



Board of Trustees Meeting

Wednesday, February 8, 2023

6:30 p.m.

Via Zoom Technology

Packet #2

NLACRC Board of Trustees Calendar
Fiscal Year 2022-23

~ February 2023 ~						
◀ January						March ▶
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 <u>3:00 pm</u> Consumer Advisory Committee Meeting	2 <u>9:30 am</u> Vendor Advisory Committee Meeting (break-out groups)	3	4
5	6 <u>6:00 pm</u> Strategic Planning Committee Meeting	7	8 <u>5:30 pm</u> Board Packet Review (Zoom) <u>6:30 pm</u> Board Meeting (Zoom)	9	10	11
12	13	14 Valentine's Day	15 <u>6:00 pm</u> Consumer Services Committee Meeting	16	17	18
19	20 President's Day (NLACRC offices closed)	21 <u>6:00 pm</u> Board Training- Vendorization, Quality Assurance & Resources Development	22 <u>6:00 pm</u> Administrative Affairs Committee Meeting <u>7:30 pm</u> Executive Committee Meeting	23	24	25
26	27 <u>5:30 pm</u> Nominating Committee Meeting	28				

Please note that all meetings will be held via Zoom until further notice.

**NLACRC Board of Trustees Calendar
Fiscal Year 2022-23**

~ March 2023 ~						
◀ February						April ▶
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 Ash Wednesday <u>3:00pm</u> Consumer Advisory Committee Meeting <u>5:30 pm</u> Nominating Committee meeting	2 <u>9:30 am</u> Vendor Advisory Committee	3	4
5	6 Purim (begins at sundown)	7 Purim (no work)	8 <u>5:30 pm</u> Board Packet Review (Zoom) <u>6:30 pm</u> Board Meeting (Zoom)	9	10	11
12	13	14	15 <u>6:00 pm</u> Government/Community Relations Committee Meeting	16	17 Saint Patrick's Day	18
19	20	21	22	23	24	25
26	27	28	29 <u>6:00 pm</u> Administrative Affairs Committee Meeting <u>7:30 pm</u> Executive Committee Meeting	30	31	

Please note that all meetings will be held via Zoom until further notice.

North Los Angeles County Regional Center
Board of Trustees Meeting - *Via Zoom*
Wednesday, February 8, 2023
6:30 p.m.

~ **REVISED AGENDA** ~

1. **Call to Order & Welcome** – Ana Quiles, Board President
2. **Housekeeping**
 - A. Spanish Interpretation Available
 - B. Public Attendance (please note name in Chat)
 - C. Board Support Updates
3. **Board Member Attendance** – Lizeth Chavez, Executive Administrative Assistant
4. **Introductions**
 - A. Nicholas Abrahms, Board of Trustees Member
 - B. Silvia Renteria-Haro, Consumer Services Manager
5. **Public Input & Comments** (3 minutes)
6. **Consent Items**
 - A. Approval of Agenda (*Packet 1, Page 4*)
 - B. Approval of January 11, 2023 Board Meeting Minutes (*Packet 2, Page 8*)
7. **Self Determination Program & Local Volunteer Advisory Committee Presentation** – Silvia Renteria-Haro (*Packet 1, Page 8*)
8. **Committee Action Items**
 - A. Administrative Affairs Committee– David Coe
 1. Approval of Contracts
 - a. **24Hr Homecare PL2137-102** (*Packet 1, Page 26*)
 - b. Liberman-Bert, Lucia PL0496-625 (*Packet 1, Page 30*)
 - c. Ultra Jiu Jitsu PL2144-008 (*Packet 1, Page 34*)
 - d. Keolis Transit Services, LLC HL0810-875 & PL1667-882 (*Packet 1, Page 38*)
 2. Approval of Revised Critical Calendar (*Packet 1, Page 52*)

- B. Executive Committee – Ana Quiles
 - 1. Approval of SDP Liaison Responsibilities Board of Trustees Policy Statement (*Packet 1, Page 54*)
 - 2. Approval of Revised NLACRC 2023-2024 Performance Contract (*Packet 1, Page 55*)
 - 3. Approval of Revised Code of Conduct Board Policy (*Packet 1, Page 83*)
 - 4. Approval of Commencing Board and Committee Hybrid Meetings
 - 5. ARCA *draft* Strategic Plan Review for feedback due by March Board Meeting (*Packet 1, Page 86*)
 - 6. Executive Director Evaluation Form – Clarence Foster (*Packet 1, Page 96*)
- C. Government & Community Relations Committee – Jordan Feinstock
 - 1. Approval of Annual Spring Legislative Events Critical Calendar (*Packet 1, Page 105*)
- D. Additional Action Items:
Administrative Affairs Committee – David Coe
 - 1. Approval of Contracts
 - a. Essential Pay PL2135-999 (*Packet 2, Page 19*)
- 9. **Executive Director’s Report** – Ruth Janka (*Packet 1, Page 107*)
- 10. **Self-Determination Program (SDP) Report** – Gabriela Eshrati (*Packet 1, Page 133*)
 - A. SDLVAC Liaison Report (*Packet 1, Page 139*)
- 11. **Administrative Affairs Committee** – David Coe
 - A. Minutes of the January 25, 2023 Meeting (*Packet 2, Page 22*)
 - B. FY2022-2023 Financial Report (*Attachment 1*)
 - C. Monthly Human Resources Reports (*Attachment 2*)
 - D. Change in In-Home Respite Worker Rates and Mileage Reimbursement Rates effective January 1, 2023 (*Packet 1, Page 140*)
- 12. **Association of Regional Center Agencies** – Lety Garcia
 - A. ARCA Liaison Report (*Packet 1, Page 144*)
- 13. **Consumer Advisory Committee** – Jennifer Koster
 - A. Minutes of the February 1, 2023 Meeting (*Packet 1, Page 145*)
- 14. **Consumer Services Committee** – Andrew Ramirez

A. Next Meeting Scheduled on February 15, 2023 at 6:00pm

15. Executive Committee – Ana Quiles

- A. Minutes of the January 25, 2023 Meeting (*Packet 2, Page 29*)
- B. FY2022-23 Board vs Expenditures (*Packet 1, Page 148*)
- C. National Core Indicators (NCI) – Evelyn McOmie
 - 1. 2019-2020 NCI Family Guardian Survey (*Packet 1, Page 149*)
 - 2. 2019-2020 NCI Adult Family Survey (*Packet 1, Page 173*)

16. Government & Community Relations Committee – Jordan Feinstock

- A. Minutes of the January 18, 2023 Meeting (*Packet 2, Page 34*)
- B. Next Meeting on March 15, 2023 at 6:00pm

17. Nominating Committee – Lillian Martinez

- A. Status of Board and VAC Recruitment
- B. Interest and Recommendations in Serving as a Board Officer, ARCA Delegate, ARCA Alternate, CAC Chair or CAC Vice-Chair in FY2023-24

18. Post-Retirement Medical Trust Committee – Ana Quiles

- A. Minutes of the January 25, 2023 Meeting (*Packet 2, Page 42*)
- B. Statement of Current PRMT Trust Value (*Packet 1, Page 197*)
- C. Statement of Current CalPERS UAL Trust Value (*Packet 1, Page 201*)

19. Strategic Planning Committee – Lety Garcia

- A. Minutes of the February 6, 2023 Meeting – *defer*
- B. Next Meeting Scheduled on May 1, 2023 at 6:00pm

20. Vendor Advisory Committee – Suad Bisogno

- C. Minutes of the January 5, 2023 Meeting (*Packet 1, Page 202*)
- D. Minutes of the February 2, 2023 Meeting - *defer*

21. Old Business/New Business

- A. Board and Committee Meeting Attendance Sheets (*Packet 1, Page 213*)
- B. Board and Committee Meetings Time Report (*Packet 1, Page 223*)
- C. Updated Acronyms Listing (*Packet 1, Page 226*)
- D. Meeting Evaluation Form – fillable (*Packet 1, Page 232*)

22. Announcements/Information/Public Input

- A. **Next Meeting: Wednesday, March 8, 2023 at 6:30pm**
- B. Public Meeting Attendance (*Packet 1, Page 233*)
- C. Virtual Cafecito Entre Nos, February 9th at 11:00 am
- D. Virtual Alianza de Hombres, February 14th at 7:00 pm
- E. FFRC Advanced IEP Workshop, February 14th & 15th at 11:00 am
- F. Virtual Aprendiendo Entre Nos, February 16th at 10:00 am
- G. Different Thinkers, Different Learners, February 28th at 10:00 am

Please refer to NLACRC's website for the Calendar of Events, which includes a link for the Family Focus Resource Center, for information regarding more support groups, training opportunities, dates, times, and links – www.nlacrc.org

23. Adjournment



**Minutes of Regular Meeting
of
North Los Angeles County Regional Center
Board of Trustees**

The Board of Trustees of North Los Angeles County Regional Center, Inc., a nonprofit corporation, held their regular board meeting via Zoom on **January 11, 2023**

Trustees Present

Ana Quiles
Brian Gatus
David Coe
Lety Garcia
George Alvarado
Andrew Ramirez
Jordan Feinstock
Nicholas Abrahms
Rocio Sigala
Sharmila Brunjes
Suad Bisogno
Cathy Blin
Sylvia Brooks- Griffin
Alma Rodriguez
Lillian Martinez

Guests Present

Nancy Gallardo – Interpreter
Jasmine Barrios- Minutes Services
Suzanne Paggi
Lori Walker - SDLAC
Lia Cervantes Lerma - SCDD
Anthony Rodriguez
Victoria Berry - FFRC
Alexis Soto – SEIU
Approximately 100
Service Coordinators & Guests

Staff Present

Ruth Janka
Vini Montague
Lizeth Chavez
Gabriela Eshrati
Dr.Michael Fernandez
Liliana Windover
Cristina Preuss
Evelyn McOmic
Chris Whitlock
Robert Dhondrup
Sheila King
Clarence Foster

1. Call to Order & Welcome – Ana Quiles, Board President

Ana called the meeting to order at 6:30 p.m.

