North Los Angeles County Regional Center

Strategic Planning Committee Meeting Minutes

August 4, 2014

Present: Annie Cox, Yolanda Bosch, Craig Girard, Jessica Gould, Sara Iwahashi, Duane

Joslin, Jay Lytton, Michele Marra, Roberta Newton, William Rayber, Kim Rolfes,

Ingrid Rushing, and George Stevens - Committee Members

Ken Lane – Vendor Advisory Committee Member

Jennifer Kaiser – Staff Member

Absent: Diane Ambrose, Charles Devlin, and Cynthia Sewell

I. Call to Order & Introductions

The meeting came to order at 6:12 p.m. and introductions were made.

II. Public Input – There was no public input.

III. Consent Items

A. Approval of Agenda

Items IV.G. and IV.H. were added to the agenda.

M/S/C (D. Joslin/W. Rayber) To approve the agenda as modified.

B. Approval of Minutes of May 5th Meeting

M/S/C (D. Joslin/W. Rayber) To approve the minutes as presented.

IV. Committee Business

A. Elect a Committee Chair for FY 2014-15

Per the committee's policies and procedures, the chair must be a board member.

M/S/C (W. Rayber/D. Joslin) To elect William Rayber to serve as the committee chair for FY 2014-15.

Once elected chair, William had each person introduce themselves again and tell the committee a little about themselves so everyone could get to know one another better.

B. <u>Annual Orientation</u> (Review Policies and Procedures)

George reviewed the committee policies and procedures with the committee, which included the rationale, composition, purpose and duties of the committee.

C. <u>Presentation of Draft 2015 Performance Contract & Input Form</u> (Sara)

Sara provided some history about how the regional centers performance contracts with the Department of Developmental Services (DDS) came to be and how they have changed through the years. Copies of the draft 2015 performance contract were provided and Sara reviewed it with them. The current contract focuses on how each regional center is doing in the following categories:

<u>Public Policy Performance Measures:</u>

- 1. Percent of regional center consumers in developmental centers.
- 2. Percent of adults residing in home settings.
- 3. Percent of adults residing in family homes.
- 4. Percent of adults residing in independent living.
- 5. Percent of adults residing in supported living.
- 6. Percent of adults residing in adult family home agencies.
- 7. Percent of minors residing with families.
- 8. Percent of adults living in facilities serving more than 6 individuals.
- 9. Percent of minors living in facilities serving more than 6 individuals.
- 10. Percent of individuals with Status 1 or 2 on the client master file with a current client development evaluation report (CDER) or Early Start report (ESR).
- 11. Percent of adults in supported employment (under development)
- 12. Percent of adults with earned income and average wage (aggregate).
- 13. Percent of adults in competitive employment (under development).
- 14. Access to medical and dental services (under development).
- 15. Number of consumers per thousand who are victims of abuse (under development).

The center strives to be better than the statewide average in each category. And since 2004, when the current performance contract format was first implemented, the center has been better than the statewide average and continues to improve on its own numbers.

Compliance Measures:

- 1. Unqualified independent audit with no material finding(s).
- 2. Substantial compliance with DDS fiscal audit.
- 3. Accuracy percent of purchase of service fiscal projections.
- 4. Operates within operations budget.
- 5. Certified to participate in the waiver.
- 6. Compliance with vendor adult requirements.
- 7. CDER/ESR currency.
- 8. Intake/assessment and Individual Family Service Plan (IFSP) timelines (0-3 years).
- 9. Intake/assessment timelines for consumers age 3 years and above.
- 10. Individual Program Plan (IPP) development.
- 11. IFSP development.

The center must hold a public meeting to present its draft contract to the community for their review and input. Sara presented the draft flyer for the public meeting along with a comment form that people can use if they want to provide input but cannot attend the meeting. The public meetings will be held at the center's main office on Tuesday, August 26th, at 2:00 p.m. and again at 6:30 p.m. A public meeting will also be held at the center's Antelope Valley office on Wednesday, September 3rd, at 6:30 p.m. We don't usually get much of a turnout at the public meetings.

Jay suggested that for the employment income "wages" category, that a median number be used instead of an average number. Ingrid stated that we should promote ideas that support integration. Ken added that consumers should take advantage of volunteer opportunities. Roberta stated that changes were made to the CDER in 2008 to reflect employment data and with CDERs being updated every 3 years, the CDER information should have been updated by 2011. Why doesn't DDS have the employment information now that we're in 2014?

Action: Craig will ask ARCA why DDS isn't showing employment data from the updated CDERs.

