



# **Board of Trustees Meeting**

Wednesday, March 9, 2022

6:30 p.m.

**Via Zoom Technology**

**Packet # 2**

North Los Angeles County Regional Center  
**Board of Trustees Meeting - *Via Zoom***  
Wednesday, March 9, 2022  
**6:30 p.m.**

~ **REVISED AGENDA** ~

1. **Call to Order & Welcome** – Lety Garcia, Board President
2. **Housekeeping**
  - A. Spanish Interpretation Available
  - B. Public Attendance (please note name in Chat)
  - C. Monthly Submission for Childcare/Attendant Care Billing
3. **Board Member Attendance** – Lillian Martinez, Board Secretary
4. **Introductions**
  - A. Alma Rodriguez, Board Member
  - B. Gabriela Eshrati, Consumer Services Director
5. **Public Input & Comments** (3 minutes)
6. **Consent Items**
  - A. Approval of Revised Agenda (*Packet 2, Page 2*)
  - B. Approval of February 9<sup>th</sup> Board Meeting Minutes (*Packet 1, Page 8*)
7. **Committee Action Items**
  - A. Administrative Affairs Committee – Ana Quiles
    1. Approval of Contracts
      - a. Beyond Expectations LLC (HL0985, HL0986, HL0987) (*Packet 1, Page 24*)
      - b. Integrated Resources Institute (HL0982) (*Packet 1, Page 29*)
      - c. Skills LLC (PL2086) (*Packet 1, Page 34*)
    2. Monthly Human Resources
      - a. Approval of the Organizational Restructure Proposal (*Packet 1, Page 39*)
      - b. Approval of the Employee Referral Bonus Policy (*Packet 1, Page 40*)
    3. Proposal for new CPA Firm  
Appointment of new CPA Firm Lindquist von Husen & Joyce LLP (*Packet 1, Page 44*)

- 4. Board Support Policy Revision – Ruth Janka (*Packet 1, Page 126*)
- B. Consumer Services Committee – Gabriela Herrera
  - 1. Approval of the Revised Case Finding and Public Information Service Standard (*Packet 1, Page 130*)
- C. Executive Committee – Lety Garcia
  - 1. Approval of Executive Director Evaluation Process
    - a. Executive Director Performance Evaluation Timeline (*Packet 1, Page 136*)
    - b. Executive Director Evaluation Policy Revision (*Packet 1, Page 139*)
    - c. Executive Director Performance Evaluation Form revision (*Packet 1, Page 142*)
  - 2. Approval of the Policy Development Process (*Packet 1, Page 151*)
  - 3. Approval of the Board Leadership Book Club (Budget Item) (*No Report*)
- D. Nominating Committee – Angeline Martinez
  - 1. Approval for Redacted Minutes to be Posted on Website (*No Report*)
- 8. **Additional Action Items**
  - A. Administrative Affairs Committee
    - 1. Approval of Contracts
      - a. Elwyn (Wyse) (TBD-900, 901) (*Packet 1, Page 154*)
      - b. Brilliant Corners (PL1864-999) (*Packet 1, Page 158*)
- 9. **Association of Regional Center Agencies** – Angelina Martinez
  - A. Report on ARCA Meetings
- 10. **Executive Director’s Report** – Ruth Janka (*Packet 1, Page 172*)
  - A. SIR Report (*Packet 2, Page 6*)
- 11. **Self-Determination Program (SDP) Report** – Jesse Weller (*Packet 1, Page 183*)
- 12. **Administrative Affairs Committee** – Ana Quiles
  - A. Minutes of the February 23<sup>rd</sup> Meeting - *Deferred*
  - B. FY2021-22 Financial Report (*Packet 1, Page 186*)
  - C. Monthly Human Resources Report (*Packet 1, Page 210*)
- 13. **Consumer Advisory Committee** – Caroline Mitchell