2. Housekeeping

A. Spanish Interpretation Available

Ana informed attendees that instructions for Spanish Interpretation in are located the chat.

B. Public Attendance

Ana asked public attendants are to notate their name in the chat.

C. Board Support Updates

Ana reminded Board Members that Board Support is available to assist Board Members during regular business hours. Inquiries made to Board Support outside of normal business hours will be returned upon the return to office. Ana thanked the Board Members and NLACRC staff for their continued hard work.

3. Board Member Attendance – Lizeth Chavez, Executive Administrative Assistant

Lizeth Chavez took attendance of Board Members; a quorum was present.

4. Introductions

A. Brian Gatus, Board Member

Brian has served on the Board. He is a father of 6 kids, two of whom are NLACRC Consumers. He was born and raised in the Philippines and now lives in Los Angeles. Brian enjoys cooking and travelling, he has visited 40 states so far. He has an undergraduate business degree, an MBA and is completing his first year of law school and he hopes to provide better access to legal resources for special education. Brian is a procurement specialist and is adjunct professor at Oregon State University, teaching contracts and procurement. He is excited for the opportunity to bring his areas of expertise to NLACRC to help consumers.

B. Dr. Michael Fernandez, Diversity, Equity and Inclusion Supervisor

Dr. Fernandez serves as the DEI Supervisor; he is based in the Chatsworth office and supports all 3 NLACRC sites. This April will mark 2 years for Dr. Fernandez with NLACRC, prior to that, he worked in the educational sector as well as the Department for Homeland Security. He was born in Mexico City and served in the U.S. Marines before earning a Ph.D in Educational Leadership and Sustainable Change. Dr. Fernandez hopes to continue to serve individuals in marginalized, underserved populations. He and his wife have 2 children.

5. Public Input

Victoria Berrey, from Family Focus Resource Center shared information on Workshops in January and February. January topics include: Early Start: Functional Ways to Incorporate Speech and Language and School Age: Understanding Educational Assessments. In February, workshops include information on IHSS and Taxes. Victoria also reported that the Toy Lending Library will reopen in late January for Early Start Parents.

Kermit Jackson stated that he has been a NLACRC Service Coordinator (CSC) for 15 years. He shared a list of concerns to the Board in regards to the challenges faced by Service Coordinators. The concerns were related to the quality of service that CSCs are able to provide to Consumers due to critically-low staffing levels. Kermit encouraged the Board to collaborate with the collective bargaining team to increase wages for Service Coordinators.

Rosalind Nations has been a Service Coordinator for 14 years with NLACRC. She inquired if CSCs were permitted to apply for Board Membership. It was determined that current employees of NLACRC were not permitted to serve on the Board, however, former employees interested in Board Membership are eligible to serve, once vetted for conflicts of interest.

Lia Cervantes-Lerma, from SCDD, shared that there was an access issue for some individuals trying to log in to the Zoom Meeting. The attendance issue was resolved to allow more people to join the meeting.

Amparo Dallas shared that NLACRC is dramatically understaffed and that she has noticed a decrease in the level of service that the CSCs have provided due to the constant turnover. She implored the Board to assist in finding a solution for low wages.

Lety Garcia, Board Member, shared that transportation to and from services has been a continued issue. NLACRC's sole vendor has been understaffed due to the driver shortage which has resulted in some families having gone 6 to 8 months without transportation services. She requested that this issue be placed on the agenda for a future Vendor Advisory Committee Meeting to address this critical need.

Ana Quiles, Board President, announced that the State's required electronic visit verification for timekeeping is now mandatory. She stated that there has been some challenges logging in to the system and accessibility issues. Families with more than 1 consumer have an added stress in ensuring that all times are entered into the app correctly. Ana requested that the Board explore other avenues of support on this issue.

Karla Robles, a CSC with NLACRC asked for clarification on why NLACRC employees are not eligible to serve on the Board. The link to the bylaws were sent to Karla for further information.

6. Consent Items

A. Approval of Agenda

M/S/C (J. Feinstock/A. Ramirez) To approve the agenda as revised.

B. Approval of November 9th, 2022 Board Meeting Minutes

M/S/C (B. Gatus/C. Blinn) To approve the Minutes as presented.

7. Executive Session

A. Union Negotiations

M/S/C (L. Martinez/D. Coe) To move in to the Executive Session at 7:01 pm. The motion passed with 1 abstention from Jordan Feinstock.

M/S/C (L. Martinez/D. Coe) To close the Executive Session at 7:19 pm.

8. Committee Action Items

A. Consumer Services Committee – Andrew Ramirez

1. Approval of the Revised Critical Calendar

The revised Critical Calendars were reviewed as presented in the packet.

M/S/C (C. Blin/ R. Sigala) To approve the revised Critical Calendar as presented.

2. Approval of Revised Fair Hearing Service Standards
The revised policy was reviewed as presented in the packet.

M/S/C (G. Alvarado /C. Blin) To approve the revised standards as presented.

B. Executive Committee - Ana Quiles

1. Approval of Board Annual Training Plan FY2023-24
The draft Board Annual Training Plan was reviewed as presented in the packet.

M/S/C (A.Ramirez/G.Alvarado) To approve the Training Plan as presented.

2. Approval of Revised Board Member Responsibilities Policy
The revised policy was reviewed as presented in the packet.

M/S/C (R.Sigala/G.Alvarado) To approve the revised policy as presented.

C. Administrative Affairs Committee – David Coe

1. Approval of Contracts

- a. Modern Support Services HL1015-520

POS Contract – Provides Independent Living Program Services
5-year contract effective January 1, 2023 through December 31, 2027
Projected total contract amount is \$614,335.35
Projected to serve 12 consumers per month.

- b. Liberian-Bert, Lucia PL0496-625

POS Contract – Provides counseling
5-year contract effective January 1, 2023 through December 31, 2027
Projected total contract amount is \$360,000
Projected to serve 8 consumers per month.

M/S/C (A. Quiles/R. Sigala) To move the Liberman-Bert, Lucia PL0496-625 contract to Administrative Affairs Committee for further vetting. This motion would also limit contracts determined to be urgent and with appropriate compensation/median rate will not be sent to the Board for approval without first being approved through the Administrative Affairs Committee.
The motion passed with 1 abstention for Jordan Feinstock.

- c. 24Hr Homecare PL2137-102

POS Contract – Provides individual or family training services
5-year contract effective January 1, 2023 through December 31, 2027
Projected total contract amount is \$1,552,680.00
Projected to serve 38 consumers per month.

This contract will also be moved to the Administrative Affairs Committee as per the motion listed above.

d. Zooz Fitness PL2143-008

POS Contract – Provides sports club services

5-year contract effective January 1, 2023 through December 31, 2027

Projected total contract amount is \$1,281,280.00

Projected to serve 8 consumers per month.

M/S/C (G. Alvarado/G. Alvarado) To approve contracts Modern Support Services HL1015-520 and Zooz Fitness PL2143-008 as presented.

9. Executive Director's Report - Ruth Janka

Ruth shared information related to the Governor's Budget proposal that was recently released. She announced that there were no major cuts proposed, and puts forward \$102 million to support reduced case load ratio for children 0-5 years of age. There is a \$10 million preschool integration grant that will become effective 2024-25. There was also \$355 million approved to support the cost for rate reform. The technologies being recommended by DDS are under review for assessment in preparation for implementing technology statewide. The budget proposes to establish an Autism Services Branch at DDS that would include 6 new positions. Funding would also support children in to Early Start under the expansion and provisional eligibility for 3–4-year old's.

Ruth summarized the contents of the report as presented in the packet; highlights are outlined below.

Staffing

Public Information Officer- Robert Dhondrup was re-hired for the Public Information Manager position in early December and reports to the Executive Director. Christopher Whitlock, a former Public Information and Training Specialist has returned to the organization in a newly added position, Public Information Supervisor. This position will directly supervise the Public Information Specialist and will provide technical support to direct service professionals using the statewide learning management system to earn performance incentives.

Director of Consumer Services – Adult and Transition Services – The Center is interviewing candidates for this position; meantime Consumer Services Managers Donna Rentsch and Emmanuel Gutierrez continue to provide support and direction to the SFV Adult and Transition teams.

Effective November 30, 2022, the Center has 726 positions authorized, 11 positions on hold, 105 vacant positions (60 are service coordinator positions), 618 positions

filled. Annualized turnover rate is 0.15%. NLACRC will be hosting a job fair on February 8th, themed “Fall in Love with North LA”.

Transportation Services

Keolis, NLACRC’s vendored transportation service provider, is working hard to increase their workforce and is making some progress. Further, DDS has announced that they are working with a small group of providers to develop a temporary transportation option while a long-term alternative is explored. DDS is authorizing transportation providers to complete alternative billing through a monthly provision of 19 or more trips through December 31, 2023. Providing transportation services outside of “normal” business hours and to other destinations in the community is being encouraged to help increase access to the community and to transportation services. The Participant Directed Services model is another avenue for Consumers to access transportation through reimbursement for the purchase of transportation from services such as Uber and Lyft.

