

A. Next Meeting: Wednesday, May 17th, at 6:00 p.m.

B. Committee Attendance

Public Input

George Alvarado shared recent positive reviews that customers have written about his job on Yelp; the Committee congratulated George on his accomplishments.

Ana thanked the Committee for their continued work and patience on these challenging subjects and acknowledged their efforts.

Robert Dhondrop shared a video that the social media team has been working on regarding NLA marketing related to digital media.

IX. Adjournment

Jordan Feinstock adjourned the meeting at 9:32 p.m.

Submitted by:

(*) *Lizeth Chavez*

Executive Administrative Assistant

() The majority of these minutes are taken from the Minutes Service submission and reviewed/edited as presented herein by NLACRC staff.*

North Los Angeles County Regional Center
Vendor Advisory Committee Meeting Minutes

March 2, 2023

Present: Suad Bisogno, Alex Kopilevich, Andrea Devers, Lisa Williamsen, Bob Erio, Daniel Ortiz, Dana Kalek, Cal Enriquez, Nick Vukotic, Don Lucas, Erica Beall, Cathy Carpenter – **Committee Members**

Ruth Janka, Liliana Windover, Vini Montague, Evelyn McOmie, Venus Rodriguez-Khorsani, Lizeth Chavez – **Staff Members**

Michelle Heid - Legucator, Dolly Sharma -Minutes Services, Shelly Hash - Interpreter, and approximately 98 Service Providers- **Guests**

Absent: Jodie Agnew Navarro, Rosalyn Daggs

I. Call to Order & Introductions

Suad Bisogno, Chair, called the meeting to order at 9:30 a.m.

II. Public Input

Suad shared that no feedback was received from the Committee regarding Self-Determination questions. Therefore, Suad plans to have a Q&A Session with a Self-Determination Specialist at the next Committee meeting to help address these questions. It was also noted that a Social Hour would be held for providers to learn more about Certified Employee Support Credential on March 16th at 12 p.m.

Naomi (no last name given) had questions about remote services and ABA; the agenda will address the topics.

Michele Linares, a speech pathologist from the California Speech and Hearing Association, shared information about the Anaheim Convention being held at the end of March. Recruiter and vendor tables are still available; more information can be found on cache.org.

Victoria Berrey, from Family Focus Resource Center, shared that a new series is being held, Coffee and Conversation, where parents and FFRC meet inside Regional Center offices. The inaugural event was held on February 16th in Antelope Valley.

The Free to Be Me Festival, an event specifically for the disabled community, will be held Saturday, March 11th, in Santa Clarita Valley.

III. Consent Items

A. Approval of Agenda

M/S/C (L. Williamsen/D. Kalek) To approve the agenda as presented.

B. Approval of Minutes from the February 2, 2023 Meeting

M/S/C (L. Williamsen/A. Kopilevich) To approve the Minutes as presented.

III. **Legislative Report** – Michelle Heid

Michelle reviewed the report as presented in the packet. Highlights include:

State of Emergency

In October, Governor Newsom announced that the COVID-19 State of Emergency would end on February 28th, and on January 30th, President Biden announced the federal Public Health Emergency would end on May 11th. It is unclear at this time what, if any, impact the ending of the State of Emergency in California will have. Still, there may be impacts to access to health services via telehealth or changes to directives issued through the Department of Developmental Services, as we have seen as the winding down from the public health emergency has been ongoing.

Legislative Bills

February 17th, 2023 marked the bill introduction deadline for the 2023-24 session. All bills have been introduced and are moving through the legislative process, which begins with committee assignments and initial hearings in those houses. In addition, a few bills have been explicitly introduced related to regional center services, individuals with developmental disabilities (see below), and others related to special education, among other topics relevant to the disability community.

AB 649 (Wilson)

Developmental Services existing law prohibits regional centers from purchasing any service that would otherwise be available from Medi-Cal, Medicare, and private insurance, among other sources, when a consumer or a consumer's family meets the criteria of this coverage but chooses not to pursue that coverage. Existing law also prohibits regional centers from purchasing medical or dental services for a consumer three years of age or older unless the regional center is provided with documentation of a Medi-Cal, private insurance, or a health care service plan denial, and the regional center determines that an appeal by the consumer or the consumer's family of the denial does not have merit. This bill would delete both of those prohibitions on regional center purchases. Sponsored by: Association of Regional Center Agencies (ARCA). The bill was referred to the Committee on Human Services with no hearings scheduled as of 2/27/2023.

Fun Fact

While the bill introduction deadline has come and gone, and all bills introduced in the current session are in print, the "gut-and-amend" strategy allows for a bill that has already passed one house to be gutted and then amended with a completely different idea. It can occur at any time during the legislative session but often occurs in the last days, where a bill, possibly with limited support, is gutted for an idea brought forth by a specific interest.

Legislative Calendar

January 4th, 2023 – Legislature reconvenes following winter holiday season
February 17th, 2023 – Last day for bills to be introduced
March 30th, 2023 – Spring Recess begins upon adjournment
April 10th, 2023 – Legislature reconvenes from Spring Recess
June 2nd, 2023 – Last day for each house to pass bills introduced in that house
June 15th, 2023 – Budget Bill must be passed by midnight
July 14th, 2023 – Last day for policy committees to meet and report bills
Summer Recess begins upon adjournment, provided Budget Bill has been passed

DS Task Force

The DS Task Force provides guidance on delivering services to Californians with intellectual and developmental disabilities. Forty-two individuals serve on the full DS Task Force, while an additional 115 serve on the 5 Task Force Workgroups (Community Resources, Oversight, Accountability and Transparency, Safety Net, Service Access & Equity, and System & Fiscal Reform). Meeting information and recordings of the meetings are available at the website above.

Little Hoover Commission

The Little Hoover Commission is an independent California state oversight agency currently studying California's Department of Developmental Services system (DDS). Hearings and roundtable discussions were held in late 2022, and a report is expected to be issued.

Disability Rights California's Voting Hotline Is a "Lifeline" for Voters with Disabilities

A quarter of all Californians have a disability, and it is estimated that close to four million are eligible to vote. That represents a large and influential group of voters deeply impacted by lawmakers and policies that depend on how many people vote for them. Therefore, it is critical for all Californians that voters with disabilities have full and equal access to the polls. However, if you have a disability, that might mean you encounter barriers to voting or difficulty finding instructions about casting your vote.

California Disability Advocacy Conference

The Arc of California, Easterseals, and United Cerebral Palsy will present the 16th Annual California Disability Advocacy Conference titled "Discovering the Next Frontier: Charting Your Path Forward." The online conference will explore new opportunities for inclusion, independence, employment, and advocacy. Sessions will be held via Zoom from 9:00 a.m. to 12:00 p.m., April 25th through 27th, followed by a Local Advocacy Day on Friday, April 28th, 2023. "Join the disability community from across the state as we learn together how to advocate and make a change in our lives, our communities, and the world." The conference was previously named the Developmental Disabilities Public Policy Conference. The new name more accurately reflects the vast array of topics covered at the conference. Early Bird ticket sales begin March 1st. In addition, scholarships are available by application to allow people with developmental disabilities, their family members, and/or their direct support staff to attend the full conference at a reduced price of \$5.