- A. Minutes of the March 2<sup>nd</sup> Meeting - *Deferred*
- 14. Consumer Services Committee – Gabriela Herrera**
  - A. Minutes of the February 16<sup>th</sup> Meeting - *Deferred*
- 15. Executive Committee – Lety Garcia**
  - A. Minutes of the February 23<sup>rd</sup> Meeting - *Deferred*
  - B. Diversity, Equity, Inclusion, and Belonging Equity Report & Executive Summary – Jesse Weller (*No Report*)
- 16. Government & Community Relations Committee – Jeremy Sunderland**
  - A. Minutes of the February 16<sup>th</sup> Meeting - *Deferred*
- 17. Nominating Committee – Angelina Martinez**
  - A. Minutes of the March 2<sup>nd</sup> Meeting - *Deferred*
  - B. Resignation of Trustees Jennifer Siguenza and DeShawn Turner
  - C. Resignation of VAC Member Olga Reyes
  - D. Status of Board & VAC Member Recruitment
- 18. Post-Retirement Medical Trust Committee – Lety Garcia**
  - A. Next Meeting April 27<sup>th</sup> at 5:30pm
- 19. Strategic Planning Committee – Marianne Davis**
  - A. Minutes of the February 28<sup>th</sup> Meeting - *Deferred*
  - B. 2<sup>nd</sup> Quarter Report on CIE/PIP Activities (*Packet 1, Page 212*)
  - C. 2<sup>nd</sup> Quarter Report on Program Closures (*Packet 1, Page 213*)
  - D. 2<sup>nd</sup> Quarter Report on New Vendorizations (*Packet 1, Page 214*)
  - E. Strategic Planning Retreat Logistics Update
    - a. Friday, March 11<sup>th</sup> 6pm-9pm and Saturday, March 12<sup>th</sup> 9am-6pm
- 20. Vendor Advisory Committee - Sharoll Jackson**
  - A. Minutes of the February 3<sup>rd</sup> Meeting (*Packet 1, Page 215*)
  - B. Minutes of the March 3<sup>rd</sup> Meeting – *Deferred*
- 21. Old Business/New Business**
  - A. Board and Committee Meeting Attendance Sheets (*Packet 1, Page 225*)
  - B. Board and Committee Meetings Time Report (*Packet 2, Page 24*)
  - C. Updated Acronyms Listing (*Packet 1, Page 232*)
  - D. Meeting Evaluation (*Packet 1, Page 238*)

**22. Announcements/Information/Public Input**

- A. **Town Hall: Thursday, March 17<sup>th</sup> at 1:30pm. Topic: TBA**
- B. **Cafecito Entre Nos: – March 10<sup>th</sup> at 11:00a.m.**
- C. **Purchase of Service Data Public Meeting: Thursday, March 10<sup>th</sup> at 12:00 pm**
- D. **Purchase of Service Data Public Meeting: Tuesday, March 15<sup>th</sup> at 7:00 pm**
- E. **Family Focus Resource Center: Generic Services Workshop on CalABLE  
March 16, 10 a.m.**
- F. **Board Meeting: Wednesday, April 13<sup>th</sup> at 6:30 p.m. via Zoom.**

**23. Adjournment**



# Special Incident Reports in February 2022

Special Incidents	Children	Adults	Total
Other	0	61	61
Death	3	7	10
			71

# Special Incident Reports From Prior Months Reported in February 2022

Special Incidents	Children	Adults	Total
Other	2	2	4
Death	1	4	5
			9
TOTAL			80

**Special Incident Types Report**  
**December 2021 through February 2022 & February 2021**

<b>Reasonably Suspected Abuse</b>	<b>22-Feb</b>	<b>22-Jan</b>	<b>21-Dec</b>	<b>21-Feb</b>
Physical Abuse/Exploitation	2	4	4	6
Sexual Abuse/Exploitation	0	2	0	1
Fiduciary Abuse/Exploitation	0	1	0	2
Emotional/Mental Abuse/Exploitation	1	3	2	2
Physical and/or Chemical Restraint	2	1	3	0
<b>Total:</b>	<b>5</b>	<b>11</b>	<b>9</b>	<b>11</b>
<b>Neglect</b>				
Failure to Provide Care to Elderly/Adult	4	3	9	7
Failure to Provide Medical Care	0	2	0	0
Failure to Prevent Malnutrition	0	0	0	0
Failure to Prevent Dehydration	0	0	0	0
Failure to Protect from H/S Hazards	0	2	1	3
Failure to Assist w/ Personal Hygiene	1	0	0	0
Failure to Provide Food/Cloth/Shelter	0	0	0	0
<b>Total:</b>	<b>5</b>	<b>7</b>	<b>10</b>	<b>10</b>
<b>Serious Injuries/Accidents</b>				
Lacerations	2	3	10	6
Puncture wounds	0	0	0	0
Fractures	3	8	2	3
Dislocations	1	0	0	0
Bites	1	0	0	0
Internal Bleeding	1	3	3	3
Medication Errors	12	10	17	10
Medication Reactions	1	0	0	0
Burns	0	0	0	0
<b>Total:</b>	<b>21</b>	<b>24</b>	<b>32</b>	<b>22</b>
<b>Unplanned/Unscheduled Hospitalization</b>				
Respiratory Illness	11	10	17	19
Seizure Related	0	4	0	2
Cardiac Related	3	3	0	1
Internal Infections	11	8	6	14
Diabetes	0	0	0	1
Wound/Skin Care	2	2	1	2
Nutritional Deficiencies	1	5	0	2
Involuntary Psych Admission	1	2	4	2
<b>Total:</b>	<b>29</b>	<b>34</b>	<b>28</b>	<b>43</b>
<b>Victim of Crime</b>				
Robbery	0	0	0	0
Aggravated Assault	8	0	1	3
Larceny	0	0	1	1
Burglary	0	0	0	0
Rape or Attempted Rape	0	0	0	0
<b>Total:</b>	<b>8</b>	<b>0</b>	<b>2</b>	<b>4</b>
<b>Other</b>				
Missing Person-Law Notified	0	2	2	5
Death	15	11	15	20
<b>Total:</b>	<b>15</b>	<b>13</b>	<b>17</b>	<b>25</b>
<b>Total Incidents*</b>	<b>83</b>	<b>89</b>	<b>98</b>	<b>115</b>