Little Hoover Commission

The Little Hoover Commission held its third and final hearing on California’s developmental services system on December 8th, where Executive Director of SCDD Aaron Caruthers testified. SCDD is an organization largely federally funded to provide board systems advocacy for those with developmental disabilities and their families. The Commission will now work off their report to make legislative recommendations on how to improve the effectiveness and efficiency of DDS.

Office of the Ombudsman

DDS has established the Office of the Ombudsperson to assist individuals and their families who are applying for or receiving regional center services under the Lanterman Act. Effective December 1st, 2022, this office became available to provide information, facilitate resolution to disagreements and complaints, make recommendations to the Department, and compile and report data. Information about the Office of the Ombudsperson can be found on NLACRC’s website in the Publications & Resources section.

Lanterman Act Hearings Advisory Committee

DDS and the Office of Administrative Hearings are establishing an advisory committee to provide input regarding mediations and hearings conducted by the OAH. The committee will have up to 18 members, with at least half of the membership being individuals and families served by the regional center. Other members will include Disability Rights California, State Council on Developmental Disabilities, Association of Regional Center Agencies, Office of Clients Rights Advocacy and other developmental advocacy services organizations. Committee will meet virtually twice per year.

Quality Incentive Program

DDS has validated over 2,000 providers eligible for an incentive payment for completing the Direct Support Professional Workforce survey which supports

Service Access and Workforce Capacity focus areas within the QIP. There are approximately 190 providers remaining for validation, which DDS anticipates completion by January 4th, 2023.

Employment Workgroup Meeting

This group met on November 14th, 2022, and discussed the transition of individuals from Work Assistant Programs (subminimum wage) and from high school. Recommendations for a service model were solicited from participants and included braiding services for individuals transitioning from WAPs, provision of transportation, benefits counseling, consideration for those currently in group employment in subminimum wage programs, and employment training for direct support professionals.

10. **Self Determination Program (SDP) – Gabriela Eshrati**

A. SDP Report

Gabriela Eshrati reviewed the SDP Report as presented in the packet.

As of December 1st

Participants have completed Orientation: 576

Total number of budgets that are certified: 197

Total number of budgets that are in the certification process: 2

Total number of spending plans that are approved: 164

Total number of spending plans in progress: 33

Total number of PCP's completed: 186

Total number of participants that have opted out of SDP after enrolled: 1

Total number of Inter-Regional Center Transfers (out):2

Total number of participants that have fully transitioned into SDP with approved spending plans and active SDP IPPs: 164

FMS Providers are not accepting new transitions until February 1, 2023 due to delays in start dates during the holiday season.

Recruitment for FY2021-22 and FY 2022-23 SDP Implementation Funding.

Applications and interviews were completed and the awardees will be notified next week.

The SDP Workbook has been updated and is currently in printing, will be available soon.

The Pre-Enrollment Transition Support directive has been extended through June 30, 2023.

A basic informational survey will be sent out regarding barriers to the Self Determination Program and RFPs have been issued for the 2021-22 and 2022-23 funds that will be closing in 20 days to commence the selection process.

Jordan Feinstock reported that FMS is not accepting new clients due to not receiving money from Regional Centers. Ana recommended further discussion at the next SDP Meeting and recommended Jordan consider the SDLAC Liaison Position. Ana requested that information related to SDP training be available at least 30 days in

advance to allow consumers and families the opportunity to ask questions that may be better addressed in a larger forum.

11. Administrative Affairs Committee – David Coe

David reviewed the information as presented in the packet.

A. Minutes of the October 26th Meeting

B. Minutes of the November 30th Meeting

C. FY2022-2023 Financial Report - Vini Montague

Vini reviewed the report as presented in the packet.

D1 Allocation: \$882,180,063

Monthly Expenditures for October: \$59,025,073

YTD Expenditures: \$217,694,917

Total Expenses Administrative vs Direct Allocation is at 15.1%, NLACRC is working to meet the goal of 15%.

D. Monthly Human Resources October Report - Clarence Foster

The report was presented in the packet. Clarence shared information on the upcoming Job Fair being hosted by NLACRC. Clarence is currently working on marketing of the job fair to attract candidates and is anticipating a large turnout. Clarence also clarified that LinkedIn is being used to recruit staff, not open Board Member positions.

E. Personnel Classification and Compensations

This report is presented in the packet.

12. Association of Regional Center Agencies - Lety Garcia

A. ARCA Liaison Report

Lety shared that there will be an ARCA Training at the end of the month. Daniel Savino, ARCA's Government Affairs Director, will be presenting the training on January 23rd. Ana requested help in navigating the ARCA system as there is a fee to be part of the organization.

13. Consumer Advisory Committee – Dr. Michael Fernandez for Jennifer Koster

Dr. Fernandez reviewed the information as presented in the packet.

A. Minutes of the November 2nd Meeting

B. Minutes of the January 4th Meeting

C. Chair Board of Trustees Report

Lety encouraged members of the Committee attend the ARCA Training on January 23rd. Liz will send the ARCA Training invitation to the Consumer Advisory Committee Members.

14. Consumer Services Committee – Andrew Ramirez

Andrew reviewed the information as presented in the packet.

A. Minutes of the October 26th Meeting

Ana requested transportation services and Electronic Services Verification (EVV) be added

to the agenda for this Committee to determine alternatives to meet the need of consumers.

15. Executive Committee – Ana Quiles

Ana reviewed the information as presented in the packet.

- A. Minutes of the October 26th Meeting
- B. Minutes of the November 30th Meeting
- C. Minutes of the December 30th Meeting

D. Committee List Update - Ana noted that this list has been updated as there was 1 resignation from Kimberly Bermudez from the Vendor Advisory Committee. Suad will address this vacancy at the next Committee Meeting.

E. Monthly Board Support Check-In Meeting with Executive Members

Ana proposed open meeting times for Board Members to check-in with Executive staff on a monthly basis.

M/S/C (G. Alvarado/A. Ramirez) To approve board member check-in on the last Tuesday of every month at 5 pm.

F. FY2022-23 Board vs Expenditures

G. Board Resolution for Workers Compensation Insurance Coverage CY2023

H. Master Board Resolution - Angel Wings HL0998-880

I. Master Board Resolution - Pyles & Associates PL2121-062

J. Master Board Resolution – Covid 19 Contract

K. Master Board Resolution – Covid 19 Subcode

L. Master Board Resolution – Tailored Day Services

M. Master Board Resolution – SCV Expansion Project

N. Master Board Resolution – SFV Expansion Project

O. Master Board Resolution – SFV Reconfiguration Project

P. Master Board Resolution - City National Bank

16. Government & Community Relations – Jordan Feinstock

Jordan reviewed the information as presented in the packet.

A. Next Meeting is Scheduled for January 18th, 2023 at 6:00pm

Ana proposed NLACRC individual grassroots or ARCA grassroots program determination to be considered at the next Committee Meeting. She also wanted to add an agenda item related to both Transportation Services and EVV in a time-sensitive manner.

Jordan requested a Chair Report be added to the agenda for future Committee Meetings, Ana stated that at this time, public input is on the agenda in lieu of a Chair Report. Further discussion will be had at the next meeting.

17. Nominating Committee - Lillian Martinez

Lillian reviewed the information as presented in the packet. She also shared that the January meeting was rescheduled to February 27th. Recruitment efforts are increasing and application submission deadline has been extended to February 15th. Current needs for recruitment are a consumer and an African-American individuals.

Ana requested continued marketing for the vacancies and Robert Dhondrup confirmed.

- A. Redacted Minutes of the November 14th Meeting
- B. Status of Board and VAC Recruitment
- C. Interest and Recommendations in Serving as a Board Officer, ARCA Delegate, ARCA Alternate, CAC Chair or CAC Vice-Chair in FY2023-24

18. Post-Retirement Medical Trust Committee – Ana Quiles

Ana reviewed the information as presented in the packet.

- A. Minutes of the October 26th Meeting

19. Strategic Planning Committee- Ana Quiles for Lety Garcia

Lety reviewed the information as presented in the packet.

- A. Minutes of the September 26th Meeting
- B. Minutes of the October 24th Meeting

20. Vendor Advisory Committee – Suad Bisogno

Suad reviewed the information as presented in the packet.

Vendor Forum will be held January 12th at 10 am to voice concerns and collaborate on solutions. Transportation service issues will be added to the next agenda. Ana requested that the Committee help identify consumers that may have been missed for Early Start due to the pandemic. Suad requested to add Participant Directed Services to the next Committee Agenda as it relates to transportation.

- A. Minutes of the November 3rd Meeting
- B. Minutes of the January 5th Meeting –*defer*

21. Old Business/New Business

Ana reviewed the information as presented in the packet.

- A. Board and Committee Meeting Attendance Sheets
- B. Board and Committee Meetings Time Report
- C. Updated Acronyms Listing
- D. Meeting Evaluation Form - fillable

22. Announcements/Information/Public Input

- A. Next Meeting: Wednesday, February 8th, 2023 at 6:30pm
- B. Public Meeting Attendance
- C. Board Training: Cultural Competency and Implicit Bias, January 30th at 6:00pm
- D. Board Presentation: Association of Regional Center Agencies (ARCA), January 23rd at 5:30p
- F. FFRC AV Parent Support Group, January 12th at 11:00am
- G. Virtual Cafecito Entre Nos, January 12th at 11:30am

- H. FFRC Functional Ways to Incorporate Speech & Language into Everyday Activities, January 17th & 24th at 1:00 pm
- I. Different Thinkers, Different Learners Workshop, January 24th at 10:00 am
- J. FFRC Life After High School, January 26th at 6:00 pm

Public Input

Ana Quiles noted that NLACRC staff will address the numerous comments and questions that were listed in the chat.