V. **Executive Director's Report** – Ruth Janka

Ruth reviewed the report as presented in the packet. Highlights include:

Recent Legislative Update

A recent legislative development is that Assemblyman Arambula has agreed to champion the modernization of the Regional Centers' Core Staffing Formula. ARCA has secured this support in collaboration with SEIU and the Lanterman Coalition on this project. It will help to increase access to services by recruiting staff to facilitate community needs.

State of Emergency due to COVID Lifted

The Governor ended the State of Emergency due to COVID effective February 28, 2023; thus, DDS' directives also expired as of this date. While many areas of operation previously

waived to allow regional centers to prioritize our response to COVID have been restored, the provision of remote service delivery across service types, where applicable, was allowed due to the DDS directive. Of note, the only services that may continue to be delivered remotely are those allowed by either regulation or DDS. As a result:

- Independent living skills training, adult day programs, and “lookalike” day programs will continue to provide traditional services through remote service delivery through December 31, 2023
- Adaptive Skills Training, if coordinated to meet needs similarly to a day program, may be allowed for remote service delivery if this service will effectively meet the program planning needs of a consumer and is agreed upon by the IPP team.
- Payments for temporary absences in residential facilities due to COVID end effective February 28, 2023
- Remote program planning meetings for consumers in the Early Start and Lanterman programs may continue until June 30, 2023. Important to note that consumers and families may have an in-person meeting; remote meetings are conducted if that is the preference of the individual or family.
- Remote early intervention services may continue as regulation was amended to include this service delivery option.
- Vendor Audits, as required by NLACRC’s contract with DDS, will resume in accordance with the contract.
- Family Cost Participation Program and Annual Family Program Fee assessments, reassessments, and existing assessments will resume on July 1, 2023 (per SB188).

Purchase of Service Data Expenditure Meeting

Meetings will occur on March 16th and March 21st to review the expenditure data as of June 30, 2022. Recommendations will be solicited from the community on increasing service access and equity as NLA is required to conduct several audits for DDS. Vini Montague indicated that audit notice letters would be distributed to vendors regarding requirements for FY2022-23.

Continued Masking Requirements

Los Angeles County’s Health Officer Order (LACDPH) aligns with the California Department of Public Health’s Guidance for Face Coverings (CDPH), which requires indoor masking in specific high-risk settings, including healthcare settings. CDPH’s most recent Guidance for Face Coverings states, “CDPH will continue to monitor the science and current CDC recommendations to ensure we continue protecting our most vulnerable populations and the workforce that delivers critical services in these settings.” The current State Health Officer Orders remain in place and are not tied to the State’s Public Health Emergency declaration. Should any policies get updated in the State Health Officer Order, then LACDPH will review the updated State order and assess the local situation to be reflected in LACDPH Health Officer Orders. The Board of Supervisors has not yet stated when Los Angeles County’s Emergency Declaration will expire. NLA will continue to follow the local public health guidelines for masking and suggested that providers update their COVID Prevention Plans if a change in their masking requirements for office staff is implemented. Community Care Licensed facilities were recommended to follow the community care licensing guidelines.

Certified Person-Centered Planning Trainers Status Update

The center has selected a Person-Centered Planning consultant, Helen Sanderson and Associates, to certify staff in person-centered planning. NLACRC has seven staff (six Consumer Services Supervisors representing all three offices and the Training Supervisor) signed up to participate. Orientation will occur on February 28 and the first class is on March 7. The course will be completed and certifications issued by May 7, 2023; submission of certifications to DDS by June 1, 2023, will result in NLACRC securing \$100,000 in incentive funding.

DDS Direct Service Professional Training Stipend and Incentive Program Pilot Status Update

Finalization of content from DDS is still pending. Upon receipt, NLACRC will pilot the program for 30 days, and then the program will be available statewide for six months. Refresher: The department's DSP Training Stipend and Incentive Program will provide DSPs with up to two (2) \$500 stipends for participating in up to two training. To be eligible, the DSP must be employed by a regional center vendor or who provides services to Self Determination Program participants and spend at least 50% of their time providing direct services to consumers.

Grassroots Visits

NLA is assembling legislative advocacy teams to visit with local legislators. Committee members interested in participating in a legislative visit should contact Liz at the Board Support email

Coordinated Family Support Services

Evelyn McOmie shared that NLA submitted the Plan for Coordinated Family Support Services to DDS. Internal training has been initiated, and staff has been attending the training for staff from DDS. Trainings are posted on the website, and the Community Services Department is campaigning with individuals. Vendor Session Trainings will be held from March through June on how individuals can go through the vendorization process.

VI. Chief Financial Officer's Report – Vini Montague

Vini reviewed this information as presented in the packet.

D1 Allocation: \$882,180,063

Expenditures for the Month: \$5,638,555

YTD Expenses: \$34,880,363

Projected annual expenditures: \$80,290,040

Expected POS Surplus: \$49,317,357 (5.59%)

Vini also shared that FY2021-22 is now closed, and NLA can no longer accept billing for that FY.

The rate increases not implemented for providers in February. NLACRC will be contacted (5 Vendors). The payments were processed and will include retroactive amounts.

Letters will be sent soon for vendors who must do a Vendor Audit for FY 2022.

Regarding Services Code 055, there was discussion about collapsing specific rates into other service codes, but no guidance was given from DDS, and as such, no changes have been made.

VII. Chief Consumer & Community Services Officer Report – Evelyn McOmie

Evelyn shared that Case Management Department will build seven additional units in NLA's catchment area, including two additional Adult Units in San Fernando, 1 Transition and 1 School age unit in Santa Clarita, and 1 Adult and 1 School Age unit in Antelope Valley. In addition, the Center now has a full Community Services unit in the Center's Antelope Valley office, including 2 QA Staff members, 2 Research Developers, 1 Contract/Compliance Specialist, and 1 HCBS Specialist.

**VIII. Community Services Director's Report – Evelyn McOmie
Service Code 605**

Evelyn shared that 605s that were developed to look like a day program and considered a "605 Lookalike" will continue receiving remote services as part of IPP planning. However, adaptive skills services developed as 1:1 services for in-home training will not be considered eligible for remote services. Vendors are encouraged to contact Community Services Department for questions or to determine what type of training is currently in place for affected vendors.

HCBS Compliance

As of this meeting, there is a 99% compliance rate for documentation requested for HCBS Final Rule. The funding for compliance with the HCBS rule was discussed with stakeholders to develop resources for vendors to support service planning and delivery. The plan was submitted to DDS on February 28, 2023. DDS clarified that NLA could not use the funding to hire a staff member to support HCBS efforts as proposed by the Committee.

Service Provider Training

NLA will host the 2023 Service Provider Training that will be sent out via the News You Can Use email blast. In addition, NLA will host symposiums and webinars related to the HCBS Final Rule, Person-Centered Thinking and practices, and Enhanced Quality of Life, among others. NLA is funding these trainings, and those who attend will receive certification.

Participant Directed Services

CliffsNotes of participant directive services were posted on NLA's website. Training is also available on our website, designed by Dr. Jesse Weller, former NLA Deputy Director. This training was conducted with all staff and materials remain available to distribute to interested individuals, families, and service providers. This outlines the steps for all five categories of Participant Directed Services.