**\*Please note that some Special Incident Reports include multiple reportable incident types and thus, this summary reflects the total number of incident types received for the timeframe indicated.**



# INCIDENTS REPORTED TO DDS

February 2022

Incidents of Death Children		Incidents from prior months and reported in February	
Age: 11 months Inc. Date: 11/12/21	Consumer lived with family. She was in the hospital for a planned heart repair surgery. Though the surgery went well, she developed a lung infection and passed away.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. NLACRC Community Services was notified of this incident.	

Incidents of Death Adults		Incidents from prior months and reported in February	
Age: 33 Inc. Date: 1/6/22	Consumer lived with family. His family reported that he was in the hospital when he passed away. Cause of death was not provided.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. NLACRC Community Services was notified of this incident.	
Age: 54 Inc. Date: 8/21/21	Consumer lived with family. She suddenly became pale and unresponsive. 911 was called and her brother-in-law began CPR. Paramedics noted a pulse and took her to the hospital. She was admitted to the ICU, but passed away.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. NLACRC Community Services was notified of this incident.	
Age: 60 Inc. Date: 1/31/22	Consumer lived with family. His brother reported that he passed away at home due to stage four liver cancer.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. Community Care Licensing and NLACRC Community Services were notified of this incident.	
Age: 68 Inc. Date: 11/6/21	Consumer lived with family. His caregiver reported that he was admitted to the hospital and passed away the following day.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. NLACRC Community Services was notified of this incident.	

# INCIDENTS REPORTED TO DDS

February 2022

<b>Other Incidents Children</b>		<b>Incidents from prior months and reported in February</b>		
Age:	2	Consumer resides with family. Father reported that staff grabbed consumer by the arm, causing bruises on his arm.	CSC to follow up. Child Protective Services and NLACRC Community Services were notified of this incident.	
Inc. Date:	12/21/21			
Age:	2	Consumer resides with family. Father reported that consumer acquired a scratch during his therapy session.	CSC to follow up. Child Protective Services and NLACRC Community Services were notified of this incident.	
Inc. Date:	1/25/22			

	<b>Description</b>	<b>Action</b>	<b>Final Disposition</b>
<b>Other Incidents Adults</b>		<b>Incidents from prior months and reported in February</b>	
Age:	48	Consumer receives Supported Living services. Staff reported that he had not been attended to or changed as needed. When staff arrived for services, he was covered in feces. Staff redirected him to clean himself.	CSC to follow up. Adult Protective Services and NLACRC Community Services were notified of this incident.
Inc. Date:	1/31/22		
Age:	55	Consumer lives in an ICF-DD/N. Med Tech reported that three nighttime medications were not given. They were found in the bubble pack inside the medication cart.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.
Inc. Date:	1/29/22		

# INCIDENTS REPORTED TO DDS

February 2022

	Description	Action	Final Disposition
<b>Incidents of Death Children</b>			
Age: 10 months Inc. Date: 2/17/22	Consumer lived with family. Her mother reported that she passed away at home. No further information was given.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. NLACRC Community Services was notified of this incident.	
Age: 2 Inc. Date: 2/10/22	Consumer lived in a Foster home. Foster mother reported that he was very sick and that he passed away. She referenced a news article which said that he died of natural causes, due to cardiac arrest.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. Law Enforcement and NLACRC Community Services was notified of this incident.	
Age: 2 Inc. Date: 2/24/22	Consumer lived with family. Mother reported that she passed away due to cardiac arrest.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. NLACRC Community Services was notified of this incident.	