Amparo Dallas, stated that due to teacher staffing shortages, the ratios to children to teachers in the classroom have been increased. She encouraged the CSCs and the Board to work together to find a solution to the concerns shared tonight.

George is a CSC in the Antelope Valley area. He proposed looking at other processes that can help make duties more efficient for CSCs (such as the elimination of certain approvals where management sign-off is required) in addition to continued recruitment.

23. Adjournment

Ana Quiles, Board President, adjourned the meeting at 9:07 p.m.

Submitted by:

Lizeth Chavez
Executive Administrative Assistant

for:

Lillian Martinez
Board Secretary

() The majority of these minutes are taken from the Minutes Service submission and reviewed/ edited as presented herein by NLACRC staff.*

Contract Summary and Board Resolution

No.	Description	Contract Summary
1.	Contract Overview: (New or Amendment) (POS or OPS)	First Amendment to Service Development Agreement, Purchase of Services (POS)
2.	The Name of Vendor or Service Provider	Casa Fiscal dba Essential Pay Vendor Number: PL2135 Service Code: 999 Project ID: NLACRC-2223-01
3.	The Purpose of the Contract	<p>Department of Developmental Services (“DDS”) approval of funding to provide start-up funds for Financial Management Services (“FMS”) Fiscal Agent (vendor # PL2131-315) and Co-employer (vendor # PL2132-316) services for NLACRC participants in the Self-Determination Program (“SDP”) to get support to help them pay for services they need.</p> <p>DDS awarded NLACRC initial start-up funds of \$500,000 to allow for Contractor to pay outstanding balances of unpaid payments for previous FMS services for consumers statewide that transitioned to Contractor from previous different FMS agency.</p> <p>Service provider has already paid out the initial \$500,000 in funding. The purpose of the First Amendment is to increase the award by \$100,000 to facilitate additional outstanding payments.</p>
4.	The Contract Term	<p>Original six-month contract effective October 1, 2022 through March 31, 2023.</p> <p>Term end date extended by one (1) month to April 30, 2023.</p>
5.	The Total Amount of the Contract	<p>Previously approved maximum approved funding is \$500,000.</p> <p>Maximum total funding is now \$600,000.</p>
6.	The Total Proposed Number of Consumers Served	<p>Total number of consumers amongst twelve (12) Regional Centers to be determined. As of 2/6/2023, initial \$500,000 used to support services to sixty-five (65) consumers statewide, nine (9) of which are NLACRC consumers.</p>

7.	The Rate of Payment or Payment Amount	Payment will be reimbursed to Contractor based on performance milestones or on other such terms as required under DDS’s written guidelines.
8.	Method or Process Utilized to Award the Contract.	DDS award per exceptional conditions.
9.	Method or Process Utilized to Establish the Rate or the Payment Amount	<p>Project approved by DDS on 10/25/22. Funds will be awarded in previous CPP allocation to NLACRC for fiscal year 2022-2023.</p> <p>DDS approved additional funding of \$100,000 on 02/06/2023 to be awarded in next POS allocation.</p>
10.	Exceptional Conditions or Terms: Yes/No If Yes, provide explanation	NLACRC approved an emergency vendorization for PL2131-315 and PL2132-316 effective October 1, 2022 in order to minimize disruption of services to SDP consumers receiving FMS services from a different agency that closed.

Contract Summary and Board Resolution

The North Los Angeles County Regional Center’s (“**NLACRC**”) Board of Trustees reviewed and discussed the First Amendment to the Service Development Agreement (“**Amendment**”) for **Casa Fiscal dba Essential Pay** and passed the following resolution:

RESOLVED THAT in compliance with NLACRC’s Board of Trustees Contract Policy, the First Amendment to the Service Development Agreement between NLACRC and **Casa Fiscal dba Essential Pay** was reviewed and approved by NLACRC’s Board of Trustees on **October 26, 2022**.

NLACRC’s Board of Trustees hereby authorizes and designates any officer of NLACRC to finalize, execute and deliver the Amendment on behalf of NLACRC, in such form as NLACRC’s legal counsel may advise, and on such further terms and conditions as such Officer may approve. The final terms of the Amendment shall be conclusively evidenced by the execution of the Amendment by such Officer. For purposes of this authorization, an “Officer” means NLACRC’s Executive Director, Chief Consumer & Community Services Officer, Chief Financial Officer, Chief Human Resources Officer, and Chief Information Officer, and no one else.

Certification by Secretary: I certify that: (1) I am the Secretary of the NLACRC; (2) the foregoing Resolution is a complete and accurate copy of the Resolution duly adopted by NLACRC’s Board of Trustees; (3) the Resolution is in full force and has not been revoked or changed in any way.

Lillian Martinez, Board Secretary

February 8, 2023

Date

North Los Angeles County Regional Center
Administrative Affairs Committee Meeting Minutes

January 25, 2023

Present: David Coe, Ana Quiles, Lillian Martinez, Bob Erio, Rocio Sigala, Lety Garcia – Committee Members

Ruth Janka, Dr. Michael Fernandez, Lizeth Chavez, Lilliana Windover, Clarence Foster, Vini Montague, Gabriela Eshrati, Evelyn McOmie, Cristina Preuss, Robert Dhondrup – Staff Members

T. Jones Newman, Lucy Paz- Interpreter, Jasmine Barrios-Minutes Services - Guests

Absent: Alma Rodriguez

I. Call to Order & Introductions

David Coe called the meeting to order at 6:15 pm.

II. Public Input

Ana Quiles shared that feedback was received in regards to the size of the meeting packet, she along with NLACRC staff are looking to determine alternative solutions.

III. Consent Items

A. Approval of Agenda

Vini Montague added Item A.5 under Committee Business: Keolis Transportation Report Out

M/S/C (A. Quiles/L. Garcia) To approve the Agenda as revised.

B. Approval of Minutes of the November 30th, 2022 Meeting

M/S/C (A. Quiles/L. Martinez) To approve the November 30th Meeting Minutes as presented.

IV. Executive Session

A. Quarterly Legal Update

M/S/C (A. Quiles/L. Martinez) To enter into Executive Session at 6:19 pm

M/S/C (A. Quiles/L. Martinez) To exit Executive Session at 6:40 pm

V. Committee Business

A. Approval of Contracts - Vini Montague

1. 24 Hour Homecare PL2137-102

POS Contract – Provides Individual or Family Training services
5-year contract effective February 1, 2023 through January 31, 2028
Projected total contract amount is \$1,552,680
Projected to serve 38 consumers per month.

It was highlighted that the vast majority of the contracts presented are 5-year options as a standard rule. Lety Garcia recommended a revised look at this process in the best interest of quality assurance. Evelyn McOmie stated that our standard practice is 5 years. . More information will be presented to the Committee at a future meeting in regards to the parameters for 2, 3 and 5-year contracts. Evelyn noted that there is one service code that requires a 3-year contract. Evelyn noted that expiration of a contract does not terminate the vendorization. Vendorizations can be terminated if there is a basis to terminate due to non-compliance only.

It was requested that 2-, 3- and 5-year options be presented to the Committee on contracts for the Committee to make the determination on the most appropriate term. All upcoming Social Rec contracts proposals will default to a 2-year term limit unless otherwise determined by the Committee.

M/S/C (/L. Garcia/ D. Coe) To defer the approval of this contract pending more information on contract options at the next Committee meeting. The motion passed with 2 abstentions from A. Quiles and L. Martinez

After discussion, the Committee decided to vote on this contract as revised, on a 2-year basis.

M/S/C (/D. Coe/L. Garcia) To approve the Advanced Behavioral Pathways contract as revised, for a 2-year term. The motion passed with 2 abstentions from A. Quiles and L. Martinez

2. Liberman-Bert, Lucia PL0496-625

POS Contract – Provides counseling services
5-year contract effective February 1, 2023 through January 31, 2028
Projected total contract amount is \$360,000
Projected to serve 8 consumers per month.

M/S/C (/L. Garcia/ L. Martinez) To approve the Liberman-Bert, Lucia PL0496-625 contract as presented, for a 5-year term.

3. Ultra Jiu Jitsu PL2144-008

POS Contract – Provides transportation services
5-year contract effective February 1, 2023 through January 31, 2028
Projected total contract amount is \$201,750.00
Projected to serve 21 consumers per month.

M/S/C (A. Quiles/L. Garcia) To approve the Liberman-Bert, Lucia PL0496-625 contract as revised, for a 2-year term.

New Social Rec vendorizations are announced on NLACRC's website as well as News You Can Use and social medial platforms. Robert Dhondrup will facilitate a more prominent announcement when new Social Rec services become available.

4. Advanced Behavioral Pathways – Legucator Contract
OPS Contract – Provides legislative education and engagement services
5-year contract effective March 1, 2023 - June 30, 2023
Projected maximum total contract amount is \$90,562.00

Vini Montague noted that for the 2024 FY, NLACRC will reassess the needs from this vendor and seek out alternative options. There was much discussion surrounding the duties of the Legucator and what was previously on this vendor.

M/S/C (D. Coe/A. Quiles) To defer this contract pending revision to clearly define services included in the contract and what was decided at a previous Committee meeting.