Resource Development

Winter 2023 open proposals are accepting submissions until March 5th, 2023.

RFP for Transportation

An RFP for additional transportation services was put out with January 29, 2023, deadline. One promising candidate can serve the San Fernando Valley area, and a decision will be made by Friday, March 3, 2023. The RFP will remain open until further notice to continue to receive applications.

Tailored Day Services

NLA requests that Tailored Day Service Addendums be submitted to the Research Development team.

Vendor Records Maintenance

Please report any organizational, address, or staffing changes to Contracts and Compliance. One hundred sixty-nine vendors still need to complete their CS1891 updates. These are required regardless if there have been changes or not. Information can be found in the Vendor Portal.

IX. Committee Business

- A. DSP University Levels 1, 2 & 3 Rate Models Status - Suad Bisogno
No update currently.
- B. In-Person Committee Meetings - Suad Bisogno
The Board decided to allow each Committee to determine hosting hybrid meetings or continue with virtual meetings for the remainder of the FY. To have hybrid meetings, at least 60% of the Committee will need to attend the meeting in person. It was determined that the Committee would revisit this item before the June 2023 Meeting.
- C. Dual Authorizations for Respite/Personal Assistance -Ruth Janka
Ruth confirmed that dual authorizations would be approved, but the amounts would be for different parent conversion and agency amounts. Some workers are employed by two separate agencies but serve the same family, an employee working for two separate agencies and serving the same family does not violate labor laws.
- D. Transportation Fees - Suad Bisogno
Providers are encouraged to seek 880 Vendorizations if they have challenges transporting individuals to/from services. In addition, Community Services is working on a tool for providers to assist in supporting participant-directed services for Transportation in both English and Spanish.
- E. NLACRC Grass Roots Week Update - Robert Dhondrup
Robert shared that the Committee is being encouraged to join a team to visit with local legislators about the challenges that they are facing and promote collaboration with legislators on finding solutions. Refresher Legislative training will be planned on the background of regional centers. Family Focus Resource Center will prevent Do's and Don'ts for meeting with legislators and how to best approach conversation. Other upcoming training topics will include, Storytelling 101 and Social Media Activism 101. These activities will help participants identify their local legislators, how

to use hashtags, etc. This training will commence on March 11th from 3:00 p.m.-5:00 p.m. The next Legislative Visit is being planned for April 3-April 7th, 2023.

It was announced that an RFP would be posted on March 6, 2023, to recruit for The Family Focus Resource Center Library operator position, which will also be emailed.

- F. VAC Member Recruitment Status – Suad Bisogno
The Nominating Committee will meet on March 6, 2023, to determine interview dates for applicants in consideration of a position on the VAC.
- G. Strategic Plan Focus Area Review for Committee - Suad Bisogno
At the last Board Meeting, the Committee was tasked to review the Strategic Plan and to determine what areas can be a priority for the Committee. Suad identified topics related to housing, and the Committee is being asked to review the plan and submit feedback.

NLACRC will post an RFP seeking a consultant to design and assist in executing an Individual/Family Satisfaction Survey.

- H. Open Issues for Discussion
Erica Beall shared that there is available housing in Glendale for those interested.
- I. Committee Work Group Reports
 - A. Early Start Services - Dana Kalek
The group met in January and discussed referrals and, intake processes, COVID policies.
 - B. School Age Services -Cal Enriquez
The group discussed goals and outcomes for mental health resources for consumers.
 - C. Adult Services - Suad Bisogno & Erica Beall
This group will be meeting on March 6th

XI. Board Committee Reports

- A. Administrative Affairs - Bob Erio
The Committee discussed contract lengths and the benefits of each. It was determined that the current process is contract length determination was sufficient. Union Negotiations were ratified with over 70% approval. As part of the negotiations, an 8% bonus for all staff was approved, which will continue to help the recruitment and retention concerns. The recent Job Fair was successful, and more fairs are being planned for continued recruitment efforts.
- B. Consumer Services -Erica Beall
There were 11 people added to Self Determination; more clarification on how independent facilitators can be vendored is being requested from DDS. Employment for individuals served increased by nine people. A new intake data form by Valley and age group is being developed. The Transportation shortage was discussed, and the Intake roadmap is also being developed.

- C. Government & Community Relations -Andrea Devers
This Committee did not meet in February, but Andrea noted the importance of grassroots efforts concerning legislative advocacy.
- D. Nominating -Suad Bisogno
As mentioned, this Committee will meet on Monday, March 6th, 2023.
- E. Strategic Planning - Daniel Ortiz
This Committee discussed the RFP for the Satisfaction Survey, and that the RFP was posted.

XII. Review of Meeting Action Items

- A. Vendor Advisory Committee Action Log

XIII. Agenda Items for the Next Board Meeting

- A. Minutes of the March 2nd Meeting

XIV. Announcements/Public Input

- A. Next Meeting: Thursday, April 6, 2023, at 9:30 a.m.
- B. Committee Attendance
- C. Committee Member Roster
- D. The Jynny Retzinger Award Nomination submission is open until March 31st, 2023. Submissions can be sent to boardsupport@nlacrc.org. There are currently four submissions.

XV. Adjournment

Suad adjourned the meeting at 11:08 a.m.

XVI. Committee Work Group Information:

- A. Early Start Services (Dana Kalek)
Contact: Dana Kalek - dkalek@cdikids.org
Next workgroup meeting: March 16, 2023, at 9:00 a.m.
- B. School Age Services (Cal Enriquez)
Contact: Cal Enriquez – cenriquez@accreditednursing.com
Next workgroup meeting: March 7, 2023, at 9:30 a.m.
- C. Adult Services (Suad Bisogno & Erica Beall)
Contact: Suad Bisogno - Suad@irioc.org
Next workgroup meeting: March 6, 2023, at 11:00 a.m.

NLACRC VAC Adult Services Breakout Group Housing Focus Recommendations -Final

Preface

This group was chartered to focus on the following:

- Develop expanded and creative housing options that ensure individuals have a safe, affordable place to live within their own communities and with the required supports needed to ensure their success within their chosen housing options.

Background

In the 2021-2022 VAC year, this committee has had quarterly meetings with a wide representation of NLACRC Service Providers. In these meetings, there have been discussions focused on the housing needs of people with I/DD. In these discussions, the group has talked about some of the following points:

- Choice
- Affordability
- Advocacy support on housing choices for persons who do not have family
- Access and equity for those who do not have family members with financial means to assist
- Representation of people with I/DD in State programs supporting affordable housing projects
- Understanding that one's culture influences one's housing preferences
- Individuals with I/DD may need more education on affordability and housing choices
- Parents of people with I/DD are aging and passing on, we do not have safety nets for those who live in these family homes
- Home ownership for people with I/DD needs to be better accommodated
- The service system over relies on congregate care models and needs to move forward in expanding housing choices
- The term "placement" is disparaging to people with I/DD
- Nationally, people with I/DD report wanting to live in homes of their own
- 48% of Californians served by RCs report concern planning for future housing needs (See Figure 1.)
- The state and RCs don't really have a good means of getting to unmet needs in the area of housing as the view is either "housed" or "unhoused" rather than housed in a manner that intersects the individual's preferences with affordability.