	Description	Action	Final Disposition
<b>Incidents of Death Adults</b>			
Age: 19 Inc. Date: 2/11/22	Consumer lived with family. His family took him to the hospital due to increased heart rate. He tested positive for covid virus, and was admitted for treatment. He passed away due to cardiac arrest.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. NLACRC Community Services was notified of this incident.	
Age: 56 Inc. Date: 2/22/22	Consumer lived in an ICF-DD/N. She had been diagnosed with stage four liver cancer. She was in the hospital for	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality	

# INCIDENTS REPORTED TO DDS

February 2022

	Description	Action	Final Disposition
	treatment of sepsis, and was put on hospice care. Her mother reported that she passed away.	Review Committee for record review. NLACRC Community Services was notified of this incident.	
Age: 59 Inc. Date: 2/4/22	Consumer lived in a CCF. He was in the hospital for treatment of labored breathing and low oxygen saturation. He passed away.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. NLACRC Community Services was notified of this incident.	
Age: 62 Inc. Date: 2/18/22	Consumer received Supported Living services. She was in the hospital ICU after suffering a heart attack at home. She passed away.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. NLACRC Community Services was notified of this incident.	
Age: 70 Inc. Date: 2/4/22	Consumer received Supported Living services. He was in the hospital for a thoracotomy surgery. He passed away due to complications from the surgery.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. NLACRC Community Services was notified of this incident.	
Age: 73 Inc. Date: 2/28/22	Consumer received Supported Living services. She passed away in the hospital. She was in palliative care during her passing. No further information was provided.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. NLACRC Community Services was notified of this incident.	
Age: 77 Inc. Date: 2/14/22	Consumer lived with family. He had been in the hospital for treatment of kidney failure. He was released to be comfortable at home where his family cared for him until he passed away.	CSC to follow up and request a copy of the death certificate. This case will be forwarded to the Mortality Review Committee for record review. NLACRC Community Services was notified of this incident.	

	Description	Action	Final Disposition
<b>Other Incidents Children</b>			

# INCIDENTS REPORTED TO DDS

February 2022

	Description	Action	Final Disposition
Age: Inc. Date:			

	Description	Action	Final Disposition
<b>Other Incidents</b>			
<b>Adults</b>			
Age: 18 Inc. Date: 2/6/22	Consumer lives with family. She reported that her father had pushed her, and she twisted her ankle.	CSC to follow up. Adult Protective Services, Law Enforcement, and NLACRC Community Services were notified of this incident.	
Age: 22 Inc. Date: 2/2/22	Consumer lives with family. She tripped and fell at her job site. She sustained a scrape on her forehead and an injury to her finger. She was taken to urgent care. An x-ray revealed a fracture in her finger.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 25 Inc. Date: 2/22/22	Consumer resides in a CCF. He became verbally and physically aggressive, destructive of property, and threatening toward staff. Police were called. He was taken to the hospital, and admitted for a psychiatric hold.	CSC to follow up. Community Care Licensing, Law Enforcement, NLACRC Community Services and Psychiatry Consultant were notified of this incident.	
Age: 26 Inc. Date: 2/28/22	Consumer lives in an ICF/DD-H. While at the library, he got into an argument with another participant. He angrily went to the exit. As he pushed the door, his arm went through the glass pane, and the arm was cut in several places. 911 was called. He was taken to the hospital, and received stitches to close the wounds.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 28 Inc. Date: 2/6/22	Consumer receives Independent Living services. A verbal altercation with her husband turned physical. Her children witnessed the incident. Police were	CSC to follow up. Adult Protective Services, Department of Children and Family Services, Law Enforcement, and NLACRC Community Services were notified of this incident.	

# INCIDENTS REPORTED TO DDS

February 2022

	Description	Action	Final Disposition
	called. She reported a swollen eye and scratches on her neck.		
Age: 29 Inc. Date: 2/6/22	Consumer resides in a CCF. She was at her parents' home when she had a seizure. She hit her head on a wall, and sustained cut on her forehead. She was taken to the ER, and treated with adhesive to close the wound.	CSC to follow up. Community Care Licensing, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 29 Inc. Date: 2/10/22	Consumer resides in a CCF. She was sent to day program with a sore, swollen eye. Staff determined that she should go home. Her father reported that she had been diagnosed with scabies, and that he was concerned about the home's cleaning practices.	CSC to follow up. Adult Protective Services and NLACRC Community Services were notified of this incident.	
Age: 30 Inc. Date: 2/10/22	Consumer resides in a CCF. He left the facility with no 1:1 staff in the late evening. He returned in the early morning, under the influence of drugs.	CSC to follow up. Community Care Licensing, Adult Protective Services and NLACRC Community Services were notified of this incident.	
Age: 30 Inc. Date: 2/20/22	Consumer receives Independent Living services. She got into a fight with her boyfriend. She reported that he pushed and choked her. Police were called, and he was arrested.	CSC to follow up. Law Enforcement and NLACRC Community Services were notified of this incident.	
Age: 30 Inc. Date: 2/26/22	Consumer lives in an ICF/DD-H. All residents failed to receive their morning medications because the designated med passer did not show up for her shift.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 31 Inc. Date: 2/3/22	Consumer receives Independent Living services. She reported that she was being threatened by her boyfriend who had come to pick her up from day program. Staff told him to leave the premises and escorted her to her bus.	CSC to follow up. Adult Protective Services and NLACRC Community Services were notified of this incident.	
Age: 31 Inc. Date: 2/12/22	Consumer resides in a CCF. In gathering information regarding his previous finger fracture, he reported that a staff	CSC to follow up. Community Care Licensing, Adult Protective Services, NLACRC Community Services and	