5. Keolis Transportation Request
NLACRC has been creating a new contract with Keolis Transportation in which they are seeking a usual and customary rate which will be presented to the Board at the next Board Meeting. Keolis is a nationwide contractor, and 1,100 consumers will be impacted if this resource is not safeguarded.

B. FY 2022-23 Financial Reports – Vini Montague

1. FY2022-23 Financial Report
D1 Budget - \$882,180,063
Monthly Expenditures for December - \$70,414,801
YTD Expenditures - \$341,456,997
Currently, there is a projected surplus of \$61,075,203
Administrative vs. Direct Allocation Report percentage should be below 15% annually, currently at 14.7%.
2. Social Recreation, Camp and Non-Medical Therapies Service Report - Vini Montague
As of January 19, 2023, there were 153 authorizations for purchase reimbursements and \$124,568 in claims paid for fiscal year 2022-2023, and 83 authorizations and \$43,943 in claims paid for fiscal year 2021-2022.
3. Assembly Bill 637 Proposal for Social Recreation FMS Update- Evelyn McOmie
Evelyn shared by receiving DDS approval to NLACRC's AB637 proposal that we could achieve funding for services for those who cannot pay out of pocket or may not have access to the documentation for reimbursement. DDS has received much feedback on this issue and is currently working on providing guidance. Evelyn will provide the Committee with updates once they become available.

C. Executed Contracts by NLACRC

1. 09/09/2015: Minimum wage, sick leave increase
2. 09/09/2021: Adding CIE/PIP program design addendums/subcodes
3. No report: 06/14/2017: Subcodes
4. No report: 06/13/2018: Renewals
5. No report: 10/10/2018: Health & Safety related
6. No report: 06/09/2021: Program Design changes
7. No report: COV-19 related contracts (time-limited)
8. No report: COV-19 related subcodes (time-limited)
9. No report: 05/11/2022: April 1, 2022 rate increase
10. No report: 05/11/2022: EBSH consumer cost changes

D. Intermediate Care Facility (ICF) State Plan Amendment Summary - Vini Montague

1. ICF/SPA Billing Summary

Vini reviewed the report as presented in the packet.

Negative cash impact from ICF/SPA program for FY 2023 is \$3,828,422

For FY 2022, the negative cash impact was \$629,417

For FY 2021, the negative cash impact was \$19,215

The Total negative cash impact is \$4,477,055.022

2. ICF/SPA Receivables

This report reflects change in Outstanding Total Receivables from month-to-month. From December to January, there was a decrease in total receivables by - 4.9.1% to \$4,544,238.

E. Quarterly Fees Reports for PRMT and UAL- Vini Montague

Vini reviewed this information as presented in the packet.

1. 1st Quarter PRMT Fees Report by U.S. Bank - total fees paid \$30,847
2. 1st Quarter UAL Fees Report by U.S Bank & Highmark Capital - total fees paid \$12,363.41

F. Human Resources Report - Clarence Foster

1. Quarter 2 HR Report

Clarence reviewed the report as presented in the packet.

Positions on Hold: 12

New Hires: 39

Promotions: 9

Separations: 9

Quarterly Turnover Rate: 0.98%

David requested a cumulative look at the turnover rate for better comparison of the month to month changes for each office.

2. Monthly Human Resource Report - Clarence reviewed the months of October, November and December as presented in the packet. Highlights for December include:

Monthly Human Resource Report - December
On-Hold Positions - 12
Open Positions Vacant - 101
Positions Filled as of Dec 31 - 618
FY22-23 Authorized Positions - 727
% Filled - 85.01%
New Hires - 11
Separations - 14
Annual Turnover Rate - 0.24%
San Fernando Open Positions - 69
Antelope Valley Open Positions - 27
Santa Clarita Open Positions - 5

Ruth estimated that there are 354 Service Coordinator positions at NLACRC. Clarence discussed the measures being taken to improve recruitment and retention of staff. Initiatives include: Employee referral program which has had 48 submissions, partnership with University of Antelope Valley, Fall in Love with NLACRC job fair event, and the Purple Jacket Program. It was recommended that the Cal State Bakersfield satellite location in Antelope Valley be considered as a potential resource.

It was requested that information related to Fall in Love with NLACRC be shared with the other location, in a proposal to collect satisfaction survey numbers from staff at different points. Ruth stated that issues that need to be addressed with the organization is presented at her coffee meetings with staff.

3. Temporary Staff Statistics Update

Clarence shared that there are currently 12 active temporary employees, 3 of whom will be converting to FTEs in 3 weeks. Lety Garcia asked for a more detailed breakdown on where the \$687k was allocated for Temporary Services, to get a better overall picture of what can be reallocated to assist the Service Coordinator issue. Clarence will work on an analysis of Temp Services for the last fiscal year.

- G. Revised Committee Critical Calendar - Vini Montague
Vini reviewed the revised calendar as presented in the packet.

M/S/C (A. Quiles/D. Coe) To approve the revised Critical Calendar as presented.

- H. Review of Service Provider Insurance Policy for SDP - Ruth Janka

1. Service Provider Insurance Policy

An Independent Facilitator (IF), is an individual who is trained in Person-Centered Planning and who can assist in the development of an IPP and, assist in agreement negotiations. The board policy for service provider insurance seeks to protect providers by requiring abuse and molestation insurance in the amount of \$1 million. Concerns have been raised regarding the policy as many providers who are seeking to become vendored as IFs, are unable to pay for an insurance policy.

The Committee is being asked to consider a compromise that will meet both needs. Independent Facilitators have 1-on-1 contact with individuals, at times alone and it was noted that without insurance, any allegation could have a huge impact on the provider as well as NLACRC.

DDS will be providing guidance on this issue in March, the Committee will table this for further discussion once the guidance has been reviewed. Gabriela Eshrati shared that the Self-Determination Local Advisory Committee is seeking to remove the insurance provision completely due to the requests of IFs. After discussion, it was determined that this topic would be added to the SDLAC agenda to discuss potential solution and alternate policy amounts in addition to continued monitoring by the Committee and further discussion after DDS guidance is issued.

- I. Family Focus Resource Center Contract and Library Contract - Ruth Janka
The Committee reviewed service delivery from the Family Focus Resource Center as well as contract specifications. Ana Quiles suggested that the Board understand the contract, expectations and clarification on the services to be provided, in order to determine next steps.

Evelyn shared that in response to the concerns, monthly partnership meetings will be held and to ensure that the contract stipulations are met and that FFRC calendar their Advisory Committee Meetings and that dates have been established for 2023-24. In addition, the Parent and Family Support Specialists will assist with oversight and follow-through. Distinctions will be made for the library contract and the 0-to-3 contract. Evelyn will continue to provide updates on this topic and the updated critical calendar related to this contract will be shared with the Committee. The Committee requested that Board Members be in attendance for the Advisory Committee meetings.

The Committee stated that 80% of the funds were going towards salaries. They requested information on salaries, and the addition of the mobile unit to be available to the community for low-access areas. Also requested, was an Executive Summary updates that includes any changes to the contrast.

- J. Change in In-Home Respite Worker and Mileage Reimbursement Rates - Vini Montague
Vini shared that rates were updated January 1st, 2023 for mileage reimbursement, putting the new mileage reimbursement rate at 65.5 cents per mile. In-Home Respite worker rates were also updated, based upon the new DDS established rates at \$21.3per hour. Reimbursement Forms have been updated accordingly.

VI. Review of Meeting Action Items

- A. Clarify services for the Legucator Contract regarding Option #4 and what it entails (Vini)
- B. Obtain parameters for 2-,3- and 5- year contracts (Evelyn)
- C. Analysis of Temporary Staff, determine if Coffee with Ruth is a platform to obtain

satisfaction survey responses, provide presentation to Ana regarding why NLACRC is a great place to work (Clarence)

- D. Get feedback for Insurance Policy for IF providers from SDLAC. (Gabriela and Silvia)

VII. Board Meeting Agenda Items

The following items were identified for the committee's section of the next Board Meeting agenda:

- A. Minutes of the January 25th Meeting
- B. FY 2022-23 Financial Report
- C. Approval of Contracts
- D. Monthly Human Resources Reports
- E. Revised Committee Critical Calendar
- G. Change in In-Home Respite Worker Rates and Mileage Reimbursement Rates Effective January 1, 2023

VIII. Announcements / Information Items / Public Input

- A. Next Meeting: February 22, 2023 at 7:45 pm
- B. Committee Off-site Quarterly Meeting: Thursday, January 26, 2023, at 6:00 p.m.
- C. Committee Attendance

No public input

IX. Adjournment

David Coe, Committee Chair, adjourned the meeting at 9:19 p.m.

Submitted by:

(*) *Lizeth Chavez*

Executive Administrative Assistant

() The majority of these minutes are taken from the Minutes Service submission and reviewed/edited as presented herein by NLACRCCRC staff.*

North Los Angeles County Regional Center
Executive Committee Meeting Minutes

January 25, 2023

Present: Ana Quiles, David Coe, Lety Garcia, Lillian Martinez, Rocio Sigala

Liliana Windover, Lizeth Chavez, Vini Montague, Ruth Janka, Clarence Foster, Evelyn McOmie, Cristina Preuss, Dr. Michael Fernandez, Gabriela Eshrati, Silvia Haro– Staff Members

Jennifer Koster- Board Member, Jasmine Barrios-Minutes Services, Lucy Paz-Interpreter - Guests

Absent: Alma Rodriguez

I. Call to Order

Ana Quiles called the meeting to order at 9:24 pm.

II. Public Input

Lety Garcia requested that the Administrative Affairs and Executive Committees be held bi monthly and that discussion on this topic be added to a future Committee Meeting.