D. <u>Semi-Annual Performance Contract Data</u>

DDS recently sent us the 2014 year-end performance contract data for the 21 regional centers; here is how NLACRC fared:

Performance Contract Area	Statewide	NLACRC
	Average	
Percent of total population with active status who	0.47%	0.30%
are in developmental centers.		
Children residing with families.	99.02%	99.27%
Adults residing in home settings.	76.94%	79.08%
Adults residing in adult foster home agencies.	0.87%	0.45%
Adults residing in an independent living setting.	11.52%	12.49%
Adults residing in the home of a parent or	58.91%	62.70%
guardian.		
Adults residing in a supported living setting.	5.63%	3.44%
Children residing in facilities with 7 or more beds.	0.06%	0.01%
Individuals with Status 2 on the client master file	97.35%	99.21%
with a current Client Development Evaluation		
Report (CDER).		
Duration in intake (under 142 days) for individuals	98.00%	100.00%
3 years and over.		

NLACRC did better than the statewide average in every major category.

E. FY 2013-14 Action Log

All of the actions that were taken by the board and its committees are entered into a log. Copies of the logs are provided to the board and to its committees in August of each year. The committee's action log for last fiscal year was provided for the committee's review and information.

F. FY 2014-15 Meeting Schedule

The committee is scheduled to meet on the following dates this fiscal year:

- 1. Monday, August 4, 2014 at 6:00 p.m.
- 2. Monday, November 3, 2014 at 6:00 p.m.
- 3. Monday, February 2, 2015 at 6:00 p.m.
- 4. Monday, May 4, 2015 at 6:00 p.m.

G. Committee Priorities for FY 2014-15

After much discussion, the committee came up with the following priorities for this fiscal year:

1. <u>Employment</u>

- Implementation of the center's new Employment First policy.
- The Workforce Innovation and Opportunity Act that was recently signed by President Obama.
- Track legislation: public policy needs to be changed to enable regional centers to provide services to adults 18-22 years of age.

2. <u>Self-Determination</u>

- Provide creative opportunities to our consumers.
- Track legislation.

3. <u>Sustainability of the System</u>

- Quality assurance
- Staff qualifications
- Will take long term planning and resources
- Track the Future of the Developmental Centers Task Force

M/S/C (D. Joslin/R. Newton) To recommend to the Board of Trustees to approve the committee's FY 2014-15 priorities as stated above.

Action: Jennifer will forward a copy of the final National Core Indicators report to the committee.

Action: Kim will provide information about the number of program closures that have occurred due to inadequate funding and the number of consumers that were impacted by the closures at the next quarterly committee meeting.

H. <u>Cal MediConnect Enrollment Issue</u>

California created a program called Cal MediConnect to enroll individuals with both Medi-Care and Medi-Cal (dual-eligible) into managed care (HMO). Despite assurances that regional center consumers, who are dually eligible, were specifically exempt from the program, they are being enrolled anyway. Enrollment becomes effective in their birth month, starting July 1, 2014. We have seen that this enrollment has created disruptions in health care as individuals may not be able to receive care from certain Medi-Care doctors or facilities that are not currently part of the Cal MediConnect HMO plan networks. Families and consumers can request disenrollment from Cal MediConnect by contacting Health Care Options. However, there have been cases where Health Care Options will not accept disenrollment from anyone other than the consumer,

unless certain authorized represented paperwork is completed. There is a Cal MediConnect ombudsman who can assist in cases where health care options cannot process disenrollment. As this is a statewide issue, the Association of Regional Center Agencies (ARCA) has taken this issue on to try and resolve it at the state level.

V. Board Meeting Agenda Items

The following items were identified for the committee's section of the August 13th board meeting agenda:

- A. Minutes of August 4th Meeting
- B. Presentation of Draft 2015 Performance Contract & Input Form
- * C. Approval of Committee's Priorities for FY 2014-15

VI. Announcements / Information / Public Input

- A. Roberta announced that the Self-Advocacy Board of LA County, in coordination with Area Board 10, is having a self-advocacy conference from 9:30 a.m. to 5:00 p.m. on Saturday, September 13th, at Lake Avenue Church in Pasadena. For more information, contact Julie McKenzie at (818) 543-4631.
- B. <u>Next Meeting</u>: Monday, November 3rd, at 6:00 p.m.

VII. Adjournment

William adjourned the meeting at 7:48 p.m.

Submitted by,

Jennifer Kaiser

Executive Assistant

Jennifer Kaiser

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