# INCIDENTS REPORTED TO DDS

February 2022

	Description	Action	Final Disposition
	member had hurt his hand, and had also pushed on his head.	Nurse Consultant were notified of this incident.	
Age: 31 Inc. Date: 2/14/22	Consumer resides in a CCF. His hand was swollen and painful. Staff took him to the ER. He was admitted to the hospital for treatment of extreme swelling and a post-operative wound infection. He was scheduled for surgery.	CSC to follow up. Community Care Licensing, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 31 Inc. Date: 2/14/22	Consumer lives in an ICF-DD/N. She had an elevated temperature and heart rate. 911 was called. She was taken to the hospital, and admitted for evaluation and treatment.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 31 Inc. Date: 2/24/22	Consumer lives in an ICF-DD/N. She was wheezing and congested, with low oxygen saturation. 911 was called. She was taken to the ER, and admitted to the hospital for treatment of pneumonia.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 32 Inc. Date: 2/1/22	Consumer resides in a CCF. His medication was held for a week due to labs displaying a high toxicity level, then it was re-started at a lower dose. His face appeared red and swollen. He was taken to urgent care and prescribed allergy medication.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 32 Inc. Date: 2/7/22	Consumer receives Independent Living services. She reported that, while she was getting her mail, her neighbor's daughter came up and hit her. She called police and the daughter was arrested. She intends to file a restraining order.	CSC to follow up. Law Enforcement and NLACRC Community Services were notified of this incident.	
Age: 32 Inc. Date: 2/26/22	Consumer lives in an ICF/DD-H. All residents failed to receive their morning medications because the designated med passer did not show up for her shift.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 33 Inc. Date: 2/26/22	Consumer lives in an ICF/DD-H. All residents failed to receive their morning	CSC to follow up. Department of Health Services, NLACRC Community	

# INCIDENTS REPORTED TO DDS

February 2022

	Description	Action	Final Disposition
	medications because the designated med passer did not show up for her shift.	Services and Nurse Consultant were notified of this incident.	
Age: 34 Inc. Date: 2/3/22	Consumer receives Supported Living services. Scheduled staff did not show up for shift. This caused him to miss his morning medications.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 35 Inc. Date: 2/8/22	Consumer resides in a CCF. Home staff dropped her off at a fast food restaurant while he went to the courthouse with another consumer. She was scared, and called her mother. Mother called Administrator to pick her up.	CSC to follow up. Community Care Licensing, Adult Protective Services, and NLACRC Community Services were notified of this incident.	
Age: 37 Inc. Date: 2/13/22	Consumer lives with family. He was given a different consumer's medications, including one that had been discontinued for him.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 38 Inc. Date: 2/14/22	Consumer resides in a CCF. During a routine doctor visit, her sister noticed she had a bruise by her nose. Doctor reported minimally displaced fracture. Staff explained that she had rolled face forward during a bed transfer.	CSC to follow up. Community Care Licensing, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 39 Inc. Date: 2/1/22	Consumer resides in a CCF. He had vomited. Staff took him to the ER. He was diagnosed with an infection at the site of his gallbladder surgery last year. He was admitted to the hospital for evaluation and treatment.	CSC to follow up. Community Care Licensing, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 39 Inc. Date: 2/4/22	Consumer lives in an ICF/DD-H. He was having testicular pain, and has a history of cysts on testes. He went to his doctor who sent him to the ER. He was admitted to the hospital for treatment of a urinary tract infection.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 39 Inc. Date: 2/6/22	Consumer receives Supported Living services. She woke up stating that she was not feeling well. Her mother called the ambulance. She was taken to the	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	