III. Consent Items

A. Approval of Agenda

In the best interest of time, it was determined to defer item C under Committee Business: Annual Board Retreat and Dinner to the next Committee meeting. It was also decided to limit Item E under Committee Business: In-person Board and Committee Meetings to a 10-minute discussion. In lieu of a presentation, Item V: SDP and LVAC Presentation will consist of a question-and-answer session.

M/S/C (L. Martinez/L. Garcia) To approve the agenda as revised

B. Approval of Minutes of November 30th Meeting

M/S/C (D. Coe/L. Martinez) To approve the November 30th Meeting Minutes as presented.

IV. Consumer Advisory Committee – Dr. Michael Fernandez

A. CAC Report

Dr. Fernandez shared a concern from the committee regarding the CAC chair being unprepared for meetings, arriving late or missing meetings despite significant support in trying to identify barriers. The Committee will review the expectations for the role and identify a plan to rectify these issues.

V. Self-Determination Program and Local Advisory Committee Presentation - Silvia Haro
Silvia reviewed the report as presented in the packet. Highlights include:

In regards to Bagley-Keene, are meetings still required to be held in a hybrid format. Silvia responded that the virtual accommodation was extended through June 30, 2023, however, may become permanent. SDLAC Board Liaison responsibilities will be presented to the Board and shared with the Executive Committee to generate interest in this position.

The committee reviewed the draft Board of Trustees Policy Statement for the SDP Liaison position provided in the packet.

M/S/C (L. Martinez/R. Sigala) To approve the SD Board Liaison Responsibilities for Board approval as revised to reflect a 1-year term.

VI. Committee Business

A. Liaison Reports

1. **ARCA Report** - Lety Garcia

Lety noted that the ARCA Strategic Plan is presented in the packet for the Committee to review. Feedback can be sent to ARCA by March, before it is finalized. Robert Dhondrup and Jennifer Williamson are listed under the Legislative Committee from the NLACRC staff. Regional Center dues are ARCA's operating funds and in return, ARCA provides advocacy for NLACRC's interests and facilitates those interests with legislators and DDS.

2. **Self-Determination Local Volunteer Advisory Committee** - Gabriela Eshrati

Gabriela reviewed the report as presented in the packet. Highlights include: Outstanding payments include 4 families who are in the wrong model by choice. The other area was that services were being billed under an incorrect service code. Families are encouraged to reach out to NLACRC at the first sign of an issue. Providers have not been invoicing weekly although NLACRC is funding weekly. State Council appointee will start on the Committee in February.

B. FY23-24 Performance Contract Revision- Ruth Janka

1. Review for approval

Item 7: Intake/assessment and IFSP Timelines (ages 0-2) was added to the Performance Contract as it is a standard compliance requirement. The revision requires Committee approval for presentation to the Board.

M/S/C (L. Martinez/R. Sigala) To approve the revision of the NLACRC 23-24 Performance Contract and recommend Board approval.

C. Annual Board Retreat and Board Dinner - *defer*

D. Draft Board Policy: Code of Conduct - Ruth Janka

Ruth reviewed the draft as presented in the packet to provide guidelines in the event of a complaint regarding Code of Conduct. This replicates the expectations from the Code of Conduct acknowledgement form signed by each board member and includes a provision for individuals with whom a complainant can speak. Revisions were noted in red. The Committee agreed that recommendations/resolutions in response to a Code of Conduct complaint will be made by the Executive Committee rather than an individual officer.

M/S/C (L. Martinez/D. Coe) To approve Code of Conduct Policy draft as revised for Board Review and approval.

E. In-Person Board and Committee Meetings- Ana Quiles

1. Commencing hybrid meetings

The Committee is considering a proposal to allow Committees to make their own decision in regards to hosting hybrid meetings vs. virtual meetings only.. The Committee will make the recommendation to the Board for each Committee to make their own determination on meeting models.

2. Hybrid protocols

Committees will also consider how to facilitate a hybrid meeting should they vote on that model. David Coe made the recommendation for NLACRC to develop and test the process before going live.

M/S/C (L. Martinez/D. Coe) To make a recommendation to the Board for Committees to determine their meeting model and for NLACRC staff to work in conjunction with the Committees to handle the logistics of the meeting.

F. FY2022-23 Board vs Expenditures – Vini Montague

Vini reviewed this information as presented in the packet.

Approved Budget: \$101,500.00

YTD Expenses: \$15,513.93

Budget Remaining: \$86,986.07

% of Budget Utilized: 15.28%

G. National Core Indicators (NCI)– Evelyn McOmie

1. 2019-2020 NCI Family Guardian Survey

The reports were presented in the packet

- Each year, National Core Indicators (NCI) asks people with intellectual and developmental disabilities (IDD) and their families how they feel about their lives and the services they get. NCI uses surveys so that the same questions can be asked to people in all NCI states.
- Questions for this survey are answered by a family member or legal guardian - usually a parent or sibling - of an adult with IDD who lives independently or in a supported setting.

2. 2019-2020 NCI Adult Family Survey

- Questions for this survey are answered by a person who lives in the same house as an adult who is getting services from the regional center. Most of the time, a parent answers these questions. Sometimes a sibling or someone who lives with the person and knows them well answers these questions.
- The survey results will be reviewed by the Board.

H. Strategic Plan: Individual Family Satisfaction Survey - Ruth Janka

1. Kinetic Flow Proposal

Ruth reviewed the proposal from Kinetic Flow regarding the Consumer and Family Satisfaction survey. Alternatives on facilitating the survey are being considered. Alternatives discussed include:

- A less in-depth survey from Kinetic Flow
- Sending out an RFP for alternate vendors
- NLACRC facilitating the survey in-house.

Concerns were raised regarding the cost of this survey from Kinetic Flow. The Committee decided that the RFP should implement the design of the survey for NLACRC to facilitate themselves upon the completion of the contract.

2. RFP Status

After discussion, it was decided to send out the RFP for vendors with the potential for NLACRC to facilitate survey after vendor sets up system and Ruth will reach out to Ami for a scaled-down approach.

I. Annual Spring Legislative Events - Robert Dhondrup

The Government and Community and Relations Committee approved an NLACRC-hosted Legislative Event. Robert presented a critical calendar with proposed timelines for the Committee to review. The Committee recommended a summary of the events and what action items were raised. The event would include a group training and proposed dates would be March 6-7 and March 13-14. The core-staffing formula would be a huge talking point for this event. Robert will provide updates on this event as it becomes available.

M/S/C (L. Martinez/D. Coe) To approve the Critical Calendar for the Annual Spring Legislative events as presented for Board approval.

VIII. Center Operations – Ruth Janka

Ruth referred the Committee to the packet for further information in the best interest of time. Ruth will be conducting full-day trainings for all Case Management focused on the Lanterman Act for all Service Coordination.

IX. Review of Meeting Action Items

- A. Obtain clear expectations for the SDLAC Board Liasion (Gabriela)
- B. Update the Performance Contract with Goal #7 (Ruth)
- C. Present the Board with options for Committee Meeting models (Ana)
- D. RFP to be sent out for the Strategic Plan Satisfaction Survey and to get a scaled down proposal from Ami (Ruth and Robert)

X. Board Meeting Agenda Items

The following items were identified for the committee's section of the next Board Meeting agenda:

- A. Minutes of the November 30th Meeting
- B. FY2022-23 Board vs Expenditures

XI. Announcements / Information Items / Public Input

Ana shared that NLACRC participated in the Little Rock Christmas parade.

- A. Next Meeting: Wednesday February 22nd at 7:30 pm
- B. Committee Attendance (Page 163)
- C. Board Member Check-in with Executive Committee: Tuesday, January 24th at 5:30pm
- D. Committee off-site Quarterly Meeting: January 26th at 6:00pm
- E. SFV Life After High School Fair, January 26th, 6:00 pm
- F. FFRC Alternative to Conservatorship, February 6th at 12:00 pm
- G. Self-Determination Support Group, February 1st, 6:00 pm
- H. FFRC Taxes, IHSS and Retirement Workshop, February 1st & 2nd at 10:00 am
- I. Electronic Visit Verification Town Hall, February 2nd at 10:00 am
- J. LAUSD; The IEP Needs you, February 6th & 8th at 9:00 am
- K. Virtual Cafecito Entre Nos, February 9th at 11:00 am
- L. Virtual Alianza de Hombres, February 14th at 7:00 pm

- M. FFRC Advanced IEP Workshop, February 14th & 15th at 11:00 am
- N. Virtual Aprendiendo Entre Nos, February 16th at 10:00 am
- O. Different Thinkers, Different Learners, February 28th at 10:00 am

XII. Adjournment

Ana Quiles, Committee Chair, adjourned the meeting at 11:01 p.m.

Submitted by:

(*) *Lizeth Chavez*

Executive Administrative Assistant

() The majority of these minutes are taken from the Minutes Service submission and reviewed/edited as presented herein by NLACRCCRC staff.*

DRAFT

North Los Angeles County Regional Center
Government & Community Relations Committee Meeting Minutes

January 18, 2023

Present: Andrew Ramirez, Nicholas Abrahms, Sharmila Brunjes, Brian Gatus, Cathy Blin, Jordan Feinstock, George Alvarado, Andrea Devers – Committee Members

Robert Dhondrup, Lizeth Chavez, Evelyn McOmie, Vini Montague, Gabriela Eshrati, Lilliana Windover, Malorie Lanthier, Dr. Michael Fernandez, Evan Ingber, Cristina Preuss – Staff Members

Michelle Heid – Legucator, Breanne Burns- 24 Hour Home Care, Noa Goldfill, Leticia Garcia and Ana Quiles-Board Members, Anthony-George Alvarado Coach, Nancy Gallardo- Interpreter, Jasmine Barrios- Minutes Services - Guests

Absent: Sylvia Brooks-Griffin

I. Call to Order & Introductions

Jordan Feinstock, Committee Chair called the meeting to order at 6:02 pm.

