

North Los Angeles County Regional Center
Consumer Services Committee Meeting Minutes

October 22, 2014

Present: Dorothy Daniels, Myriam Jovel, Debra Newman, Lou Paporozzi, and Tavia Wooley – Committee Members

Maria Bosch, Joan Daniels, Susana Gil, Jennifer Kaiser, Michele Marra, and George Stevens – Staff Members

Absent: Sean Stalbaum and Angela White

I. Call to Order & Introductions

Tavia Wooley, chair, called the meeting to order at 6:10 p.m. Introductions were made.

II. Public Input - There was no public input.

III. Consent Items

A. Approval of Revised Agenda

Item IV.I. was added to the agenda.

M/S/C (D. Daniels/D. Newman) To approve the revised agenda as modified.

B. Approval of Minutes of September 17th Meeting

M/S/C (D. Newman/D. Daniels) To approve the minutes as presented.

IV. Committee Business

A. 1st Quarter Exceptions/Exemptions Report

The exceptions report lists requests from consumers and families for services that are outside of the center's service standards and whether those services were approved or denied. During the 1st quarter of this fiscal year, the center approved 370 requests and denied 33.

The exemptions report lists requests made for services that have been suspended or reduced as a result of the trailer bill language. The report showed that during the 1st quarter, the center approved 1 exemption and denied none.

B. 1st Quarter Consumer Diagnostic Report

Copies of the report were provided to the committee for their review. The report showed diagnostic information about the center's consumers each quarter since July 2012. Of the 20,566 consumers that the center serves, the diagnosis breakdown is as follows:

1. Intellectual Disability: 8,375 (a 3.17% increase since July 2012)
2. Autism: 7,390 (**21.11% increase**)
3. Cerebral Palsy: 530 (2.71% increase)
4. Epilepsy: 223 (1.36% increase)
5. Other developmental disability: 983 (1.44% increase)
6. Status 0, 1, and 2: 3,065 (11.01% increase)

Consumers who have more than 1 disability are put into the category of their primary diagnosis.

Action: Per the committee's request, a breakdown of the diagnostics for each of the 3 valleys served by the center will be presented at next month's committee meeting.

C. 1st Quarter Appeals/Hearings Report

During the 1st quarter:

1. Eligibility: 448 Notices of Action were sent and 14 were returned (appealed).
2. Service: 330 Notices of Action were sent and 18 were returned.
3. Hearings: 8 fair hearings were held:
 - 2 eligibility hearings (1 dismissed and 1 denied)
 - 6 service hearings (1 dismissed, 3 denied, 1 granted, and 1 partially granted)

D. Any Further Input on Proposed Changes to Early Start Service Standard

Board members did not provide any further input on the proposed changes to the service standard. The changes will be presented at next month's board meeting for approval.

E. Self-Determination Program Update

1. Board member participation on Advisory Committee: The center is required to establish an advisory committee to oversee the center's implementation of the self-determination program in coordination with the local area board. The statute is silent on the committee's composition, size, and meeting frequency. Several NLACRC board members have expressed interest in serving on this committee. It would be a conflict for the area board to appoint a NLACRC board member to the advisory committee, but would not be a conflict for NLACRC to do so. The advisory committee should be large enough to make a difference, but small enough to be able to function effectively. The committee needs to represent the geographic and ethnic composition of our community. The committee should also include service providers and consumers. The committee made the following suggestions:

- The advisory committee could follow each family involved in the self-determination program.
- Perhaps the Nominating Committee could be tasked with the appointments on the advisory committee.

M/S/C (D. Daniels/D. Newman) To ask the Executive Committee to put the developmental of the center's self-determination advisory committee on the November 12th board meeting agenda for full board discussion.

Action: Jennifer will send language directly from the statute on the advisory group's purpose.

2. Proposed program waiver service definitions: A list of the definitions was provided to the committee for their information. George pointed out that the definitions include increased respite options and educational services for consumers who participate.

The Department of Developmental Services (DDS) will probably submit the federal waiver application in the next month or so. Discussion ensued on how the center can serve consumers in rural areas with very few local resources.

F. Monthly Community Placement Plan (CPP) Report

Copies of the monthly report were provided and reviewed. The center's goal for this fiscal year is to place 15 consumers out of developmental centers and other

large facilities and into the community. As of September 30th, we have only placed 1 consumer out of the Lanterman Developmental Center and into the community, due to licensing delays, but have placed 2 more this month. As the licensing problems have finally resolved, Maria anticipates that all of the 13 remaining consumers will be placed by November 18th.

G. Questions re: Monthly Quality Assurance and Special Incident Reports

These reports are provided at each board meeting as part of George's director's report. They are an agenda item at this meeting in case anyone had questions regarding the reports. There were no questions regarding either report.

H. Comments by the Chair

Tavia asked the committee members to submit any ideas they have on how the committee can be more proactive and utilized our strengths moving forward. She would also like to know what their level of involvement is and what their areas of expertise are. You can write any ideas on the meeting evaluation forms or e-mail them to her.

I. Sib-Shop Conference/Telehealth

Tavia reported that she and Dorothy participated in the recent sib-shop conference that was held by the Family Focus Resource Center. The conference focused on siblings because they have the longest lasting relationship with their sibling. Tavia and Dorothy both felt the conference was awesome. Tavia would like to start a dialogue about getting siblings more involved with IPP meetings, etc.

V. Board Meeting Agenda Items

The following items were identified for the committee's section of the next board meeting agenda:

- A. Minutes of October 22nd Meeting
- B. 1st Quarter Exceptions/Exemptions Report
- C. 1st Quarter Consumer Diagnosis Report
- D. 1st Quarter Appeals/Hearings Report
- E. Self-Determination Program Update/Development of Advisory Committee
- * F. Approval of Changes to Early Start Service Standard

VI. Announcements / Information Items / Public Input

- A. Tavia asked the committee members to please complete evaluation forms after the meeting and submit them to her with any changes.
- B. Debra announced that HEROS 5th annual gala will be held Friday, November 7th, at the Chimbole Cultural Center in Palmdale; admittance is \$60 and includes dinner.
- C. Next Meeting: Wednesday, November 19th, at 6:00 p.m.

VII. Adjournment

Tavia adjourned the meeting at 7:50 p.m.

Submitted by:

Jennifer Kaiser

Jennifer Kaiser
Executive Assistant

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* Board Action Item

