

North Los Angeles County Regional Center  
**Consumer Services Committee Meeting Minutes**  
October 17, 2012

**Present:** Thomas Aguinaga (via video-conference), Richard Dier, Dawn Hamilton, Duane Joslin, Martha Lopez, and Jeremy Sunderland – Committee Members  
Lawrence Burton – Vendor Advisory Committee Representative  
Joan Daniels, Susana Gil, Jennifer Kaiser, and Michele Marra – Staff Members  
Linda Dier and Yolanda Hutson (via video-conference) - Guests

**Absent:** Craig Girard

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**I. Call to Order & Introductions**

The meeting was called to order by Duane Joslin, for Jeremy Sunderland, at 6:01 p.m.

**II. Public Input** - There was no public input.

**III. Consent Items**

**A. Approval of Agenda**

**B. Approval of Minutes of September 19<sup>th</sup> Meeting**

**M/S/C** (R. Dier/T. Aguinaga) To approve the agenda and minutes as presented.

**IV. Committee Business**

**A. VAC Presentation on Behavioral Services** (Michele)

The Vendor Advisory Committee (VAC) was asked if 4 of their members would give presentations on their programs at NLACRC board meetings. Four of them volunteered at the schedule of their presentations was shared at last month's committee meeting. After reviewing the schedule, the committee expressed their desire to have an additional presentation given by a behavioral services vendor. George is working with the VAC to arrange a time for this 5<sup>th</sup> presentation.

**B. 1<sup>st</sup> Quarter Exceptions/Exemptions Report**

The exceptions report lists requests from consumers and families for services that are outside of the center's service standards and whether those services were approved or denied. During the 1<sup>st</sup> quarter of this fiscal year, the center approved

176 requests and denied only 7.

The exemptions report lists requests made for services that have been suspended or reduced as a result of the trailer bill language. There were no exemptions requested during the 1<sup>st</sup> quarter.

### **C. 1<sup>st</sup> Quarter Consumer Diagnosis Report**

Copies of the report were provided to the committee for their review. The report showed diagnostic information about the center's consumers each quarter since September 2009. Of the 17,852 consumers that the center serves, the diagnosis breakdown is as follows:

1. Intellectual Disabilities: 8,118 (7.37% increase since July 1, 2010)
2. Autism: 6,102 (19.95% increase)
3. Cerebral Palsy: 516 (1.78% increase)
4. Epilepsy: 220 (1.85% increase)
5. Other developmental disabilities: 969 (16.61% increase)
6. Early Start: 2,761 (8.92% decrease)
7. Prevention: 0

Consumers who have more than 1 disability are put into the category of their primary diagnosis. Also, the prevention category will be dropped from the report as that program was closed due to trailer bill language. Joan noted that the term "mental retardation" has been replaced in this report with "intellectual disabilities," which was a recent change in the law.

### **D. 1<sup>st</sup> Quarter Appeals & Hearings Report**

During the 1<sup>st</sup> quarter of FY 2012-13:

1. Eligibility: 244 Notices of Action were sent and 16 were returned (appealed).
2. Service: 384 Notices of Action were sent and 17 were returned.
3. Hearings: 7 fair hearings were held:
  - 5 eligibility hearings (1 dismissed, 2 denied, 1 granted, and 1 decision pending)
  - 2 service hearings (1 denied and 1 decision pending)

### **E. Final Quarterly Report on Consumers' Transition into Managed Care**

Dr. Carlo DeAntonio, the center's director of clinical services, provides the committee with this update on a quarterly basis. The transition of our consumers into one of the two managed care plans (L.A. Care and Health Net) was completed in June 2012. Also, sometime this month, as part of the process, all adult day health care (ADHC) programs will close and will be replaced by community based adult services (CBAS) programs. As the transition is nearly complete, this will be the final quarterly report given to the committee on this matter.

**F. Review the Committee's FY 2011-12 Action Log**

All of the actions taken by the committee last fiscal year were recorded. Copies of the log listing these actions were provided to the committee for their review and information. The action logs are provided to each board committee at the beginning of each fiscal year for their review as the logs show each committee's work product. If very few actions were taken, that should tell the committee that more actions should be taken. The action log is also provided so the committee members can review it and make sure that all of the actions they wanted taken were taken.

**G. Approved Priorities for FY 2012-13**

The board approved the committee's priorities for this fiscal year. Copies of the approved list of priorities were provided to the committee for their information and reference. Duane read the priorities aloud to the committee.

**H. Monthly Community Placement Plan (CPP) Report**

Copies of the written CPP report for September 2012 were provided to the committee and Joan reviewed it with them. The center's goal for this fiscal year is to place 14 consumers out of Lanterman Developmental Center (LDC). Joan stated that she believes the center will easily meet this goal and will probably exceed it. The center did not meet its targeted number of placements last fiscal year because the homes were not ready, but those homes are almost ready.

Joan also gave a report on the recent LDC parent group/staff meeting. About 150 people were in attendance and a panel of people (consisting of Terri Delgadillo, director of the Department of Developmental Services, several regional center directors, Maria Bosch, and Diane Ambrose) were there to answer everyone's questions. These can be very anxious meetings because the parents

are nervous and worried about their adult children leaving LDC and LDC staff are losing their jobs due to the closure. At the next LDC parent group/staff meeting, an in-depth presentation will be given on the CPP homes and the resources they provide.

**Action:** Jennifer will let Richard Dier know the date of the next LDC parent group/staff meeting, as he was interested in attending.

#### **I. Questions re: Monthly Quality Assurance and Special Incident Reports**

These reports are provided at each board meeting as part of George's director's report and they are an agenda item at this meeting in case anyone had any questions regarding either report. Several committee members expressed concern about an incident that occurred on September 6<sup>th</sup> involving an 8-year old consumer who had been found at home alone with his 5-year old sister and 9-year old cousin by a behavioral therapist. The therapist waited 15 minutes for the mother to return and when she didn't show up, the therapist left the home.

**Action:** Joan and Susana will follow-up on this special incident and will report back at next month's Consumer Services Committee meeting.

#### **V. Board Meeting Agenda Items**

The following agenda items were identified for the November 14<sup>th</sup> board meeting agenda:

- A. Minutes of October 17<sup>th</sup> Meeting
- B. 1<sup>st</sup> Quarter Exceptions/Exemptions Report
- C. 1<sup>st</sup> Quarter Consumer Diagnosis Report
- D. 1<sup>st</sup> Quarter Appeals & Hearings Report
- E. Final Quarterly Report on Consumers' Transition into Managed Care

#### **VI. Announcements / Information Items / Public Input**

##### **A. Complete Meeting Evaluations**

Duane asked the committee members to please complete evaluation forms after the meeting and submit them to him with any comments.

- B. **Next Meeting:** Tuesday, November 20<sup>th</sup> at 6:00 p.m.

## **VII. Adjournment**

Duane adjourned the meeting at 6:35 p.m.

Submitted by:

*Jennifer Kaiser*

Jennifer Kaiser  
Executive Assistant

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