

North Los Angeles County Regional Center
Consumer Services Committee Meeting Minutes

February 17, 2016

Present: Jun Antonio, Jessica Gould, Marcia Leija, Caroline Mitchell, Bridget Moss, Jeremy Sunderland, and Curtis Wang – Committee Members
Mary Jo Fernando – Board Member
Michelle Heid and Dolly Wauls – Vendor Advisory Committee Representatives
Diane Ambrose, Maria Bosch, Joan Daniels, Susana Gil, Ruth Janka, Jennifer Kaiser, Michele Marra, and George Stevens – Staff Members

Absent: Debra Newman

I. Call to Order & Introductions

Jessica Gould, chair, called the meeting to order at 6:08 p.m. Introductions were made.

II. Public Input

Mary Jo announced that she attended a California Independent Living Center meeting yesterday – they are trying to get a cost of living increase for Social Security income.

III. Consent Items

A. Approval of Agenda

M/S/C (C. Wang/J. Antonio) To approve the agenda as presented.

B. Approval of Minutes of January 20th Meeting

M/S/C (J. Antonio/C. Mitchell) To approve the minutes as presented.

IV. Committee Business

A. Self-Determination Program Update

1. New Staff: Ruth Janka reported that the center has hired Evelyn Chamorro to serve as our self-determination specialist. Evelyn will be responsible for community training and outreach. Evelyn will be joining Ruth at a statewide self-determination advisory committee meeting on March 3rd at Westside Regional Center in Culver City.

2. Self-Determination Advisory Committee: The center's advisory committee continues to meet on a monthly basis. Their next meeting will be held Thursday, February 25th, at 7:00 p.m. at the center's main office and the meetings are open to the public. The committee's 2016 meeting schedule will be established at that meeting. Minutes of the meetings are being posted on our website.
3. Staff Training: Ruth is in the process of meeting with groups of the center's service coordinators to train them on what we know about the self-determination program.
4. Board Reports: George reported that just prior to last week's board meeting, he, Lou Pappozzi, and Debra Newman met with the center's self-determination advisory committee chair, Richard Dier, who had a difference of opinion on how the committee interfaces with the board. George stated that the board selected Debra Newman to be their representative on that committee and depend upon her to be their connection with the committee. Debra provides updates on the committee's activities at both the monthly Consumer Services Committee meetings and the monthly board meetings. Does this committee still support that structure? After brief discussion, the committee collectively agreed that Debra Newman is doing a great job of keeping them current on the activities of the center's self-determination committee.

Action: The committee agreed to continue to support the current reporting structure of the self-determination committee with Debra Newman being their connection with that committee.

B. Monthly Community Placement Plan (CPP) Report

Maria Bosch reported that the center's goal for this fiscal year is to place 20 consumers out of the developmental centers and into the community. As of January 31st, 7 of the 20 consumers had been moved, but we anticipate that another 3 will be moved by March 7th. We want to make sure these consumers are placed somewhere near their families and are working in coordination with the other southern CA regional centers to make sure this happens.

C. Quarterly Program Closure Report (as of February 1, 2016)

Copies of the most recent program closure report were provided to the committee per their request. This report is updated on a quarterly basis and presented to the center’s Strategic Planning Committee. For this quarterly report, there were many program closures due to the non-submission of the required DS 1891 forms, but most of the other closures were due to financial/rate issues.

Fiscal Year	Program Closures	Consumers Impacted
2015-16 (so far)	55	139
2014-15	23	78
2013-14	14	112
2012-13	11	77
2011-12	20	1,096
2010-11	4	47
2009-10	6	133
2008-09	8	138
Total:	141	1,820

D. Questions re: Monthly Quality Assurance and Special Incident Reports

Both of these reports are presented to the board with George’s monthly director’s report. They are an agenda item here in case any of the board members had questions about them. There were no questions regarding either report.

E. Board Audit Question: Has the board properly referred service standard issues to the committee?

Yes. Any proposed service standard changes are always brought before this committee and submitted to the board for their approval prior to submitting them to the Department of Developmental Services (DDS). In November, we submitted 5 revised service standards to DDS which are still pending their approval. Additional changes will need to be made to our service standards to reflect the Workplace Innovation and Opportunity Act (WIOA) which will go into effect July 1, 2016. We are helping to organize a public meeting at New Horizons to discuss the act and how we can work together to implement it successfully. More to come.

V. Board Meeting Agenda Items

The following items were identified for the committee's section of the March 9th board meeting agenda:

- A. Minutes of February 17th Meeting
- B. Self-Determination Program Update

VI. Announcements / Information Items / Public Input

- A. Complete Meeting Evaluations

Jessica asked the committee members to please complete evaluations after the meeting and submit them to her with any comments.

- B. Next Meeting: Wednesday, March 16th, at 6:00 p.m.

VII. Adjournment

Jessica adjourned the meeting at 6:43 p.m.

Submitted by:

Jennifer Kaiser

Jennifer Kaiser
Executive Assistant

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