Jordan introduced himself as the current Committee Chair, the former Chair and Vice-Chair of the NLA Self-Determination, and current Board of Trustees Member.

Sharmila Brunjes introduced himself as a current Committee Member. Sharmila works as a television writer and producer, mainly reality television. Her son has been an NLA consumer for the past 6 years and she has served as a Committee and Board Member since summer 2022.

George Alvarado introduced himself as a current Committee Member. He lives in the area and enjoys his work at a hardware store.

II. Public Input

George Alvarado announced that his employer, Happy Ace Hardware, is currently hiring. Anyone who is interested is encouraged to reach out to him for more information.

Ana Quiles, Board President, thanked the NLA staff for their assistance with the Christmas Parade in Littlerock. She hopes that this partnership can continue for future holiday events.

Breanne Burns, from 24-Hour Home Care introduced herself to the Committee as a former Committee Member from 5 years ago. She is excited to be reintroduced to the Committee and looks forward to representing her organization.

III. Consent Items

A. Approval of Agenda

M/S/C (A. Ramirez/B. Gatus) To approve the agenda as presented.

B. Approval of Minutes from the October 19th Meeting

M/S/C (G. Alvarado/C. Blinn) To approve the October 19th Meeting Minutes as presented.

IV. Legucator Report - Michelle Heid

Michelle reviewed the report as presented for both November 2022 and January 2023. A few highlights include:

Legislative Update

Results from the November election have been certified and there were no major surprises across the state, but Santa Clarita did get a new Assemblymember, Pilar Schiavo who defeated Suzette Valladares in a close contest. Governor Gavin Newsom and Lt. Governor Eleni Kounalakis were reelected to their seats and all the democratic candidates won their statewide races. US Senator Alex Padilla won his first election as he was appointed to the seat by Governor Newsom when it was vacated by then Senator and now Vice President Kamala Harris. The Democrats will retain their supermajority status in both houses of the state with 32 Democrats in the Senate and 62 in the Assembly.

On December 5th 2022, the California Legislature began a new 2-year legislative session which began with the swearing in of many new legislators. Thirty-seven (37) of the 120 California Legislators are newly elected to state office. Legislators did not waste time and bill introduction began on the first day of the session. There will be hundreds more bills introduced before the bill introduction deadline on February 17th, 2023.

Governor Gavin Newsom also called for a special session to pass price gouging penalties on oil companies and push forward new efforts to increase transparency and accountability. The action came following a state hearing to investigate the unprecedented spike in gasoline prices that occurred in the fall.

January 1st, 2023 will be the effective date for many laws passed in 2022 including measures to reform conservatorship and supported decision-making, fight climate change, protect women's right to choose, support small businesses, pay equity, and relevant to the disability community AB 1663 and CARE Court will begin implementation. <https://www.gov.ca.gov/2022/12/12/new-laws-taking-effect-next-year-and-why-they-matter/>

Fun Fact

The 91st Annual California State Capitol Tree Lighting Ceremony was held on December 1st, 2022 with singing, dancing, and musical performances rounding out the celebration. Governor Newsom and First Partner Jennifer Siebel Newsom were joined by special guest Layla Datsky, an 8-year-old from Fair Oaks, CA who is served by the Alta California Regional Center. Since 1983, the State Capitol Tree has been decorated with ornaments hand made by children and adults with developmental disabilities. It's been 39 years since Governor Deukmajian began the tradition of inviting a child served by one of the state's

regional centers to kick off the holiday season by hanging an ornament and lighting the tree.

2022 Elections

County elections officials must report final official results to Secretary of State by December

9th, 2022. Secretary of State must certify election results by December 16th, 2022.

<https://electionresults.sos.ca.gov/>

Lanterman Act Advisory Committee

The Department of Developmental Services is now accepting applications to serve on the Lanterman Act Hearing Advisory Committee. The Committee will make recommendations on how to improve the various hearing/mediation processes. This committee will meet virtually (online) two times per year (with additional meetings possibly requested by DDS or OAH) to give the Office of Administrative Hearings (OAH) and DDS input on conducting the mediations and hearings. The Committee will have up to 18 members. Individuals and families receiving 25 Page 10 of 13 Engaging and Empowering the Disability Community regional center services will be at least half (1/2) of the total members. Other members include Disability Rights California; the State Council on Developmental Disabilities, representatives of regional centers; the Association of Regional Center Agencies; the Office of the Clients' Rights Advocacy; and developmental services advocacy organizations. Applications are due by January 31st, 2023.

<https://www.surveymonkey.com/r/LAHACMembership>

Safety Net Workgroup

The workgroup met last on November 16th and December 5th, 2022. Data was presented on the Systemic, Therapeutic, Assessment, Resources and Treatment (START) program which serves individuals residing in-home and out-of-home, providing person-centered, trauma informed, evidence-based, positive support for individuals ages six and older. Information about the number of individuals served by START teams and reasons for referral to the program were presented. A look at pre- and post-enrollment outcomes based on psychiatric hospital admissions and emergency room visits shows a marked decrease in incidents.

Little Hoover Commission

Modeled after the federal Hoover Commission, the Little Hoover Commission is an independent California state oversight agency and is currently studying California's Department of Developmental Services system (DDS), looking at current disparities in service access, the underlying causes of these disparities, and the current state efforts to address them. They will then provide recommendations for how the state government can improve the consistency and timeliness of service delivery for the individuals and their families who rely on the state's developmental services programs. The Commission conducts public hearings and advisory committee roundtable discussions as part of their information gathering and study process. Recordings of these will be available on their website. The Commission had 3 hearings on October 13th, November 10th, and December 8th and held an Advisory Committee Roundtable on October 27th. Videos of the hearings can be viewed on the website above. It is expected that a report will be issued following these meetings.

Disability Thrive Initiative Webinar -Direct Support Professionals

<https://scdd.ca.gov/IDDThrive/> On November 16th, 2022, Disability Thrive will host the last webinar in their 2022 training series: “A Vision for a Thriving Direct Support Professional Workforce.” There is a nationwide shortage of Direct Support Professionals (DSPs) with service providers struggling to recruit and retain workers. Individuals with intellectual and developmental disabilities and their families rely on DSPs every day. In California, DDS has implemented several initiatives to address this workforce shortage, and has further efforts planned. In the webinar, DDS will share their vision for creating DSP workforce stability.

November 16th, 2022, 3:00-4:00 pm

“A Vision for a Thriving Direct Support Professional Workforce”

Cal-TASH Conference

<https://www.caltash.org/conference>

CalTASH is an international organization that advocates for human rights and inclusion for people with significant disabilities and support needs, and works to advance inclusive communities through advocacy, research, professional development, policy, and information and resources for parents, families and self-advocates. Cal-TASH, the California chapter of TASH will hold their 40th Anniversary Conference March 3-4, 2023 in Los Angeles. The event’s theme is “Reconnect, Reflect, Reimagine: Building Back with Inclusion in Mind” and will be held at the Westin Los Angeles Airport. Presentation proposals on topics that support Cal-TASH’s efforts to prioritize inclusion as we rebuild our post-pandemic world must be submitted by November 19th, 2022. Vendor registration can also be completed at their website above.

DS Task Force

<https://www.dds.ca.gov/initiatives/ds-task-force/>

The DS Task Force provides guidance on the delivery of services to Californians who have intellectual and developmental disabilities. 42 individuals serve on the full DS Task Force while an additional 115 serve on the 5 Task Force Workgroups (Community Resources, Oversight, Accountability and Transparency, Safety Net, Service Access & Equity, and System & Fiscal Reform). Meeting information is available as well as recordings of the meetings at the website above.

V. Committee Business Action Items

A. Discussion re: Annual Sprint Legislative Event - Robert Dhondrup

Robert asked for feedback from the Committee for a decision for NLA to host a local legislative event in addition to the ARCA legislative event that is to be held on April 17th, 2023. The alternative would be to only participate in one legislative event. Leticia recommended the participation in both events to be able to bring awareness to the need for revision of the core-staffing formula which has caused issues with recruiting and retaining Service Coordinators.

M/S/C (J. Feinstock/A. Ramirez) To approve the continuation of 2 events for Legislative Activities.

B. Upcoming Legislative Activities- Robert Dhondrup
Robert reviewed this document as presented. The DDS briefing on the January budget has been scheduled for January 19th, 2023.

C. NLACRC Grassroots Visits – Robert Dhondrup
This item was covered in Item A. Robert Dhondrup and Michelle Heid will be working together to plan the details of these events and will discuss further at a future meeting with more definitive information.

D. Review of Reporting for GCRC Meetings - Robert Dhondrup
Ana Quiles proposed 2 options for the continued social media report out in Committee Meetings. Option 1 would be to continue to receive the raw data of the report as presented in the packet. Option 2 would be the raw data in the report with the inclusion of an Executive Summary that outlines the summary of the data.

M/S/C (A. Ramirez/C. Blin) To request an Executive Summary for the Social Media report out in addition to the raw data, be presented to the Committee.

