

North Los Angeles County Regional Center
Consumer Services Committee Meeting Minutes

February 20, 2013

Present: Richard Dier, Craig Girard, Dawn Hamilton, Duane Joslin, Martha Lopez, and Jeremy Sunderland – Committee Members
Lawrence Burton – Vendor Advisory Committee Representative
Diane Ambrose, Susana Gil, Jennifer Kaiser, and George Stevens – Staff Members

Absent: All present

I. Call to Order & Introductions

Jeremy Sunderland, chair, called the meeting to order at 6:03 p.m. He asked everyone present to introduce themselves.

II. Public Input - There was no public input.

III. Consent Items

A. Approval of Agenda

M/S/C (D. Joslin/C. Girard) To approve the agenda as presented.

B. Approval of Minutes of January 16th Meeting

M/S/C (C. Girard/D. Joslin) To approve the minutes as presented.

IV. Committee Business

A. Review Mission, Vision, and Values Statement for Possible Changes

The current statement was developed at the 2007 Board Retreat. At last month's committee meeting, members were asked to review the statement and bring any suggested changes to this meeting. The following input was provided:

1. The opening Mission Statement should be changed to read, "North Los Angeles County Regional Center, ***with integrity and transparency***, provides lifelong partnerships and planning to persons with developmental disabilities by promoting their civil and personal rights, providing comprehensive information, advocating in cooperation with consumers,

promoting and providing quality services, and supporting full participation of consumers and families in all aspects of community life.”

2. The 4th bullet under Vision Statement should be changed to read, “Consumers and their families will receive supports and services in true partnership with the regional center, providers, schools, health care, and other agencies.”

Action: These 2 changes to the center’s Mission, Vision, and Values Statement will be presented to the board for their review and input.

B. Monthly Community Placement Plan (CPP) Report

Up-to-date reports were provided to everyone present, replacing the report that was sent with the packets. Diane reviewed the report with them, noting the updates printed in red ink. The center’s goal for this fiscal year is to place 14 consumers out of the developmental centers, and other large facilities, into the community. The center will probably exceed this target as we have already placed 13 consumers and are actively engage in the transition of 20 more consumers living at Lanterman Developmental Center (LDC).

George added that at last week’s Southern California Conference or Regional Center Directors (SCCRCD) meeting, the directors agreed that Keith Penman, director of San Gabriel/ Pomona Regional Center, would provide testimony about the LDC closure, on their behalf, at the March 7th budget hearing. The issues Keith will cover in his testimony will include:

1. The reason there is more capacity in the community than placements.
2. The use of developmental center staff in the community.
3. Inadequate rates.
4. The quality of services that are being provided in the community.

The directors held a conference call with the Department of Developmental Services (DDS) during the SCCRCD meeting to discuss the LDC closure. At issue are 28 consumers whose families who have not even begun to participate in the transition process as they are opposed to the LDC closure; 2 of these 28 consumers are NLACRC consumers.

C. DDS Approval of the Service Standard Changes

As reported at last week's board meeting, DDS approved the changes to our service standards that were approved by the board on October 10th and submitted to them shortly thereafter. However, we are going to need to modify the Legal Services standard, to include the electronic submission of intake information, which has Health Insurance Portability and Accountability Act (HIPAA) implications. The center's current HIPAA policy will need to be modified for the same reason. The service standards will also be impacted by any new trailer bill language that is approved. There was some question about why DDS does not come up with forms that can be used by all 21 regional centers rather than each regional center always having to develop their own.

D. Questions re: Monthly Quality Assurance and Special Incident Reports

These reports are provided at each board meeting as part of George's director's report. They are an agenda item at this meeting in case anyone had any questions regarding either report. There were no questions regarding either report.

E. Board Audit Questions

1. Has the board properly referred service standard issues to this committee?

Yes.

2. Has the committee given the board a timely response to those issues?

Yes.

V. Board Meeting Agenda Items

- A. Minutes of February 20th Meeting
- B. Presentation of Proposed Changes to Mission, Vision, and Values Statement

VI. Announcements / Information Items / Public Input

- A. Complete Meeting Evaluations

Jeremy asked the committee members to please complete evaluation forms after the meeting and submit them to him with any comments.

- B. Legislative Training Session: Tuesday, March 12th, 5:30 to 7:00 p.m.

C. Next Meeting: Wednesday, April 17th, at 6:00 p.m. (no March meetings)

VII. Adjournment

Jeremy adjourned the meeting at 6:43 p.m.

Submitted by:

Jennifer Kaiser

Jennifer Kaiser
Executive Assistant

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