Figure 1. NCI Data - Adult Family Survey California Statewide Report: 2019-20

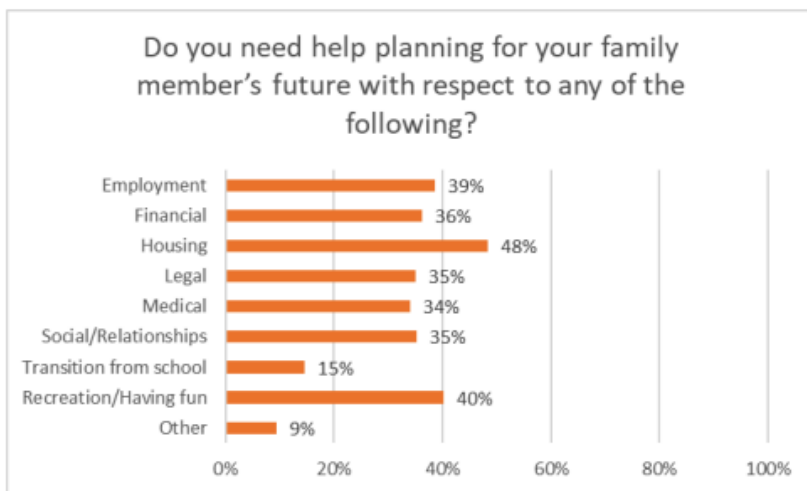


Table Q6. Do you need help planning for your family member's future with respect to any of the following?

Categories are not mutually exclusive, therefore N is not shown

Regional Center	Employment	Financial	Housing	Legal	Medical	Social or Relationships	Transition From School	Recreation or Having Fun	Other
ACRC	39%	37%	48%	36%	32%	38%	15%	41%	12%
CVRC	30%	31%	36%	33%	33%	26%	12%	30%	13%
ELARC	40%	33%	40%	32%	35%	33%	15%	38%	5%
FDLRC	46%	41%	59%	33%	36%	40%	15%	43%	8%
FNRC	32%	38%	46%	35%	34%	32%	8%	35%	21%
GGRC	36%	35%	61%	32%	41%	33%	12%	35%	11%
HRC	46%	41%	50%	36%	37%	41%	20%	43%	7%
IRC	35%	34%	38%	37%	26%	34%	13%	41%	9%
KRC	38%	30%	31%	31%	28%	28%	10%	37%	14%
NBRC	43%	40%	58%	35%	33%	40%	10%	44%	8%
NLACRC	44%	39%	48%	36%	36%	39%	16%	42%	8%
RCEB	40%	41%	59%	37%	38%	37%	16%	41%	9%
RCOC	41%	40%	56%	39%	38%	36%	17%	44%	9%
RCRC	40%	46%	51%	50%	44%	33%	15%	36%	17%
SARC	40%	38%	60%	35%	40%	34%	15%	40%	8%
SCLARC	29%	26%	33%	25%	28%	29%	14%	42%	6%
SDRC	40%	38%	52%	34%	33%	38%	15%	43%	10%
SGPRC	41%	35%	47%	40%	38%	35%	16%	43%	9%
TCRC	40%	33%	51%	34%	32%	35%	14%	35%	9%
VMRC	30%	29%	38%	35%	29%	28%	13%	31%	14%
WRC	41%	38%	48%	36%	35%	41%	15%	40%	7%
CA Average	39%	36%	48%	35%	34%	35%	15%	40%	9%
Weighted NCI Average	35%	35%	49%	36%	31%	32%	12%	39%	11%

In our quarterly meetings, we also had presentations, reviewed data, and were informed on legislative initiatives supporting housing choices for people with I/DD. The presentation that we had from the Lanterman Housing Alliance members was

well attended, recorded, and shared to be made available to NLACRC staff and Board members. For an overview of some of the talking points from the Lanterman Housing Alliance presentation please see Attachment 1.

Recommendations for NLACRC

The NLACRC VAC Adult Services Workgroup wishes to put forward the following recommendations to NLACRC Board members, staff, VAC, and constituents:

1. Survey NLACRC consumers and families on how knowledgeable they are regarding housing, where they need more information, what they want broadly, and what types of the various affordable housing models are needed
2. Consider Housing Specialist type positions within NLACRC
3. Consider a housing education event annually hosted by NLACRC to help individuals and families, staff, and providers to understand all things housing and to better assist long term planning needs
4. Continue taking support positions on legislation that creates expanded housing choices for people with I/DD
5. Educate NLACRC personnel on housing choices fitting of adults without disabilities and disrupt over reliance on congregate care models and fade use of the term “placement”
6. Inform vendor community on service models that are slowing in need, versus areas to grow
7. Support increased education to individuals and resource availability for AFHA model
8. Inform consumers, families, and other constituents on Micro-boards and starting CalAble planning early
9. Periodically offer Request for Proposal projects through the Community Resource Development Plan that encourage non-congregate models for housing

North Los Angeles Regional Center (NLACRC)
Vendor Advisory Committee (VAC)
Adult Services Workgroup

The Competitive Integrated Employment (CIE) service was established to support the Employment First Initiative and to connect consumers of the Regional Center system to employment opportunities. The CIE service code was made available to any vendor of Regional Center to support employment in the I/DD community, not solely vocational service providers. As such, CIE may be provided by a variety of services providers with the hope that this would further expand employment opportunities for those in the I/DD community. Unfortunately, it seems that while CIE is a goal on paper, the decisions of the Regional Center does not support the reality of CIE. Recently, service providers, dedicated to supporting the state and federal Employment First initiatives have been requesting individualized supports and have faced difficulty in obtaining the supports needed to foster successful employment. Service providers have been informed that the consumers they support are being denied, both in initiating and continuing, services due to the individual's need for 1:1 support to meet employment goals. Competitive Integrated Employment services are inherently 1:1.

Historically the services provided to consumers in our community were established through the lens of congregate care, including group homes and traditional support ratios. Due to this historical viewpoint, the DDS service system views 1:1 support as the most restrictive level of support traditionally provided to those who required the most support and intervention available, frequently those with increased behavioral needs. However, in the employment world, 1:1 support is the least restrictive, permits the most individualized level of support, and has recently been promoted and encouraged through such legislation as HCBS final rule and SB639.

The NLACRC VAC Adult Services Workgroup is requesting that NLACRC identify ways to ensure that employment is a top priority for NLACRC consumers by creating a pathway to employment. This pathway would ensure that people with I/DD are provided effective support they need to meet their employment outcomes, that 1:1 supports are not viewed as restrictive but appropriate (as needed) for those who want to work, and that requests for support are evaluated promptly to support the Employment First initiative.

We understand that by law NLACRC is required to identify generic resources to fund services. However, those generic resources, such as DOR, may not meet the needs of these individuals as many individuals with I/DD are not best served under that model for the following reasons:

- Individual has low productivity and may not qualify for traditional DOR SEP services
- Individual may only have the stamina to work very limited hours (one to two hours a day, or a few hours a week).