E. Social Media Update - Robert Dhondrup

1. Social Media Analytics October 2022

- Facebook Audience Engagement
 - Engagement level of reactions, comments and shares. There were 1,195 total Engagements for the English page and 347 total Engagements for the Spanish page.
- Instagram Audience Engagement
 - 42 Likes, 6 Comments, 174 Posts Sent for the English page
 - 42 Likes, 6 Comments, 174 Posts Sent for the Spanish page
- Twitter Audience Engagement
 - 187 Tweets, 6,382 Total Impressions, 2,946 Profile Visits, 4 Mentions and 4 New Followers

2. Social Media Analytics November 2022

- Facebook Audience Engagement
 - Engagement level of reactions, comments and shares. There were 1,030 total Engagements for the English page and 417 total Engagements for the Spanish page.
- Instagram Audience Engagement
 - 75 Likes, 3 Comments, 166 Posts Sent for the English page
 - 75 Likes, 3 Comments, 166 Posts Sent for the Spanish page
- Twitter Audience Engagement
 - 189 Tweets, 4,952 Total Impressions, 2,934 Profile Visits, 3 Mentions and -4 New Followers

3. Social Media Analytics December 2022

- Facebook Audience Engagement

- Engagement level of reactions, comments and shares. There were 1,247 total Engagements for the English page and 379 total Engagements for the Spanish page.
- Instagram Audience Engagement
 - 100 Likes, 3 Comments, 173 Posts Sent for the English page
 - 100 Likes, 3 Comments, 173 Posts Sent for the Spanish page
- Twitter Audience Engagement
 - 180 Tweets, 14.3k Total Impressions, 2,542 Profile Visits, 5 Mentions and 4 New Followers

F. Legislative Update - Robert Dhondrup

1. Legislative Bills

Robert has been working with Daniel (no last name given) from DDS. At this time, there are no proposed bills to discuss.

G. Local Grassroots Marketing and Outreach – Dr. Michael Fernandez

1. School Districts/SELPA Outreach Update

Michael shared that the efforts for school outreach are focused on maintaining a consistent relationships with various school districts and community-based organizations and SELPAS, to connect with principals, establishing points of contact. Maria de Jesus Rodriguez, the Parent and Family Support Specialist, is developing relationships with Early Education Centers to procure consultations. Total literature distributed was 2,309. Contacts are considered the go-to person for their school/organization as it relates to distribution.

On the report, Leticia requested a revision to indicate if the outreach item is part of professional outreach, community outreach, family-student outreach or distribution of literature.

Family Student Outreach – “Schools”

October	274
November	126
December	211
Totals	611

Total literature including CBOs and Schools

October 3,946
November 401
December 812
Total 5,159

These are the types of activities the DEIB team will be using to categorize our outreach efforts: **Effective January 1st 2023** (Presentation, Fair/Event, Meeting, Resource, Contact)

Staff will track "Type of Activity" according to the hierarchy below:

Presentation: Staff delivered a presentation of any kind.

Fair/Event: Staff attended a fair or other type of special event.

Meeting: Staff attended administrative meeting w/school or CBO.

Resource: Staff provided resources (virtual/real) of any kind.

Contact: Staff attempted or made contact, no resources provided.

2. Language Access and Cultural Competency Plan

This plan has been posted on the NLA website. DEIB unit flyers were also distributed. Data collection give a better understanding of barriers to non-English speaking clients. Internal brochures and flyers will be available in English, Spanish, Farsi, Tagalog and Armenian. A paging system is in the works to be utilized on all 3 sites, to support deaf/hard of hearing clients. Dr. Fernandez also noted that the training that staff receives on Cultural Competency is listed on the Critical Calendar. Dr. Fernandez will provide a breakdown of the various efforts to the Committee.

M/S/C (A. Quiles/A. Ramirez) To update the Outreach Report out to include all aspects of contacts and outline of specific goals connected to the Strategic Plan.

3. Board Audit Questions- Evan Ingber/Robert Dhondrup

Are the methods identified in the center's training and information plan in line with NLA's mission, vision and values statement?

Evan introduced himself as the Training and Development Supervisor at NLA. He shared that the methods identified in the training plan are in line with NLA's mission, vision and values statements.

Robert Dhondrup stated that weekly staff meetings that are held around organizational mission and operating procedures are largely based on those values. Evan will work with Case Management to discuss how families can be their own Case Manager. Evan will also find out if consumers would be able to attend training sessions and/or receive the training module on mission/vision/values. To better understand the answer to this question, the Committee requested a copy of NLA's training and information plan and main goals and discussion points for training.

VI. Meeting Action Items

Lizeth reviewed the action items:

- Robert Dhondrup and Michelle Heid will determine dates and training plan for the Spring NLA Legislative Event. This will be communicated via email to the Committee, prior to the next meeting.
- Robert Dhondrup to provide an Executive Summary to be presented in addition to raw data on Social Media Report out.
- Dr. Fernandez to include additional identifiers and abbreviation to the Outreach data report.

VII. Board Meeting Agenda Items

- A. Minutes of the January 18th Meeting
- B. Revised Critical Calendar

VIII. Announcements / Information Items / Public Input

Malorie Lanthier shared that the Emergency Management and Reponses team will be sending notifications on weather and emergent issues, road closures, etc. Updates can be found at calalerts.org. Go-Kits are being provided to individuals who live in fire areas 2&3.

George Alvarado recommended the Committee participate in volunteer “field-trips” to the various NLA locations to help collect trash, help elderly neighbors and host CPR trainings to those in the community who may be interested.

Robert Dhondrup shared that the PR department is working on planning upcoming POS Community Meetings that will evaluate quality and disparity issues. March 16th, 2023 from 12p-2p in English and on March 21st from 7p-9p in Spanish. He also mentioned that Language outreach is expanding in community meetings with the addition translations to be available in ASL, Farsi, Tagalog, Armenian. And Korean.

Michelle Heid encouraged the Committee to research their local legislators and learn about them, subscribe to social media, etc.

- A. Next Meeting: March 15th, 2022 at 6:00 pm

VIII. Adjournment

Jordan Feinstock adjourned the meeting at 8:08 pm.

Submitted by:

(*) *Lizeth Chavez*
Executive Administrative Assistant

() The majority of these minutes are taken from the Minutes Service submission and reviewed/edited as presented herein by NLACRC staff.*



North Los Angeles County Regional Center
Post-Retirement Medical Trust Committee Meeting Minutes

January 25, 2023

Present: Ana Quiles, Ruth Janka, Vini Montague, David Coe -Committee Members
Liliana Windover, Lizeth Chavez, Malorie Lanthier, Clarence Foster, – Staff Members
Anne Wimmer – HighMark Capital, Tim Banach – U.S. Bank, Jasmine Barrios-
Minutes Services - Guests

Absent: Alma Rodriguez

I. Call to Order & Introductions

Ana Quiles called the meeting to order at 5:33 pm.

II. Public Input

No public input

III. Consent Items

A. Approval of Revised Agenda

Ruth would like to defer items B and C under Committee Business: Review on Recommendations for contributions to PRMT Trust and CalPERS UAL Trust

M/S/C (R. Janka/V. Montague) To approve the Agenda as revised

B. Approval of Minutes of October 26th Meeting

M/S/C (R. Janka/V. Montague) To approve the October 26th Meeting Minutes as presented.

IV. Committee Business

A. HighMark Capital Report – Anne Wimmer

Anne reviewed the report as presented in the packet.

Economic Conditions: Bear markets in both stocks and bonds. GDP grew 1.9% in Q3 2022, after 2 negative quarters for Q2 and Q1. Also, 223k new jobs were added in December with unemployment at 3.5%.

Interest and Inflation: There are signs of stabilizing inflation. CPI rose 0.3% in October. Short-term interest rates rose 7 times in 2022, to 4.25%, with more rate hikes expected to follow. There was a 3.49% inverted yield curve for the 10-year treasury.

Outlook: Concerns for the future outlook include rising interest rates, geopolitical events and a possible recession.

1. Statement of Current PRMT Trust Value

- This statement is for post-retirees and future retiree healthcare benefits, it

is a longtime horizon account that can be volatile.

- This account has an investment objective that is identified as Balanced
- As of January 18, the portfolio is at \$29.8 million dollars. This is comprised of multiple asset classes.
 - Total equities are at 56.8 %
 - Fixed income - 30.9%,
 - Alternatives - 8.0%.
 - Cash and equivalents – 4.4%

2. Statement of Current UAL Trust Value

- This statement has a shorter time horizon than the PRMT account. This account carries less in equities, but more in bonds. This account also makes periodic payments to CalPERS in regards to pension obligations. This account has an investment objective that is identified as Income and Growth
- As of January 18, the portfolio is at \$9.3 million dollars. This is comprised of multiple asset classes.
 - Fixed income – 53.9%
 - Total Equities – 35.4%
 - Alternatives – 7.8%.
 - Cash and equivalents – 2.9%

C. Review on Recommendation for Contribution to PMRT Trust – defer

D. Review on Recommendation for Contribution to CalPERS UAL Trust – defer

V. Board Meeting Agenda Items

The following items were identified for the committee's section of the next Board Meeting agenda:

- A. Minutes of the January 25th Meeting
- B. Statement of Current PRMT Trust Value
- C. Statement of Current UAL Trust Value

VIII. Announcements / Information Items / Public Input

- A. Next Meeting: April 26, 2023 at 5:30 p.m.
- B. Committee Attendance

IX. Adjournment

Ana Quiles adjourned the meeting at 6:00 p.m.

Submitted by:

(*) *Lizeth Chavez*

Executive Administrative Assistant

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