# INCIDENTS REPORTED TO DDS

February 2022

	Description	Action	Final Disposition
	hospital, and tested positive for covid virus. She was admitted for treatment.		
Age: 39 Inc. Date: 2/8/22	Consumer receives Supported Living services. She was dizzy and throwing up, and complained of pain. Her mother called the ambulance. She was taken to the hospital, and admitted for treatment of bed sores and nausea.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 39 Inc. Date: 2/26/22	Consumer lives in an ICF/DD-H. All residents failed to receive their morning medications because the designated med passer did not show up for her shift.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 40 Inc. Date: 2/14/22	Consumer lives with family. She was outside on a walk when she tripped and fell. She was expressing pain. 911 was called. She was taken to the ER and diagnosed with a fracture. She was expected to be admitted for surgery.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 41 Inc. Date: 2/7/22	Consumer receives Independent Living services. She was angry at her brother, which led to a physical altercation. She reported that her brother pushed her and threatened to blow her head off. Police were called.	CSC to follow up. Law Enforcement and NLACRC Community Services were notified of this incident.	
Age: 43 Inc. Date: 2/22/22	Consumer receives Supported Living services. At her annual physical exam, her blood work showed that her sodium levels were low. She was taken to the hospital, and admitted for evaluation and treatment.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 44 Inc. Date: 2/13/22	Consumer resides in a CCF. She complained of having chest pain. An ambulance was called, and took her to the hospital. She was admitted for treatment of acute congestive heart failure.	CSC to follow up. Community Care Licensing, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 44 Inc. Date: 2/26/22	Consumer lives in an ICF/DD-H. All residents failed to receive their morning	CSC to follow up. Department of Health Services, NLACRC Community	

# INCIDENTS REPORTED TO DDS

February 2022

	Description	Action	Final Disposition
	medications because the designated med passer did not show up for her shift.	Services and Nurse Consultant were notified of this incident.	
Age: 46 Inc. Date: 2/7/22	Consumer lives with family. He reported that his cousin pushed him during a fight during which the authorities were called. He was not injured in the fight.	CSC to follow up. Adult Protective Services, Law Enforcement, and NLACRC Community Services were notified of this incident.	
Age: 46 Inc. Date: 2/26/22	Consumer lives with family. He reported that his cousin was intoxicated, and became verbally abusive and physically aggressive toward him. Police were called. He was taken to the ER due to having a seizure while waiting for police.	CSC to follow up. Adult Protective Services, Law Enforcement, and NLACRC Community Services were notified of this incident.	
Age: 51 Inc. Date: 2/7/22	Consumer lives in an ICF-DD/N. He was wheezing, and had low oxygen saturation. Staff called 911. He was taken to the ER, and admitted to the hospital for treatment of acute hypoxic respiratory failure.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 51 Inc. Date: 2/15/22	Consumer lives in an ICF-DD/N. His urine was dark and had red clots in it. He also complained of back pain. Nurse called 911. He was taken to the ER, and admitted to the hospital for treatment of a urinary tract infection.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 51 Inc. Date: 2/15/22	Consumer resides in an ICF/DD. She was lethargic and had low oxygen saturation. 911 was called. She was taken to the hospital and admitted for treatment of an infection and possible pneumonia.	CSC to follow up. Community Care Licensing, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 51 Inc. Date: 2/20/22	Consumer resides in an ICF/DD. Her breathing was shallow and rapid, and oxygen saturation was low. 911 was called. She was taken to the hospital and admitted for evaluation and treatment.	CSC to follow up. Community Care Licensing, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 52 Inc. Date: 2/5/22	Consumer resides in a CCF (RCFE). She had severe pain in her shoulder. 911 was called. She was taken to the hospital.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	

# INCIDENTS REPORTED TO DDS

February 2022

	Description	Action	Final Disposition
	She was diagnosed with a shoulder dislocation, and admitted for treatment.		
Age: 52 Inc. Date: 2/11/22	Consumer lives in an ICF-DD/N. Her urine was bloody and included a clot, and she vomited. 911 was called. She was taken to the ER, and admitted to the hospital for evaluation and treatment.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 54 Inc. Date: 2/20/22	Consumer resides in a CCF. The nurse in charge of giving his morning medication, signed the record that it had been given, but did not administer it.	CSC to follow up. Community Care Licensing, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 55 Inc. Date: 2/24/22	Consumer receives Independent Living services. He was taken to a medical appointment at the hospital for a biopsy of his lung. The doctor admitted him into the ICU due to difficulty breathing. He was placed on a ventilator.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 56 Inc. Date: 2/10/22	Consumer lives in an ICF-DD/N. She had labored breathing and low oxygen saturation. 911 was called. She was taken to the ER, and admitted to the hospital for treatment of sepsis.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 56 Inc. Date: 2/26/22	Consumer lives in an ICF/DD-H. All residents failed to receive their morning medications because the designated med passer did not show up for her shift.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 57 Inc. Date: 2/12/22	Consumer lives in an ICF/DD-H. She was noted to be in distress and gurgling, with suction unsuccessful. 911 was called. She was taken to the hospital, and admitted for treatment of pneumonia.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 57 Inc. Date: 2/14/22	Consumer resides in an ICF/DD-H. He was lethargic and had low oxygen saturation. He tested positive for covid virus. 911 was called. He was taken to the hospital, and admitted for treatment of pneumonia.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	