- Individual needs ongoing 100 percent supervision and one to one supports for success
- Individual is expressing a preference to receive support through an existing vendored service (residential/ILS/SLS/day services) and not utilize traditional DOR/SEP supports
- Individual has limited work exposure and would need ongoing support on the job to promote success
- Individual lacks the ability to understand appropriate work attitudes and habits which include: punctuality, attendance, following directions, managing social interactions, maintaining appearance, tending to hygiene, cooperation, willingness to get along with coworkers and supervisors, respect for other's property, etc., and would need ongoing support on the job to learn and practice these work habits.
- Lack of cooperation on behalf of individuals' circle of support, i.e., family, caregiver, ILS.
- Individual is not able to travel to and from work independently, i.e. take public transit, paratransit or another form of transportation (as suggested by DOR guidelines).
- Individual's schedule does not allow for the individual to work at the required times or at the required location. This may be in relation to: school schedule, geographical constraints, residential home restrictions, time consuming hobbies that limit time scheduling, annual 2 month or longer vacations, etc.
- Individual poses a potential risk to self or others without ongoing support.
- Individual has medical needs, concerns, or issues that are not well managed or under control without ongoing support.

We recommend that individuals falling into any of these categories not be forced to wait until they get a "denial" from DOR in order to receive services to support CIE through another existing vendorized service, as their job opportunities are often given to someone else during this waiting period. Service Coordinators should be able to reference this list to find a rationale to help avoid a needless referral to DOR services.

A pathway to employment that creates a fluid and seamless method for identifying the service needs a consumer may face within competitive integrated employment, with increased consideration for those with special circumstances, would allow NLA to be a leader in taking the Employment First initiative from paper to practice.

**NLACRC 2021-22 Board of Trustees
Board Meeting Attendance**

Rolling 12-Month Attendance	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Total
Board Members	Board	Board	Board	Board	Board	Board	Board	Board	Board	Dark	Board	Board	Board	Absences
Ana Laura Quiles, President	P	P	P	P		P	P	P	P		P	P	P	0
Alma Rodriguez	P	P	P	P		P	P	P	P		P	P	P	0
Andrew Ramirez						P	P	P	P		P	P	Ab	1
Brian Gatus						P	P	P	P		P	P	P	0
Cathy Blin	P	P	P	P		P	P	P	P		P	P	P	0
David Coe	P	P	P	P		P	P	P	P		P	P	P	0
Nicholas Abrahms	P	P	P	P		P	P	P	P		P	P	P	0
Leticia Garcia	Ab	P	P	P		P	P	P	P		P	P	P	1
George Alvarado						P	P	P	P		P	P	P	0
Jennifer Koster	P	P	P	P		P	P	P	P		P	P	P	0
Jordan Feinstock						P	P	P	P		P	P	P	0
Lillian Martinez	P	P	P	P		P	P	P	P		P	P	Ab	1
Rocio Sigala	P	Ab	P	P		P	P	P	P		P	P	P	1
Sharmila Brunjes						P	P	P	P		P	P	P	0
Sylvia Brooks Griffin	P	P	P	P		P	P	Ab	Ab		P	P	Ab	3
Suad Bisogno (<i>VAC Rep</i>)						P	Ab	P	P		P	P	P	1

P = Present Ab = Absent

Attendance Policy: In the event a Trustee shall be absent from three (3) consecutive regularly-scheduled Board meetings or from three (3) consecutive meetings of any one or more committees on which he or she may be serving, or shall be absent from five (5) regularly-scheduled Board meetings or from five (5) meetings of any one or more Committees on which he or she may be serving during any twelve (12) month period, then the Trustee shall, without any notice or further action required of the Board, be automatically deemed to have resigned from the Board effective immediately. The secretary of the Board shall mail notice of each Trustee's absences during the preceding twelve (12) month period to each Board member following each regularly-scheduled Board meeting. (policy adopted 2-10-99)

12-Month Attendance	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Total
Administrative Affairs					Dark						Dark			Dark	Absences
David Coe, Chair						*P	P	P	P	P		P	P		0
Alma Rodriguez						*P	P	P	P	P		Ab	P		1
Lety Garcia								*P	P	P		P	P		0
Ana Quiles	P	P	P	P		P	P	P	P	P		P	P		0
Lillian Martinez	P	P	P	P		P	P	P	P	P		P	P		0
Bob Erio (VAC Rep)						*P	P	P	P	P		P	P		0

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North Los Angeles County Regional Center
Consumer Advisory Committee
 FY22-23 Meeting Attendance

Consumer Attendee *Committee Members	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	TOTALS	TOTALS
	2022	2022	2022	2022	2022	2022	2022	2022	2022	2023	2023	2023	2023	Absences	Attended (Non-CM)
*Jennifer Koster, Chair		P			P	P	P	P		P	P	P	P	0	
*Bill Abramson	P	P	P		P	P	Ab	P		P	P	P	Ab	2	
*Pam Aiona	P	P	P		P	P	P	P		P	P	P	P	0	
*Suzanne Paggi - March 2023	P	P	P		P	Ab	P	P		P	P	P			
Cynthia Samano - Feb 2023	P	P	P		P	Ab	Ab	P		Ab	Ab				
Susan Good	P										P				1
Melinda Tannan					P										1
Lesly Forbes						P						P			2
Destry Walker						P		P				P			3
Alex Phuong *not NLA consumer						P	P	P		P	P	P	P		7
Elena Tiffany							P			P					2
Desiree Boykin							P			P	P				3
Miguel Lugo										P					1
Jason Gerard													P		1
Jessica Gould													P		1
Kristine Mosteiro										P					1

Voluntarily Resigned Ab = Absent

Membership: Consumers who attend 5 meetings in a 12-month period can become a CAC Member.

12-Month Attendance	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Total
Consumer Services Committee				Dark					Dark				Absences
Andrew Ramirez, Chair					*P	P	P	P			P		0
Cathy Blin	P	P	P		Ab	P	P	P			P		1
Brian Gatus					*P	Ab	P	P			Ab		2
Sharmila Brunjes					*P	P	Ab	P			P		1
Nicholas Abrahms	P	P	P		P	P	P	P			P		0
Rocio Sigala	P	Ab	P		P	P	P	Ab			P		2
George Alvarado					*P	P	P	P			P		0
Erica Beall (VAC Rep)					*P	P	P	P			P		0

P = Present Ab = Absent

Attendance Policy: In the event a Trustee shall be absent from three (3) consecutive regularly-scheduled Board meetings or from three (3) consecutive meetings of any one or more committees on which he or she may be serving, or shall be absent from five (5) regularly-scheduled Board meetings or from five (5) meetings of any one or more Committees on which he or she may be serving during any twelve (12) month period, then the Trustee shall, without any notice or further action required of the Board, be automatically deemed to have resigned from the Board effective immediately. The secretary of the Board shall mail notice of each Trustee's absences during the preceding twelve (12) month period to each Board member following each regularly-scheduled Board meeting. (policy adopted 2-10-99)

12-Month Attendance	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Total
Executive Committee					Dark						Dark				Absences
Leticia Garcia	P	P	P	P		P	P	P	P	P		P	P	P	0
Lillian Martinez	P	P	P	P		P	P	P	P	P		P	P	P	0
Ana Quiles	P	P	P	P		P	P	P	P	P		P	P	P	0
David Coe						*P	P	P	P	P		P	P	P	0
Rocio Sigala						*P	P	P	Ab	P		P	Ab	P	2
Alma Rodriguez						*P	P	P	P	P		Ab	P	P	1

