

North Los Angeles County Regional Center
Consumer Advisory Committee Meeting Minutes

November 1, 2016

Present: Pam Aiona, Melissa Ferman, Lesly Forbes, Jacob Freeman, Daniel Garcia, Hillary Marides, William Rayber, Ben Segel-Evans, and Adam Stokes – Committee Members

Elizabeth Lyons, Nina Daily, Regina, Mary Jo Fernando, Gerald Robles, Elaine, Elsa, and Alison Gray – Guests

Jennifer Kaiser and Jose Rodriguez – Staff Members

Absent: All present

1. Call to Order & Introductions

Daniel Garcia, CAC chair, called the meeting to order at 1:01 p.m. Introductions were made. Daniel thanked everyone who participated in the CAC's annual holiday luncheon. Hillary's upcoming birthday was announced and everyone sang her "Happy Birthday."

2. Public Input – There was no public input.

3. Consent Items

A. Approval of Agenda

M/S/C (W. Rayber/L. Forbes) To approve the agenda as presented.

B. Approval of Minutes of October 4th Meeting

M/S/C (W. Rayber/H. Marides) To approve the minutes as presented.

4. Committee Business

A. Reports on Employment, Transportation, Legislation, and Housing (All)

1. Report on Access Services Meeting: Liz Lyons reported that Access is coming out with a new information guide that includes a code of conduct for riders and drivers as they have been having problems with both. Liz added that she didn't like some of the questions that Access asked her when renewing her annual pass, such as "Do you travel alone?" Also, Access Services is going to be moving their main office. The committee is

not going to meet in November or December (they're having a holiday lunch instead), so Liz will not have another report until after the January meeting.

2. Section 8 Housing: Liz Lyons told the committee to let people know that when they are filling out Section 8 paperwork to keep a lookout for the last 4 pages, because you need to complete those forms and send them in.
3. List of Employers: Hillary attended a job fair at CSUN and brought back a list of employers who were there – who are hiring. Please see her if interested.
4. Metro's Accessibility Advisory Committee: Daniel reported that any service issues that people have while riding Metro's buses or rails should be brought to the attention of their customer relations department. You can contact them in several ways:
 - Call (213) 922-6235 during their business hours (between 8:00 a.m. and 4:15 p.m.)
 - Visit customer relations in person and file a complaint (during their business hours)
 - Send an e-mail anytime to: CustomerRelations@Metro.net
 - Complete an electronic comment/complaint form anytime at: www.webapps2.metro.net/customercomments/
5. Sidewalk Repair: After discussion, the committee agreed that if sidewalk repairs are needed, they should contact their city council member as a first step. If you don't know who your city council member is, you can go on the internet and type in **LACity.org** to find out.
6. Department of Rehabilitation: Daniel reported that the Department of Rehabilitation is moving from their location on Sepulveda Boulevard to NLACRC's old office at 15400 Sherman Way!

B. Report on LA Care Meeting (Hillary)

Hillary reported that if you are on Medi-Cal, you need to renew your paperwork on an annual basis, when your pass expires. If your pass is getting close to expiring and you haven't received your new one, you should call your intake person.

C. Training/Presentation Calendar for FY 2016-17

On the CAC's training/presentation calendar, the presentations for February and March are still pending – and there are still no trainings or presentations scheduled for the April and May meetings. In addition, Erica Beall did not show up at last month's CAC meeting to give a presentation on housing.

Action: Jose will follow up with Erica Beall and reschedule her housing presentation for the **April 4th** CAC meeting.

Action: Jose will call Red Cross to see if they could give a presentation at the **March 7th** CAC meeting.

Action: Daniel will contact the Department of Rehabilitation to see if they could give the CAC presentation at their **February 7th** meeting.

Action: Daniel will contact the LA Commission on Disabilities to see if they could give the CAC presentation at their **May 2nd** meeting.

D. Review Agenda for the November 9th Board Meeting

Jennifer provided highlights of the next board meeting and invited any consumers interested to come to the board meetings. The next one will be held Wednesday, November 9th, from 6:30 p.m. to about 8:30 p.m. Dinner is provided.

5. **Identify Agenda Items for the Next Board Meeting**

The following item was identified for the CAC's section of the November 9th board meeting agenda:

- A. Minutes from the November 1st CAC Meeting

6. **Announcements/Information/Public Input**

- A. CAC Attendance Sheet

Updated CAC attendance sheets are always included in the meeting packet. CAC members cannot miss 3 meetings in a row or 5 meetings in a 12-month period.

- B. No CAC Meeting in December

C. Pacific Theater in Winnetka

Fliers were provided to the CAC announcing the grand re-opening of the Pacific Theaters in Winnetka (just 1 block west of the center's new office on Oakdale Avenue). They are having a FREE movie weekend from November 3rd – 6th.

7. **Adjournment**

M/S/C (W. Rayber/L. Forbes) To adjourn the meeting at 2:00 p.m.

Happy Holidays everyone!!

Submitted by,

Jennifer Kaiser

Jennifer Kaiser
Executive Assistant

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