# INCIDENTS REPORTED TO DDS

February 2022

	Description	Action	Final Disposition
Age: 58 Inc. Date: 2/20/22	Consumer lives in an ICF-DD/N. Group home reported that he was agitated and combative. Staff called 911. He was taken to the hospital, and admitted for treatment and evaluation.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 59 Inc. Date: 2/1/22	Consumer resides in a CCF. His breathing was labored and his oxygen saturation was low. Nurse called 911. Ambulance took him to the ER. He was given oxygen, and admitted to the hospital for evaluation and treatment.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 59 Inc. Date: 2/1/22	Consumer resides in a Family Home agency. When getting his bedtime medications, staff noticed that one was missing. The pharmacy did not include the medication in the shipment with the rest of his medications.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 60 Inc. Date: 2/14/22	Consumer resides in a CCF. A resident bit him on the arm. He was taken to urgent care for cleaning and treatment of the wound.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 60 Inc. Date: 2/20/22	Consumer lives in an ICF-DD/N. Another resident reported that he saw a staff member hit him in the head.	CSC to follow up. Department of Health Services, Adult Protective Services, Long Term Care Ombudsman, and NLACRC Community Services were notified of this incident.	
Age: 61 Inc. Date: 2/18/22	Consumer lives in an ICF-DD/N. He had a fever, high heart rate, and color change to urine. Nurse called 911. He was taken to the hospital, and admitted for treatment of a urinary tract infection.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 62 Inc. Date: 2/14/22	Consumer receives Supported Living services. After dinner, she made a choking sound. Staff tried to clear her airway, and called 911. Paramedics took her to the hospital, and she was admitted for treatment of cardiac arrest.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	

# INCIDENTS REPORTED TO DDS

February 2022

	Description	Action	Final Disposition
Age: 63 Inc. Date: 2/19/22	Consumer resides in a CCF. Her lab work came back with an elevated white blood cell count. She was taken to the ER, and admitted to the hospital for evaluation and treatment.	CSC to follow up. Community Care Licensing, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 68 Inc. Date: 2/16/22	Consumer resides in an ICF/DD. She had deep chest congestion and shortness of breath. Her oxygen saturation was low. Paramedics were called. She was taken to the ER, and admitted to the hospital for treatment of aspiration pneumonia.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 68 Inc. Date: 2/21/22	Consumer resides in an ICF/DD. She was lethargic, and had labored breathing as well as low oxygen saturation. Paramedics were called. She was taken to the ER, and admitted to the hospital for treatment of aspiration pneumonia.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 69 Inc. Date: 2/18/22	Consumer resides in a CCF. He was disoriented, and unable to sit up straight. His oxygen saturation was low. Staff called 911. He was taken to the hospital, and admitted for evaluation and treatment.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 69 Inc. Date: 2/24/22	Consumer resides in a CCF. His noontime eye drop medication was not given because his caregiver thought that he appeared to not need it.	CSC to follow up. Community Care Licensing, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 71 Inc. Date: 2/20/22	Consumer resides in an ICF/DD-H. He was lethargic and slurring his words. His sister called paramedics. He was taken to the ER, and admitted to the hospital for treatment of a urinary tract infection.	CSC to follow up. Department of Health Services, NLACRC Community Services and Nurse Consultant were notified of this incident.	
Age: 76 Inc. Date: 2/19/22	Consumer receives Independent Living services. He was dizzy and had shortness of breath. Nurse called 911. He was taken to the hospital, and admitted for treatment of pneumonia.	CSC to follow up. NLACRC Community Services and Nurse Consultant were notified of this incident.	

# INCIDENTS REPORTED TO DDS

February 2022

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\*Please note that highlighted incidents involve allegations of abuse and/or neglect, or crime victimization.

North Los Angeles County Regional Center  
 FY 2021-22 Board of Trustees  
 Board and Committee Time Report