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12-Month Attendance	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Aug-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	Total
Government & Community Relations Committee				Dark					Dark	Dark					Absences
Andrew Ramirez					*P	P	P	P			P		P		0
Cathy Blin	P	P	P		Ab	P	P	P			P		P		1
Brian Gatus					*P	P	Ab	P			P		P		1
Nicholas Abrahms	P	P	P		P	P	P	P			P		P		0
Jordan Feinstock, Chair					*P	P	P	P			P		P		0
Sharmila Brunjes					*P	P	P	Ab			P		P		1
Sylvia Brooks Griffin	Ab	P	P		P	Ab	P	P			Ab		P		3
George Alvarado					*P	Ab	P	P			P		P		1
Andrea Devers, VAC Rep								P			P		P		0

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12-Month Attendance	4/1/2022	4/18/2022	May-22	Jun-22	Jul-22	Aug-22	9/7/2022	9/20/2022	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	3/6/23	3/16/22	3/22/23	3/24/23	Total
Nominating Committee			Dark	Dark	Dark	Dark					Dark	Dark	Dark					Absences
David Coe							P	Ab	P	P				P	P	P	P	1
Lillian Martinez, <i>Chair</i>							P	P	P	P				P	P	P	P	0
Jennifer Koster							P	P	P	Ab				Ab	P	Ab	Ab	4
Ana Quiles	P	P					P	P	P	P				P	P	P	P	0
Suad Bisogno							P	P	P	P				P	P	P	P	0

P = Present Ab = Absent

* = Joined Committee

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12-Month Attendance	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Total
Post-Retirement Medical Trust		Dark	Dark		Dark	Dark		Dark	Dark		Dark	Dark		Absences
Ana Quiles	P			P			P			Ab			P	1
Alma Rodriguez							*P			Ab			Ab	2
David Coe							*P			P			P	0

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12-Month Attendance	Mar-22	Apr-22	2-May	23-May	31-May	Jun-22	Jul-22	Aug-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-21	Jan-22	Feb-23	Mar-23	Apr-22	Total
Strategic Planning		Dark				Dark	Dark						Dark	Dark		Dark		Absences
Lety Garcia	P		P	P	P			P	P	P	P	P			P		P	0
Brian Gatus										Ab	Ab	P			P		P	2
Lillian Martinez	P		P	P	P			P	P	P	P	P			P		P	0
Ana Quiles	P		P	P	P			P	P	P	P	P			P		P	0
Sharmila Brunjes										P	P	P			P		P	0
Daniel Ortiz - VAC Rep															P		Ab	1

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12-Month Attendance	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-22	Apr-23	Total
Vendor Advisory Committee									Dark					Absences
Suad Bisogno, Chair	P	P	P		P	P	P	P		P	P	P	P	0
Alex Kopilevich	P	P	P		P	P	P	P		P	P	P	P	0
Andrea Devers					* P	P	P	P		P	P	P	P	0
Bob Erio	P	P	P		P	P	P	P		P	P	P	P	0
Cal Enriquez	P	P	P		Ab	P	P	P		P	P	P	P	1
Catherine Carpenter	P	P	Ab		P	P	P	Ab		P	P	P	Ab	3
Dana Kalek	P	P	P		P	P	P	P		P	P	P	P	0
Daniel Ortiz	Ab	P	P		P	P	P	P		Ab	P	P	Ab	3
Don Lucas	P	P	P		P	Ab	P	P		P	P	P	P	1
Erica Beall	P	P	P		P	P	P	P		P	P	P	P	0
Jodie Agnew Navarro	P	P	P		P	P	P	P		P	P	Ab	P	1
Lisa Williamsen					* P	P	P	P		P	P	P	Ab	1
Nick Vukotic	P	P	P		P	P	P	P		P	P	P	P	0
Rosalyn Daggs					* P	P	P	P		Ab	P	Ab	Ab	3

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North Los Angeles County Regional Center
 FY 2022-23 Board of Trustees
 Board and Committee Time Report

Fiscal Year 2022-2023

(Rounded to the nearest quarter of an hour.)

Committee	Jul-22				Aug-22				Sep-22			
	Start	End	Total Time	Rounded	Start	End	Total Time	Rounded	Start	End	Total Time	Rounded
New Board Member Orientation	3:00 PM	5:15 PM	02:15	2:15								
Administrative Affairs	6:15 PM	8:31 PM	02:16	2:15	6:02 PM	8:00 PM	01:58	2:00	6:02 PM	7:41 PM	1:39	1:45
Board Meeting					6:30 PM	8:30 PM	02:00	2:00	6:30 PM	8:21 PM	1:51	1:45
Consumer Advisory					11:24 AM	12:42 PM	01:18	1:15	11:10 AM	1:03 PM	1:53	2:00
Consumer Services	6:05 PM	9:44 PM	03:39	3:45	6:01 PM	7:40 PM	01:39	1:45	7:42 PM	9:54 PM	2:12	2:15
Executive	8:32 PM	10:56 PM	02:24	2:30	8:01 PM	10:23 PM	02:22	2:15				
Government and Community Relations (*)					6:03 PM	8:48 PM	02:45	2:45				
Government and Community Relations	9:51 PM	9:59 PM	00:08	0:15	7:42 PM	9:28 PM	01:46	1:45				
Nominating									5:34 PM	7:18 PM	1:44	1:45
Nominating									5:33 PM	7:16 PM	1:43	1:45
Nominating									5:33 PM	7:16 PM	1:43	1:45
Nominating									5:33 PM	7:16 PM	1:43	1:45
Strategic Planning					6:02 PM	8:45 PM	02:43	2:45				
Strategic Planning					6:03 PM	7:33 PM	01:30	1:30	6:04 PM	8:11 PM	2:07	2:00
Post Retirement Medical Trust	5:30 PM	6:12 PM	00:42	0:45								
Vendor Advisory					9:30 AM	11:46 AM	02:16	2:15	9:31 AM	11:47 AM	2:16	2:15
Total Hours/Month			11:24	11:45			20:17	20:15			18:51	19:00

North Los Angeles County Regional Center
 FY 2022-23 Board of Trustees
 Board and Committee Time Report

Fiscal Year 2022-2023

(Rounded to the nearest quarter of an hour.)

(Rounded to the nearest quarter of an hour.)