**Fiscal Year 2021-2022**

*(Rounded to the nearest quarter of an hour.)*

Committee	Jul-21				Aug-21				Sep-21			
	Start	End	Total Time	Rounded	Start	End	Total Time	Rounded	Start	End	Total Time	Rounded
Ad Hoc Bylaws												
Administrative Affairs	6:24 PM	9:06 PM	02:42	2:45	6:02 PM	8:04 PM	02:02	2:00	6:00 PM	8:33 PM	2:33 AM	2:30
Board Meeting					6:31 PM	9:13 PM	02:42	2:45	6:32 PM	8:59 PM	2:27 AM	2:30
Consumer Services	6:03 PM	8:05 PM	02:02	2:00	6:02 PM	8:02 PM	02:00	2:00				
Executive	9:07 PM	11:08 PM	02:01	2:00	8:13 PM	9:50 PM	01:37	1:30	8:40 PM	11:00 PM	2:20 AM	2:15
Government and Community Relations	8:06 PM	10:30 PM	02:24	2:30	8:07 PM	10:42 PM	02:35	2:30				
Nominating												
Nominating												
Nominating												
Post Retirement Medical Trust	5:33 PM	6:23 PM	00:50	0:45								
Strategic Planning												
Strategic Planning					6:03 PM	8:24 PM	02:21	2:15				
Vendor Advisory					9:32 AM	12:02 PM	02:30	2:30	9:32 AM	10:47 AM	1:15 AM	1:15
<b>Total Hours/Month</b>			<b>09:59</b>	<b>10:00</b>			<b>15:47</b>	<b>15:30</b>			<b>8:35</b>	<b>8:30</b>

North Los Angeles County Regional Center  
 FY 2021-22 Board of Trustees  
 Board and Committee Time Report

Fiscal Year 2021-2022

(Rounded to the nearest quarter of an hour.)

Committee	Oct-21				Nov-21				Dec-21			
	Start	End	Total Time	Rounded	Start	End	Total Time	Rounded	Start	End	Total Time	Rounded
Ad Hoc Bylaws												
Administrative Affairs	6:28 PM	9:45 PM	03:17	3:15	6:02 PM	7:41 PM	01:39	1:45				
Board Meeting	6:32 PM	8:43 PM	02:11	2:15	6:35 PM	9:50 PM	03:15	3:15				
Consumer Services	6:03 PM	7:33 PM	01:30	1:30	6:07 PM	7:53 PM	01:46	1:45				
Executive	9:45 PM	11:24 PM	01:39	1:45	7:42 PM	8:29 PM	00:47	0:45				
Government and Community Relations	7:35 PM	9:48 PM	02:13	2:15	7:54 PM	10:22 PM	02:28	2:30				
Nominating	5:37 PM	6:39 PM	01:02	1:00								
Nominating												
Nominating												
Post Retirement Medical Trust	5:31 PM	6:27 PM	00:56	1:00								
Strategic Planning												
Strategic Planning					6:02 PM	9:42 PM	3:40	3:45	6:00 PM	8:48 PM	02:48	2:45
Vendor Advisory	9:34 AM	11:27 AM	01:53	2:00	9:32 AM	11:19 AM	01:47	1:45				
<b>Total Hours/Month</b>			<b>14:41</b>	<b>15:00</b>			<b>15:22</b>	<b>15:30</b>			<b>2:48</b>	<b>2:45</b>



North Los Angeles County Regional Center  
 FY 2021-22 Board of Trustees  
 Board and Committee Time Report

Fiscal Year 2021-2022

(Rounded to the nearest quarter of an hour.)

Committee	Jan-22				Feb-22				Mar-22				Apr-22			
	Start	End	Total Time	Rounded	Start	End	Total Time	Rounded	Start	End	Total Time	Rounded	Start	End	Total Time	Rounded
Ad Hoc Bylaws																
Administrative Affairs	6:15 PM	7:36 PM	01:21	1:15	6:00 PM	7:36 PM	01:36	1:30								
Board Meeting	6:31 PM	9:09 PM	02:38	2:45	6:31 PM	9:07 PM	02:36	2:30								
Consumer Services	6:07 PM	8:16 PM	02:09	2:15	6:03 PM	7:34 PM	01:31	1:30								
Executive	7:37 PM	9:30 PM	01:53	2:00	7:37 PM	9:46 PM	02:09	2:15								
Government and Community Relations	8:19 PM	9:45 PM	01:26	1:30	7:40 PM	9:10 PM	01:30	1:30								
Nominating	5:34 PM	7:30 PM	01:56	2:00	5:33 PM	8:44 PM	03:11	3:15	5:49 PM	8:32 PM	02:43	2:45				
Nominating																
Nominating																
Post Retirement Medical Trust	5:30 PM	6:10 PM	00:40	0:45												
Strategic Planning	6:05 PM	7:17 PM	01:12	1:15	6:01 PM	8:10 PM	02:09	2:15								
Strategic Planning	6:04 PM	7:21 PM	01:17	1:15												
Vendor Advisory	9:30 AM	11:27 AM	01:57	2:00	9:30 AM	11:18 AM	01:48	1:45	9:33 AM	11:27 AM	01:54	2:00				
<b>Total Hours/Month</b>			<b>16:29</b>	<b>17:00</b>			<b>16:30</b>	<b>16:30</b>			<b>4:37</b>	<b>4:45</b>				