Committee	Oct-22				Nov-22				Dec-22	Jan-23			
	Start	End	Total Time	Rounded	Start	End	Total Time	Rounded	DARK	Start	End	Total Time	Rounded
New Board Member Orientation													
Administrative Affairs	6:17 PM	7:40 PM	01:23	1:30	6:00 PM	6:56 PM	00:56	1:00		6:15 PM	9:19 PM	03:04	3:00
Board Meeting	6:30 PM	8:22 PM	01:52	1:45	6:31 PM	8:17 PM	01:46	1:45		6:30 PM	9:07 PM	02:37	2:30
Consumer Advisory	3:10 PM	4:08 PM	00:58	1:00	3:05 PM	4:56 PM	01:51	1:45		3:08 PM	3:53 PM	00:45	0:45
Consumer Services	6:02 PM	7:42 PM	01:40	1:45	6:08 PM	7:18 PM	01:10	1:15					
Executive	7:41 PM	8:50 PM	01:09	1:15	7:30 PM	8:59 PM	01:29	1:30		9:24 PM	11:01 PM	01:37	1:30
Government and Community Relations (*)													
Government and Community Relations	7:43 PM	9:51 PM	02:08	2:15						6:02 PM	8:08 PM	02:06	2:00
Nominating	5:31 PM	7:17 PM	01:46	1:45									
Nominating													
Nominating													
Nominating													
Strategic Planning	6:02 PM	7:17 PM	01:15	1:15	6:00 PM	7:24 PM	01:24	1:30					
Strategic Planning													
Post Retirement Medical Trust	5:33 PM	6:15 PM	00:42	0:45						5:33 PM	6:00 PM	00:27	0:30
Vendor Advisory	9:39 AM	11:47 AM	02:08	2:15	9:34 AM	10:49 AM	01:15	1:15		9:30 AM	10:34 AM	01:04	1:00
Total Hours/Month			15:01	15:30			9:51	10:00				11:40	11:15

North Los Angeles County Regional Center
 FY 2022-23 Board of Trustees
 Board and Committee Time Report

Fiscal Year 2022-2023

Committee	Feb-23				Mar-23				Apr-23			
	Start	End	Total Time	Rounded	Start	End	Total Time	Rounded	Start	End	Total Time	Rounded
New Board Member Orientation												
Administrative Affairs	6:00 PM	9:04 PM	03:04	3:00								
Board Meeting	6:00 PM	8:44 PM	02:44	2:45	6:30 PM	8:25 PM	01:55	2:00				
Consumer Advisory	3:02 PM	4:36 PM	01:34	1:30	3:03 PM	4:47 PM	01:44	1:45				
Consumer Services	6:00 PM	7:05 PM	01:05	1:00								
Executive	9:06 PM	9:47 PM	00:41	0:45	6:02 PM	9:03 PM	03:01	3:00				
Government and Community Relations (*)												
Government and Community Relations					6:04 PM	9:32 PM	03:28	3:30				
Nominating					5:35 PM	6:21 PM	00:46	0:45				
Nominating					5:35 PM	7:26 PM	01:51	1:45				
Nominating					5:33 PM	7:37 PM	02:04	2:00				
Nominating					5:31 PM	7:57 PM	02:26	2:30				
Strategic Planning	6:01 PM	8:34 PM	02:33	2:30					6:02 PM	8:07 PM	2:05	2:00
Strategic Planning												
Post Retirement Medical Trust												
Vendor Advisory	9:31 AM	11:28 AM	01:57	2:00	9:30 AM	11:08 AM	01:38	1:45	9:31 AM	10:59 AM	1:28	1:30
Total Hours/Month			13:38	13:30			18:53	19:00			3:33	3:30

North Los Angeles County Regional Center

ALPHABET SOUP

AAIDD	- American Association on Intellectual and Developmental Disabilities
AAP	- Adoption Assistance Program
AB	- Assembly Bill (State)
ABLE Act	- The “Achieving a Better Life Experience” (ABLE) Act of 2014
ACRC	- Alta California Regional Center
ADA	- Americans with Disabilities Act
ADC	- Adult Development Center
AFPF	- Annual Family Program Fee
AIS	- ARCA Information Systems
ARCA	- Association of Regional Center Agencies
ARFPSHN	- Adult Residential Facility for Persons with Specialized Healthcare Needs
BCBA	- Board-Certified Behavior Analyst
CAC	- Consumer Advisory Committee
CAL-ARF	- California Association of Rehabilitation Facilities
CAL-TASH	- The Association for Persons with Severe Handicaps
CARF	- Commission on Accreditation of Rehabilitation Facilities
CASA	- Community Advocacy Services Association
CASHPCR	- California Association of State Hospitals-Parent Councils for the Retarded
CCF	- Community Care Facility
CCL	- Community Care Licensing
CCR	- California Code of Regulations
CCS	- California Children’s Services (State and County)
CDCAN	- California Disability Community Action Network
CDE	- Comprehensive Diagnostic Evaluation
CDER	- Client Development Evaluation Report
CIE	- Competitive Integrated Employment
CMS	- Centers for Medicare and Medicaid Services (formerly HCFA)
CMIS	- Client Management Information System
COEC	- Community Outreach and Education Committee (ARCA)
COLA	- Cost of Living Adjustment
CP	- Cerebral Palsy
CPES	- Community Provider of Enrichment Services
CPP	- Community Placement Plan
CRDP	- Community Resource Development Plan
CSC	- Consumer Service Coordinator

CSLA	- Community Supported Living Arrangement
CVRC	- Central Valley Regional Center
DAC	- Day Activity Center
DCFS	- Department of Children and Family Services (County)
DD	- Developmental Disabilities
DD Council	- State Council on Developmental Disabilities
DDS	- Department of Developmental Services (State)
DHCS	- Department of Health Care Services
DHS	- Department of Health Services (State)
DOE	- Department of Education (State and Federal)
DOF	- Department of Finance
DOH	- Department of Health
DOR/DR	- Department of Rehabilitation
DPSS	- Department of Public Social Services (County)
DRC	- Disability Rights California (formerly Protection & Advocacy, Inc.)
DSM	- Diagnostic and Statistical Manual of Mental Disorders
DSP	- Direct Support Professional
DSS	- Department of Social Services (State)
DOR	- Department of Rehabilitation (State)
DRC	- Disability Rights California (formerly Protection & Advocacy)
DTT	- Discrete Trial Training
DVU	- Disability Voices United
EBSH	- Enhanced Behavioral Support Home
ECF	- Exceptional Children's Foundation
EDD	- Employment Development Department (State)
EDMS	- Electronic Document Management System
ELARC	- Eastern Los Angeles Regional Center
EPSDT	- Early and Periodic Screening, Diagnosis, and Treatment
FACT	- Foundation for Advocacy, Conservatorship, and Trust of CA
FCPP	- Family Cost Participation Program
FDC	- Fairview Developmental Center
FEMA	- Federal Emergency Management Assistance
FETA	- Family Empowerment Team in Action
FHA	- Family Home Agency
FMS	- Financial Management Service
FNRC	- Far Northern Regional Center
FSA	- Flexible Spending Account

GGRC	- Golden Gate Regional Center
HCBS	- Home and Community Based Services (Waiver)
HCFA	- Health Care Financing Administration (now called CMMS)
HIPAA	- Health Insurance Portability and Accountability Act
HOPE	- Home Ownership for Personal Empowerment
HRC	- Harbor Regional Center
HUD	- Housing and Urban Development (Federal)
ICB Model	- Individualized Choice Budget Model
ICC	- Inter-agency Coordinating Council
ICC	- Integrated Community Collaborative/Intregadoras
ICF	- Intermediate Care Facility
ICF/DD	- Intermediate Care Facility/Developmentally Disabled
ICF/DD-H	- Intermediate Care Facility/Developmentally Disabled-Habilitative
ICF/DD-N	- Intermediate Care Facility/Developmentally Disabled-Nursing
ICF/SPA	- Intermediate Care Facility/State Plan Amendment
IDEA	- Individuals with Disabilities Education Act
IDEIA	- Individuals with Disabilities Education Improvement Act
IDP	- Individual Development Plan
IDT	- Inter-disciplinary Team
IEP	- Individual Educational Plan
IFSP	- Individual Family Service Plan
IHP	- Individual Habilitation Plan
IHSS	- In-Home Supportive Services
ILC	- Independent Living Center
ILS	- Independent Living Services
IMD	- Institutes of Mental Disease
IPP	- Individual Program Plan
IRC	- Inland Regional Center
ISP	- Individual Service Plan
KRC	- Kern Regional Center
LACHD	- Los Angeles County Health Department
LACDMH	- Los Angeles County Department of Mental Health
LACTC	- Los Angeles County Transportation Commission
LADOT	- Los Angeles Department of Transportation (City)
LAUSD	- Los Angeles Unified School District

LCSW	- Licensed Clinical Social Worker
LDC	- Lanterman Developmental Center
LEA	- Local Education Agency
LICA	- Local Interagency Coordination Area
LRC	- Lanterman Regional Center
MCH	- Maternal and Child Health
MFCC	- Marriage, Family and Child Counselor
MHRC	- Mental Health Rehabilitation Center
MMIS	- Medicaid Management Information System
MSW	- Masters in Social Work
NADD	- National Association for the Dually Diagnosed
NASDDDS	- National Association of State Directors of Developmental Disabilities Services
NBRC	- North Bay Regional Center
NLACRC	- North Los Angeles County Regional Center
OAH	- Office of Administrative Hearings
OCRA	- Office of Client Rights Advocacy
OPS	- Operations funds (for Regional Centers)
OSEP	- Office of Special Education Programs
OSERS	- Office of Special Education and Rehabilitative Services
OSHA	- Occupational Safety and Health Administration
OT	- Occupational Therapy
PAI	- Protection and Advocacy, Inc. (now called Disability Rights CA)
PDD	- Pervasive Developmental Disorder
PDC	- Porterville Developmental Center
PDF	- Program Development Fund
PEP	- Purchase of Service Expenditure Projection (formerly SOAR)
PEPRA	- Public Employees' Pension Reform Act
PERS	- Public Employees' Retirement System
PET	- Psychiatric Emergency Team
PIP	- Paid Internship Program
PL 94-142	- Public Law 94-142 (Right to Education Bill)
PMRT	- Psychiatric Mobile Response Team
POLST	- Physician Orders for Life-Sustaining Treatment
POS	- Purchase of Services funds (for Regional Centers)
PRMT	- Post-Retirement Medical Trust

PRRS	- Prevention Resources and Referral Services
PRUCOL	- Permanently Residing in the U.S. Under Color of the Law
PT	- Physical Therapy
QMRP	- Qualified Mental Retardation Professional
RC	- Regional Center
RCEB	- Regional Center of the East Bay
RCFE	- Residential Care Facility for the Elderly
RCOC	- Regional Center of Orange County
RCRC	- Redwood Coast Regional Center
RDP	- Resource Development Plan
RFP	- Request for Proposals
RRDP	- Regional Resource Development Project
RSST	- Residential Service Specialist Training
SARC	- San Andreas Regional Center
SB	- Senate Bill (State)
SCDD	- State Council on Developmental Disabilities
SCIHLP	- Southern CA Integrated Health and Living Project
SCLARC	- South Central Los Angeles Regional Center
SDRC	- San Diego Regional Center
SDC	- Sonoma Developmental Center
SDP	- Self-Determination Program
SDS	- Self-Directed Services
SEIU	- Service Employees' International Union
SELPA	- Special Education Local Plan Area
SG/PRC	- San Gabriel/Pomona Regional Center
SLS	- Supported Living Services
SMA	- Schedule of Maximum Allowances (Medi-Cal)
SNF	- Skilled Nursing Facility
SOAR	- Sufficiency of Allocation Report (see PEP)
SOCCO	- Society of Community Care Home Operators
SPA	- State Plan Amendment
SRF	- Specialized Residential Facility
SSA	- Social Security Administration
SSDI	- Social Security Disability Insurance
SSI	- Supplemental Security Income
SSP	- State Supplementary Program

- TASH - The Association for the Severely Handicapped
- TCRC - Tri-Counties Regional Center

- UAP - University Affiliated Program
- UCI - Unique Client Identifier
- UCP - United Cerebral Palsy
- UFS - Uniform Fiscal System

- VAC - Vendor Advisory Committee
- VIA - Valley Industry Association (Santa Clarita Valley)
- VICA - Valley Industry & Commerce Association (San Fernando Valley)
- VMRC - Valley Mountain Regional Center

- WAP - Work Activity Program
- WIOA - Workforce Innovation and Opportunity Act

[alphabetsoup] January 7, 2021

NLACRC Public Meeting Attendance													FY2022-23
NLACRC	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	Total Attendees
Public Meetings													
Aprendiendo Entre Nos / Learning Amongst Us	60	No Mtg	172	No Mtg	15	No Mtg	97	No Mtg	99	No Mtg	33	No Mtg	476
Alianza de Hombres	73	No Mtg	45	37	43	26	28	40	29	11	0	15	347
Cafecito Entre Nos	104	72	96	95	126	108	50	62	108	22	43	56	942
Caseload Ratio Public Meeting	No Mtg	41	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	41
Virtual Town Halls	159	9	27	4	31	31	41	14	12	No Mtg	No Mtg	No Mtg	328
New Consumer Orientation - English (Qtrly)	31	No Mtg	No Mtg	No Mtg	25	No Mtg	No Mtg	25	No Mtg	No Mtg	30	No Mtg	111
New Consumer Orientation - Spanish (Qtrly)	4	No Mtg	No Mtg	No Mtg	6	No Mtg	No Mtg	3	No Mtg	No Mtg	0	No Mtg	13
New Consumer (ES) Orientation - English	No Mtg	No Mtg	No Mtg	No Mtg	17	No Mtg	No Mtg	5	No Mtg	No Mtg	9	No Mtg	31
New Consumer (ES) Orientation - Spanish	No Mtg	No Mtg	No Mtg	No Mtg	0	No Mtg	No Mtg	1	No Mtg	No Mtg	1	No Mtg	2
Performance Contract Public Meeting	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	66	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	66
SDLVAC	No Mtg	32	24	No Mtg	28	31	30	29	No Mtg	32	34	38	278
SDP Informational Meeting - English	7	No Mtg	13	8	0	7	8	14	2	0			59
SDP Orientation Meeting - English	29	17	25	21	15	11	7	4	4	7	7		147
SDP Informational Meeting - Spanish	No Mtg	No Mtg	0	0	8	No Mtg	0	0	0	0			8
SDP Orientation Meeting - Spanish	No Mtg	4	No Mtg	No Mtg	6	No Mtg	No Mtg	7	No Mtg	0	0		17
Supported Living Services (SLS) Orientation	30	19	8	10	9	8	3	3	No Mtg	4	12	6	112
Virtual Resource Fair	45	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	45
Purchase of Service Data Public Meeting - English	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	38	38
Purchase of Service Data Public Meeting - Spanish	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	76	76
Festival Educacional (annual event)	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	No Mtg	71	No Mtg	No Mtg	No Mtg	No Mtg	71